

A
Pragmatic
Legal
Expert
System

James Popple



APPLIED
LEGAL
PHILOSOPHY

A PRAGMATIC LEGAL EXPERT SYSTEM

To my parents, Kevin and Marli,
for their unfailing love and support;
and to Paula: for whom, but for whom . . .

A Pragmatic Legal Expert System

JAMES POPPLE

*Visiting Fellow
The Australian National University*

Dartmouth

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Series preface

The objective of the Dartmouth Series in Applied Legal Philosophy is to publish work which adopts a theoretical approach to the study of particular areas or aspects of law or deals with general theories of law in a way which focuses on issues of practical moral and political concern in specific legal contexts.

In recent years there has been an encouraging tendency for legal philosophers to utilize detailed knowledge of the substance and practicalities of law and a noteworthy development in the theoretical sophistication of much legal research. The series seeks to encourage these trends and to make available studies in law which are both genuinely philosophical in approach and at the same time based on appropriate legal knowledge and directed towards issues in the criticism and reform of actual laws and legal systems.

The series will include studies of all the main areas of law, presented in a manner which relates to the concerns of specialist legal academics and practitioners. Each book makes an original contribution to an area of legal study while being comprehensible to those engaged in a wide variety of disciplines. Their legal content is principally Anglo-American, but a wide-ranging comparative approach is encouraged and authors are drawn from a variety of jurisdictions.

Tom D. Campbell
Series Editor
Faculty of Law
The Australian National University

Preface

The history of the development of legal expert systems has, for the most part, been characterized by the development and implementation of complex models of legal reasoning.

This book aims to show that a legal expert system need not be based upon a complex model of legal reasoning in order to produce useful advice. It advocates a pragmatic approach to the design of legal expert systems—an approach based on the way in which lawyers deal with the law on a day-to-day basis.

It argues that a system based upon a simple model of legal reasoning can still produce good advice, where that advice is evaluated by reference to the accuracy of the system's predictions and to the quality of its arguments. Furthermore, such a system, with its simpler knowledge representation structure, makes simpler the process of knowledge acquisition.

These arguments are made theoretically, and then by example. I have developed a legal expert system which is based on a pragmatic approach to the law. The development and testing of that system, called SHYSTER, is described in this book.

SHYSTER is of a general design, so that it can operate in different legal domains. It was designed to provide advice in areas of case law that have been specified by a legal expert using a specially developed specification language.

SHYSTER is a case-based legal expert system. Its knowledge of the law is acquired, and represented, as information about cases. It produces its advice by examining, and arguing about, the similarities and differences between cases. By contrast, a rule-based expert system represents the law using rules. A hybrid system uses both rule-based and case-based techniques. SHYSTER has been designed so that it can be linked with a rule-based system to form a hybrid legal expert system.

Although SHYSTER attempts to model the way in which lawyers argue with cases, it does not attempt to model the way in which lawyers decide which cases to use in those arguments. It uses statistical techniques to quantify the similarity between cases, and chooses cases on the basis of that similarity measure. Its representation structure was designed to be as simple as possible while complex enough to allow SHYSTER to produce good advice.

The body of this book is divided into five chapters:

- Chapter 1 discusses previous work of relevance to the development of legal expert systems. The value of jurisprudence to the development of such systems is also discussed, and the adoption of a pragmatic approach (as opposed to a jurisprudentially pure approach) is recommended.
- A pragmatic approach is proposed in chapter 2. It incorporates a simple model of legal reasoning, and uses a simple knowledge representation structure. Comparisons are made between this approach and others. This approach is adopted for the development of SHYSTER. Specific design criteria for SHYSTER are detailed, and methods of testing and evaluating the system are discussed.
- The implementation of SHYSTER is explained in chapter 3. The twelve modules that comprise SHYSTER are described, and their operation is demonstrated using examples.
- Four different specifications have been written for SHYSTER, and these are used as the basis of case studies in chapter 4. Each specification represents a different area of case law. Several different methods are employed to test SHYSTER and these specifications.
- In chapter 5, conclusions are drawn about SHYSTER and its approach to case law. Some enhancements to SHYSTER are suggested, avenues of future research are identified, and the nature of the contribution made by the SHYSTER project is discussed.

There are two appendices to this book. Appendix A provides example reports relating to each of the four specifications. Each of these reports is SHYSTER's advice on one of the test cases used in chapter 4. A complete example of SHYSTER's output for another test case is given in appendix B.

I have endeavoured to explain SHYSTER and its approach to case law as clearly as possible. Occasionally—especially in chapters 2 and 3—this explanation involves recourse to mathematical detail. Readers for whom the sight of a formula provokes either great fear or profound indifference, and who don't feel a need to understand the intricacies of SHYSTER's inner workings, are advised to disregard any offending mathematics.

For those who would like to experiment with the system, SHYSTER and the case law specifications discussed in this book are available on the worldwide web at <http://cs.anu.edu.au/software/shyster>.

This book is based upon my doctoral thesis which I wrote while a research student at The Australian National University, and completed in April 1993. I thank the members of my supervisory panel—Robin Stanton, Roger Clarke, Peter Drahos and Malcolm Newey—for their counsel and encouragement, and Robin Creyke and Phillipa Weeks for giving so freely of their time and legal expertise. I have also been provided with valuable advice on this work by my thesis examiners—Kevin Ashley, Bob Moles and Alan Tyree—and by Richard Susskind.

Notwithstanding this assistance, for which I am most grateful, responsibility for this book remains mine.

James Popple
April 1995

shy-ster \ˈʃhīstə(r)\ *n* -s [prob. after *Scheuster* fl1840 Am. attorney frequently rebuked in a New York court for pettifoggery] : one who is professionally unscrupulous esp. in the practice of law or politics . . .

Webster's Third New International Dictionary (1961)

shyster (ˈʃaɪstə(r)) . . . [Of obscure origin.

It might be f. SHY *a.* (sense 7, disreputable) + *-ster*; but this sense of the adj. is app. not current in the U.S.]

. . . 'A lawyer who practises in an unprofessional or tricky manner; especially, one who haunts the prisons and lower courts to prey on petty criminals; hence, any one who conducts his business in a tricky manner' (*Funk's Stand. Dict.* 1895). Also *attrib.* or *adj.* Orig. and chiefly *U.S. slang* . . .

The Oxford English Dictionary (second edition, 1989)

shyster. An unscrupulous lawyer (note that the definition presumes the existence of scrupulous ones) . . .

The term does *not* come from—as suggested in various dictionaries—the surname Scheuster, supposedly a lawyer noted for shyster-like practices; from the name of the Shakespearean character, Shylock; . . . or from any of the various meanings of *shy* (e.g., to be shy of money). Rather . . . *shyster* evolved from the underworld use of *shiser*, a worthless fellow, which derived in turn from the German *scheisse*, excrement, via *scheisser*, an incompetent person (specifically, one who cannot control his bodily functions) . . .

Hugh Rawson (1991)
A Dictionary of Invective

1 Legal expert systems

In the yahoo world of computer public relations, it is often the loudest mouths which lead the unsuspecting computer user into that lonely canyon of empty pockets and broken promises. It now seems . . . that parts of the academic world are fast approaching that decibel level so far achieved only by computer salesmen. Thus . . . it seems that space can only be booked on the band-wagon if one is prepared to make more outrageous claims than the next man. And such claims are being made for the application of AI to the law.

Philip Leith (1986)¹

The computer scientists, encouraged by the modern positivists, fail to recognize . . . that law, positive morality and ethics are inseparably connected parts of a vast organic whole. Judgments are involved at every stage of the legal process and machines cannot make judgments. In stating that legal rules can be applied without further judgment; that they apply in an all or nothing fashion; that legal decision making follows the form of the syllogism or that it is a pattern-matching routine, the modern positivists, joined now by the computer scientists take us along a dangerous road.

Robert N. Moles (1987)

*Definition and Rule in Legal Theory:
A Reassessment of H. L. A. Hart and the Positivist Tradition*²

Aussi, lorsqu'un homme se rend plus absolu, songe-t-il d'abord à simplifier les lois. On commence, dans cet État, à être plus frappé des inconvénients particuliers, que de la liberté des sujets dont on ne se soucie point du tout.

Thus when a man takes on absolute power, he first thinks of simplifying the law. In such a state one begins to be more affected by technicalities than by the freedom of the people, about which one no longer cares at all.

Montesquieu (1748)
*De l'Esprit des lois*³

1.1 Introduction

This chapter reviews previous work of relevance to the design of legal expert systems. Jurisprudence and its value to the development of such systems is discussed (§1.2) and the field of “jurimetrics” and some behaviouristic research is examined (§1.3). The development of legal expert systems is discussed under three headings: rule-based, case-based, and hybrid systems.⁴

Rule-based systems are examined first (§1.4), and special attention is paid to the work of four projects. The problems of knowledge acquisition and representation, and fact representation are also discussed (§1.4.5 and §1.4.6). Rule-based systems have been used to represent statutes and cases. However, as explained in §1.4.7, rule-based systems are fundamentally inadequate for representing case law.

Case-based systems are examined (§1.5) and three projects are outlined. Systems that use rules in order to represent case law are considered to be rule-based systems; only systems which adopt case-based reasoning methods are considered to be case-based. Applying this distinction is usually straightforward, though not always.⁵ Attempts have been made to use semantic networks to represent case law but, as explained in §1.5.4, they are not suited to the task.

Hybrid systems (§1.6) employ both rule-based and case-based methods.

The search for *conceptual models* of legal reasoning is discussed (§1.7). Finally, conclusions are drawn from the literature as to the best approach to the design of legal expert systems (§1.8).

But first it is necessary to explain what is meant by a *legal expert system*, and to outline some key concepts.

1.1.1 *Legal expert systems*

The range of computer applications in the law is wide. It extends from general applications, of use to lawyers, to applications designed specifically for the law. This book is concerned only with a subset of those systems that make use of artificial intelligence (AI) techniques to solve legal problems.

Legal AI systems can usefully be divided into two categories: legal retrieval systems and legal analysis systems.⁶ *Legal retrieval*

systems allow lawyers to search through databases containing details of statutes and decided cases. AI techniques may be employed to simplify this task: e.g. by searching for keywords which have not been input by the user but are deduced to be equivalent to, or sufficiently related to, the input keywords.⁷ *Legal analysis systems* take information about a set of facts and determine the ramifications of those facts in a given area of law.

Mehl claims that there is no fundamental difference between these two categories—that the difference is one of degree only.⁸ Shannon and Golshani suggest that the difference between systems based on a “conceptual model of legal analysis” and text retrieval systems is that the latter do not “understand” any area of the law.⁹ Similarly, Susskind says that “knowledge-based” systems, as opposed to “database” systems are capable of “applying their knowledge of the law to the problem data presented to them.”¹⁰

A better distinction—one which avoids the vexed question of whether any AI system can really be said to know or understand anything—can be made by reference to the output of the system. The output from a legal analysis system is such that, if it had been produced by a human, that human would be said to have legal expertise. By contrast, the output from a legal retrieval system could be produced by a human possessed of no legal expertise; such output is used in, and is not the product of, legal analysis.¹¹

This book is concerned only with legal analysis systems.

Legal analysis systems can be divided into two categories: judgment machines and legal expert systems.

A *judgment machine* is a machine designed to replace a human judge. Such machines were first proposed forty years ago, though no such proposals have been made for nearly two decades. Writings on judgment machines are discussed below because they are of historical interest, and because the idea of a judgment machine raises some issues which are also relevant to the second category of legal analysis systems: legal expert systems.

A *legal expert system*, as the term is used in this book, is a system capable of performing at a level expected of a lawyer. AI systems which merely assist a lawyer in coming to legal conclusions or preparing legal argument are not here considered to be legal expert systems; a legal expert system must exhibit some legal expertise itself. This definition does not exclude systems that can only be used by legal experts; several systems—including SHYSTER—have been developed for use exclusively by lawyers.¹²

1.1.2 Sources of law

The law in so-called “common law countries”—e.g. Australia, Britain, Canada and the USA—is derived from legislation and from case law.

Legislation, or *statute law*, consists of statutes and delegated legislation. In Australia, statutes are made by the Federal Parliament, or a State Parliament, and enacted when given royal assent by the Governor-General, or a State Governor. Delegated legislation (rules, regulations, ordinances, by-laws, etc.) is made by a person or body to whom legislative power has been delegated by statute.

Case law, or the common law, is judge-made law: judicial resolutions of specific disputes. The sources of case law are the published reports of the cases as heard before various courts.

Legislation takes precedence over case law;¹³ parliaments can override judge-made law by legislative enactment. However, judges have the task of determining the meaning of legislation.

Any legal expert system which seeks to deal with the law in a common law country must account for both statute law and case law.

1.1.3 The doctrine of precedent

The development of case law is based upon the principle of *stare decisis* which holds that courts should apply the doctrine of precedent. Morris et al. summarize the general rules of the doctrine of precedent as follows:

- each court is bound by decisions of courts higher in its hierarchy;
- a decision of a court in a different hierarchy may be of considerable weight, but will not be binding;
- only the *ratio decidendi* of a case is binding;
- any relevant decisions, although not binding, may be considered and followed; and
- precedents are not necessarily abrogated by lapse of time.¹⁴

Courts have a tendency to follow similar cases, even when not strictly bound to do so. According to Cross:

It is a basic principle of the administration of justice that like cases should be decided alike. This is enough to account for the fact that, in almost every jurisdiction, a judge tends to decide a

case in the same way as that in which a similar case has been decided by another judge.¹⁵

There is considerable argument about the extent to which judges actually apply the doctrine of precedent.¹⁶ Some legal theorists contend that the doctrine is simply part of the public discourse that judges use to justify their decisions. Stone claims that “the degree of certainty and stability in the law secured by the doctrine of *stare decisis* is far less than it appears to be,” and that one of the important social functions of the doctrine is “to maintain at a maximum the feeling and appearance of certainty and stability.”¹⁷ Yet, judges of the highest court in Australia have been known to follow previous cases which they believed to be wrongly decided.¹⁸

What is clear is that judges use previously decided cases to justify their decisions—if not to reach them—and that lawyers use previously decided cases in legal argument. Any legal expert system which deals with case law assumes the application of the doctrine of precedent, at least to this extent.

1.1.4 Terminology

For consistency, the following three terms are used in this book for a variety of terms that are used throughout the literature. An *attribute* is a legally important fact; some authors use the words “descriptor,” “dimension,” “factor,” “feature” or “variable.” The *instant case* is the situation about which the expert system is interrogated; this is sometimes called the “actual case,” the “current fact situation,” the “hypothetical case” or the “new case.” *Leading cases* make up the case base of a legal expert system; some call these the “reference set” or the “training set.”

1.2 Jurisprudence

1.2.1 The importance of jurisprudence

For centuries, lawyers and philosophers have written on, and argued about, the nature of human laws. On the face of it, it would seem sensible for the developer of a legal expert system to have regard to this jurisprudential theory before designing her/his system. However, as Susskind complained in 1987, most of the published research on various legal expert systems makes no use of jurisprudential resources.¹⁹

Some expert system researchers have been doubtful as to the value of jurisprudence to their research. Niblett, for example, claims that “a successful expert system is likely to contribute more to jurisprudence than the other way round”.²⁰ Susskind disagrees:

It is beyond argument . . . that all expert systems must conform to some jurisprudential theory because *all expert systems in law necessarily make assumptions about the nature of law and legal reasoning*. To be more specific, all expert systems must embody theories of legal knowledge, legal science, the structure of rules, the individuation of laws, legal systems and sub-systems, legal reasoning, and of logic and the law (as well perhaps as elements of a semantic theory, a sociology, and a psychology of law), theories that must all themselves rest on more basic philosophical foundations. If this is so, it would seem prudent that the general theory of law implicit in expert systems should be explicitly articulated using (where appropriate) the relevant works of seasoned theoreticians of law. Perhaps the reason that there is, as yet, no overwhelmingly successful system is that the vast corpus of apposite jurisprudential material has not yet been tapped in the construction process.²¹

Although it is true that all legal expert systems necessarily make assumptions about the nature of law and legal reasoning, it does not follow that they must conform to some jurisprudential theory. A lawyer must have a model of the law (maybe unarticulated) which includes assumptions about the nature of law and legal reasoning, but that model need not rest on basic philosophical foundations. It may be a pragmatic model, developed through experience within the legal system. Many lawyers perform their work with little or no jurisprudential knowledge,²² and there is no evidence to suggest that they are worse, or better, at their jobs than lawyers well-versed in jurisprudence.

Susskind concedes that it is possible to build a legal expert system “without jurisprudential insight”, but suggests that such a system would be of very poor quality:

Because successful legal knowledge engineering presupposes so profound a familiarity with the nature of law and legal reasoning, it is scarcely imaginable that such a mastery could be gained other than through immersion in jurisprudence.²³

Harris, himself a jurist, takes a different view:

People acquire those technical skills of legal reasoning and legal argumentation which make up the concept of ‘good lawyer’ by

immersing themselves in substantive legal subjects. Jurisprudence has to do, not with the lawyer's role as a technician, but with any need he may feel to give a good account of his life's work—either to fellow citizens, or to himself, or to any gods there be.²⁴

If Harris is right—and the existence of good (though jurisprudentially illiterate) lawyers suggests that he is—then the importance of jurisprudence to legal expert system design is questionable. A legal expert system need only operate at the same level of abstraction as does a lawyer, rather than at the philosophical level of a jurist. The fact that many lawyers have mastered the process of legal reasoning, without having been immersed in jurisprudence, suggests that it may indeed be possible to develop legal expert systems of good quality without jurisprudential insight.

This does not mean that legal expert systems designers should completely ignore jurisprudential literature. However, as a legal expert system need not conform to any jurisprudential theory, a pragmatic approach to expert system design may be preferable to a jurisprudentially pure one. Susskind, as Niblett complains, “gives the role of jurisprudence in the design of legal expert systems a greater significance than it deserves.”²⁵

It is well beyond the scope of this book to cover “the vast corpus of apposite jurisprudential material”,²⁶ however several areas of jurisprudence of relevance to expert system design are discussed below.

1.2.2 *Scientific and mechanical jurisprudence*

The dictionary defines *jurisprudence* as:

The science which treats of human laws (written and unwritten) in general; the philosophy of law.²⁷

Pound refers to the “scientific character” of the law:

Sir Frederick Pollock gives us the clew when he defines the reasons that compel law to take on this scientific character as three: the demand for full justice, that is for solutions that go to the root of controversies; the demand for equal justice, that is a like adjustment of like relations under like conditions; and the demand for exact justice, that is for a justice whose operations, within reasonable limits, may be predicted in advance of action. In other words, the marks of a scientific law are, conformity to reason, uniformity, and certainty.²⁸

This approach to the law has been much criticized. Frank contends that uncertainty is inherent in the legal process, and that seeking certainty in general legal principles is simply “an expression of infantile emotional attitudes which have persisted into adulthood.”²⁹

In his 1908 paper, *Mechanical Jurisprudence*, Pound distinguishes scientific jurisprudence from mechanical jurisprudence:

Roman law in its decadence furnishes a striking example [of mechanical jurisprudence]. The Valentinian “law of citations” made a selection of juriconsults of the past and allowed their writings only to be cited. It declared them, with the exception of Papinian, equal in authority. It confined the judge, when questions of law were in issue, to the purely mechanical task of counting and of determining the numerical preponderance of authority. Principles were no longer resorted to in order to make rules fit cases. The rules were at hand in a fixed and final form, and cases were to be fitted to the rules.³⁰

By contrast, Pound says, scientific law is “a reasoned body of principles for the administration of justice”.³¹

Loevinger also argues that there is a role for science in law, but sees little science in jurisprudence. In 1949 he proposed an alternative to jurisprudence which he termed *jurimetrics*:

The next step forward in the long path of man’s progress must be from jurisprudence (which is mere speculation about law) to *jurimetrics*—which is the scientific investigation of legal problems . . . The inescapable fact is that jurisprudence bears the same relation to a modern science of jurimetrics as astrology does to astronomy, alchemy to chemistry, or phrenology to psychology. It is based upon speculation, supposition and superstition; it is concerned with meaningless questions; and, after more than two thousand years, jurisprudence has not yet offered a useful answer to any question or a workable technique for attacking any problem.³²

This proposal spawned a new field of study, some work from which is discussed below.³³

Loevinger calls those who fear the dangers of mechanized jurisprudence “quixotic and uncomprehending”³⁴—though he was not a mechanical jurispudent himself.³⁵ Some, however, saw the development of computers as an opportunity to develop a judgment machine: a machine that could replace a judge.

1.2.3 Judgment machines

In 1955, Lasswell predicted that:

When machines are more perfect [*sic*] a bench of judicial robots ... can be constructed. The machine would apply a system of “weights” to allegations of fact made by parties to a controversy, and also to the justifications advanced in support of the claims put forward by participants. Litigation can proceed by counsel for the plaintiff and the defendant pressing buttons that translate their cases into the physical signs built into the machine. Many results would be “no decision.” However, the machine could be designed to settle a controversy of this kind with a “random” operation (by lot).³⁶

He was not altogether serious:

It is a challenging task for legal historians to assist in constructing a robot whose weights would give substantially the same result as those produced by the [US Supreme] Court at various periods. The task would not be too difficult for some justices on some issues. But a robot facsimile of the less repetitive members of the Court would provide a genuine challenge to the engineers.³⁷

However, some have taken the idea of a judgment machine very seriously indeed. In 1949, Frank wrote that a “logic machine” might “disclose all possible available alternative legal rules,” although judges would still have to exercise the “the sovereign prerogative of choice” between the rules on the basis of the judges’ “conscious or unconscious notions of policy.”³⁸ Similarly Mehl wrote, in 1959, that a machine could perform some of the functions of a judge, but that a role for humans would remain because “the solution to a legal problem may depend upon extra-rational factors, involving the whole of human experience”.³⁹

As recently as 1977, it has been seriously suggested that a judgment machine could *replace* a human judge. D’Amato proposed that a machine could take the relevant facts of a case as input and produce a number in the range -1 to $+1$ (where a positive number indicates a victory for the plaintiff). Given the multiplicity of factors, he claims, a result of zero would be extremely unlikely,⁴⁰ although it is not clear why this would be so. These facts would be determined by a jury, but the law would be decided by the machine. Somewhat grudgingly, he allows for a vestige of human

control: an appeal court could review all of the machine's determinations in a certain numerical range (e.g. -0.05 to 0.05) within which the cases would be so close that a re-examination might be required. The review court's subsequent decision would then be incorporated into the system.⁴¹

The idea of human judges being replaced by machines has been trenchantly criticized. According to Weizenbaum:

The very asking of the question, "What does a judge . . . know that we cannot tell a computer?" is a monstrous obscenity. That it has to be put into print at all, even for the purpose of exposing its morbidity, is a sign of the madness of our times.

Computers can make judicial decisions . . . They can flip coins in much more sophisticated ways than can the most patient human being. The point is that they *ought* not be given such tasks. They may even be able to arrive at "correct" decisions in some cases—but always and necessarily on bases no human being should be willing to accept.⁴²

But D'Amato sees advantages in replacing human judges by machines:

Would we lose a judge's "judgment," and how important would such a loss be to our legal system? Surely computers do not make "judgments" the way humans do, and so we would lose the "human" aspect of legal judgments. But what specifically do we lose when we lose the humanness of judgments? Is human judgment just a euphemism for arbitrariness, discretion, or bias?⁴³

By contrast, Stone stresses the importance of legal change springing from "deviance, tentativeness, and even indecision in judgment."

It is these phenomena above all which promote a judge's sensitivity to new ideas or to newly perceived social situations and stir Hamlet-like introspection. On these there rest some of the main foundations of the social good we call "justice."⁴⁴

Proponents of the idea of automated judges claim that such systems would reduce the cost of the legal system, find inconsistencies in the law, and provide a level of certainty in the law which does not exist at present.⁴⁵ D'Amato claims that a judgment machine would allow people to live under the rule of law and not under the "rule of persons."⁴⁶

D'Amato's argument is based upon "two bold initial premises." He assumes that, from a jurisprudential point of view, the law has been made completely determinable. He also assumes that, if a computer can be programmed to make judicial decisions, human "discretion" will have been completely removed.⁴⁷

His views on judgment machines are extreme, and have not been widely accepted. For the most part, designers of legal analysis systems have focused on building systems which provide advice to lawyers or to laypeople, rather than systems which usurp the role of judges. However, many of these designers have made D'Amato's first assumption—that the law is completely determinable—often tacitly.⁴⁸

1.2.4 *Petrifaction of the law*

The idea of a judgment machine removing uncertainty and ambiguity in the law raises the possibility of the petrification of the law. This possibility is also relevant to legal expert system design.

D'Amato claims that, once programmed, the law would become settled. The computer would stop "progress," although the legislature could always step in if anomalous results were being produced.⁴⁹ Similarly, Kayton believes that the use of propositional logic could identify legal ambiguity and provide guidelines for its resolution. He asks:

Would not each concrete demonstration of ambiguity and its resolution tend to rigidify the law and eventually destroy the very flexibility which has made the common law viable? . . . Despite the dangers of generalization, it is submitted that . . . [this question] should be answered in the negative. Information brought to bear in a rational pursuit is always better than ignorance or confusion. The elimination of ambiguities, rather than ossify the law, would produce an optimum condition for the purposeful, intelligent, and efficient development of the law.⁵⁰

Schubert, another early researcher in this field, is not convinced of the possibility, or the importance, of certainty in law. He writes:

. . . the ideal of certainty in law is tolerable only in the context of an empirical world in which forces inducing change are so manifold that the attainment of the goal is never possible.⁵¹

Tyree argues that a deterministic computer judge could "overrule himself" if cases are added as they are decided.⁵² But as

Pound pointed out almost ninety years ago, the problem is more than mere ossification of the law:

The effect of all system is apt to be petrification of the subject systematized. Perfection of scientific system and exposition tends to cut off individual initiative in the future, to stifle independent consideration of new problems and of new phases of old problems, and to impose the ideas of one generation upon another.⁵³

This problem is inherent in expert system design—in the law and in other domains. There are dangers, for example, in the use of a legal expert system by judges. Stone considers the use of predictive techniques in the law and warns that:

... reliance at the judgment seat on new predictive techniques would seriously threaten the judge's central concern with justice. For if the results thus predicted for him do affirmatively guide him in present decisions, each judge will tend to vote somewhat more consistently with his past record. The margin of deviation would accordingly disappear in deference to predicted patterns, aided by the human tendency to follow the less agonizing because already trodden path ...⁵⁴

Judges, Stone says, have a duty to strive wholeheartedly for justice “at the moment of judgment.”⁵⁵ Although an expert system may be of some use to judges of lower courts, there is a critical border between a machine serving the legal order and the dangers of subversion of that order.

For whenever an appellate judge faces the duty to do justice in this sense, he must address himself to it with his own present experience and insights. It would be a corruption of justice for him to shortcut this duty by resting on predictions of his future decisions based on his own past behavior—still more so if the basis is the average past behavior of a group of judges.⁵⁶

So, as Stone points out, the “pioneers and experts of the new techniques” must face “the limits of the contributions they can make.”⁵⁷

1.2.5 *Clear rules and clear cases*

H. L. A. Hart was the most famous of the positivist legal theorists. His major work, *The Concept of Law*, was published in 1961. Hart realizes that because the law is expressed in natural language, it

is subject to considerable semantic indeterminacy. This he terms the *open texture* of law. However, he claims that it is possible to use rules deductively to solve “clear cases”: that is “those in which there is general agreement that they fall within the scope of a rule.”⁵⁸ He also contends that:

... the result of the English system of precedent has been to produce, by its use, a body of rules of which a vast number, of both major and minor importance, are as determinate as any statutory rule. They can now only be altered by statute, as the courts themselves often declare in cases where the ‘merits’ seem to run counter to the requirements of the established precedents.⁵⁹

As Susskind writes, one ramification of Hart’s analysis is that:

... all expert systems in law whose inference procedures are solely deductive will function exclusively in the clear case domain, and will be of no aid in the solving of “problems of the penumbra.”⁶⁰

But what constitutes a “clear case” is itself far from clear. As Hart concedes:

... it is a matter of some difficulty to give an exhaustive account of what makes a ‘clear case’ clear or makes a general rule obvious and uniquely applicable to a particular case.⁶¹

Moles disputes the very existence of clear rules and clear cases. He performs a detailed analysis of the application of an example of an ostensibly clear rule in a British statute: a provision which prescribes the circumstances in which an injunction should be issued in domestic violence cases.⁶² He summarizes the effect of three cases as follows:

(1) Before *B v. B*⁶³ we are concerned with a statutory provision which on its face appears to be clear and comprehensible (at least to non-lawyers) and it would appear that an injunction should issue in cases such as those we have looked at.

(2) After *Cantliff*,⁶⁴ the provision has been considered twice by the [English] Court of Appeal within two weeks. All of the six judges who considered the matter are in agreement that the injunction should not issue and that the rule is clear.

(3) The matter is further considered by a specially constituted Court of Appeal of five,⁶⁵ who decide that the rule is clear, but different from that in (2), and that the injunction should issue.⁶⁶

Moles also analyses the judicial application of the rule of precedent—which, with this statutory rule, “must be regarded as amongst the clearest available to us”⁶⁷—to demonstrate that “our experience of the legal system bears little relationship to Hart’s account of it”.⁶⁸

Leith developed a legal expert system which operated on “clear rules” in the law.⁶⁹ He later recanted, saying that:

... the very idea of a clear rule is inherently confusing and is not observable in the real operation of the judicial process ... judicial creativity is not an aberation [*sic*] of the legal process, but (as Moles ... suggests), the very heart of the law.⁷⁰

As is explained below,⁷¹ many expert system designers have adopted a view of the law that allows for clear rules and clear cases—without considering the possibility that the law may not be like that at all.

1.2.6 *Legal realism and rule scepticism*

In the 1920s and 1930s, a movement called *legal realism* developed in America.⁷² Realists rejected the importance that mechanical jurisprudence placed on rules. However, the rule scepticism of the American Realists is meek by comparison with the strong indeterminacy thesis. Drahos and Parker explain that:

According to Karl Llewellyn a characteristic feature of Realism was the rejection of simple (by which he meant general) rules and the substitution of more detailed classificatory schemes which better captured the specific nature of judicial rule-making ... On Llewellyn’s account, rule scepticism emerges as a set of doubts about the veracity of legal actors’ claims to be following the legal rules they say they are. This is not rule scepticism in the strong sense of denying the existence of rules, however. Legal actors may simply be following some other rules. The rule scepticism of American Realism could perhaps be more accurately described as rule cynicism.⁷³

Kripke, by contrast, is a true rule sceptic. His argument is an example of the Wittgensteinian Paradox.⁷⁴ Consider the two functions “plus” (+) and “quus” (\oplus). The + function is the mathematical function, addition. The \oplus function is defined as follows:

$$x \oplus y = \begin{cases} x + y, & \text{if } x, y < 57; \\ 5, & \text{otherwise.} \end{cases}$$

Suppose that Kripke has used $+$ in the past, but always with values of x and y smaller than 57. He performs the computation $68 + 57$ and gets a result of 125. Yet it could be said that when he thought he was using the “plus” function in the past, he was in fact using “quus.” As Kripke explains:

... in this new instance, I should apply the very same function or rule that I applied so many times in the past. But who is to say what function this was? In the past I gave myself only a finite number of examples instantiating this function. So perhaps in the past I used ‘plus’ and ‘+’ to denote ... ‘quus’ ... Who is to say that [\oplus] is not the function I previously meant by ‘+’?⁷⁵

There is no justification for Kripke answering 125 rather than 5. There is no way of determining (from his past behaviour—even his past thoughts) whether by “plus” Kripke meant $+$ or \oplus . Rules are derived from a finite number of examples; for any given rule, there is always an alternative rule which also explains those examples.

Mathematicians could counter that the meaning of $+$ is well defined. But Kripke argues that:

... scepticism about arithmetic should not be taken to be in question: we may assume, if we wish, that $68 + 57$ is 125 ... I cannot doubt coherently that ‘plus’, as I now use it, denotes plus! Perhaps I cannot ... doubt this about my *present* usage. But I can doubt that my *past* usage of ‘plus’ denoted plus ...

... There is no objective fact—that we all mean addition by ‘+’, or even that a given individual does—that explains our agreement in particular cases. Rather our license to say of each other that we mean addition by ‘+’ is part of a ‘language game’ that sustains itself only because of the brute fact that we generally agree.⁷⁶

Drahos and Parker write that:

The consequences of this argument, if valid, are shattering. Rules turn out to be no more than leaps in the dark and the whole notion of rule following seems illusory.⁷⁷

The implications of Kripke’s argument have been realized by legal theorists.⁷⁸ As Drahos and Parker point out:

Saying that there are no rules to follow, only social practices, means that propositions about the law are potentially open to wild fluctuations. The argument also puts paid to any possibility of a correspondence theory of truth in law.⁷⁹

They propose a solution to this problem:

The Kripkean argument does not prevent people from *saying* that they are following rule X. Rather it stops them from being able to justify the existence of that rule by reference to some objective meaning. This still leaves the practice, as opposed to the justification, of successful rule following to be accounted for.⁸⁰

Their solution is to view the law as a set of rules and *conventions*: “a type of rule used to fix or interpret the meaning of other rules.”⁸¹ They claim there is a distinction between *rule knowledge* and *rule understanding*, the latter being “a matter of absorbing conventions relating to rule use.”⁸² A lawyer requires knowledge of the rules, and understanding as to how to apply those rules properly. Drahos and Parker argue that the problems facing designers of legal expert systems “flow from the difficulties of representing rule understanding rather than rule knowledge.”⁸³ Rules can be used to represent rule knowledge; the problem is “how to represent with tolerable accuracy . . . conventions which confer rule understanding.”⁸⁴

But they concede that, as with other rules, conventions have to “run the gauntlet of scepticism”.⁸⁵

1.2.7 *A jurisprudential consensus?*

The only major examination of the role of jurisprudence in the development of legal expert systems is Susskind’s 1987 book *Expert Systems in Law: A Jurisprudential Inquiry*.⁸⁶ As discussed above,⁸⁷ he argues that all expert systems must conform to some jurisprudential theory.

He also sets out to find consensus in jurisprudential theory. As there is far too much literature in the field for one person to cover it all, he limits his choice of material: “the vast majority” of sources that he uses are British analytical jurisprudential writings since the mid-1950s and early 1960s, “the impetus for which”, he concedes, “was derived very largely from the publications of H. L. A. Hart.”⁸⁸

Susskind concludes that “there are no theoretical obstacles, from the point of view of jurisprudence, to the development of rule-based expert systems in law of limited scope.”⁸⁹ He also claims

that the divergence of views within jurisprudence has been overstated because legal theorists tend to focus on the differences. He claims that there is a jurisprudential consensus, “albeit of mundane and limited application”.⁹⁰

Susskind provided the theoretical justification for not only his own development work,⁹¹ but for much of the subsequent work of other developers of legal expert systems. He could also be said to have provided, retrospectively, legal theoretical justification for most of the work on rule-based expert systems that preceded his book.

However, Susskind’s approach to jurisprudence is fundamentally flawed. As Moles points out:

[Susskind] said that he would carry out a survey of the jurisprudential literature. He acknowledged, of course, that it would not be possible to survey the whole of the jurisprudential literature. In fact, he determined that law was a system of rules by “surveying” only those whose avowed position was based on the fact that the law *was* a system of rules . . .

I would venture to suggest that this is in fact a misuse of the survey technique . . . Susskind was perfectly familiar with the work of Hart and his followers, and was well able, therefore, to find any number of books and articles which supported the “law as rules” view. He then developed his position . . . on the basis of what this purported *consensus* within jurisprudence had to say.

. . . Of course, Susskind was telling certain sections of the AI and Law community what they wanted to hear, and hence their enthusiasm for it.⁹²

Moles also notes Susskind’s admission that “the most rigorous of these writings constituted the source materials with greatest potential given the overall purpose of the project.”⁹³ Because the first objective of Susskind’s work was to design, develop and implement an expert system in law,⁹⁴ Moles cites this admission as evidence that Susskind prejudged his survey.

In the light of this criticism, it is ironic to note Susskind’s own caution that:

. . . a little jurisprudential knowledge can be a dangerous thing! It is tempting for the jurisprudential neophyte to become an ardent devotee of a particular school of thought within legal theory and to go on from there to implement all and only the teachings of that school. This course of action should be avoided at all costs.

Familiarity with a wide range of works should be achieved prior to commitment to any particular jurisprudential posture.⁹⁵

Clark, another critic of Susskind, says that:

The shortcomings of [his] book coincide with the limits of positivist legal theory, and even then some doubt must remain as to whether expert systems in law mark a revival of the kind of “mechanical jurisprudence” which Hart opposed so vigorously from within the confines of positivist legal thought.⁹⁶

But the strongest criticism of Susskind comes from Leith:

... [Susskind] believes that he can come to some sort of compromise with the various theoretical positions taken by the renowned thinkers of the field and produce “a general theory” (an indication, I might suggest, of [his] poor theoretical conceptions) ...

... Susskind sees jurisprudence as providing a variety of theoretical models which can be modelled mathematically and translated into computer programs.

... [O]f necessity formal specification requires a formalisation of law; there can be no “informal models” which are mysteriously formalised into a computer model ...

... Therefore, in order to use formal specifications, Susskind must provide a formal specification of law which can then be incorporated into the rule-format of a computer program ... And, of course, formal specifications of law are renowned for their theoretical and practical inadequacy. Legal formalism can, surely, hardly be the compromise he wishes might arise from the conflicting positions of Kelsen, Hart, Dworkin et al.⁹⁷

... [I]f he really does believe that his informal theoretical models can be transformed into formal theoretical models without loss of their informal attributes, then I must suggest that he has really little understanding of the discipline of computer science.⁹⁸

Susskind’s claim to have found a consensus in jurisprudence—even one of mundane and limited application—is absurd. As shown above,⁹⁹ the views of just two jurists (Hart and Moles) are completely irreconcilable. Similarly, Hart’s views are totally at odds with those of Kripke.¹⁰⁰ Susskind states his theory, and develops an expert system which conforms to that theory. His mistake is to claim that his theory is definitive, in that it represents a jurisprudential consensus.

1.3 Jurimetrics and the behaviourists

As mentioned above,¹⁰¹ the term “jurimetrics” was coined by Loevinger. He defines “jurimetrics” as “the study of law and legal problems by scientific methods and concepts, the employment of science in law to the extent that it is applicable or adaptable.”¹⁰² Loevinger is neither a mechanical jurisprudent nor a positivist:

To begin with we must be clear that science offers us neither ultimate nor certain answers to legal problems. The dream that science might someday tell us which of several competing interests is the more important is a vain one. Science essays no such answers in any field. Science does not assign social or ethical values. Science may, indeed, provide data from which social or ethical judgments may be made; but the judgments will remain with man . . .

There is no prospect of any process that will preclude consideration of social desirability or wisdom. The opportunity will always be available to argue that precedent should not be followed, and that considerations of policy, or expediency, require a different rule or a special result . . .

. . . Science does not and will not offer us any law machines that give automatic answers to specific questions put to them, whether as to particular cases or as to ultimate legal issues such as the relative importance of interests that may be in conflict. By the same token, science will provide us with no formulae or calculus that will give us certainty either of prediction, analysis or answers to ultimate questions such as which interest is to be preferred or which desire has greater social value.¹⁰³

Although these comments are eminently reasonable, some of Loevinger’s turns of phrase are exasperating. In 1949 he claimed that putting the law on a “rational basis” was the “indispensable condition” of the survival of the human race.¹⁰⁴ In the light of such a ridiculous statement, and after his trenchant criticism of the value of jurisprudence (quoted above¹⁰⁵), it is not surprising that, as Gardner says:

The attitudes Loevinger and his colleagues expressed were never adopted by the legal profession generally . . . As a movement within the legal profession, jurimetrics has not been much heard from since the early 1970s.¹⁰⁶

Nevertheless, some of the work of his colleagues, applying various statistical and logical techniques to legal analysis, is worthy of comment here.¹⁰⁷

1.3.1 *Kort*

Kort uses mathematical expressions to represent American judicial decisions.¹⁰⁸ He identifies attributes which are of importance and represents decided cases in the following form:

$$\sum_{i=1}^n A_{ij}w_i = V_j$$

where n is the number of attributes, A_{ij} is the value of the i th attribute for the j th case (attribute values being 0 or 1), w_i is the weight of the i th attribute, and V_j is the number of votes of judges favourable to the party seeking redress in the j th case. This approach is justified on the basis that the decisions of split courts do not necessarily constitute two opposite extremes, but represent certain degrees of support for one party.¹⁰⁹

By solving these simultaneous equations, weights are obtained for the attributes. The sum of the weights of those attributes present in the instant case is, according to Kort, the number of likely judicial votes in favour of the party seeking redress.

1.3.2 *Lawlor*

Lawlor uses logical expressions to represent previously decided cases.¹¹⁰ He analyses right-to-counsel cases heard before the US Supreme Court over 30 years, and finds that in all of these cases each justice behaved consistently with his own “personal *stare decisis*.” He identifies legally significant attributes and builds a logical expression which represents the behaviour of each justice. A program uses these logical expressions to predict the likely outcome, given a composition of the Court specified by the user.

Lawlor’s system successfully predicted the US Supreme Court’s overruling of *Betts v. Brady*¹¹¹ in *Gideon v. Wainwright*.¹¹² But it predicted a 5:4 majority; the Supreme Court’s decision was unanimous.

Applying “traditional” *stare decisis* (i.e. considering the court as a whole, rather than the decisions of individual justices) Lawlor’s system did not predict the Supreme Court’s change. Given the same cases, Kort’s approach did not predict the change either.

This failure draws criticism from those who disagree with such a “logarithmic approach to justice.”¹¹³ Wiener complains that “advocates of the computer” rest their arguments on an assumption

that courts will adhere to the doctrine of *stare decisis*, which does not always hold.¹¹⁴

In defence of the behaviourists, Kayton refers to their failure to predict the decision in *Gideon v. Wainwright* and writes:

Should we have expected otherwise? Of course not! A reversal is by definition a logical inconsistency. That which by *stare decisis* had been called black is now called white.¹¹⁵

The developers of these prediction systems accept that they rely on the doctrine of precedent. Hence, a reversal of previous authority will always be beyond the predictive capacity of these systems—as it is beyond the predictive capacity of most lawyers.

1.3.3 Nagel and Schubert

Nagel and Schubert¹¹⁶ examine the personal attitudes of US Supreme Court justices towards various political and economic relations, and claim that these “off-the-bench” attitudes (as Nagel calls them) affect the justices’ decision-making.

Correlations were . . . made between responses to specific items and various decisional propensities. For example, there was a high and statistically significant correlation between disagreeing with [one questionnaire item] (“Our treatment of criminals is too harsh; we should try to cure, not to punish them”) and being above the average of one’s court with regard to the proportion of times one voted for the prosecution in criminal cases. Off-the-bench judicial attitudes thus do seem to correlate in a meaningful way with on-the-bench judicial decisions.¹¹⁷

1.3.4 Haar, Sawyer and Cummings

In the mid-1970s Haar, Sawyer and Cummings made use of regression analysis to build a predictive model for zoning amendment cases in Connecticut.¹¹⁸ Regression analysis is a statistical technique for analyzing the relationship of a set of independent variables to a dependent variable. For Haar et al. the dependent variable is the outcome of the cases, the independent variables are attributes.

They identify 167 attributes which “appeared to be important” to the courts, 40 of which were deemed significant using a χ^2 (“chi-square”) test for association. This is “too many to use in a regression analysis”,¹¹⁹ so Haar et al. employ two different methods

to reduce this number further: grouping attributes on the basis of “experience, knowledge, and intuition”,¹²⁰ and factor analysis.

1.3.5 *The role of prediction*

The behaviourists’ predictive research has been criticized because they do not attempt to model legal reasoning.¹²¹ But, in not so doing, the behaviourists just reflect the influence upon them of the American Realists. They adopt Holmes’s analysis that for any individual “the law is simply a prediction of the way in which the public force possessed by the government will act upon him.”¹²² Loevinger claims that some method of legal prediction is “indispensable”;¹²³ Lawlor says that the ultimate goal of all scientific methods is reliable prediction of future events and “[r]eliable prediction is also one of the ultimate goals of law.”¹²⁴ Susskind (certainly no behaviourist) also stresses the importance of the prediction of judicial decisions.¹²⁵

Tapper writes that:

Although the statistical techniques employed by some of these workers have been criticized, there can be no real doubt that this work provides a successful approach to the analysis of the decisions which have been reached in the past, and at least as satisfactory a method of predicting future decisions as can be arrived at by native wit and unaided intuition.¹²⁶

However, he criticizes the conclusions that have been drawn using these techniques:

Either the behaviourist is to content himself with observing the objective phenomena, in which case he can conclude nothing as to motivation, or he is to ascribe motivation to the phenomena, in which case he ceases to be objective. It is precisely at the point at which decisions of the [US] Supreme Court, for example, are characterized as pro-civil liberties or anti-labour that doubts arise as to the real objectivity of the studies.

The same general line of argument may be advanced against the fact-oriented approach . . . Here the point at which the study loses its objectivity is in the characterization of the facts present in the case.¹²⁷

(Although this may be a valid criticism of a behaviouristic study, it is not an argument against the use of predictive techniques where the characterization of facts has been performed—subjectively, admittedly—by a legal expert, as is done for SHYSTER.)

Gardner is also critical of the jurimetric programs:

... programs, done from a political science viewpoint rather than a legal one, in which the data concern legally irrelevant matters such as the ideology and social background of individual judges.¹²⁸

By “legally irrelevant matters” Gardner means those matters to which judges do not—and/or *should* not—explicitly have regard when coming to their decisions. But if a system is designed to predict decisions then any attribute which assists in prediction should be included—regardless of whether regard *ought* to be had to that attribute. These “legally irrelevant matters” are not necessarily irrelevant to the prediction of judicial decisions.

Stone dismisses concern about “jurimetric” prediction: “the behavioralists [*sic*] may have no conscious designs on the integrity of the decisional process. The judgment of justice may be of no concern to them.”¹²⁹

He defines the “judgment of justice” by reference to a situation where a judge makes a decision which:

... does not merely declare the existing law but decides what justice requires that the law should be. (... [W]e include tacitly here the reversal of earlier decisions, that is, creative decisions which *unsettle* and *resettle* law: this is a *fortiori* creative.) It is this kind of *creative* judgment which we have here termed “a judgment of justice.”¹³⁰

The behaviourists are, Stone says:

... only observers looking at what *has already been done* in judgment. And when in the course of prediction they turn their attention to future judgments, it is to ask not what the judge should do to further justice but only what kind of decision he will give if he acts consistently with values attributed to him on the basis of his past decisions.¹³¹

In other words, the behaviourists’ work attempted to be predictive not normative.

When a lawyer gives advice, she/he is expected to make some prediction as to the likely result. This prediction need not be emphatic: it may be no more than a tentative statement about the strength of a person’s legal position. Hence, legal expert systems should have some degree of predictive capacity. Like the behaviourists’ research, a legal expert system’s predictive power is a

projection based on past cases. There is—and can be—no allowance for changing social mores. This is not a serious limitation upon such a system's utility: predicting a judge-made change in the law is beyond all but the very best lawyers.

However, as discussed below,¹³² the justification that a legal expert system provides for its prediction is also important.

1.4 Rule-based systems

There are many examples of rule-based legal expert systems, the most important of which are discussed in detail below: the work of McCarty; Bench-Capon, Kowalski and Sergot; Gardner; and Susskind.

The first proposal for a rule-based legal expert system was made by Buchanan and Headrick in 1970. They complained that interdisciplinary work between lawyers and computer scientists had “floundered on the misconceptions that each has of the other's discipline”,¹³³ and suggested that the computer modelling of legal reasoning would be a fruitful area for research.¹³⁴

Their proposal asserts that “[i]n the absence of any reason to speculate on how they carry on their work, [lawyers] now apply complex sets of rules without being aware of the rules themselves.”¹³⁵ They make no reference to jurisprudential writing, but they do make it clear that their approach is based upon two assumptions about human problem-solving in general: “(1) problems can be broken down into a set of subproblems, and (2) the solution to any subproblem requires a series of decisions that are governed by decision rules.”¹³⁶

The literature is replete with examples of projects in which the assumption that lawyers work with rules is unstated and/or unsupported. Maggs and deBessonnet, for example, tacitly make this assumption.¹³⁷ The law, they claim, can be expressed as rules using propositional calculus. A program which implements these rules could answer questions from a user, and allow the checking of statute law for redundancy and contradiction. (It is not clear what role case law plays in their system, or indeed in their model of the law.)

Popp and Schlink's JUDITH system¹³⁸ uses rules to represent parts of the German Civil Code. The principles behind JUDITH are “strikingly similar” to those of the MYCIN system (an expert system dealing with bacterial infections)¹³⁹—so similar that, its

developers claim, it would be possible to create a legal knowledge base for MYCIN and a medical knowledge base for JUDITH.¹⁴⁰ Michaelsen and Michie's TAXADVISOR system¹⁴¹ is implemented using MYCIN.¹⁴² TAXADVISOR is designed to assist lawyers to advise clients on taxation and estate planning.¹⁴³

Meldman's system uses two different kinds of rules: general rules which define the elements of the claim, and specific rules extracted from cases.¹⁴⁴ *Things* and *relations* are used to represent the "everyday world of human affairs",¹⁴⁵ and are classified hierarchically into categories. A *fact* comprises two things and a relation between them; facts are assembled into *situations*. These situations are compared with the situation of the instant case, and the system determines the extent to which the instant case falls within or near the law of intentional torts (e.g. assault and battery).

Waterman and Peterson's LDS system¹⁴⁶ is a rule-based system for the field of product liability. It does not determine whether liability exists, but is designed to assist legal experts in settling product liability cases. LDS is a typical example of a system which developed without any legal theoretical justification. After admitting that there is no "deep model of the legal process",¹⁴⁷ Waterman and his colleagues proceed on the unstated assumption that any such model must involve rules:

One might expect that the large body of legal rules and regulations that have been accumulated and formalized in the legal domain would make expert system development easier. Unfortunately, this is not the case. Instead, this characteristic of the domain, having rules that already exist, has led to trouble . . . First, the formal rules that define and regulate legal activity are often ambiguous, contradictory and incomplete. And second, there exists a body of informal rules or procedures about how to access, interpret and use the 'formal' rules. Without these informal rules the formal rules can not be used in any efficient or cost-effective way.¹⁴⁸

This body of rules, they write, "needs to be mapped into code"¹⁴⁹ before a legal expert system can be built.

Bing's SARA system¹⁵⁰ is designed to analyse discretionary decisions. It uses rules to represent legal norms: some strict and some discretionary. These discretionary norms are weighted using correlation techniques. SARA allows a lawyer "to back up his qualitative legal reasoning by quantitative indications."¹⁵¹

Stamper's LEGOL language¹⁵² also uses rules to represent legal norms. Pattison and Ciesielski use a rule-based system to review contracts.¹⁵³ SoftLaw's STATUTE, a commercially successful system, uses rules to represent statutes, regulations and departmental guidelines in taxation, social security and veterans' affairs law.¹⁵⁴

1.4.1 *McCarty*

McCarty has been described as "the father of AI and law".¹⁵⁵ His TAXMAN project¹⁵⁶ is concerned with the development of a computational theory of legal reasoning, using corporate tax law as an experimental problem domain.

He claims that a computer-based legal consultation system must be able to represent the "facts," at some comfortable level of abstraction, and the "law," which would consist of a system of "concepts" and "rules." These concepts and rules are relatively abstract (i.e. they subsume large classes of lower-level factual descriptions), and they have normative implications (i.e. they specify which actions are permitted and which are obligatory).

Legal analysis, in its simplest form, would then be a process of applying the "law" to the "facts". Put this way, the paradigm seems to be an ideal candidate for an artificial intelligence approach: the "facts" would be represented in a lower-level semantic network, perhaps; the "law" would be represented in a higher-level semantic description; and the process of legal analysis would be represented by a pattern-matching routine.¹⁵⁷

However, McCarty concedes, the representation of facts in such a system is more difficult than in other expert systems, because "the facts of a legal case typically involve all the complexities of daily life: human actions, beliefs, intentions, motivations, etc."¹⁵⁸ Even if the facts can be represented, he writes, the rules will often be problematic:

Some rules, usually those embodied in statutes, have a precise logical structure, and this makes them amenable to the existing artificial intelligence techniques. But it is a commonplace among lawyers that the most important legal rules do not have this form at all: instead they are said to have an "open texture"; their boundaries are not fixed, but are "constructed" and "modified" as they are applied to particular factual situations. A sophisticated legal consultation system would not be able to ignore these complexities, but would have to address them directly.¹⁵⁹

McCarty also makes the startling claim that the “simplest” problems for first-year law students are the hardest for an AI system because the student draws upon ordinary human experience:

Paradoxically, the cases that are most tractable for an artificial intelligence system are those cases, usually involving commercial and corporate matters, which a lawyer finds most complex. There is a simple reason why this is so. A mature legal system in an industrialized democracy is composed of many levels of legal abstractions . . . Because of their technical complexity, the legal rules at the top levels of this conceptual hierarchy are difficult for most lawyers to comprehend, but this would be no obstacle for an artificial intelligence system.¹⁶⁰

McCarty chose the area of tax law for his system because “commercial abstractions, in fact, are artificial and formal systems themselves, drained of much of the content of the ordinary world” and, by legal standards, well structured.¹⁶¹ The field of corporate tax law, he says, is “very near the apex of the hierarchy of commercial abstractions”¹⁶²—“whatever that means”, comments Moles.¹⁶³

In TAXMAN I, McCarty’s first prototype system, the basic “facts” of a corporate case are captured in a relatively straightforward representation (e.g. a corporation issues securities). Below this level is an expanded representation of the meaning of various entities (e.g. a security interest) in terms of their component rights and obligations. Above this level—presumably above *both* levels, although this is not made clear—is the “law” (statutory rules which classify transactions as taxable or non-taxable etc.).¹⁶⁴

McCarty found that, although the rules are complex, the underlying representations are manageable. He concludes from his early work that “the construction of an expert consultation system in this area of the law is a feasible proposition.”¹⁶⁵

McCarty sees the development of legal expert systems as an opportunity to contribute to jurisprudence. Although the jurisprudential literature includes “many illuminating examples and many valuable insights about the structure and dynamics of legal concepts”, he complains that “taken as a whole” it is “notoriously imprecise”.¹⁶⁶

The TAXMAN system adds a strong dose of precision and rigor to these discussions of linguistic and conceptual problems. Its critical

task is to clarify the concepts of corporate reorganization law in such a way that they can be represented in computer programs.¹⁶⁷

Moles is very critical of rule-based expert systems designers, and McCarty in particular. McCarty takes a positivist approach to the law, and Moles complains that:

The computer scientists have taken the de-humanizing aspects of modern positivism to their extreme. . . .

The computer scientists, encouraged by the modern positivists, fail to recognize the point which Austin¹⁶⁸ correctly emphasized throughout his work—that law, positive morality and ethics are inseparably connected parts of a vast organic whole.¹⁶⁹

Most damning is Moles's statement that:

The sad thing is that [McCarty] has not shown the slightest awareness of the nature of the legal enterprise. Far from having emphasized any difficulties, he shows that he simply does not understand what they are.¹⁷⁰

McCarty does identify two major limitations to the approach taken in TAXMAN I. Firstly, he concedes that the factual descriptions, although manageable in the corporate domain, would be too complex in (for example) the average contract or tort problem. Secondly, the higher-level conceptual representations are not adequate for all domains because judicially created concepts are incurably open-textured, have a dynamic structure with the capacity to evolve and adapt to new situations, and the evolution of these concepts is governed by a sense of purpose.¹⁷¹ Having recognized these problems, McCarty set out to solve them with TAXMAN II.

TAXMAN II¹⁷² uses “prototypes and deformations” to represent a legal concept by specifying the prerequisite conditions for that concept, a set of cases (real and hypothetical) in which that concept does or does not apply, and a set of transformations for getting from one case to another. If a given case (representing a legal concept) can be transformed into the instant case, while still satisfying the prerequisite conditions for the concept, then it can be used in argument as an example of that concept.

Ashley sees McCarty's work as a significant advance, but points to several shortcomings of TAXMAN II:

The work is largely an exercise in knowledge representation. McCarty does not set forth a control or process model that clarifies

how a program would actually generate a legal argument . . . The reported research involves a hand simulation of the arguments in one US Supreme Court case¹⁷³ and work done on hand simulations of several subsequent cases.

. . . [TAXMAN II] has no mechanisms for comparing cases in terms of how on point they are, for distinguishing cases, or selecting the best precedents . . .

McCarty's model assumes a much neater domain than exists in law. He assumes that in reality, legal cases are consistently allocated as positive and negative exemplars of concepts. They are not. He assumes that there is a near match between concepts and the features of a case that are relevant to the concept. There is not.¹⁷⁴

McCarty's definition of legal primitives has also been criticized. Moles writes:

McCarty appears not to appreciate that 'corporations', 'securities', 'property', 'dividends' and so on are not subsumed 'beneath the law', but are each the products of complex legal analysis. The question of whether certain transactions are taxable or not is intimately tied into that legal analysis.¹⁷⁵

Ashley makes a similar point:

The problem with such primitives, if they are taken seriously as a means for defining concepts, is that they assume what is to be shown. Far from being a primitive, that someone has a right or a duty in a given fact situation is an arguable legal conclusion that must be justified by citing authorities.¹⁷⁶

1.4.2 *Bench-Capon, Kowalski and Sergot*

Bench-Capon, Kowalski, Sergot and their colleagues use programs written in the PROLOG language to model statutes.¹⁷⁷ Their approach to legislation is the most extreme of all expert system developers, due to their attitude towards knowledge acquisition. They write:

The formalisation of legislation by means of rules has almost all the characteristics of an expert system. It differs, however, in one important respect. In a classical expert system, before knowledge can be formalized, it has to be elicited from the subconscious of an expert. Eliciting this knowledge is generally regarded as the main bottle-neck in the construction of expert systems. It is entirely absent, however, in the case of legislation which is already

formulated and written down. Thus the use of expert system techniques for representing legislation has virtually all the advantages of expert systems without the attendant disadvantages of eliciting the knowledge.¹⁷⁸

This statement is nothing less than astounding. Even if it is accepted that statute law can be represented using PROLOG clauses, it is a bold claim indeed to assert that constructing those clauses requires no expertise. As Moles says, “[c]learly these researchers do not distinguish between the *writing* (which is the legislation) and the *meaning* of that writing.”¹⁷⁹

Bench-Capon et al. have worked with several statutes. Most famous is their work with the British Nationality Act 1981 (UK).¹⁸⁰ Consistent with their approach to knowledge acquisition, their PROLOG representation of the British Nationality Act was implemented in two months by a student, “without any expert legal assistance.”¹⁸¹

They also represented the Supplementary Benefits Act 1976 (UK) and its regulations using a similar method, and made a similar claim about the importance of legal expertise:

For our project, the accuracy of the representation was not a critical consideration at this [early] stage. Our formalisation could therefore be undertaken with no expert legal assistance . . . In general, accuracy of the formalisation is, of course, critical, particularly if one were constructing a representation to be used in practice.¹⁸²

Predictably—and correctly—this approach has been strongly criticized. Moles points out that:

This is to assume . . . that the problem with regard to “accuracy” is merely a matter of changing the detail of content. It fails to appreciate that an expert may have a great many useful things to say about how one goes about the process of interpretation. The expert advice will therefore have implications for the method being employed and the way in which the knowledge is structured.¹⁸³

Kowalski and Sergot make this assumption explicit:

Access to an expert adviser might well have changed the exact form of the rules in our program, but it would not have changed the method we used to formulate and compute with the rules.¹⁸⁴

But how can they possibly be sure?

On the need for legal expertise in the development of legal expert systems, Susskind quotes Hayes-Roth, Waterman and Lenat:

It is very easy to be deluded into thinking one knows a great deal about the domain. Remember: the expert became one only after years of training and experience.¹⁸⁵

The work of Bench-Capon et al. has been most vehemently criticized by Leith. He quotes them:

The formalisation of the British Nationality Act is an axiomatic theory similar, for example, to an axiomatisation of Euclidean Geometry. In principle, any logical consequence of the axiomatisation can be generated and tested mechanically . . .¹⁸⁶

then comments:

Does this sound like a wild claim? I suspect so. No lawyer, with whom I have so far discussed Kowalski's "legal" work, has been impressed in the least: the common reply is, "Surely he doesn't believe *that*?" And this is the rub. In AI research, funders are prepared to provide research funding for the most inane of ideas without appealing to those with some expertise in the area of "intelligence" being researched.¹⁸⁷

1.4.3 Gardner

The aim of Gardner's research¹⁸⁸ is not to develop a program that "solves" legal problems:

Instead, the objective is to enable the program to recognize the issues a problem raises and to distinguish between those it has enough information to resolve and those on which competent human judgments might differ. Toward this end a heuristic distinction between hard and easy questions is proposed.¹⁸⁹

Her chosen domain is an aspect of the law of contract that is dominated by case law: offer and acceptance. She claims that, although an area based on statute might seem easier for an AI program to handle, the reverse is true. Case law must be taken into account in statutory areas too, and statutory interpretation raises its own problems. Hence, she concludes, "[b]eginning from statutes therefore seems likelier to add a layer of complication than to remove one."¹⁹⁰ Susskind agrees: "Gardner . . . is right in recognising that it is unrealistic to focus on statute at the expense of precedent. There is a lesson here for all workers in the field."¹⁹¹

Gardner's system has four different levels, the last of which is not implemented. The *network level* is an augmented transition network which represents legal states and events. The *rule level* is a set of rules which operate on objects at the first level. These rules are "definitions of the major concepts"¹⁹² in the law of offer and acceptance. The third level is a set of examples which explain those predicates in the rule level which are undefined, but whose resolution is "clear"; this includes (non-legal) common sense knowledge. Gardner, citing the legal positivists, assumes that open texture does not render all cases hard:

The first three levels of the program are devoted to identifying the hard questions. From an opposite viewpoint, the first three levels try to identify the easy questions and resolve them.¹⁹³

The fourth (unimplemented) level would deal with the hard questions.

Susskind comments that:

Ultimately, the human expertise that Gardner tries to encapsulate in heuristic form is the ability to assess, in advance (in a sense), whether a case does indeed raise easy or hard questions. This will indicate if a conclusion may be inferred without further ado or whether human judgement is required. She makes a brave attempt, but ... I was left wondering about the generalisability of her ideas and their applicability in other, far more extensive, branches of law.¹⁹⁴

Ashley, too, is critical of Gardner's approach:

... an attorney distinguishes hard from easy questions in terms of comparing the strengths of the best argument he or she can make with the best arguments an opponent can make. Gardner's program provides no measure for evaluating the strengths of competing arguments ...

Even if Gardner's program evaluated case-based arguments, it could not do so very realistically given the way cases are represented. Distinguishing, for example, is not possible because there is nothing to distinguish.¹⁹⁵

Unlike McCarty and Bench-Capon et al., Gardner does confront the arguments of the (American) Realists:

If legal realism is right, it appears to make the AI paradigm of rule-based expert systems inappropriate, at least with any simple mapping from legal rules to knowledge-base rules. There are

several directions one might go instead. One direction would emphasize the idea that it is individual decisions, not general rules, that have authoritative status as law. With this emphasis, one might look for a method of reasoning from the decisions in past cases to a conclusion in a present case . . .¹⁹⁶ But this cannot be the whole story. If it were, why would present-day law professors, thoroughly aware of the insights of realism, continue to expect their students to know rules?¹⁹⁷

This is a strange argument; it says more about the way in which the law is taught than it does about whether a rule-based approach to the law is appropriate. (And it must be remembered that the American Realists were not true rule sceptics, as discussed above.¹⁹⁸)

Gardner identifies two other directions to take “if legal realism is right”: emphasizing the behaviouristic side of legal realism (e.g. the jurimetrics research discussed above¹⁹⁹), and a third direction which Gardner herself adopts—“to retain an important place for legal rules but to reinterpret their significance.”²⁰⁰ She claims that:

Rulelike sentences can be understood as useful cognitive constructs, needed to find order in (or impose order upon) an unwieldy mass of individual decisions. Once articulated, they can provide guidance as to how future decisions can be kept in some rough conformance with this order; or, if the articulated rule seems to be a bad rule, it can suggest a way of saying how the course of decisions ought to be changed.²⁰¹

This does not really represent a reinterpretation of the significance of rules. Only the most ardent rule-follower would suggest that rules were anything else.

Gardner develops a rule-based model for offer and acceptance cases, but makes the significant concession that:

... a rule-based model of case law must be understood, like any academic legal writing, as a secondary source. The official sources are the decisions. There has never been agreement on what it would mean for rulelike generalizations from decisions to be both accurate and appropriate. Thus, the basis for even uncontroversial rules remains undefined in legal theory.²⁰²

This is an interesting, and quite pragmatic concession, coming as it does from someone whose work has been characterized as “fairly clearly purist in nature”.²⁰³

1.4.4 *Susskind*

Susskind's work on the importance of jurisprudence to the development of legal expert systems is discussed in detail above.²⁰⁴ He chose the Scottish law of divorce as his first experimental legal domain.²⁰⁵ He has also been involved in the development of the Latent Damage System: a legal expert system concerned with the time periods within which claimants may start negligence proceedings where they have suffered latent damage or loss.²⁰⁶ Capper and Susskind claimed in 1988 that this was the first legal expert system built in the UK by lawyers for lawyers.²⁰⁷

Susskind believes that statutes and some cases—the clear cases—can and should be represented using rules. With clear cases, he claims, it is possible to “draw legal conclusions on the basis of literal interpretations of the formal legal sources.”²⁰⁸ However:

... it should not be taken for granted that the entire common law system can be reduced to a collection of rules ... Simpson has forcefully contended that such a reductionist model misrepresents the common law and is inconsistent with its development, content, and scope ...²⁰⁹

Other methods, he says, would be required in order to represent cases which are not clear: methods which reason with uncertainty and draw “probabilistically phrased conclusions.”²¹⁰ Yet, he contends:

... although the common law may not be sufficiently represented in terms of rules, it cannot be doubted that it is invariably possible, desirable, and necessary to interpret individual cases in the form of individuated rules.²¹¹

I doubt that it is possible, dispute that it is desirable, and demonstrate—with SHYSTER—that it is not necessary to represent cases using rules.

1.4.5 *Knowledge acquisition and representation*

Feigenbaum wrote in 1981 that “[t]here are many important problems of knowledge representation, utilisation, and acquisition that must be solved, but the acquisition problem is the most critical ‘bottleneck’ problem.”²¹² As discussed above,²¹³ Bench-Capon et al. claim that there is no such bottleneck for knowledge acquisition from statute law because legislation is “already formulated

and written down.”²¹⁴ However, this demonstrates a serious misunderstanding of the law. Knowledge acquisition is as much a problem in the legal domain (statute and case law) as it is in any other. I propose a solution to this problem, at least in regard to case law, in chapter 2.

In order to avoid the knowledge acquisition bottleneck, some researchers have examined the possibility of the machine-processing of statutes. If the only input is the words of the statute itself then this problem is one of understanding natural language—a research field in which results have not fulfilled original hopes.

A more feasible approach is to convert the words of the statute into a machine-readable form. Allen has developed one such form and claims that if statutes were drafted using this form, not only would the automatic logical analysis of their contents be possible, but humans would be able to read and work with them more easily.²¹⁵ Unless and until legislation is expressed in machine-readable form—an extremely unlikely event, the desirability of which is far from clear—builders of legal expert systems which deal with statute law must use human expertise to extract knowledge from statutes.

The process of acquiring knowledge from statutes is usually seen as a process of writing rules. However, Shannon and Golshani warn that doing this in an *ad hoc* fashion is unsatisfactory because the rules cannot be checked for correctness, and such an approach may lead to dissimilar rule formulations which do not work well together.²¹⁶ Instead they recommend following precise and consistent methods (like those of Allen) to formulate rules. This, they say, would reduce the scope for dissimilar rule formulations.²¹⁷

Shannon and Golshani’s belief that there is a “correct” interpretation of a statute is shared by many researchers in this field. In believing this, they go even further than the legal positivists on whose theories much of their research is based.²¹⁸

1.4.6 Fact representation

The representation of legal facts in a rule-based system—indeed any expert system—is difficult. As with the representation of statutes, researchers have developed normalized forms for fact representation. An example is deBessonnet and Cross’s atomically normalized form (ANF).²¹⁹ Shannon and Golshani use a modified example, taken from some of deBessonnet and Cross’s work

modelling the Louisiana law of causality, to demonstrate how a statement of fact can be represented using ANF.

The statement:

A lessor believes that the lessee caused a defect in the leased premises which requires that the lessee fix the defect

is represented in ANF as:

(Lessor Believes
 ((Lessee Caused (Property Has Defect))
 Causes
 (Lessee Must-Fix Defect))).

This decomposes into clauses as follows:

“Lessor Believes *A*,” where
A is: “*B1* Causes *B2*,” and
B1 is: “Lessee Caused *C*,” and
B2 is: “Lessee Must-Fix Defect,” and
C is: “Property Has Defect.”²²⁰

In this ANF representation, and the decomposed clauses, the lessor believes that the lessee caused a defect in the leased premises *and* that (as a result) the lessee is required to fix the defect. There is at least one other interpretation of the original statement:

“Lessor Believes *B1*” and “*A*”

where *A* and *B1* have the same meanings as above. This interpretation may not be “better” than Shannon and Golshani’s, but it is certainly plausible. In demonstrating a method of fact representation they (unwittingly) provide an excellent example of the enormous difficulties that representing facts can present.²²¹

It makes no more sense to say that any given representation of the facts is “correct” than it does to make the same claim of a representation of the law.

1.4.7 *The inadequacy of rules for case law*

Although several developers have used rule-based systems to model statute law and case law, rules are fundamentally inadequate for representing cases.

Tyree, Greenleaf and Mowbray claim that it is inappropriate to model case law using a rule-based system—not because it is theoretically impossible, but because “it is not the natural way in which lawyers reason with cases.”²²² As discussed above,²²³ it may be theoretically impossible to write such rules: the sceptical view of rules applies to representing statutes and cases. But there is a fundamental difference between these two sources of law which means that, even if rules are appropriate for representing statutes, they are not appropriate for representing cases.

Lawyers apply statutes in a rule-like fashion. This is understandable given the rule-like form in which they are written. However, lawyers reason with cases by arguing about their similarities and differences. As Tyree et al. explain, it used to be thought that each decided case stood for a rule of law. “It is now clear that any interpretation of the legal significance of a case must be in the larger context of the legal material in which it is embedded”.²²⁴ In support of this assertion, they cite Stone who argues that:

... however much we try to conceal the truth by using singular terms like “case”, “precedent”, “decision” or “holding”, the truth is that the *ratio decidendi* of a case has always to be sought in a body of judicial discourse, that is, of communications by judges which enter the legal materials as a more or less complex collocation of words in a written report.²²⁵

Perhaps, Tyree et al. suggest, this is why reasoning with case law using the usual production rule formulation has had little success.²²⁶ (The way in which lawyers argue with statutes and cases is examined further in the next chapter.²²⁷)

The fact that case law is embodied in cases makes knowledge acquisition for a rule-based system extremely problematic. Extracting rules from case law is difficult for a legal expert, because that is not the way in which legal experts view case law. Kowalski identifies this “profiling” of cases as the bottleneck in the construction of case-based legal expert systems.²²⁸

It is not possible to automate this knowledge acquisition process using inductive methods because the number of decided cases in any given area of law is usually so small that inductive inference algorithms cannot be used.²²⁹ Even if an area of law has a sufficiently large number of cases, those cases are, in a sense, unrepresentative of that area: so-called “problems of the penumbra”²³⁰ are more

likely to require determination by the courts than are straightforward cases. Once such a problem has been resolved, other cases in which the same problem arises are less likely to be taken to court—if they are taken to court they are less likely to be reported. (Reasons for the paucity of reported cases are discussed in detail in chapter 2.²³¹) This further complicates the induction of sensible rules. And, of course, it is not at all clear how any such rules could be used in legal reasoning with cases even if they could be induced.

Developers of case-based systems like FINDER and HYPO (and, to some extent, the hybrid CABARET system)²³² have recognized the inadequacy of rules for representing case law. However this view has not been universally accepted. Notable amongst its critics is Berman. His argument against case-based reasoning is examined, and refuted, in the next chapter²³³—after SHYSTER’s pragmatic approach to case law has been fully explained.

1.5 Case-based systems

Bench-Capon and his colleagues chose the British Nationality Act as an object of research because, as a fairly recently enacted statute, they claim it was “free of the complicating influence of case law.”²³⁴

In Australian courts, even new statutes are interpreted in the light of previously decided cases. This applies to decisions interpreting an expression in a similar statute, in the same or in a different jurisdiction, and (to a lesser extent) to the re-enactment of a statutory provision after a judicial decision as to its meaning.²³⁵

If Bench-Capon et al. had sought expert advice they would have learnt that, similarly, in the United Kingdom the prior legal history of the language and concepts used in a statute are relevant to its interpretation.²³⁶

A statute—even a newly enacted statute—must always be interpreted in the light of case law.

In 1988, according to Pearce and Geddes, approximately 50% of recent reported Australian cases required the court to rule upon the meaning of some legislative instrument. In a further 25% of cases courts were required to apply legislation, “its meaning this time not being in dispute.”²³⁷ Clearly, any useful legal expert system must be able to take account of the legal effect of previously decided cases.

Ashley claims that the following operations are general to all case-based reasoning:

... (1) ordering relevant cases and potentially relevant cases in terms of how analogous they are to the problem situation, (2) selecting the most analogous cases, (3) identifying configurations of counterexamples, (4) hypothetically modifying the problem situation to explore contingencies, and (5) comparing case-based analyses of different problem situations to explain differences.²³⁸

In order to have some basis upon which to determine whether two cases are similar, information about certain attributes of those cases must be gathered. As Lambert and Grunewald explain:

The first task of [case-based] reasoning is to pick, from the infinite number of respects in which cases can be similar and dissimilar, a manageable set of [attributes] that could support a conclusion that one case is so similar to another that it will likely have the same outcome. Without such constraint, one would be faced with the commonsense impracticability, if not the jurisprudential impossibility, of defining the entire set of [attributes] that any case in the domain can have, together with the full ranges of possible values that those [attributes] could take.

Taking this arbitrarily restricted, but practically necessary, case structure, one could in principle generate the complete set of cases belonging to the domain and produce thereby a case base containing one case that would be exactly the same as any possible test case in the domain. But the size of such casebases would be intractable for case structures possessing more than an extremely small number of [attributes]. Therefore the next task of the reasoner is to install in the case base a set of cases considered typical of those one is likely to encounter in the domain. These can be either real or hypothetical cases that an expert concludes collectively capture the essence of the domain.²³⁹

As with statute law, there is no “correct” answer to a question of case law. So, as Ashley writes, a case-based legal expert system:

... does not “decide” a case; it makes arguments on behalf of the respective parties but does not necessarily determine a winner. The program would be useful as an attorney’s assistant, spotting issues, strengths, weaknesses, and precedents that an attorney representing a client in the [instant case] would want to take into account, or as part of a legal tutoring system.²⁴⁰

Nevertheless, as discussed above,²⁴¹ an ability to predict the likely outcome of a case is a component of legal advice, both human and computerized.

Three examples of case-based systems are discussed below: the nearest neighbour analysis of Mackaay and Robillard (§1.5.1), and the FINDER (§1.5.2) and HYPO (§1.5.3) systems. These examples are compared with SHYSTER in the next chapter.²⁴²

1.5.1 *Nearest neighbour analysis*

Mackaay and Robillard were the first to examine the use of nearest neighbour analysis in predicting judicial decisions.²⁴³ Nearest neighbour analysis is a statistical technique first developed in the early 1950s.²⁴⁴ As Cover and Hart describe it:

The nearest neighbor decision rule assigns to an unclassified sample point the classification of the nearest of a set of previously classified points . . .

If it is assumed that the classified samples . . . are independently identically distributed . . . it is reasonable to assume that observations which are close together (in some appropriate metric) will have the same classification, or at least will have almost the same posterior probability distributions on their respective classifications.²⁴⁵

Mackaay and Robillard chose as their domain Canadian capital gain cases decided in the ten years before 1968. These cases were the subject of earlier research by Lawlor, using different techniques.²⁴⁶ They screened the set of “initial or standard” cases and removed those in which the decision did not coincide with the majority decision amongst its nearest neighbours. This, they claim, “has the advantage of purifying the standard or reference cases by eliminating those that appear to be erroneous in relation to the other ones.”²⁴⁷

Mackaay and Robillard used, as their similarity metric, the number of different attributes. They weighted each attribute equally, on the basis that such a method is more reliable than differential weighting via multiple regression.²⁴⁸ Their results compare favourably with those of Lawlor, using the same cases.²⁴⁹

1.5.2 *FINDER*

Tyree, Greenleaf and Mowbray use nearest neighbour analysis in their FINDER system.²⁵⁰ FINDER is a case-based system which

gives advice on the law of trover—the law concerning the rights of the finders of lost chattels. This area of law is unusual in that it is based entirely on cases.

FINDER has a database of leading trover cases, and a set of attributes which were of legal significance in those cases: e.g. “Was the chattel attached to the land or premises where it was found?” For each of the leading cases, FINDER has a vector of attribute values; each attribute value (YES or NO) answers the corresponding attribute’s question for that case. Hence, each vector of attribute values represents the relevant facts of that case. The user provides FINDER with the relevant facts of the instant case by giving a YES or NO answer to each of the attribute questions.

FINDER assigns a weight to each attribute, equal to the inverse of the variance of the values of that attribute across all the cases.²⁵¹ FINDER uses these weights to find the weighted Euclidean distance between the instant case and each of the leading cases. It uses the nearest case, and the nearest case with the opposite result, to build an argument about the likely result in the instant case: i.e. whether or not the finder should be allowed to keep the found chattel. Several statistical techniques are employed to reduce the possibility of giving bad advice.

FINDER is designed to provide a comprehensive report for the user as to its opinion. As Tyree explains:

Usually explanation and justification are provided in the [non-legal expert] system as a means of establishing the user’s confidence in the advice which is given by the system . . .

By contrast, the legal expert system provides the justification, that is, the reasoning process, as one of its major products. The user, particularly if a professional, may care little for the prediction of the system, but the reasons provided for the prediction could be useful even if the predictions were always wrong. If the expert system can provide good arguments, then these are useful as a product in themselves.²⁵²

Tyree understates the role of prediction in a legal expert system. Certainly, a legal expert system’s argument is important. But so, too, is its predictive capacity (as discussed above²⁵³).

SHYSTER adopts and expands upon FINDER’s approach to case law. SHYSTER’s approach is detailed in chapter 2. Further details of FINDER are explained there, by comparison with SHYSTER.²⁵⁴ FINDER has been simulated using SHYSTER, as described in chapter 4.²⁵⁵

1.5.3 HYPO

Ashley and Rissland's HYPO system is a case-based legal expert system which makes use of *hypotheticals* in building its arguments.²⁵⁶ Their aim was to build a working model of "making reasonable arguments in law," which Ashley describes as a "messy domain . . . that lacks a strong theoretical model that would support deductive reasoning techniques."²⁵⁷

HYPO has four knowledge sources. Its case representation language—the first knowledge source—has two tiers: "legal case frames" are used to store basic information about cases (including the instant case) and hypotheticals, and the factual objects and relations that are important in those cases; "factual predicates" are used to summarize the facts of a case represented by the legal case frames. "They are generalized factual statements that confirm whether certain legally significant relationships are true in the case."²⁵⁸

HYPO's case base—its second knowledge source—contains thirty legal cases (including hypotheticals) concerning trade secrets law.

Its third knowledge source are its *dimensions*. These are constructs for representing *factors*: "stereotypical facts of legal cases important for the strength of a plaintiff's position on a particular kind of claim."²⁵⁹ A claim can be thought of as a result that one of the parties desires.²⁶⁰

Each dimension has a list of prerequisite factual predicates: information about those facts which make a case more or less extreme along the dimension, and how a change in those facts makes the case better or worse for the plaintiff along the dimension. A dimension is *applicable* if all of its prerequisites are satisfied; a dimension is a *near miss* if all of its prerequisites are satisfied except those associated with facts which locate the instant case somewhere along the dimension. These dimensions:

... are not definitional elements of a claim; they do not purport to specify necessary and sufficient conditions for determining the existence of a claim. Instead, they represent collections of facts that tend to strengthen or weaken an assertion that the claim applies to a fact situation.²⁶¹

HYPO's fourth knowledge source is a set of criteria for evaluating the strength of an argument: e.g. if one case is more "on point" than another case, the former case is better.²⁶²

Given the facts of an instant case, HYPO selects the relevant cases (the cases which share at least one dimension with the instant case) and generates an argument based on those cases. HYPO's arguments are "three-ply": it makes a point for one side ("drawing the analogy between the problem and the precedent"²⁶³), responds with a point for the other side (attempting to distinguish the cited case, and citing other cases as counterexamples), then makes a final rebuttal (attempting to distinguish the counterexamples).

The best cases to cite in the first instance are those in which the result favours the chosen side, *and* which share (with the instant case) at least one applicable dimension favouring that side. HYPO also uses "most-on-point near-miss cases" in its arguments. These are cases that would be analogous to the fact situation if all of the dimensions that were near misses applied.

Of course, as Ashley points out, there may be more than one analogous case. Because the evaluation criteria are not well defined, the choice of most analogous case may depend on which evaluation technique is used. "Thus it may be useful for decision-making or explanation to define 'most analogous' less restrictively to yield a larger set of alternatives."²⁶⁴ The most analogous cases may lead to conflicting results. However:

... comparing and contrasting the conflicting most analogous cases in a symbolic way can help educate the decision maker. She or he sees the alternative ways of answering a question and is better prepared to make a wise decision. She or he also sees how small changes in the problem could lead to different results. The law's adversarial system institutionalized this approach to decision making.²⁶⁵

HYPO also generates hypothetical variants of the instant case—variants that would strengthen/weaken the case for each side.²⁶⁶

HYPO is a sophisticated case-based system. But, its complicated structure for knowledge representation means that knowledge acquisition is difficult. Although HYPO is based on a general theory of law, it was developed and tested using only one domain: American trade secrets law. The applicability of HYPO's approach in other domains has not been demonstrated.

1.5.4 *The inadequacy of semantic networks*

Semantic networks represent another potential approach to representing case law. Hafner's LRS system, for example, uses a semantic

network to represent statutes and cases of relevance to negotiable instruments law.²⁶⁷ Branting cites two reasons for using a semantic network, rather than a “feature-vector” representation of cases, in his GREBE system:²⁶⁸

First, any particular set of case features can represent only a small portion of the nearly limitless variety of event sequences that can give rise to legal claims. A second and more fundamental reason is that determining the legally relevant aspects of a new case is frequently the most difficult step in legal reasoning. Systems limited to case descriptions consisting of sets of legally relevant features ignore this step or force it onto the user. The capacity to represent and create multiple, competing arguments about the legal consequences of a set of facts depends on a representation that is free of bias towards any particular analysis. Any such unbiased representation must be of a finer granularity than legally relevant features.²⁶⁹

I contend that no representation can be unbiased. Furthermore, representations with exceptionally fine granularity face the same criticism as do deep conceptual models of legal reasoning (discussed below²⁷⁰): viz. they operate at an inappropriate level of abstraction for use in an expert system.

Using semantic networks raises other problems. As Branting concedes:

Unfortunately, representing complex cases in a semantic network formalism is extremely laborious and difficult. Knowledge representation is a sufficiently immature field that each new case may raise representational issues that are more difficult than the legal issues posed by the case.²⁷¹

Semantic networks are of dubious use for representing case law. At the very least, their use is not consistent with a pragmatic approach to case law which, I argue, is appropriate for expert system design.

1.6 Hybrid systems

The law in Australia and other common-law countries is based on both statutes and cases. For a legal expert system to be of use in most legal domains, it must be able to take account of statute law and case law.

The first legal expert systems used rule-based methods to represent both statutes and cases. It was not until the late 1980s that a few researchers examined the possibility of combining rule-based and case-based methods to produce a hybrid legal expert system. Rissland and Skalak wrote in 1989 that “[t]his sort of hybrid architecture . . . has not been much researched to date”,²⁷² and only a few projects have arisen since.

The most important of these hybrid systems is CABARET.²⁷³ CABARET deals with a small area of US taxation law: home office deductions. It treats its rule-based and case-based systems as *co-reasoners*, each capable of operating on its own. Some thirty heuristics control how the two systems work together. For example, some of its heuristics concern how to “broaden” a *near miss* rule (i.e. one in which all but one conjunct can be established):

- Use CBR [case-based reasoning] to find cases where the rule did not fire, but the consequent of the rule still held. (That is, show that the missing conjunct is not necessary to fire the rule.)
- Use CBR to find cases where the rule did fire, and point out the similarities between those cases and the present case. (Show that effectively you have the missing conjunct.)
- Use CBR to find similar cases where the rule did not fire, but the ultimate disposition of the case was consistent with the user’s point of view. (Show that the rule firing is not necessary for the ultimate result the user wants.)²⁷⁴

As can be seen from these heuristics, CABARET treats cases as examples of rules firing or not firing. CABARET’s hybrid structure is a mixed one: it mixes rules and cases.

Branting’s GREBE system²⁷⁵ deals with Texan worker’s compensation law. GREBE is a hybrid system. Its rule base contains statutory rules and common-law rules. It uses a semantic network to represent case facts,²⁷⁶ and utilizes *precedent constituents*: “Each precedent constituent acts as a warrant connecting some subset of the facts of a precedent to one of eight distinct legal predicates.”²⁷⁷ These precedent constituents are, effectively, rules which allow GREBE to use portions of precedents. Branting claims that this improves the system’s case matching capacity; it can match portions of cases where the entire cases would not match.

Of course, all case-based systems should be capable of matching cases which are not completely identical. GREBE's precedent constituents simply constitute a different approach to the notion of similarity between cases than that adopted by (for example) FINDER and SHYSTER.

PROLEXS (in its earlier versions²⁷⁸) was a hybrid system. If the sum of the weights of a list of weighted factors in the instant case exceeded a certain threshold, the instant case was said to match the "case-prototype" and "other types of (mostly rule-based) reasoning took over".²⁷⁹ The weights and the threshold were determined by the knowledge engineer.

However, the developers have since adopted a different approach. PROLEXS now uses a neural network to model the Dutch law of "suitable employment."²⁸⁰ Its developers claim that neural networks have advantages over rule-based systems because a neural network generalizes from the examples it is provided with, though they concede that a neural network cannot explain its decision by referring to explicit rules since its knowledge is not symbolic.²⁸¹

PROLEXS's developers comment that "the generalizing capacity of the network is already evident: in a sense the network has discovered a new rule."²⁸² Clearly PROLEXS's approach to the law is, now, rule-based.

All of these, and other,²⁸³ hybrid systems use rules and cases to represent case law. A cleaner division between the rule base and the case base—one which does not mix rules and cases—is proposed in the next chapter.²⁸⁴

1.7 Conceptual models: deep and shallow

As Susskind says, "purely rule-based systems can cope only with problems for which they have explicitly represented and applicable rules".²⁸⁵ In response to this problem—"to fill the gaps in rule-based legal knowledge bases"²⁸⁶—several researchers have sought to develop *conceptual models* of the legal domain.²⁸⁷ Foremost amongst these is McCarty²⁸⁸ who identifies "the construction of a conceptual model of the relevant legal domain" as "the most critical task in the development of an intelligent legal information system".²⁸⁹

McCarty advocates the development of what he calls "deep conceptual models," as opposed to "shallow" ones. As Greenleaf,

Mowbray and Tyree comment, “[t]he meaning to be given to ‘deep’ and ‘shallow’ is not always clear.”²⁹⁰ It seems that by “deep,” McCarty means a conceptual model that is detailed enough to express the important facts about a particular legal world, yet abstract enough to suppress the irrelevant detail.²⁹¹ According to Shannon and Golshani, truly deep conceptual models closely approach human reasoning, because they model the meaning behind words, not just the words themselves.²⁹²

Greenleaf et al. claim that there are at least three levels at which a legal expert system might be expected to model legal knowledge:

(i) the system could include only the heuristics of legal experts as to the outcomes which are likely in particular situations, but without provision of any justification based on primary legal sources;

(ii) the representation could include justification based on the primary legal sources, but without any explicit model of those sources; certain heuristics concerning the relationship between these sources, e.g., principles of interpretation, may be implied in the representation or the inference system;

(iii) the system could include an explicit causal model which serves to define the relationships among the concepts employed in the primary sources. Justification would then, presumably, be based on the model.²⁹³

A “deep” model, then, would be one of type (iii).

Susskind claims that the results obtained by researchers who are trying to develop conceptual models “are not universalizable in so far as they do not seem to be offering any coherent guidance regarding the development of conceptual models in other legal domains.”²⁹⁴

But the problem is more fundamental than this. Deep conceptual models of legal reasoning, like jurisprudence, operate at too high a level of abstraction to be of use in legal expert system development.

Furthermore, developing a conceptual model of legal reasoning amounts to the writing of *meta-rules*;²⁹⁵ meta-rules have all the limitations inherent in rule-based systems, with the single exception that they can cope with problems for which a rule-based system does not have explicit rules. A conceptual model does not meet the arguments put by rule sceptics.²⁹⁶

I agree with Greenleaf et al.:

We believe that the absence of anything even resembling a “deep” model of more than the smallest subset of the legal domain means that expert systems of type (iii) are far in the future and will require very substantial resources to build. Whether the expenditure of these resources is necessary or even justified, at least for the purpose of building expert systems, will depend upon the performance of level (ii) type systems. This is an empirical problem which may only be resolved by building systems and evaluating their performance.²⁹⁷

SHYSTER is a system of type (ii).

As to the value of developing conceptual models of the law, it is worth noting the words of Stone:

When excessive pretensions are avoided, it may be a worthwhile intellectual activity to construct general concepts of law, or of particular notions found within legal orders, and to draw from these logical implications concerning the *conceivably possible* arrangements and contents of legal orders . . .

Such jurisprudential activity . . . does not, despite many misconceptions, help to discover or create any actual law. Its *raison d'être* is basically to extend knowledge, and to order complex legal materials for mnemonic purposes of legal study and legal reform. Of course, like all efforts to extend knowledge, analytical jurisprudence also serves to sharpen the mind. Also, since it exposes premises from which existing legal rules may claim to have been inferred, logical analysis may provide a basis for substantive criticism of law which includes the rationalising and the testing of rationalisations offered for such rules. These are all legitimate outcomes of logical analysis; but they must always be carefully distinguished from erroneous uses of these outcomes. Among these erroneous uses is their tactical use in *legal* tasks, for instance to persuade courts to a particular view of the law.²⁹⁸

Of course it is just these legal tasks with which a legal expert system should be designed to deal.

McCarty describes his “language for legal discourse” as taking “a first concrete step” towards the realization of a deep conceptual model.²⁹⁹ Moles is disparaging: “McCarty is only taking his *first steps* after some 15 years (although apparently he is going to continue to use the same tools as previously).”³⁰⁰

1.8 Conclusion

Susskind argues that “jurisprudence can and ought to supply the models of law and legal reasoning that are required for computerized implementation in the process of building all expert systems in law.”³⁰¹ In fact, jurisprudence is of limited value to developers of legal expert systems. For a legal expert system to be capable of producing advice similar to that which one might get from a lawyer, it needs to operate at the same pragmatic level of abstraction as does a lawyer—not at the philosophical level of jurisprudence. Many lawyers operate without jurisprudential insight; why not, then, develop a legal expert system based upon a similar pragmatic approach?

Jurisprudence is of greater value to developers of judgment machines, who are concerned more with the nature of law and justice than with the nature of lawyers’ arguments. But the social desirability of judgment machines is questionable, and whether such machines are possible is debatable. I doubt that anyone would seriously advocate their development today.

The expectations of legal analysis systems have changed since the proposals of the 1940s and 1950s. Interest now focuses not upon judgment machines but upon legal expert systems: systems which are designed not to pass judgment but to provide legal advice. Developers have, as Stone urged them to in 1964, faced the limits of the contributions they can make.³⁰²

Providing legal advice, in an adversarial legal system like that in Australia, requires the construction and analysis of arguments and counter-arguments. It also requires prediction of the likely outcome, or at least some comment on the relative strengths of the arguments. The jurimetrics researchers focused on prediction; case-based systems like *FINDER* and *HYPO* focus on argument construction, although they can identify one side’s argument as being stronger than another’s.

Although a legal expert system should have a degree of predictive power, it should not be normative. Its predictions must be based on projections from the past. It need make no allowance for new issues of policy, changing social mores, or other factors to which a judge may, openly or otherwise, have regard when coming to a decision. Without regard to these factors, a legal expert system can still provide useful legal advice. Taking all of these factors into account requires a level of predictive skill which is beyond all expert systems—and beyond all but the most prescient of lawyers.

Susskind blames the lack of successful working expert systems on the developers' failure to use jurisprudence.³⁰³ Moles attributes it to the developers' "uncritical acceptance of law as a system of rules."³⁰⁴ Certainly, most legal expert system designers have embraced the work of Hart and the legal positivists, without considering the work of the legal realists or the rule sceptics.

Although a rule-based approach may be appropriate for representing statute law, it is not appropriate for representing case law, and a case-based approach is clearly inappropriate for representing statute law. A legal expert system should account for both statute law and case law. A hybrid approach, utilizing rule-based and case-based techniques, addresses these representational problems.

Despite what Bench-Capon et al. say,³⁰⁵ legal expertise is essential in the development of a legal expert system. Knowledge acquisition is as much a problem for the expert system designer in the legal domain as it is in any other; legal expert systems are subject to the knowledge acquisition bottleneck.

Deep conceptual models of legal reasoning are inappropriate for legal expert systems. They contribute to the difficulty of knowledge acquisition. They also operate at the same level of abstraction as jurisprudence, so they have little relevance to the pragmatic level of abstraction at which lawyers operate. A conceptual model of legal reasoning attempts to model precisely a process which is not fully understood. Hence, developers of these deep models confuse precision with accuracy.

A legal expert system should operate at the same pragmatic level of abstraction as does a lawyer. The approach taken in the development of SHYSTER, detailed in the next chapter, is based upon this conclusion.

Notes

1 Leith 1986b at 97.

2 Moles 1987 at 271.

3 Montesquieu 1973, liv. VI, ch. II at 84, footnote omitted. Translation by Peter Brown, Lecturer, Department of Modern European Languages, Faculty of Arts, The Australian National University.

4 The development of legal expert systems raises legal questions itself. For example, who—if anyone—is liable for negligent advice provided by such a system? These questions are beyond the scope of this book, but see Thomas 1979; Campbell 1984; Boden 1985; Willick 1985; Clarke 1988; Capper and Susskind 1988 at 101–38.

5 Bain's JUDGE system (1986), although strictly speaking a rule-based system, adopts an approach which is similar to that of a case-based system. It analyses the similarities and differences between cases to give advice about sentencing for certain crimes including murder, assault and manslaughter. JUDGE starts with a rule about a crime (provided by the user) and an appropriate sentence taken from a case. When a new case is added, JUDGE finds similar crimes and generates a rule about the new case on the basis of the similarities and differences between the new case and those similar crimes.

6 McCarty 1980a identifies a third category of legal AI systems: "integrated legal systems." He cites, as an example, computerized title registration systems which make decisions about people's rights and obligations (at 2). It is hard to see why such a system would not be better classified as a legal analysis system, albeit with some of the features of a legal retrieval system.

7 On legal retrieval systems see Tapper 1963, 1984; Bing and Selmer 1980, chs 8–15; Bing 1984a, 1984b, 1987, 1989; Croydon 1980; Dick 1991. For an example of early work in the field see Allen, Brooks and James 1962. Sprowl 1979 describes a document preparation system (see also Cook, Hafner, McCarty, Meldman, Peterson, Sprowl, Sridharan and Waterman 1981). For a summary of Australian legal retrieval systems (CLIRS, SCALE, etc.) see Greenleaf, Mowbray and Lewis 1988.

8 Mehl 1959 at 759.

9 Shannon and Golshani 1988 at 306.

10 Susskind 1987a at 3.

11 This is, of course, a variation on the famous test for machine intelligence proposed by Turing 1950.

12 For example, HYPO (§1.5.3) and the Latent Damage System (§1.4.4). Apropos SHYSTER and legal expertise, see §2.4.

13 The doctrine of parliamentary supremacy over the courts developed in England in the seventeenth century: see Morris, Cook, Creyke and Geddes 1992 at 8.

14 Morris et al. 1992 at 31.

15 Cross 1961 at 4.

16 See Stone 1964a, 1985; Harris 1980; Krygier 1986. See also the discussion in §1.2.5.

17 Stone 1964a at 325.

18 In *Queensland v. Commonwealth* (1977) 139 CLR 585, Gibbs J (at 601) and Stephen J (at 604) of the High Court of Australia felt bound by the principle of *stare decisis* to follow *Western Australia v. Commonwealth* (1975) 134 CLR 201—a decision in which they had been in the minority—despite still believing that that case had been wrongly decided. And in *Western Australia v. Commonwealth* (1995) 183 CLR 373, Dawson J (at 493–4) felt bound to follow *Mabo v. Queensland* (1988) 166 CLR 186 and *Mabo v. Queensland [No. 2]* (1992) 175 CLR 1—both decisions in which he had been in the minority—though he expressly did not resile from his position in those cases.

19 Susskind 1987a at 19.

20 Niblett 1981 at 3.

21 Susskind 1987a at 20, emphasis in the original.

22 In 1987, only four of the twelve law schools in Australia had compulsory courses in jurisprudence: Pearce, Campbell and Harding 1987 at 106–7.

- 23 Susskind 1987a at 26.
- 24 Harris 1980 at 2.
- 25 Niblett 1988 at 33.
- 26 Susskind 1987a at 20, as quoted above.
- 27 *The Oxford English Dictionary*, second edition, 1989.
- 28 Pound 1908 at 605.
- 29 Loevinger 1949 at 472, citing Frank 1930.
- 30 Pound 1908 at 607.
- 31 *ibid.* at 605.
- 32 Loevinger 1949 at 483, footnote omitted. See also Loevinger 1963.
- 33 §1.3.
- 34 Loevinger 1963 at 35.
- 35 As explained in §1.3.
- 36 Lasswell 1955 at 398. As Gardner 1987 comments, “[w]hy one robot was not enough was not discussed; the idea may have been that hard cases would be decided by a vote of the random number generators the robots were to incorporate” (at 81–2).
- 37 Lasswell 1955 at 398.
- 38 Frank 1949 at 207.
- 39 Mehl 1959 at 758.
- 40 D’Amato 1977 at 1280.
- 41 *ibid.* at 1290–1.
- 42 Weizenbaum 1976 at 226–7.
- 43 D’Amato 1977 at 1281.
- 44 Stone 1964b at 555.
- 45 This increased level of certainty would be a result of freely available (automated) judicial advisory opinions.
- 46 D’Amato 1977 at 1278.
- 47 *ibid.* at 1279.
- 48 §1.4.
- 49 D’Amato 1977 at 1290.
- 50 Kayton 1964 at 302.
- 51 Schubert 1968 at 63, emphasis omitted.
- 52 Tyree 1980.
- 53 Pound 1908 at 606.
- 54 Stone 1964b at 554. See also Spengler 1963: an earlier cautionary article about judgment machines.
- 55 Stone 1964b at 558, emphasis omitted.
- 56 *ibid.* at 559.
- 57 *ibid.* at 560.
- 58 Hart 1983 at 106.
- 59 Hart 1961 at 132. As discussed in §1.2.6, a true rule sceptic would agree with Hart that the rules embodied in cases are “as determinate as any statutory rule”—that is, not at all.
- 60 Susskind 1986 at 189–90.
- 61 Hart 1983 at 106.
- 62 Section 13(2) of the Domestic Violence and Matrimonial Proceedings Act 1976 (UK). See Moles 1987 at 142–57.
- 63 [1978] Fam 26.

64 *Cantliff v. Jenkins* [1978] Fam 47.

65 *Davis v. Johnson* [1979] AC 264.

66 Moles 1987 at 155, footnotes added. Compare Moles's analysis with that of MacCormick 1978 at 19–37. In order to demonstrate the possibility of purely deductive legal justification he provides a detailed analysis of the judgment of Lewis J in *Daniels v. R. White and Sons Ltd* [1938] 4 All ER 258. He argues that that judgment is an example of deductive reasoning—a series of applications of *modus ponens*: $p \supset q$; p ; $\therefore q$.

67 Moles 1987 at 172.

68 id.

69 Leith's system is called ELI (see also §2.13.1).

70 Leith 1985b at 9. See also Leith 1985a, 1986a.

71 §1.4.

72 See Llewellyn 1931, 1951, 1962. See also Holmes 1897.

73 Drahos and Parker 1992 at 110, referring to Llewellyn 1931 at 1237.

74 Kripke 1982 bases his argument on Wittgenstein's *Philosophical Investigations*, but Drahos and Parker 1992 cite devotees of Wittgenstein who deny that he was the source of Kripke's argument or conclusion (at 111).

75 Kripke 1982 at 8–9.

76 *ibid.* at 13, 97.

77 Drahos and Parker 1992 at 112.

78 For example Yablon 1987 who agrees with Kripke, and Bjarup 1988 who does not.

79 Drahos and Parker 1992 at 113. It also puts paid to Susskind's claim of a consensus in legal theory (§1.2.7): Hart's and Kripke's viewpoints are totally irreconcilable.

80 Drahos and Parker 1992 at 112.

81 *ibid.* at 114.

82 id.

83 *ibid.* at 115.

84 id.

85 *ibid.* at 114.

86 Susskind 1987a.

87 §1.2.1.

88 Susskind 1987a at 27–8. See also Susskind 1987b at 2.

89 Susskind 1987a at vii.

90 *ibid.* at 27.

91 Susskind's expert system development work, as opposed to his jurisprudential work, is discussed in §1.4.4.

92 Moles 1991 at 153–4.

93 Susskind 1987b at 2.

94 *ibid.* at 1.

95 *ibid.* at 2. Unaccountably, Moles 1991 does not make this point in his criticism of Susskind.

96 Clark 1988 at 429.

97 Kelsen 1945, 1967; Hart 1961, 1983; Dworkin 1977, 1978.

98 Leith 1987 at 131–2, emphases omitted, footnote added.

99 §1.2.5.

100 §1.2.6.

101 §1.2.2.

102 Loevinger 1961 at 259.

103 *ibid.* at 266, 269–70, 274.

104 Loevinger 1949 at 493.

105 §1.2.2.

106 Gardner 1987 at 69. Note, however, that the *Jurimetrics Journal of Law, Science and Technology* (ISSN 0022-6793), formerly *Modern Uses of Logic in Law*, is still published quarterly, and has been since 1959—since 1966 under its current title.

107 In addition to the references made in the following sections, see Tanenhaus, Schick, Muraskin and Rosen 1963.

108 Kort 1963a, 1963b.

109 Kort 1963b at 145.

110 Lawlor 1963, 1968, 1981.

111 (1942) 316 US 455.

112 (1963) 372 US 335.

113 Wiener 1962 at 1023.

114 *ibid.* at 1024.

115 Kayton 1964 at 312, some emphasis omitted, some emphasis added.

116 Nagel 1960, 1963, 1986, 1989; Schubert 1963a, 1963b. See also Spaeth 1963; Aubert 1963.

117 Nagel 1963 at 40, emphases and footnotes omitted.

118 Haar, Sawyer and Cummings 1977.

119 *ibid.* at 758.

120 *id.*

121 See Gardner's comments quoted in §2.14. Note, however, that Gardner is less critical of Haar et al. because "[b]y reflecting on their statistical results in the light of a traditional legal analysis of the same cases, the authors are able to provide recommendations for attorneys and litigants in zoning cases and to raise questions about zoning law for the attention of both court and legislature" (Gardner 1987 at 76, referring especially to Haar et al. 1977 at 742–50).

122 Loevinger 1949 at 461, citing Holmes 1897.

123 Loevinger 1961 at 269.

124 Lawlor 1963 at 339.

125 Susskind 1987a at 95–6.

126 Tapper 1973 at 249, footnote omitted.

127 *ibid.* at 250.

128 Gardner 1987 at 196 (a note to p. 75). Gardner cites as examples Schubert 1975 and Goldman and Sarat 1978, though her criticism clearly applies to Nagel's work too.

129 Stone 1964b at 518. See also Stone 1966 at 688. Stone refers to Schubert 1963b and Ulmer 1963 (see also Ulmer 1964).

130 Stone 1964b at 550, emphases in the original.

131 *ibid.* at 553, emphasis in the original.

132 §1.5 (especially §1.5.2).

133 Buchanan and Headrick 1970 at 40.

134 *ibid.* at 41.

135 *ibid.* at 45.

- 136 *id.*
- 137 Maggs and deBessonnet 1972.
- 138 Popp and Schlink 1975.
- 139 Buchanan and Shortliffe 1984.
- 140 Popp and Schlink 1975 at 309.
- 141 Michaelsen and Michie 1983.
- 142 More precisely, EMYCIN: MYCIN with its domain knowledge removed.
- 143 The domain of taxation law has been widely used in rule-based expert systems research: apart from McCarty's TAXMAN project (§1.4.1), see Tor-sun 1987; Sherman 1987, 1989. See also the hybrid CABARET system (§1.6).
- 144 Meldman 1977. See also Cook et al. 1981.
- 145 Cook et al. 1981 at 692.
- 146 Waterman and Peterson 1980. See also Cook et al. 1981; Waterman, Paul and Peterson 1987.
- 147 Waterman et al. 1987 at 26.
- 148 *ibid.* at 27–8. These “informal rules” are similar to the “conventions” proposed by Drahos and Parker 1992, and discussed in §1.2.6.
- 149 Waterman et al. 1987 at 28.
- 150 Bing 1980; Borchgrevink and Hansen 1980.
- 151 Bing 1980 at 132.
- 152 Stamper 1980; Stamper, Tagg, Mason, Cook and Marks 1982. See also Cook et al. 1981. Stamper later decided that LEGOL is inadequate, and developed NORMA (1986).
- 153 Pattison and Ciesielski 1990. See also Ciesielski 1990.
- 154 Johnson and Mead 1991.
- 155 Susskind 1989a at 29.
- 156 McCarty 1977, 1980a, 1980b, 1980c.
- 157 McCarty 1980a at 3.
- 158 *id.*
- 159 *id.*
- 160 *ibid.* at 4.
- 161 *id.*
- 162 *id.*
- 163 Moles 1987 at 270.
- 164 McCarty 1980a at 4–5.
- 165 *ibid.* at 5.
- 166 McCarty 1977 at 839.
- 167 *ibid.* at 839–40.
- 168 Austin 1885.
- 169 Moles 1987 at 270–1, footnote added.
- 170 *ibid.* at 269.
- 171 McCarty 1980c at 29–30.
- 172 McCarty and Sridharan 1981.
- 173 *Eisner v. Macomber* (1920) 252 US 189 (see McCarty 1982).
- 174 Ashley 1990 at 224–5, footnote added, extraneous punctuation removed. Ashley's (i.e. HYPO's) mechanism for determining how “on point” are two cases is discussed in §2.9.3.
- 175 Moles 1987 at 270, referring to the structure of TAXMAN I.

176 Ashley 1990 at 226–7. Ashley criticizes Goldman, Dyer and Flowers 1987 for a similar use of primitives in their STARE system.

177 Kowalski and Sergot 1985, 1990; Sergot, Cory, Hammond, Kowalski, Kriwaczek and Sadri 1986a, 1986b; Bench-Capon, Robinson, Routen and Sergot 1987; Bench-Capon and Sergot 1988; Kowalski 1989; Bench-Capon 1991.

178 Sergot et al. 1986a at 49. Note that this statement is qualified in another paper by the same authors published in the same year: “The knowledge elicitation problem is *almost* entirely absent in the formalization of legislation” (Sergot et al. 1986b at 383, emphasis added).

179 Moles 1991 at 144.

180 Kowalski and Sergot 1985; Sergot et al. 1986a, 1986b; Bench-Capon and Sergot 1988; Kowalski 1989.

181 Sergot et al. 1986a at 41.

182 Bench-Capon et al. 1987 at 192.

183 Moles 1991 at 159. He also refers to Bench-Capon 1991 (a collection of articles by Bench-Capon, Sergot, and others) and notes that, “[a]lthough the book is called *Knowledge-Based Systems and Legal Applications*, it would appear from [the biographical notes] that there was very little emphasis on involving people with legal expertise” (at 146). Moles’s article sparked a debate: see Tyree 1992; Moles and Dayal 1992.

184 Kowalski and Sergot 1990 at 207.

185 Hayes-Roth, Waterman and Lenat 1983 at 165, quoted by Susskind 1986 at 176.

186 Sergot et al. 1986a at 46.

187 Leith 1986b at 97, some extraneous punctuation removed. Leith’s remarks are particularly interesting in the light of Susskind’s criticism of Leith for having built a legal expert system without legal expertise (§2.13.1).

188 Gardner 1983, 1984, 1985, 1987.

189 Gardner 1987 at 4.

190 *ibid.* at 6.

191 Susskind 1990 at 222.

192 Gardner 1987 at 120.

193 *ibid.* at 119.

194 Susskind 1990 at 225. Grunbaum 1988 is similarly critical of Gardner’s “courageous” attempt (at 639). Jones 1988 also doubts “[t]he utility of the system outside this domain” (at 32).

195 Ashley 1990 at 226.

196 See Levi 1949.

197 Gardner 1987 at 22, footnote added.

198 §1.2.6.

199 §1.3.

200 Gardner 1987 at 22.

201 *id.*

202 *ibid.* at 33.

203 Susskind 1989a at 30.

204 §1.2.1 and §1.2.7.

205 Gold and Susskind 1986; Susskind 1986, 1987a, 1987b.

206 Capper and Susskind 1988; Susskind 1989b.

207 Capper and Susskind 1988 at vii. See also Susskind 1989b at 24.

- 208 Susskind 1987a at 255.
 209 *ibid.* at 87, citing Simpson 1986.
 210 Susskind 1987a at 256.
 211 *ibid.* at 87.
 212 Feigenbaum 1981 at 226. See also Feigenbaum and McCorduck 1983 at 75.
 213 §1.4.2.
 214 Sergot et al. 1986a at 49.
 215 Allen 1963, 1965, 1968, 1981, 1982; Allen and Caldwell 1963; Allen and Saxon 1985, 1988. See also Bench-Capon 1987.
 216 Shannon and Golshani 1988 at 308. They also warn that *ad hoc* rule formulation means that subsequent designers/users cannot trace the evolution of a set of rules from the words of the statute. However, I suggest that this disadvantage could easily be obviated by the provision of good documentation.
 217 *ibid.* at 308–9.
 218 However, Dworkin 1978, for example, contends that legal problems do have a correct answer.
 219 deBessonnet and Cross 1985, 1986, 1988.
 220 Shannon and Golshani 1988 at 310, footnotes omitted, one footnote added. An extraneous right parenthesis has been removed from the ANF representation.
 221 This criticism of Shannon and Golshani's modified example does not apply to the original example given by deBessonnet and Cross 1985 who refer, in much less ambiguous terms, to the lessee's belief about damage caused by her/himself (at 208).
 222 Tyree, Greenleaf and Mowbray 1988 at 232.
 223 §1.2.6.
 224 Tyree et al. 1988 at 232.
 225 Stone 1985 at 56. See also Tyree 1989 at 136.
 226 Tyree et al. 1988 at 232.
 227 §2.3.
 228 Kowalski 1991 at 30.
 229 Tyree et al. 1988 at 232. Quinlan, Compton, Horn and Lazarus 1987 give two examples of the use of an inductive technique. The first involves 2647 cases, from which a training set of 2000 and a test set of 647 are extracted (at 165–6). The second involves 3066 cases: a training set of 2300 and a test set of 766 (at 168–70). These examples use an inductive inference tool called C4: a descendent of ID3. See also Quinlan 1986, 1988.
 230 Susskind 1986 at 190.
 231 §2.13.3.
 232 §1.5 and §1.6.
 233 §2.14.2.
 234 Sergot et al. 1986b at 370.
 235 Pearce and Geddes 1988 at 56–62.
 236 Bankowski and MacCormick 1991 at 377.
 237 Pearce and Geddes 1988 at 1.
 238 Ashley 1990 at 127.
 239 Lambert and Grunewald 1991 at 194.

240 Ashley 1985 at 116. See Ashley and Aleven 1991 for a description of their research into developing an intelligent tutoring system for teaching law students to argue with cases.

241 §1.3.5.

242 §2.14.1.

243 Mackaay and Robillard 1974. They did not actually develop an expert system, but their work is relevant to the development of legal expert systems and, hence, is discussed here.

244 The first formulation of the nearest neighbour rule appears to have been by Fix and Hodges in 1951.

245 Cover and Hart 1967 at 21.

246 Lawlor reported his results in a paper presented to the 1971 Annual Meeting of the American Political Science Association. Excerpts from that paper, published in 1972, omit details of his work with these capital gain cases. Lawlor's approach was to find a weight for each of the attributes such that the sum of those weights, where the attribute is present, is less than 1 if the case was decided against a given party, and greater than 1 otherwise.

247 Mackaay and Robillard 1974 at 308.

248 See Schmidt 1971; Claudy 1972.

249 Mackaay and Robillard 1974 at 322. They also examine the visual representation of cases, scaling the cases onto one- and two-dimensional maps using the same similarity metric as they use for their nearest neighbour analysis. These maps allow easy visual identification of the borderline cases.

250 Tyree 1985, 1986, 1989; Tyree, Greenleaf and Mowbray 1988, 1989. FINDER's approach to case law is based upon a mathematical concept of the similarity of cases described by Tyree 1977.

251 Treating each YES as a 1, and each NO as a 0.

252 Tyree 1989 at 12–13.

253 §1.3.5.

254 §2.14.1.

255 §4.2.

256 Ashley 1985, 1986, 1989a, 1989b, 1990; Rissland 1983, 1985, 1990; Rissland, Valcarce and Ashley 1984; Ashley and Rissland 1987a, 1987b, 1988; Rissland and Ashley 1987, 1989.

257 Ashley 1990 at 2–3.

258 *ibid.* at 37.

259 *id.*

260 For example, a finding that there has been trade secrets misappropriation.

261 Ashley 1990 at 112–3.

262 *ibid.* at 279. "On pointness" in HYPO is discussed in §2.9.3.

263 *ibid.* at 20.

264 *ibid.* at 142.

265 *id.*

266 See Rissland 1989 for a discussion of argument with hypotheticals.

267 Hafner 1981. See also Cook et al. 1981. "Negotiable instruments" are cheques and promissory notes.

268 GREBE is described in §1.6.

269 Branting 1989 at 109.

- 270 §1.7.
- 271 Branting 1989 at 109.
- 272 Rissland and Skalak 1989a at 48.
- 273 Rissland and Skalak 1989a, 1989b; Skalak 1989; Skalak and Rissland 1991, 1992. See also Rissland 1990.
- 274 Rissland and Skalak 1989b at 527.
- 275 Branting 1989, 1991.
- 276 See §1.5.4 for a discussion of the inadequacy of semantic networks for representing case law.
- 277 Branting 1991 at 150.
- 278 Oskamp, Walker, Schrickx and van den Berg 1989; Walker, Zeinstra and van den Berg 1989.
- 279 van Opdorp, Walker, Schrickx, Groendijk and van den Berg 1991 at 280.
- 280 Oskamp 1989; Oskamp et al. 1989; Walker et al. 1989; Wolstenholme 1989; van Opdorp et al. 1991.
- 281 van Opdorp et al. 1991 at 280.
- 282 *ibid.* at 285.
- 283 Berman and Hafner 1991; Vossos, Zeleznikow, Dillon and Vossos 1991. See also Sanders 1991 (a hybrid planner).
- 284 See especially §2.2.7.
- 285 Susskind 1987a at 151.
- 286 *ibid.* at 153.
- 287 Hafner 1981, 1987; deBessonnet and Cross 1985, 1986, 1988.
- 288 McCarty 1984, 1986, 1989, 1990, 1991.
- 289 McCarty 1984 at 126.
- 290 Greenleaf, Mowbray and Tyree 1987 at 11.
- 291 McCarty 1983 at 267–8. See also Bench-Capon 1989.
- 292 Shannon and Golshani 1988 at 311. They propose a “happy medium” between shallow and deep conceptual models.
- 293 Greenleaf et al. 1987 at 11.
- 294 Susskind 1987a at 153.
- 295 Meta-rules are similar to the “conventions” proposed by Drahos and Parker 1992, and discussed in §1.2.6.
- 296 §1.2.6.
- 297 Greenleaf et al. 1987 at 11.
- 298 Stone 1985 at 46, footnotes omitted, emphases in the original.
- 299 McCarty 1989 at 180.
- 300 Moles 1991 at 163.
- 301 Susskind 1987a at 20.
- 302 Stone 1964b at 560, as quoted in §1.2.4.
- 303 Susskind 1987a at 20.
- 304 Moles 1987 at 7.
- 305 §1.4.2.

2 A pragmatic approach to case law

I know you Lawyers can, with ease,
Twist words and meanings as you please;
That language, by your skill made pliant,
Will bend to favour ev'ry client;
That 'tis the fee directs the sense
To make out either side's pretense.
When you peruse the clearest case,
You see it with a double face;
For scepticism's your profession;
You hold there's doubt in all expression.
Hence is the bar with fees supply'd,
Hence eloquence takes either side . . .

John Gay (1732)
*The Dog and the Fox*¹

Then there is the doctrine of precedent, one of my favourite doctrines. I have managed to apply it at least once a year since I've been on the Bench. The doctrine is that whenever you are faced with a decision, you always follow what the last person who was faced with the same decision did. It is a doctrine eminently suitable for a nation overwhelmingly populated by sheep. As the distinguished chemist, Cornford, said: "The doctrine is based on the theory that nothing should ever be done for the first time."

Lionel Murphy (1979)
*The Responsibility of Judges*²

We do not use to judge of Cases by fractions.

John Finch (1637)
*R. v. Hampden*³

2.1 Introduction

The adoption of a pragmatic approach to legal expert system design is advocated in the previous chapter. This chapter describes one such pragmatic approach to case law—the approach which was adopted for the development of SHYSTER.

SHYSTER's design criteria are set out in §2.2. SHYSTER is based upon a model of legal reasoning which is described in §2.3. Users of a system like SHYSTER require some legal expertise, as explained in §2.4.

SHYSTER's knowledge representation structure is described in §2.5. This structure was designed to facilitate specification of different areas of case law using a specification language which is described in §2.6. Areas of case law are specified in terms of the cases and attributes of importance in those areas. SHYSTER weights its attributes (as described in §2.7) and checks for dependence between them (§2.8).

In order to choose cases upon which to construct its opinions, SHYSTER calculates distances between cases (§2.9) and uses these distances to determine which of the leading cases are nearest to the instant case (§2.10). SHYSTER uses information about these nearest cases to construct a report (§2.11). Several safeguards are employed so as to warn the user when SHYSTER's opinion may be suspect (§2.12). Methods of testing and evaluating SHYSTER's performance are discussed in §2.13.

Conclusions are drawn in §2.14. SHYSTER's approach to case law is compared with those of other systems, and an argument that an approach like SHYSTER's is inappropriate for case law is examined and refuted.

2.2 Design criteria

The following design criteria were used in the development of SHYSTER. They are based upon the conclusions drawn in the previous chapter,⁴ and are presented here in the future tense.

2.2.1 *Users and output*

SHYSTER will be designed to be used by lawyers. Hence, SHYSTER will attempt to imitate the manner in which lawyers write advice for their clients, and for each other; its output will be constructed so as to resemble legal advice produced by and for a lawyer.

The user will be assumed to have legal expertise, though no specific expertise in the area of law about which SHYSTER is interrogated. This approach will not significantly restrict the utility of the system, and has been adopted by other expert system developers. Susskind, for example, suggests that:

... the users of expert systems in law should be lawyers, or at least those with considerable familiarity with the workings of the legal and court systems ... for a system to be used responsibly, the user must be aware of the possible role in legal reasoning of 'principles' ... and of 'purpose' ... Moreover, he must be sensitive to the drawbacks and implications of 'compartmentalizing' the law ... and capable too of recognizing those occasions when some legal aid cannot help him with any problem at hand ...⁵

A system designed to be used exclusively by lawyers is still a legal expert system as defined in the previous chapter.⁶

(The role of legal expertise in the development and use of a legal expert system is further discussed in §2.4 below.)

2.2.2 *A pragmatic model of legal reasoning*

As SHYSTER's advice will be in a form that might be produced by a lawyer, SHYSTER will be designed to operate at the same level of abstraction as does a lawyer.

Lawyers operate on a day-to-day basis at a pragmatic level of abstraction which is different to the philosophical level of a jurist. A legal expert system should be built upon a model of legal reasoning, but this model need not conform to any jurisprudential theory about the nature of law. The model of legal reasoning adopted for SHYSTER will reflect the way in which lawyers reason with statutes and cases in areas of private law.⁷

(The model of legal reasoning adopted for SHYSTER is explained in §2.3 below.)

2.2.3 *Knowledge representation*

The representational structure used for SHYSTER will be as simple as possible while complex enough to allow SHYSTER to produce good advice.

Simple knowledge representation is consistent with the choice of a pragmatic model of legal reasoning over a more complex, or deeper, model. Furthermore, complex knowledge representation requires commensurately complex knowledge acquisition. A simpler representation—one which makes no attempt to model accurately the way lawyers represent legal problems—will obviate, to some extent, the knowledge acquisition problem.

The knowledge representation structure will be similar to that used for the FINDER system: cases will be represented as points in space, the dimensionality of which is the number of relevant attributes. Like FINDER, SHYSTER will allow attributes to have YES or NO values. In addition, SHYSTER will allow an attribute's value to be UNKNOWN. The smaller the distance between two points in this space, the more similar they will be considered to be.

Using such a structure, SHYSTER will choose cases to use in argument on the basis of similarity. This structure will be less sophisticated than, for example, HYPO. However, this simplicity can be justified on the grounds that it will greatly simplify the knowledge acquisition process—avoiding, to some degree, the knowledge acquisition bottleneck. Despite this simpler structure, SHYSTER will still be capable of arguing with hypotheticals like HYPO, though not necessarily with the same sophistication.

(SHYSTER's knowledge representation structure is detailed in §2.5 below. Differences between SHYSTER and FINDER are explained in §2.14.1.)

2.2.4 *Generality of application*

SHYSTER will be of general design, so that it can operate in more than one legal domain. The only restriction upon applicable domains will be that they conform to the model of legal reasoning adopted for the system.

Generalizability has been claimed by several legal expert system developers,⁸ but to date none has been demonstrably generalizable (or even demonstrably widely applicable). SHYSTER will be designed so that once information about different areas of case law has been specified for it, it can be interrogated as to the ramifications of any or all of those areas of law for a given situation.

(SHYSTER's case law specification mechanism—a specification language—is introduced in §2.6, and its use is illustrated by example in the next chapter.⁹)

2.2.5 *Prediction and argument*

SHYSTER will be designed to make a prediction about the likely result in a case. This prediction will be based upon previously decided cases, assuming (as must any legal expert system which takes account of case law) the application of the doctrine of precedent. SHYSTER will also produce legal argument supporting, and opposing, the predicted outcome. The calculations that SHYSTER uses to reach its conclusions and to construct its legal arguments will not form part of those arguments, although those calculations will be accessible to the user.

A legal expert system's predictive ability and its ability to construct legal argument are both important: prediction is a valuable component of legal advice, but the nature of the adversarial system requires that a lawyer be able to argue a case, and be prepared to respond to counter-arguments.

Of course, SHYSTER will not be normative. A prediction will merely be a statement about the likely outcome—a statement about the relative strengths of the arguments that are constructed.

(SHYSTER's method of constructing arguments is explained in §2.11.)

2.2.6 *Evaluation of advice*

SHYSTER's advice will be evaluated by reference to the accuracy of its predictions and the quality of its arguments. These are two of the three main criteria by which a lawyer's advice is evaluated; the third criterion is the cost of the advice which, for the purposes of this project, is ignored.

As a principal method of evaluating its advice, SHYSTER will be given details on real cases and its output compared with the actual results and legal arguments in those cases. (This and other methods of testing and evaluation are discussed in detail in §2.13.)

2.2.7 *A hybrid structure*

SHYSTER will be designed so that it can be linked with a rule-based system to form a hybrid system.

A case-based system is inappropriate for representing statute law.¹⁰ Some researchers have recommended the use of both rules and cases to represent case law. As discussed in the previous chapter,¹¹ Susskind advocates the use of rules to represent statutes

and clear cases, and hints that other methods of representation could be employed for the hard cases. In effect he proposes dividing a rule-based system from a case-based system at the boundary between clear and hard cases. The major drawback with this approach is that there is considerable doubt as to whether there is such a thing as a clear case—and even if there is, no-one has devised a method of identifying one.¹²

CABARET uses rules and cases to represent case law, but its structure is a mixed one. Rules are used to guide case-based arguments. Although it is not clear exactly where the two systems meet, the division falls somewhere in case law. The problem with a mixed approach is that it complicates the model of legal reasoning and, consequently, the system's knowledge representation.

Deciding exactly how to divide the law into rule-based and case-based sources is an arbitrary process. For SHYSTER, a clean and intuitive approach will be adopted. Rule-based techniques will be used only for the representation of statute law; case-based techniques will be employed for case law. This division can be clearly defined because the sources of law (statutes and cases) are clearly defined. It also simplifies the knowledge acquisition process.

2.3 A model of legal reasoning

A legal expert system must be based upon a (possibly implicit) model of legal reasoning. For the development of SHYSTER, a pragmatic model of legal reasoning was adopted. That model is explained and set out here.

2.3.1 *Private and public law*

Traditionally, a distinction has been drawn between private and public law.¹³ *Private law* concerns relationships between citizens; *public law* concerns relationships between citizens and the state. Private law is characterized by commercial law; public law is characterized by constitutional law or international law.

This distinction has been rejected by some jurists.¹⁴ However, it is certainly true that some areas of law are more overtly concerned with matters of policy than are others. In these areas—public law areas—precedent is given less weight than it is in private law areas. In areas of private law, where predictability is crucial, the doctrine of precedent is given greater weight (at least ostensibly¹⁵).

This distinction is not sharp: precedent still applies in public law, and matters of policy underlie much of private law. The difference is a matter of emphasis. However, this difference in emphasis affects the way in which lawyers reason in different areas of law. SHYSTER's model of legal reasoning assumes the application of the doctrine of precedent, and has no regard to matters of policy. This model reflects the way in which lawyers reason with statutes and cases in areas of private law.

2.3.2 *The functions of legal reasoning*

Susskind identifies three functions of legal reasoning: justification, prediction and persuasion. Judges, he says, need to provide “at least ostensible reasons”¹⁶ to justify their decisions. Lawyers try to predict judicial or official behaviour, and try to persuade the courts.¹⁷ These three functions, Susskind points out, are “not fundamentally incompatible with one another”.¹⁸ Indeed, the designer of a legal expert system does not have to choose one of these three functions:

For there is an underlying, more restricted, and yet fundamental, model of legal reasoning, common to all three accounts of function just noted, that should be at the core of all current systems.¹⁹

Susskind, it must be remembered, claims to have found a consensus in jurisprudential theory.²⁰ This explains his reference to *a* model. There is no jurisprudential consensus, and there is no single model of legal reasoning. However, Susskind is correct in that, if a model of legal reasoning is to be used for the development of an expert system, it should be “common to all three accounts of function” that he identifies.

2.3.3 *Adopting a model of legal reasoning*

For the purposes of the development of SHYSTER, the following model of the process of reasoning with statutes and case law was adopted.²¹

A lawyer examines the facts of the case in question—the instant case—and determines which area of law, and which statutes (if any) apply. These statutes are applied to the facts of the instant case. The meaning of a concept in a statute may be open-textured, and may determine the result of the application of that statute to the instant case.

A lawyer argues about the meaning of an open-textured concept by reference to the facts of the instant case and those of previously decided cases. The results of some cases are desirable in that they ascribe a meaning to an open-textured concept which (when the statute is applied) leads to a desired result in the instant case. No two cases can be completely identical, given the plethora of facts associated with any given case. Some of these differences may be insignificant, and much of a lawyer's reasoning by analogy concerns the legal significance of these differences.

A lawyer argues with cases in the following fashion:

- if the result of a previously decided case is desirable, she/he argues that there are no legally significant differences between the previous case and the instant case, so the previous case should be followed;
- if the result of a previously decided case is undesirable, she/he argues that there is some legally significant difference between the previous case and the instant case upon which the previous case should be distinguished.

However, as Hart points out, “the class of such differences can never be exhaustively determined.”²²

This model allows that some concepts in a statute may be open-textured, but assumes that these concepts are amenable to full definition—at some level of abstraction—by reference to case law. That is, open-textured statutory concepts can be defined by arguing with cases, a process which (in turn) may involve arguing about other open-textured concepts. These case-based open-textured concepts are also assumed to be amenable to definition by further reference to case law. The model does not allow that a case-based open-textured concept may be defined by reference to statutes. This assumption simplifies the model and is not a significant restriction upon its application.

The appropriate level of abstraction below which a concept is considered to be fully defined (i.e. answerable by the user) depends upon the legal expertise of the user, as explained below.²³

That part of this model that deals with cases is consistent with what Ashley describes as the standard model of analogical legal reasoning.²⁴ This model has three steps: identifying a proper precedent; analyzing the facts and comparing and contrasting the

precedent with the instant case; and determining whether the factual similarities or the differences are more important under the circumstances (i.e. deciding whether to follow or distinguish the precedent).

As Ashley points out, this model provides no guidance as to which similarities and differences are more important, or for deciding between competing analogies. He argues that “HYPO’s model of analogical legal reasoning meets both of these criticisms”,²⁵ and he is right in the sense that HYPO has a well-defined algorithm for choosing important similarities and differences and for choosing between the most analogous precedents. So too has SHYSTER, as is explained below.²⁶

2.4 Experts, users, and expert users

As already discussed,²⁷ legal expertise is essential to the development of a legal expert system. I am both a lawyer and a computer scientist. I developed SHYSTER and tested it with the assistance of three lawyers expert in different areas of law.²⁸

In the model of legal reasoning described above, the level of abstraction at which open-textured concepts are considered to be fully defined depends on the level of legal expertise possessed by the user of the system.

Take, for example, Shannon and Golshani’s discussion of the development of a rule-based expert system. They identify one of the major problems of expert system design as “the overwhelming problem of open texture, illustrated by the swelling volume of case law.”²⁹ In fact, they don’t see the problem as being literally overwhelming, for they propose a solution. If a predicate is open-textured, they say, the designer has two options: to rely on the user’s assessment of whether the predicate is true, or to produce new rules which define that open-textured concept.

As explained in the previous chapter,³⁰ the second option is inappropriate. The first option represents a very high level of abstraction at which open-textured statutory concepts are deemed to be fully defined. It is, of course, not a very practical level of abstraction to choose: the only people qualified to use such a system would have no need of it.

The approach adopted in SHYSTER is to assume that the user has legal expertise, though no specific expertise in the area of law that is represented.³¹ And SHYSTER’s ability to argue with

instantiations of the facts of the instant case means that a user who is unable to answer any of SHYSTER's questions can force SHYSTER to consider all the possibilities (as explained below³²).

Legal expertise is required at the first step of the model of legal reasoning described above: i.e. determining which statute applies. Unless a single expert system can cover the whole field of the law—an unlikely prospect, discussed below³³—then legal expertise is required at the top level to identify the relevant area of law and to choose an appropriate expert system.

For the remainder of this book, the term *the legal expert* is used to refer to the person who specifies areas of law for SHYSTER. The user of the system—also a legal expert, though with different expertise—is called *the user*.

2.5 Knowledge representation

SHYSTER adopts and expands upon the approach to case law adopted by FINDER. However, where FINDER gives advice only on the law of trover, SHYSTER gives advice in an area of case law specified by a legal expert. SHYSTER's method of representing knowledge about case law was designed so as to be complex enough to allow the production of good advice, yet simple enough to facilitate knowledge acquisition and avoid the knowledge acquisition bottleneck.

A program written in SHYSTER's case law specification language is called a *specification*. A specification may contain any number of areas. Each area is specified in terms of attributes, leading cases, and hypothetical (ideal) cases,³⁴ and relationships between these entities.

The legal expert may also specify a hierarchy of courts which applies in all areas of the specification. This hierarchy allows SHYSTER to take account of the relative ranking of leading cases when constructing its opinion.

2.5.1 Areas

For SHYSTER, an *area* of law represents an open-textured concept. Each area has at least two results. A *result* is a possible resolution of the open-textured concept that the area represents.³⁵

If the attributes within an area are also open-textured, they may be defined by reference to other areas in the same specification. For example, an area may be specified in order to define

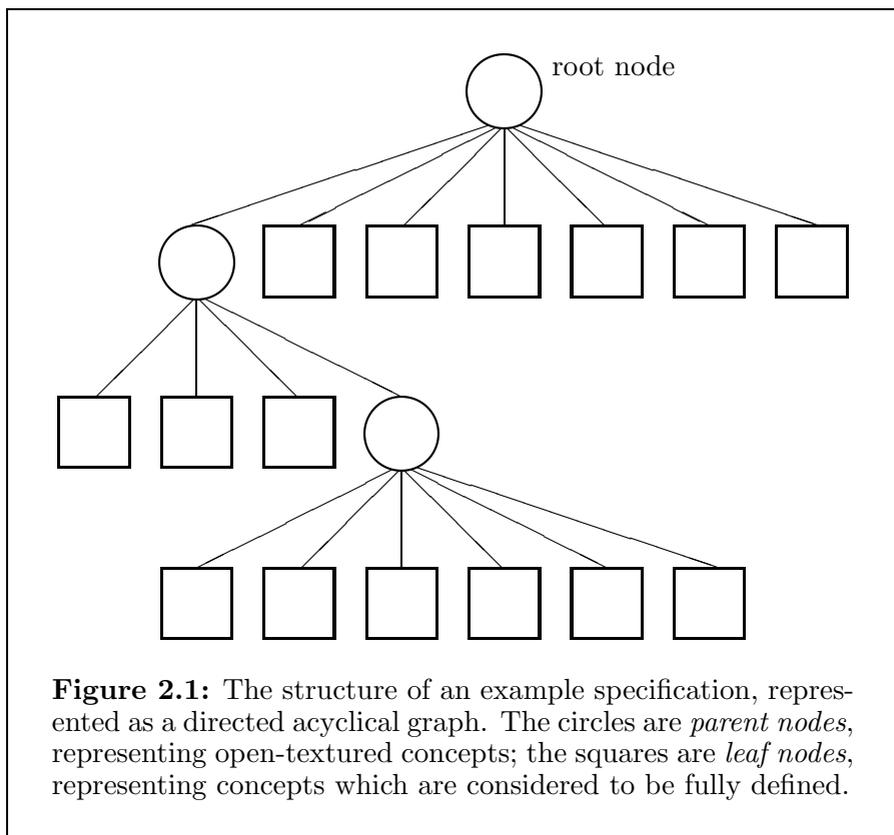


Figure 2.1: The structure of an example specification, represented as a directed acyclic graph. The circles are *parent nodes*, representing open-textured concepts; the squares are *leaf nodes*, representing concepts which are considered to be fully defined.

a statutory open-textured concept. That area may have several open-textured attributes which are linked to other areas, which in turn may also include open-textured attributes. This linkage is achieved by binding the result returned from one area to a particular value for the appropriate open-textured attribute.

There is no theoretical limit to the number of levels of areas that may be used, but every open-textured attribute must be defined, at some level, in terms of areas which have no open-textured attributes; circular definitions are not allowed. The same area may be linked to more than one attribute.

This structure can be thought of as a directed acyclic graph, an example of which is given in figure 2.1.³⁶ The circles are *parent nodes*, representing open-textured concepts; the squares are *leaf nodes*, representing concepts which are considered to be fully defined (i.e. answerable by the user). The top-level parent node is called the *root node*.

Each area has a parent node, with a child node for each of its attributes. The root node is the top level—usually statutory—open-textured concept. The user need only provide values for the leaf nodes; SHYSTER determines a value for each parent node—each open-textured concept—until a value is obtained for the root node—the top-level open-textured concept.

In 1959, Mehl suggested that “a machine covering the whole field of law would be simpler and less cumbersome than a series of machines handling separate legal sectors.”³⁷ Susskind disagrees:

... the practical problems faced in engineering a system to function even in a limited legal domain of application are so numerous that it is likely that the only way ‘a vast field of law’ [Mehl’s words³⁸] could be catered for is through the networking of smaller systems.³⁹

The approach to case law adopted for SHYSTER lies somewhere between these two approaches. Theoretically, a single specification could represent a vast field of law using a large number of areas.

2.5.2 *Attributes*

For SHYSTER, there are two types of attribute. An open-textured attribute is called an *external attribute* because it is defined by reference to another area of case law: an external area. Its value is determined by the result in that external area. The value of a *local attribute* must be input by the user. In figure 2.1, the parent nodes (with the exception of the root node) represent external attributes; the leaf nodes represent local attributes.

Each external attribute has an association between each of the possible results in its external area and an attribute value. When the result of the external area is determined, the appropriate value is given to the attribute. Each local attribute has an associated question. The user gives the attribute its value by answering that question.

An area’s attributes should represent all of (what the legal expert deems to be) the relevant similarities and differences between cases in that area. These may be questions of fact or—because an attribute may represent an open-textured concept—questions of law. A question of fact is represented by a local attribute; a question of law can be represented by a local or an external attribute, depending on the extent of its open-texture and the assumed legal expertise of the user. A point of law which is below the

appropriate level of abstraction is considered to be fully defined (i.e. answerable by the user) and can be represented by a local attribute despite its open texture.

In allowing attributes to be questions of fact and of law, this approach differs from those discussed in chapter 1 where an attribute is considered to be a “legally important fact.” However, this approach is a natural consequence of the model of legal reasoning adopted for SHYSTER.⁴⁰

An attribute need not have been judicially enunciated for the legal expert to include it in the specification.⁴¹ An attribute may be a political attribute: i.e. one which Gardner would characterize as “legally irrelevant.”⁴² The fact that an attribute ought not to be relevant is no reason to exclude it; SHYSTER is predictive, not normative.

Attribute direction allows any value for any attribute (local or external) to be “directed” towards a result (or results). Attribute direction indicates that the occurrence of that value for that attribute suggests that result (or results). Such an occurrence is not conclusive, merely suggestive. SHYSTER uses attribute direction as a safeguard, as explained below.⁴³

2.5.3 *Leading cases and attribute values*

Each of SHYSTER’s areas includes details of the important cases decided in that area of the law. These are the *leading cases*. Not all cases in the area should be specified, only the important ones: the best cases for SHYSTER to use in legal argument.

By letting the legal expert decide which are the important cases, SHYSTER avoids the need to “screen” or “purify” the leading cases, as Mackaay and Robillard do. The legal expert’s choice of cases is assumed to be a good one, even if some cases “appear to be erroneous in relation to the other ones.”⁴⁴

For each leading case, the legal expert specifies various items of information including a fact vector. The *fact vector* is a vector of attribute values: one value for each attribute specified in the area. Each attribute value is either YES, NO, or UNKNOWN. The fact vector represents the relevant facts of the case—although some of these “facts” may actually be questions of law.⁴⁵

Every attribute has a value in each case’s fact vector (wherever possible, a known value: YES or NO) even if that attribute was not the subject of legal argument and/or was not judicially considered in that case. Lawyers in their arguments, and judges in

their judgments, do not always address all of the matters of legal significance in a case.⁴⁶

Furthermore, if a case is decided before the case in which an attribute is first judicially enunciated, that attribute is assumed to have always been important, even though not mentioned until the later case. This assumption is consistent with the *declaratory theory of law*.⁴⁷ That theory has been strongly criticized,⁴⁸ but this assumption can be justified on the basis that the previously decided cases used in a specification are assumed to be consistent with each other and (taken together) to represent the law *as it is*, not as it used to be.⁴⁹ This is not to deny that judges make law, and that case law evolves over time. It is simply to assume that the cases which a lawyer would use in argument in a given area of law form a consistent whole.

A *result* must be associated with each case. This corresponds to the decision reached by the court.

2.5.4 *Ideal points*

The legal expert may also specify ideal points. An *ideal point*⁵⁰ represents the best case for a given result. A fact vector is specified, representing the ideal combination of attribute values for that result. For an ideal point, an attribute value of UNKNOWN indicates that the value of that attribute does not matter. Only one ideal point may be specified for each result.⁵¹ SHYSTER uses ideal points to provide a safeguard against giving erroneous advice.⁵²

2.6 A specification language

I designed a language in which areas of case law can be specified for use by SHYSTER. Programs written in this language—specifications—reflect the structure of SHYSTER's knowledge representation (described above⁵³).

Each specification can contain any number of areas. Each area contains information on results, attributes, cases and ideal points. Results are represented as strings of characters: statements in English as to the effect of that outcome. Attributes are represented by a collection of strings explaining the effect of each possible attribute value. Local attributes also have a string which is the question to ask the user when determining the value of that attribute for the instant case.

Leading cases are represented by citation information (names, dates, etc.) and a vector of attribute values: one value for each of the attributes specified in the area. A vector is used to represent each ideal point.

Identifiers are used to link these concepts. So, for example, each result has an identifier and each leading case is linked to a result by use of one of those identifiers. Areas also have identifiers, so they can be accessed by name by a rule-based system and/or linked to external attributes in other areas. The result from an area is indicated to the rule-based system (or the external attribute in the case-based system) that invoked it by use of a result identifier.

Each specification can include a hierarchy of courts with a list of strings: each describing a court and each with an identifier. Any case in any area in the specification can be linked to a court in that hierarchy using its identifier.

In this fashion, identifiers are used to link entities within, and between, areas in the same specification.

The use of this language to specify areas of case law for SHYSTER is illustrated by example in the next chapter.⁵⁴ A formal definition of the syntax of SHYSTER's specification language is given in figure 3.3.

2.7 Weighting attributes

In order to construct its opinion, SHYSTER quantifies the “distance” between the instant case and each of the leading cases. These calculations, explained below,⁵⁵ use weighted attributes. The question of how—indeed, whether—to weight attributes to account for their relative importance is controversial.

One approach is to ask the legal expert to quantify the weight to be given to each attribute. For example, the developers of LESTER⁵⁶ assign weights that, they say, “reflect the associations and relative significance an expert would attach to particular case features, with some adjustments we have arrived at through trial and error.”⁵⁷ But lawyers are not used to thinking in this fashion. Ashley and Rissland write:

In the legal domain, attorneys do know what [attributes] are important in a particular legal claim. Although they may be willing to say in the abstract that a certain [attribute] is more important than other [attributes], they almost never will venture numerical weights to distinguish the [attributes'] importance.⁵⁸

Lawyers are unwilling, or unable, to give numerical weights to attributes. If attributes are to be weighted then their weights should be determined without assistance from the legal expert.

Aldenderfer and Blashfield warn:

While the concept of weighting is simple, its practice is difficult, and very few guidelines exist. Williams⁵⁹ describes five types of weighting, the most common being the *a priori* manipulation of [attributes]. Sneath and Sokal⁶⁰ ... argue strongly against *a priori* weighting, and suggest that the appropriate way to measure similarity is to give all [attributes] equal weight.⁶¹

However, Everitt points out that:

... the consequences of choosing one or other of the plethora of similarity indices are in many cases equivalent to the adoption of different schemes of [attribute] weighting, and so the concept of “equal weighting” is not as simple as it seems at first sight. It should also be remembered that [attributes] not included in the analysis are effectively given a zero weighting compared with those included.⁶²

SHYSTER adopts the approach to attribute weighting used by FINDER. Each attribute value of YES is assigned a value of 1; each NO is assigned a value of 0. (These values are completely arbitrary—although they must be different—as they form the basis of calculations to determine *relative* weights of attributes.) Each attribute is assigned a weight equal to the inverse of the variance of the numerical values of that attribute across all the leading cases.

Unknown values are ignored for this purpose. It would be inappropriate to give UNKNOWN a numerical value of (say) 0.5 on the basis that it is neither YES nor NO. UNKNOWN is not a halfway point between YES and NO; it simply indicates that a value is not known.

Using the inverse of the variance is diametrically opposite to the standard approach adopted in statistical classification problems which deems high-variance variables to be the most important.⁶³ As Tyree explains:

It is not that low-variance facts are of themselves important, but that low-variance *relevant* facts are more important than high-variance *relevant* facts. They are the facts which have been included by the expert in spite of the fact that they do not appear to assist greatly in the separation of the cases into two classes.⁶⁴

The aim is to quantify the importance that the law attaches to an attribute, not that attribute's efficiency in discriminating between the leading cases.⁶⁵

The variance σ_i^2 of the numerical values of an attribute A_i across n cases is defined as follows:⁶⁶

$$\sigma_i^2 = \frac{1}{n} \sum_{j=1}^n (A_{ij} - \bar{A}_i)^2$$

where A_{ij} is the value of the i th attribute for the j th case, and \bar{A}_i is the mean of all attribute values for the i th attribute. Because A_{ij} is either 0 or 1, σ_i^2 ranges from 0 to 0.25. Consequently an attribute's weight (the inverse of σ_i^2) ranges from 4 to infinity.

An attribute with all known values the same has zero variance and is assigned infinite weight.⁶⁷ This seems paradoxical, but is actually appropriate. Consider an area of law in which a value of YES for an attribute A_X is enormously suggestive of a result R .⁶⁸ In an instant case in which $A_X = \text{YES}$ it may be clear that, on the strength of A_X alone, the likely result is R . Such a case may never reach a court; a result of R may be so likely that no-one seeks judicial determination of the instant case. So, it is possible that $A_X = \text{NO}$ in all of the leading cases in this area. If SHYSTER is asked for its opinion on an instant case where $A_X = \text{YES}$, it is appropriate that SHYSTER treats that attribute value as being of considerable importance.

HYPO does not assign weights to attributes because, according to Ashley, the concept of an attribute's weight "though intuitively attractive, is, on closer view, highly problematic."⁶⁹ He gives five reasons for not giving attributes numerical weights. Three of these can be easily countered in SHYSTER's case.

- Domain experts may not reason in terms of weighting schemes, especially numerical ones. Attorneys generally concede that [attributes] are useful in analyzing legal problems, but they rarely are willing to apply weights or probabilities to those [attributes].

For this reason, as discussed above, SHYSTER does not require the legal expert to weight attributes.

- Weighting [attributes] is not justified by any authoritative means. Even if attorneys did assign weights to [attributes,] they would disagree on what those weights should be. In addition, attorneys would not actually be able to cite [attribute] weights in their arguments to a court because weighting is not an accepted kind of argument.

Bing is not convinced by Ashley's reference to "authoritative means", which he sees as criticizing a weighting scheme "for not being an objective method, or a method which is related to the legal argument."⁷⁰ SHYSTER's method is objective, though, as Bing points out, "its relation to legal argument is less obvious."⁷¹

But, as explained below,⁷² SHYSTER's advice is evaluated by reference to the accuracy of its predictions and the quality of its arguments. SHYSTER does not use attribute weights in its arguments, only in choosing the cases to use in those arguments. Hence, the extent to which its weighting method relates to legal argument is irrelevant.

Furthermore, the fact that lawyers would disagree on weights is no reason not to weight attributes. It means that no weighting method can be definitive; it does not mean that no weighting method can be effective.

- Reduction to numerical weights obliterates information needed for symbolic comparison of cases. The business of attorneys is arguing about the competing [attributes] in the light of the precedents. If the [attributes] are collapsed into a number, there is nothing left to argue about.

Although this may be true given HYPO's approach to argument (discussed in the previous chapter⁷³ and below) it is not true of SHYSTER. SHYSTER does not collapse attribute information into a number, but uses numbers to decide which cases to use in argument. The choice of cases determines the manner in which attributes are used in argument.

Two of Ashley's reasons for not weighting attributes (both closely related) do apply to SHYSTER:

- [An attribute's] weight is highly contextual and depends on individual problem situations. Although an attorney may consider one factor generally to be more important than another, she or he is always mindful of peculiar cases where the opposite is true
...

- Premature commitment to a weighting scheme may cut off fruitful lines of inquiry. A rigid scheme may cause an attorney to overlook a factor that, although not generally important, is crucial in a particular situation.⁷⁴

To address these concerns, Ashley and Rissland advocate a “symbolic least commitment approach” to attribute weighting, in which weighting is postponed for as long as feasible.⁷⁵ This approach is adopted in HYPO. As Ashley explains:

HYPO clusters the applicable [attributes] according to how they appear in the most-on-point cases, interprets the effect of the clustered [attributes] in the light of the most-on-point cases, and criticizes and tests the interpretations in the light of the salient differences among the most-on-point cases by distinguishing precedents, citing counterexamples, and posing hypotheticals that change magnitudes and combinations of [attributes] in the problem ...

Although by the end of [this process] HYPO has not actually assigned weights to the competing [attributes], it has dealt symbolically with the problem of weighting. It has generated precedent-citing arguments in favor of alternative interpretations of the weights of the [attributes] within the context of the problem.⁷⁶

SHYSTER’s simple knowledge representation means that HYPO’s approach to weighting is inappropriate for SHYSTER. Nevertheless, there can be no doubt that, in the legal domain, some attributes are of greater importance than others. For this reason, and despite the problems identified by Ashley, SHYSTER weights its attributes. However, it is important not to lose sight of what Lambert and Grunewald call “the necessary arbitrariness of any weighting function.”⁷⁷

2.8 Detecting attribute dependence

A *functional dependence* exists between two attributes when there is a function which maps the values of one of the attributes directly to the values of the other. A *stochastic dependence* exists when the occurrence of a given value for one attribute affects the probability of the occurrence of a given value for another. The existence of functional or stochastic dependence between attributes may indicate shortcomings in the legal expert’s specification.

Consider this (extreme) example. The legal expert chooses two attributes which, although worded differently, are identical: i.e. they ask precisely the same question, in two different ways. The values of these two attributes across the leading cases are identical, and each attribute is assigned the same weight. By effectively choosing the same attribute twice, the legal expert has given that attribute twice its appropriate weight.

In this example, there is both a functional dependence and a stochastic dependence between the two attributes.⁷⁸ Alternatively, if two attributes differ only very slightly in their values across the cases then there is a stochastic dependence (though no functional dependence) between them: i.e. the occurrence of a given value for one attribute affects the probability of the occurrence of a given value for the other. This stochastic dependence may indicate that the legal expert has inadvertently chosen two very similar attributes: attributes that ask nearly the same question. Similarly, there is a dependence between two attributes if their values are completely, or nearly completely, different.

For every pair of attributes there is a pair of attribute values corresponding to each of the leading cases. SHYSTER detects attribute dependence by examining the *known pairs* (pairs where both the attribute values are known) for each pair of attributes in the area. If either, or both, of a pair of attribute values is unknown then both values are ignored. (An unknown value is not a value that could form part of an attribute dependence; it is an absence of known values.)

Attribute dependence does not necessarily mean that the specification must be re-written. Even if two attributes have exactly the same values across the leading cases, the legal expert may decide that they do not ask the same question: i.e. that a case can be imagined where the values of those two attributes are different, despite the fact that they do not differ in any of the leading cases.⁷⁹ SHYSTER warns the legal expert of attribute dependence so that she/he can reconsider her/his choice of attributes.⁸⁰

Detecting functional dependence between attributes is straightforward. There are only four functions which map an attribute A_X to an attribute A_Y . These functions—the four forms of functional dependence—are described in figure 2.2. The *equivalence function* produces the same value in A_Y as in A_X ; the *inverse function* produces the opposite value; the *YES function* sets A_Y to YES, and the *NO function* sets A_Y to NO, regardless of the value of A_X .

Equivalence function:	YES \mapsto YES,	NO \mapsto NO
Inverse function:	YES \mapsto NO,	NO \mapsto YES
YES function:	YES \mapsto YES,	NO \mapsto YES
NO function:	YES \mapsto NO,	NO \mapsto NO

Figure 2.2: The four forms of functional dependence.

SHYSTER checks all pairs of attributes, and warns if the equivalence function, or the inverse function, maps the values of one attribute to those of the other. YES functions and NO functions are ignored; each is a constant function (i.e. each produces the same result regardless of the value it is given), hence neither amounts to a relationship between a pair of attributes.⁸¹

It is not possible to prove that two attributes are stochastically independent, hence it is not possible to detect stochastic dependence with complete certainty. However, SHYSTER can detect evidence of stochastic dependence, and warns the legal expert when such evidence exists. How this is done is detailed in the next chapter.⁸²

2.9 Calculating distances

SHYSTER's choice of the cases with which to construct its arguments is based upon a notion of similarity between cases. SHYSTER quantifies this similarity using distance measures: the smaller the distance between two cases, the more similar they are.

SHYSTER calculates two different types of distance: the *known distance* is defined as the sum of the weights of every attribute for which those two cases have different known values; the *unknown distance* is defined as the sum of the weights of every attribute for which either of the two cases has an unknown value.

A known distance of zero indicates that the two cases are identical—at least as far as the known attributes are concerned. A large unknown distance indicates that the values of some important (i.e. heavily weighted) attributes are unknown, casting some doubt on the reliability of the known distance calculation for those two cases. The unknown distance can be thought of as a measurement of possible error: it is the maximum distance that could be added to the known distance if all of the unknown attribute values were known.

Known and unknown distances are calculated between the instant case and each of the leading cases. These distance measurements are treated as characteristics of each leading case. So, for example, a statement that case *j* has a smaller known distance than case *k* means that the known distance between the instant case and case *j* is less than the known distance between the instant case and case *k*.

Statisticians make use of many different similarity measures. However, two aspects of SHYSTER's approach to case law mean that each of the commonly used similarity measures reduces to one of three measures—six, allowing for attribute weighting. This is because SHYSTER's known values are binary, and because its choice of cases is based on the relative distance/similarity between cases: i.e. it has regard to the fact that case *k* is further from the instant case than is case *j*, but not how much further.

The decision to use known and unknown distance as SHYSTER's similarity measure is explained below,⁸³ after a brief survey of the different techniques of measuring similarity.

2.9.1 *Similarity measures*

Cluster analysis is the separation of data into groups on the basis of *similarity*. Entities are grouped so that two entities in the same group are more similar than two entities in different groups. Similarity measures are used to quantify the similarity between every entity and every other entity. SHYSTER does not perform cluster analysis, but it does quantify the similarity between the instant case and each of the leading cases.⁸⁴

Many different types of similarity measure have been developed. The most widely used measures are called *metrics*. Aldenderfer and Blashfield explain:

The quantitative estimation of similarity has been dominated by the concept of metrics; this approach to similarity represents cases as points in a coordinate space such that the observed similarities and dissimilarities of the points correspond to metric distances between them . . . The dimensionality of the space is determined by the number of [attributes] used to describe the cases.⁸⁵

For a similarity measure to be a metric it must satisfy the following four criteria:⁸⁶

- given two cases j and k , $d_{jk} = d_{kj} \geq 0$, where d_{jk} is the distance between case j and case k ;
- given three cases j , k and ℓ , $d_{jk} \leq d_{j\ell} + d_{k\ell}$ (this is called the *triangle inequality* or the *metric inequality*);
- given two cases j and k , if $d_{jk} \neq 0$ then j is not identical to k ; and
- given two identical cases j and j' , $d_{jj'} = 0$.

Many researchers have argued against the use of similarity measures which do not meet these criteria. Aldenderfer and Blashfield point out that:

[Measures] that are not metrics may not be jointly monotonic; that is, the values of different [measures] used with the same data will not necessarily vary conjointly, raising the disturbing issue that these [measures] could suggest quite different relationships among the entities.⁸⁷

However, it is not essential that a similarity measure be a metric. For example, the Pearson product-moment correlation coefficient (“a popular similarity measure”,⁸⁸ discussed below) is not a metric.

There are four different kinds of similarity measure: distance measures, association coefficients, correlation coefficients, and probabilistic similarity coefficients.

Strictly speaking, probabilistic similarity coefficients do not actually calculate the similarity between two cases. They take into account the distribution of the frequencies of the attribute values over all the cases, and are calculated during the formation of clusters.⁸⁹ Probabilistic similarity coefficients are inappropriate for use with SHYSTER because it does not perform cluster analysis.

The three kinds of similarity measure appropriate for SHYSTER are distance measures, association coefficients, and correlation coefficients.

Distance measures

Two popular distance measures are Euclidean distance and Manhattan distance. The *Euclidean distance* between two cases j and k is defined as

$$\sqrt{\sum_{i=1}^n (A_{ij} - A_{ik})^2}$$

where A_{ij} is the value of the i th attribute for the j th case,⁹⁰ and n is the number of attributes.⁹¹ The *Manhattan distance* is defined as

$$\sum_{i=1}^n |A_{ij} - A_{ik}|.$$

Both Euclidean distance and Manhattan distance are specific examples of the class of metric distance functions known as Minkowski metrics. The *Minkowski metric* is defined as

$$\left(\sum_{i=1}^n |A_{ij} - A_{ik}|^K \right)^{1/K}$$

where K is some constant: for Euclidean distance, $K = 2$; for Manhattan distance, $K = 1$. In the binary case (e.g. SHYSTER, where each attribute value of YES is assigned a value of 1, and each NO is assigned a value of 0),

$$|A_{ij} - A_{ik}|^K = \begin{cases} 0, & \text{if } A_{ij} = A_{ik}; \\ 1, & \text{if } A_{ij} \neq A_{ik}. \end{cases}$$

Hence, for binary attribute values, the Minkowski metric reduces to

$$\Delta_{jk}^{1/K}$$

where Δ_{jk} is the number of differences in the corresponding attribute values of case j and case k .

For increasing values of Δ_{jk} , this metric always increases regardless of the value of K . As SHYSTER is concerned only with the relative distance between cases, it does not matter which value of K is used. Choosing $K = 1$ gives a distance measure d_{jk} :

$$d_{jk} = \Delta_{jk}.$$

This distance measure is a metric as it satisfies all four metric criteria. It ranges from 0 to n : the smaller the value of d_{jk} , the nearer case j is to case k .

		case <i>k</i>		
		YES	NO	
case <i>j</i>	YES	<i>a</i>	<i>b</i>	<i>a</i> is the number of YES/YES pairs; <i>b</i> is the number of YES/NO pairs; etc.
	NO	<i>c</i>	<i>d</i>	

Figure 2.3: A two-way association table defining *a*, *b*, *c* and *d*.

Association coefficients

Association coefficients are used to describe similarity between cases with binary attributes. These coefficients are usually expressed in terms of *a*, *b*, *c* and *d*. The two-way association table in figure 2.3 defines these variables.

Many different association coefficients have been proposed—according to Aldenderfer and Blashfield, there are more than thirty.⁹² Everitt says that the reason for this proliferation of coefficients is:

... uncertainty over how to incorporate negative matches [*d*] into the coefficients, and also whether or not matched pairs of [attributes] are equally weighted, or carry twice the weight of unmatched pairs, or unmatched pairs carry twice the weight of matched pairs.⁹³

Everitt gives several examples of association coefficients. *Jaccard's coefficient*,

$$\frac{a}{a + b + c},$$

is one measure of the association between two cases *j* and *k*. It ignores *d*—the number of NO/NO pairs. This coefficient was developed for use in applications where it would be inappropriate to treat two cases as being similar for lacking the same features as well as sharing the same features.⁹⁴ Similarly,

$$\frac{2a}{2a + b + c} \quad \text{and} \quad \frac{a}{a + 2(b + c)}$$

ignore negative matches—and give double weight to matched pairs and unmatched pairs, respectively. And

$$\frac{a}{a + b + c + d}$$

gives no positive significance to negative matches.

Coefficients such as these are inappropriate for use by SHYSTER because the occurrence of NO/NO pairs is as important as the occurrence of YES/YES pairs. An attribute value of NO does not indicate the lack of a feature; it means that the answer to the attribute's question is "no." Simply rephrasing SHYSTER's attribute questions could turn all YES/YES pairs into NO/NO pairs.

The other two example coefficients that Everitt gives are

$$\frac{a + d}{a + b + c + d} \quad \text{and} \quad \frac{2(a + d)}{2(a + d) + b + c}.$$

The first, called the *simple matching coefficient*, is the number of matching pairs as a fraction of the total number of pairs. The second gives matching pairs twice the weight of non-matching pairs. Coefficients such as these are appropriate for use by SHYSTER because they do not distinguish between YES/YES pairs and NO/NO pairs.

As $\Delta_{jk} = b + c$ and the number of attributes $n = a + b + c + d$, coefficients of this kind can be generalized to

$$\frac{K(n - \Delta_{jk})}{K(n - \Delta_{jk}) + \Delta_{jk}}$$

where K is some constant. For increasing values of Δ_{jk} , this coefficient always decreases regardless of the value of K . Because SHYSTER is concerned only with relative measures of similarity, it does not matter which value of K is used. The simplest is $K = 1$, giving

$$\frac{n - \Delta_{jk}}{n}$$

which ranges from 0 to 1. Subtracting it from 1 yields an inversely proportional association coefficient S_{jk} which satisfies all four metric criteria:

$$S_{jk} = \frac{\Delta_{jk}}{n}.$$

This association coefficient also ranges from 0 to 1: the smaller the value of S_{jk} , the nearer case j is to case k .⁹⁵

Correlation coefficients

The most popular correlation coefficient is *Pearson's product-moment correlation coefficient*.⁹⁶ This coefficient is defined as

$$r_{jk} = \frac{\sum_{i=1}^n (A_{ij} - \bar{A}_j) (A_{ik} - \bar{A}_k)}{\sqrt{\sum_{i=1}^n (A_{ij} - \bar{A}_j)^2 \sum_{i=1}^n (A_{ik} - \bar{A}_k)^2}}$$

where n is the number of attributes, A_{ij} is the value of the i th attribute for the j th case, and \bar{A}_j is the mean of all attribute values for the j th case.

In general, this correlation coefficient has several limitations.⁹⁷ It is not a true metric.⁹⁸ Furthermore, as Aldenderfer and Blashfield explain:

... the use of [this] method to calculate the correlation of cases does not make statistical sense, because one must obtain the mean value across different [attribute] types rather than across cases, as in the standard use of the method. The meaning of the "mean" across these [attributes] is far from clear.⁹⁹

Although this is true in general, in SHYSTER all attributes are of the same type. Hence it *does* make sense to calculate the mean across the attributes.

Despite its drawbacks, this coefficient has been widely used. It ranges from -1 to $+1$:¹⁰⁰ the larger the value of r_{jk} , the nearer case j is to case k .

2.9.2 Weighted similarity measures

Each of the three similarity measures discussed above can be weighted to take account of the importance of each attribute.

The weighted distance measure d'_{jk} is

$$d'_{jk} = \sum_{i=1}^n |A_{ij} - A_{ik}| \times w_i$$

where w_i is the weight of the i th attribute. It ranges from 0 to $\sum_{i=1}^n w_i$: the smaller the value of d'_{jk} , the nearer case j is to case k .

The weighted association coefficient S'_{jk} is

$$S'_{jk} = \frac{\sum_{i=1}^n |A_{ij} - A_{ik}| \times w_i}{\sum_{i=1}^n w_i}.$$

It ranges from 0 to 1: the smaller the value of S'_{jk} , the nearer case j is to case k .

The weighted correlation coefficient r'_{jk} is

$$r'_{jk} = \frac{\sum_{i=1}^n (A_{ij} \times w_i - \bar{A}'_j) (A_{ik} \times w_i - \bar{A}'_k)}{\sqrt{\sum_{i=1}^n (A_{ij} \times w_i - \bar{A}'_j)^2 \sum_{i=1}^n (A_{ik} \times w_i - \bar{A}'_k)^2}}$$

where \bar{A}'_j is the weighted mean of all attribute values for the j th case. It ranges from -1 to $+1$: the larger the value of r'_{jk} , the nearer case j is to case k .

2.9.3 *Choosing a similarity measure*

For SHYSTER—and allowing the weighting of attributes—each of the commonly used similarity measures reduces to one of six measures: d_{jk} , d'_{jk} , S_{jk} , S'_{jk} , r_{jk} or r'_{jk} . Mackaay and Robillard use d_{jk} as their similarity measure; FINDER uses d'_{jk} .

According to Ashley, HYPO uses four comparison metrics.¹⁰¹ The basic measure is *on pointness*: the degree of overlap of dimensions shared by the instant case and a given case, relative to that of other cases. HYPO also has regard to the outcome of a leading case (because “depending on the procedural context of the case, some outcomes are more determinative than others”¹⁰²), the magnitude of shared dimensions, and a case’s potential relevance as a near miss (i.e. whether a small hypothetical change would make that near miss case more on point).

Strictly speaking, HYPO uses only one similarity measure: on-pointness. The outcome of a case and the magnitude of shared dimensions are weighting considerations,¹⁰³ making hypothetical changes to a case is an argument technique. None of these three is a similarity measure in the sense that that term is used in this book.

When choosing an appropriate similarity measure for a particular set of data, it is important to have regard to the sort of data, and to what is to be measured. Because SHYSTER treats cases as points in n -dimensional space, where n is the number of attributes, a metric should be an appropriate similarity measure. As discussed above,¹⁰⁴ attribute weighting is also appropriate. SHYSTER's known and unknown distance measures are variations on the weighted distance measure d'_{jk} which is a metric.

However, it is important to note Sneath and Sokal's warning that "when all is said and done, the validation of a similarity measure . . . in a given field has so far been primarily empirical".¹⁰⁵ The testing of SHYSTER is described in chapter 4. In order to compare empirically the various similarity measures, SHYSTER calculates (in addition to the known and unknown distance) values of d_{jk} , S_{jk} , S'_{jk} , r_{jk} and r'_{jk} . These extra measures are also used as safeguards.¹⁰⁶

2.9.4 *Infinite distance*

As explained above,¹⁰⁷ each attribute's weight ranges from 4 to infinity. In determining a distance—known or unknown—SHYSTER may have to deal with one or more attributes with infinite weight.

To handle such possibilities, SHYSTER's distances have an infinite and a finite component. The infinite component is the number of infinitely weighted attributes that differ between the two cases. A distance of " $2\infty + x$ " is considered to be greater than " $\infty + y$ ", regardless of the values of x and y (the finite components). The infinite component of this first distance should not be thought of as being the sum of two infinities. Rather, it represents the effect, upon the distance between two cases, of an infinite weight in each of two dimensions in n -dimensional space.

2.10 **Nearest cases and nearest results**

Having determined the distance between the instant case and each of the leading cases, SHYSTER can decide which of the leading cases is nearest to the instant case. Having chosen a nearest case, SHYSTER can decide upon the most likely result: the result in the nearest case.

In fact, SHYSTER deals with several nearest cases and can also deal with two or more cases which are equidistant from the instant case.

2.10.1 *Nearest cases*

The *nearest known neighbour* is the case with the smallest known distance, and with no unknown distance (i.e. with an unknown distance of zero). The *nearest unknown neighbour* is the case which has the smallest sum of known and unknown distances, and non-zero unknown distance. The nearest of these—the case with the smallest sum of known and unknown distances—is called the *nearest neighbour*.

Consider the example distances in figure 2.4, taken from one of the tests performed in chapter 4.¹⁰⁸ There are fourteen cases: $C_1 \dots C_{14}$. Each case has a known and an unknown distance. Zero distances are indicated by “-”. The nearest known neighbour (and the nearest neighbour) is C_5 ; the nearest unknown neighbour is C_3 .

2.10.2 *Nearest results*

The result of the nearest neighbour is termed the *nearest result*. Applying the doctrine of precedent, SHYSTER assumes that the decision in the instant case will be the same as that in the nearest neighbour. SHYSTER also finds the nearest known and nearest unknown neighbours for every other result—i.e. from amongst the cases in which another result was reached. These are termed the *nearest known other* and the *nearest unknown other*. The nearest of these cases is called the *nearest other*; there is a nearest other for each other result.

The example cases whose distances are given in figure 2.4 are grouped by result: the first seven cases have one result, the second seven have another.¹⁰⁹ The nearest result is the result of the nearest neighbour: C_5 . The nearest known other (and the nearest other) is C_{12} ; the nearest unknown other is C_{13} .

2.10.3 *Equidistance*

In each comparison made during these classifications of cases and results it is possible that the distances being compared are equal. If two distances are the same then their cases (or results, as applicable) are said to be *equidistant*, because they are equidistant from the instant case.

<i>Case</i>	<i>Known distance</i>	<i>Unknown distance</i>
C_1	43.57	–
C_2	36.45	–
C_3	17.76	5.63
C_4	42.85	4.02
C_5	17.09	–
C_6	14.92	62.65
C_7	59.32	–
C_8	54.48	–
C_9	71.79	–
C_{10}	55.74	–
C_{11}	55.21	–
C_{12}	46.13	–
C_{13}	28.54	54.97
C_{14}	49.58	–

Figure 2.4: Distances for fourteen example cases. The cases are grouped by result: the first seven have one result, the second seven have another. The nearest known neighbour (and the nearest neighbour) is C_5 ; the nearest unknown neighbour is C_3 . The nearest known other (and the nearest other) is C_{12} ; the nearest unknown other is C_{13} .

SHYSTER allows any number of equidistant cases in all of the categorizations explained above. Equidistant cases are used in argument (one after another, in order of importance) wherever a single case would be used. SHYSTER also allows equidistant results—results whose nearest neighbours are equidistant—but only for other results; it allows only one nearest result so that the open-textured concept that the area represents is defined and an answer is returned by the case-based system for use in other areas of case law, or by a rule-based system.

Mackaay and Robillard consider the problem of equidistance and propose two solutions.¹¹⁰ The nearest result can be that which has the greatest number of equidistant cases; if there is no majority, then no prediction can be made. Alternatively, the set of nearest neighbours can be repeatedly extended to include the next nearest neighbour(s) until a majority is achieved. This approach is not

adopted for use with SHYSTER. If there is a great distance between the nearest neighbours and the next nearest neighbours, it is inappropriate to use those next nearest neighbours to resolve the problem.

SHYSTER chooses between equidistant results by reference to the relative importance of the courts in which the equidistant cases were decided and (if further resolution is required) the year in which those cases were decided (more recently decided cases are considered to be more important). If the equidistance remains unresolved, SHYSTER refuses to venture an opinion, writes an error message and stops. I had originally intended to add further comparisons, resolving equidistance by reference (for example) to the nearest ideal points, or to attribute direction. However, testing of SHYSTER indicates that the two stage approach adopted is adequate. The utility of going further is doubtful; to make further distinctions would be to split a very fine hair.

2.11 Writing a report

SHYSTER constructs a report—a legal opinion—about the instant case. This opinion includes a statement as to the likely result in the instant case, and justification of that statement. This justification is crucially important. As Tyree, Greenleaf and Mowbray point out:

... the justification in a legal system is the main product, for the justification is no more and no less than the legal arguments which support the suggested outcome. It is in the nature of legal reasoning that these arguments must also address the support for the opposite outcome. It is these arguments which, if the matter goes to court, must be presented for adjudication.¹¹¹

SHYSTER's approach to report generation is based on that of FINDER, but SHYSTER takes account of unknown distance and equidistance, and argues about the effect upon its argument of hypothetical changes to the attribute values of the instant case. This last feature allows SHYSTER to adopt, to some extent, aspects of HYPO's approach to arguing with hypotheticals. HYPO:

Summarizes the cases that can be cited in favor of a position, characterizes how strongly they support the position, focuses the attorney's attention on the most significant cases and hypotheticals, ... and facilitates comparing arguments between cases and hypotheticals ...¹¹²

So too does SHYSTER, although the sophistication of its reporting is limited by what is SHYSTER's main advantage: the simplicity of its knowledge representation.

2.11.1 *Arguing with the instant case*

SHYSTER opens its report with some introductory comments about the area of law, then boldly declares its opinion¹¹³ that the result in the instant case will be the nearest result. It then uses the nearest neighbour and the nearest others to justify that statement, before closing with some concluding remarks about the area. The opening and closing remarks are general comments provided by the legal expert.

How SHYSTER chooses the cases to use in argument, and how those cases are used, is described below.

Choosing cases

Figure 2.5 gives a pseudo-code description of SHYSTER's algorithm for choosing leading cases to use in argument, and the order in which to use those cases. SHYSTER will always use the nearest known neighbour in argument. It will use the nearest unknown neighbour in two circumstances: if it is the nearest neighbour, or if it would be the nearest neighbour but for its unknown distance. As explained above,¹¹⁴ the unknown distance can be thought of as a measurement of error: the maximum distance that could be added to the known distance if all of the unknown attribute values were known. Whichever of the nearest known neighbour and the nearest unknown neighbour is the nearer is used in argument first.

A slightly different approach is used with the nearest others. For every other result SHYSTER uses the nearest known other in argument. The nearest unknown other is used in two circumstances: if it is the nearest other, or if it would be nearer the instant case than the nearest neighbour—not just the nearest other—were it not for unknown distance. The nearest unknown other is used in this second circumstance because, if all of the unknown attribute values were known, the nearest unknown other could be the nearest neighbour and SHYSTER's opinion as to the likely result would be different. The nearest unknown other is only used in argument in either of these two circumstances; if it is used at all, it is used before the nearest known other.

```

FOR the nearest result DO
  IF the nearest known neighbour is
    the nearest neighbour THEN
    use the nearest known neighbour;
    IF (were it not for unknown distance) the nearest
      unknown neighbour would be nearer the
      instant case than the nearest neighbour THEN } [A]
      use the nearest unknown neighbour;
    END
  ELSE
    use the nearest unknown neighbour; } [B]
    use the nearest known neighbour;
  END
END
END

FOR every other result DO
  IF the nearest unknown other is the nearest other OR
    (were it not for unknown distance) the nearest
    unknown other would be nearer the instant
    case than the nearest neighbour THEN } [C]
    use the nearest unknown other;
  END
  use the nearest known other;
END

```

Figure 2.5: SHYSTER's algorithm for choosing the cases upon which to base its opinion.

The *nearest known neighbour* is the case with the smallest known distance, and with no unknown distance; the *nearest unknown neighbour* is the case which has the smallest sum of known and unknown distances, and non-zero unknown distance. The *nearest neighbour* is the case with the smallest sum of known and unknown distances. The *nearest result* is the result of the nearest neighbour. Similarly, for every other result there is a *nearest known other* and a *nearest unknown other*; the nearest of these is the *nearest other*.

The steps marked [A] are refined in figure 2.6; [B] in figure 2.7; [C] in figure 2.8. For simplicity, this description and the descriptions in these other figures assume no equidistance.

This description is simplified in one respect: it assumes that there is only one nearest known case and one nearest unknown case for each result. If there are two or more equidistant cases, SHYSTER uses each case—one after another, in order of importance.

Using cases

How each leading case is used in argument varies depending on several factors. Figures 2.6, 2.7 and 2.8 give pseudo-code descriptions of SHYSTER's algorithm for using cases. Each description is a refinement of some steps in the algorithm for choosing cases described in figure 2.5. Words within quotation marks are paraphrasings of words that SHYSTER uses in its opinion.

Each case is summarized, then the similarities and differences between the case and the instant case are explained. If the case has unknown attribute values, those attributes are also detailed.

For the nearest result, it is argued that (because of the similarities, and despite the differences) the result in the instant case should be the same. For every other result, it is argued that (because of the differences, and despite the similarities) the result in the instant case should be different.

If SHYSTER's opinion is a desirable result for the user, she/he can use SHYSTER's discussion of the nearest case, and the differences between the nearest case and the instant case, as the basis for a legal argument. Alternatively, if SHYSTER's opinion is not a desirable result for the user, she/he can base a legal argument upon SHYSTER's discussion about the nearest others.

SHYSTER's reports make no reference to "nearest cases," "nearest others," etc. No weights or distance measures are included or discussed. The calculations which SHYSTER uses to reach its conclusions are not part of its reports, although they are written to various intermediate files. Each report refers only to the similarities and differences between the instant case and the leading cases.

```

IF (were it not for unknown distance) the nearest
    unknown neighbour would be nearer the
    instant case than the nearest neighbour THEN
    predict that the result will be the nearest result,
    citing the nearest known neighbour and
    the nearest unknown neighbour;
ELSE
    predict that the result will be the nearest result,
    citing just the nearest known neighbour;
END

FOR the nearest known case DO
    summarize the case;
    IF there is no distance between the
        case and the instant case THEN
        "the two cases are identical";
    ELSE
        list the similarities between the two cases;
        list the differences between the two cases;
        "nevertheless, the case should still be followed";
    END
END

IF (were it not for unknown distance) the nearest
    unknown neighbour would be nearer the
    instant case than the nearest neighbour THEN
    cite the nearest unknown neighbour as another
        case in which the nearest result was reached;
    FOR the nearest unknown neighbour DO
        summarize the case;
        IF there is some known distance between
            the case and the instant case THEN
            list the similarities between the two cases;
            list the differences between the two cases;
        ELSE
            "the two cases may be identical, and ...";
        END
        "I would have suggested, that this case be followed
            instead of the nearest neighbour except that ...";
        list the unknown attributes;
    END
END

```

Figure 2.6: Part of SHYSTER's algorithm for using cases in argument: a refinement of the steps marked A in the algorithm described in figure 2.5.

predict that the result will be the nearest result, citing the nearest unknown neighbour and the nearest known neighbour;

FOR the nearest unknown neighbour DO

summarize the case;

list the similarities between the case and the instant case;

list the differences between the two cases;

list the unknown attributes;

“nevertheless, the case should still be followed”;

END

FOR the nearest known neighbour DO

summarize the case;

list the similarities between the case and the instant case;

list the differences between the two cases;

“nevertheless, the case should still be followed”;

END

Figure 2.7: Part of SHYSTER’s algorithm for using cases in argument: a refinement of the steps marked B in the algorithm described in figure 2.5.

Both FINDER and HYPO report on the similarities and differences in this fashion. However, as Ashley concedes:

We expect more from law students’ explanations ...

(and, presumably, from lawyers’ explanations)

... of why a precedent should or should not be followed than a discussion of the superficial, factual similarities and differences associated with factors. We expect their explanations to invoke some principled analysis of why the similarities and differences matter and to structure their explanations to reflect the relevant statutes and court-made rules. Thus, at first glance, HYPO’s approach to identifying important similarities and differences may not seem philosophically satisfying ...¹¹⁵

The same criticism applies to SHYSTER, but is countered on the pragmatic grounds that the aim is to produce a working expert system whose simple model of legal reasoning obviates the problem

```

IF the nearest unknown other is the nearest other OR (were it not
  for unknown distance) the nearest unknown other would be
  nearer the instant case than the nearest neighbour THEN
  “if the nearest unknown other and the nearest known other
    are followed then the result will be this (other) result”;
IF (were it not for unknown distance) the nearest
  unknown other would be nearer the instant
  case than the nearest neighbour THEN
  FOR the nearest unknown other DO
    summarize the case;
    IF there is some known distance between
      the case and the instant case THEN
      list the similarities between the two cases;
      list the differences between the two cases;
    ELSE
      “the two cases may be identical, and ...”;
    END
    “I would have suggested, that this case be followed
      instead of the nearest neighbour except that ...”;
    list the unknown attributes;
    “nothing in the case warrants changing the prediction”;
  END
ELSE
  FOR the nearest unknown other DO
    summarize the case;
    list the similarities between the case and the instant case;
    list the differences between the two cases;
    list the unknown attributes;
    “nothing in the case warrants changing the prediction”;
  END
END
ELSE
  “if the nearest known other is followed then
    the result will be this (other) result”;
END
FOR the nearest known other DO
  summarize the case;
  list the similarities between the case and the instant case;
  list the differences between the two cases;
  “nothing in the case warrants changing the prediction”;
END

```

Figure 2.8: Part of SHYSTER’s algorithm for using cases in argument: a refinement of the steps marked C in the algorithm described in figure 2.5.

of knowledge acquisition. Similarly, Ashley makes a pragmatic argument in defence of HYPO:

Undoubtedly fundamental legal principles play a role in legal analogical reasoning ... But one cannot hope to model that kind of adversarial reasoning until one understands the simpler, more factual analogical comparisons among precedents ...¹¹⁶

2.11.2 Arguing with instantiations

As well as using unknown distance, SHYSTER has a second method of taking unknown attribute values into account.

SHYSTER instantiates the unknown attribute values in the instant case to create *instantiations* of the instant case in which all the attribute values are known. SHYSTER treats each instantiation as if it were a new instant case, and determines the nearest cases and nearest results.

Because there are only two known attribute values (YES and NO) there are 2^n different instantiations, where n is the number of UNKNOWNs in the instant case. To avoid writing unnecessarily long reports, SHYSTER only reports on an instantiation if its nearest result is different to that of the instant case.

Instantiation is a useful feature. If the user is unable to answer an attribute question, she/he simply answers UNKNOWN. If having known values for the instant case's unknown attribute values would make a difference to the result, the relevant instantiations are reported on in full.¹¹⁷ This feature can also be used where the user knows the answer to an attribute question, but wants to test the effect of providing a different answer.¹¹⁸

Instantiation is used as a safeguard against giving erroneous advice.¹¹⁹ It is also used in chapter 4 to perform generated tests (which are described below¹²⁰).

2.11.3 Arguing with hypotheticals

HYPO generates *hypotheticals*: hypothetical variations of the instant case that are stronger or weaker for a particular side. There are five heuristics for modifying the instant case: make a near-miss dimension apply; strengthen or weaken a case along an applicable dimension; move a case along a related dimension; make a case

extreme along a dimension; and make a case into a near-win given a target.¹²¹ Ashley identifies several uses for hypotheticals in legal argument: to factor a complex situation into component parts (e.g. by exaggerating strengths, weaknesses, or by hypothetically eliminating features); to create a test case that puts an issue or pits competing attributes against each other; to present, support, and attack positions in an argument (e.g. by testing consequences of a tentative conclusion); etc.¹²²

Ashley describes hypothetical reasoning as the key to “exploring the dialectics between cases and principles or between cases and rules.”¹²³ Whether or not it is appropriate to think of cases as rule exemplars (as Ashley seems to), SHYSTER’s simplified representation of case law does not allow it to reason with hypotheticals to the same extent as does HYPO. However, SHYSTER does examine hypothetical variations in order to alert the user to the effect of such variations. Showing how a case can be strengthened and weakened can be particularly useful where there is some uncertainty surrounding one or more “known” attribute values.

For SHYSTER, the number of possible hypothetical variations upon the instant case is $2^n - 1$, where n is the number of known attribute values.¹²⁴ Generating all the possible hypothetical variations is of little use, as well as being computationally intensive. Instead, SHYSTER examines all possible variations which can be achieved by making no more than a certain number of changes to the known attribute values in the instant case; that number is specified by the user.¹²⁵

As with instantiations, SHYSTER treats each hypothetical as if it were a new instant case, and determines the nearest cases and nearest results. A hypothetical is considered eligible to be reported on if its nearest result is different to that of the instant case, or if it has the same nearest result but its nearest neighbour is nearer the instant case than is that of the instant case. Of these eligible hypotheticals, only the nearest are chosen to be reported on—up to a certain (user-specified) number for each result.

The hypothetical reports give the user information about how the argument about the instant case can be strengthened and weakened by changing only a specified number of attributes. If the user wishes to examine the effect of varying a specific attribute or attributes, she/he can use SHYSTER’s instantiation feature.

2.12 Safeguards

SHYSTER employs several safeguards so that it can warn the user in situations where its advice may be suspect. In certain circumstances, the results of employing these safeguards are logged, for the user, in a log file. Only in some of these circumstances is a warning issued.

SHYSTER's safeguards are based on the extra similarity measures, ideal points specified by the legal expert, centroids (described below¹²⁶), attribute direction, equidistance and instantiations.

2.12.1 *Extra similarity measures*

As well as calculating known and unknown distance, SHYSTER also determines the similarity between the instant case and each of the leading cases using the extra similarity measures discussed above:¹²⁷ viz. d_{jk} , S_{jk} , S'_{jk} , r_{jk} and r'_{jk} . If any of these measures suggest different nearest neighbours or nearest others then those differences are logged. In this way, cases which might be useful to the user's argument, but are not mentioned in SHYSTER's report, are brought to the user's attention.

A warning is issued if either of the extra weighted measures (the weighted association coefficient or the weighted correlation coefficient) suggests that a case with a different result to that of the nearest neighbour ought to be the nearest neighbour. This may be cause for concern about SHYSTER's opinion as to the likely result.

A different result suggested by one of the unweighted measures is not considered important enough to warn the user about, on the basis that attribute weighting is essential in the legal domain.¹²⁸

2.12.2 *Ideal points*

As discussed above,¹²⁹ the legal expert may specify ideal points. SHYSTER treats each ideal point as if it were one of the leading cases, and determines the distance between it and the instant case.

It is reasonable to expect that the result in the nearest ideal point will be the same as that of the nearest neighbour; after all, the nearest ideal point represents the ideal combination of

attribute values for its result. If the nearest ideal point has a different result to that of the nearest neighbour, this fact is logged.

More serious would be a situation where an ideal point with a different result is at least as near to the instant case as is the nearest neighbour. If this occurs, a warning is issued.

2.12.3 *Centroids*

For each result, SHYSTER calculates the mean of each attribute for the cases with that result and creates a vector of the average attribute values for that result.¹³⁰ These vectors of attribute values are called *centroids*. SHYSTER treats each centroid as if it were one of the leading cases, and determines the distance between it and the instant case.

As with ideal points, it is reasonable to expect that the result in the nearest centroid will be the same as that of the nearest neighbour. The nearest centroid represents the average combination of attribute values for its result. If the nearest centroid has a different result to that of the nearest neighbour then this fact is logged because, as Tyree et al. explain, the instant case “is, in some sense, near the common boundary of the [result] groups and so must be considered as a ‘difficult’ case.”¹³¹ However, a warning is not issued unless a centroid with a different result is at least as near to the instant case as is the nearest neighbour.

2.12.4 *Attribute direction*

As mentioned above,¹³² SHYSTER allows the legal expert to specify attribute directions. These indicate that the occurrence of a certain value for a certain attribute suggests a certain result or results.

For each result, SHYSTER sums the weights of each attribute for which the value of that attribute in the instant case is directed towards that result.¹³³ This sum is termed a *direction*. The larger—the stronger—a direction, the greater the extent to which the attribute values in the instant case “direct” SHYSTER towards that result.

There are three types of attribute direction for each result. The *specified direction* is calculated using the legal expert’s attribute direction in the case law specification. The *ideal point direction* is calculated using ideal points; if an ideal point is the only ideal point in the area with a given value for an attribute then that value

for that attribute is considered to be directed towards the ideal point's result. By an analogous method, the *centroid direction* is calculated using each result's centroid.

For each type of direction, the result with the strongest direction is said to be suggested by that direction. If any of these three directions suggest a result different to the nearest result, that fact is logged. Only if the specified direction suggests a different result is a warning issued. This distinction between directions is made because the specified direction, based as it is on information provided by the legal expert, is less likely than the other directions to suggest a different result anomalously.

2.12.5 *Equidistance*

As explained above,¹³⁴ SHYSTER chooses between equidistant results by reference to the relative importance of the equidistant cases and the year in which those cases were decided. If equidistance has to be resolved in such a fashion, SHYSTER issues a warning; equidistant results cast doubt on SHYSTER's choice of nearest result.

2.12.6 *Instantiations*

As explained above,¹³⁵ SHYSTER creates instantiations of the instant case in which all attribute values are known, and treats each as if it were a new instant case.

SHYSTER reports on any of these instantiations of the instant case which have a different result to that of the uninstantiated instant case. In such an event, doubt is cast on SHYSTER's conclusion; there is a combination of known attribute values which is consistent with the instant case but which leads SHYSTER to a different result, so a warning is issued.

2.13 Testing and evaluation

SHYSTER's general structure allows the testing of SHYSTER's approach to case law in different areas of law. Testing, using four different case law specifications, is described in chapter 4. The choice of test domains—deciding which areas of law to specify for testing purposes—is discussed below.

The principal testing method involves specifying an area of law for SHYSTER, then giving it information about a case which was

actually decided in that area but which is not one of the leading cases in the specification. Unfortunately there is a paucity of such test cases.¹³⁶ Even if the specification is written so as to represent the law as it was a few years ago, the number of cases decided since then (all potential test cases) is small.

So other testing methods are also employed. *Generated testing* uses SHYSTER's ability to generate instantiations to create many different imaginary cases. *Reflexive testing* involves removing a leading case and testing it using the case base from which it was removed. (Cases used with the principal testing method are referred to as "test cases," to distinguish them from those used in generated tests or reflexive tests.)

For simplicity, the tests described in chapter 4 are often referred to as tests of their specification. Of course, those tests are actually testing SHYSTER, using that specification. The quality of SHYSTER's advice is a function of both its approach to case law and of the quality of the specification.¹³⁷ Methods of evaluating the quality of SHYSTER's advice are examined below.¹³⁸

2.13.1 *Choosing a test domain*

Susskind suggests that (insofar as any area of the law is self-contained) an area of law chosen as a test domain should be relatively autonomous: its sources should be limited in number and reasonably well defined. It should be small enough to allow extensive coverage and its problems should not require the use of "a great deal of 'common-sense' knowledge":¹³⁹ not because reasoning in the law doesn't require common sense—on the contrary—but because artificial intelligence techniques cannot cope satisfactorily with common sense. Given Susskind's consensual approach to jurisprudence, it is not surprising that he also suggests that there should be agreement amongst experts as to the scope and content of the test domain.¹⁴⁰

Furthermore, he says, the domain must be one in which problem solving requires expertise. He is critical of Leith's ELI system,¹⁴¹ which deals with British welfare rights—a domain which was:

... chosen because of its simplicity which allowed Leith (not himself trained in law) to "become 'expert' in it." The system was not constructed, therefore, with the assistance of a legal expert, there could not have been any inclusion of experts' heuristics, and this factor might incline us to doubt whether the designation "expert system" is appropriate. Moreover, if a non-lawyer could, in

a fairly short period, develop expertise in an area of law, then we might justifiably query whether that chosen area is indeed a suitable domain of application. For the chosen legal domain ought to be one whose problems do indeed require expertise (normally acquired over many years), and not relatively brief research, for their resolution.¹⁴²

As Clark comments, Susskind's criteria of suitability "would seem to narrow the scope of expert systems in law quite considerably."¹⁴³

The four specifications used to test SHYSTER are discussed in chapter 4.¹⁴⁴ Each is quite different from the others. The FINDER specification is a simulation of the FINDER system, and deals with a completely case-based area of law. The AUTHORIZATION specification deals with the definition of a specific open-textured statutory concept, and is an example of an area of law in which there are more than two possible results. The EMPLOYEE specification defines an open-textured concept which is common to several different statutes and areas of case law.

Gardner justifies her choice of an area of the law on the grounds that it is "relatively well developed and stable."¹⁴⁵ Although that is true of the first three SHYSTER specifications, it is not true of the fourth: the NATURAL specification deals with a recently developed (and still developing) area of Australian administrative law.

These four specifications satisfy most of Susskind's criteria. They are all specified in terms of a limited number of well-defined cases. Each domain is fairly small, yet sufficiently complex that solving problems requires legal expertise. However, no claim is made that any of these specifications embodies a legal consensus as to what the law is. Apart from the FINDER specification, I developed each specification myself, with the assistance of an expert in the relevant field. Accordingly, each specification represents one interpretation of its field.

2.13.2 *Evaluating SHYSTER's opinion*

There are a number of levels at which SHYSTER's opinion can be evaluated. It states its prediction as to the likely outcome, on the assumption that the result will be the same as it was in the case which it deems most similar to the instant case. SHYSTER's prediction of the likely result is considered "good" if it is the same as the result in the actual case, and "bad" otherwise.¹⁴⁶

In their written judgments, judges will often explicitly follow, or refer favourably, to certain cases before coming to their conclusion. Sometimes they will explicitly refuse to follow a case on the basis that it is distinguishable on its facts. Some reported judgments also include precis of the arguments put to the judges by counsel for the parties involved.

SHYSTER's opinion is only as good as the cases it chooses upon which to base its arguments. If a case which SHYSTER chooses is referred to by a judge, or cited in argument before the court, then it is considered a "good" case for SHYSTER to have chosen. This is true for those cases upon which SHYSTER bases its arguments (its nearest neighbours) *and* its counterarguments (its nearest others). SHYSTER is proposing these cases as the best arguments for each of the possible results.

For example, a judge may explicitly follow a case in coming to her/his conclusion. If SHYSTER chooses that same case as the basis of its counterargument then it will come to a bad conclusion, by following another case. However, it has identified a good case upon which to base an argument for one party; its conclusion is bad, but at least one of its chosen cases is good.

Generally, SHYSTER's choice of a case is considered "bad" if that case was neither cited in forensic argument nor in judgment. In some circumstances, however, I argue that SHYSTER's choice of a case is good even though it was not used by counsel or by the court. All such divergences from the general rule are discussed in detail in chapter 4.

Sometimes the case which is used as a test was decided before one of the leading cases that SHYSTER chooses. If this happens, SHYSTER's choice is only characterized as "good" or "bad" on the advice of the legal expert.

As discussed above,¹⁴⁷ SHYSTER employs several safeguards to protect against giving bad advice. If SHYSTER issues a warning and SHYSTER's prediction as to the likely result is bad, that warning is characterized as "good"; if the predicted result is good, the absence of a warning is also considered to be "good." If SHYSTER issues a warning even though SHYSTER's prediction is good, the warning is "bad"; similarly if the prediction is bad and SHYSTER issues no warning, the absence of a warning is deemed "bad."

When lawyers use a case in argument, it may be that only one aspect of that case is considered. This is true of the test cases, and of the leading cases that make up the test specifications. For example, *Salemi v. MacKellar* [No. 2]¹⁴⁸ is used as a test of the NATURAL specification because the High Court had to determine whether Salemi had a right to be heard before the Minister ordered his deportation. In that case, the Court also considered the issue of whether news releases were “instruments under the hand of the Minister.” But that issue is ignored in the discussion of *Salemi v. MacKellar* in chapter 4. It is not relevant to the specification that the case is used to test, and is not taken into account when evaluating SHYSTER’s opinion.

2.13.3 *The paucity of test cases*

One of the major obstacles to developing¹⁴⁹ and testing a case-based legal expert system like SHYSTER is the paucity of reported cases. This can be attributed to the filtering effect of various stages of the legal system.

Consider a client who seeks legal advice as to her/his legal options in some matter. Good legal advice will filter out a hopeless case.¹⁵⁰ If, for example, a lawyer recognizes the matter as being identical to a previously decided case which suggests that the client will lose, her/his advice will probably be not to proceed. So, for any given leading case in a SHYSTER specification, there may be many substantially identical cases which proceeded no further than a lawyer’s office.

Even if the client’s legal case is a strong one, there are many reasons why it might never reach court. Most people find the cost of legal redress prohibitively expensive. Further, the time delay involved may well dissuade a person from taking legal action, or defending an action. For any number of non-legal reasons, prospective parties to a case may choose not to proceed, and may “settle out of court.”

Finally, not all cases that are decided in court are reported. Only those cases which the court reporters deem significant are included in the law reports. The legal domain is quite different from other areas of case-based expert system development where the developer may have access to a large number of cases which are relatively unfiltered.

In the face of this lack of test cases, Gardner used examination problems to test her system on the basis that, although they may not be as complex as real cases, they are reasonably difficult and the sorts of questions that lawyers are expected to be able to handle.¹⁵¹ This is certainly true—and SHYSTER is tested with some hypothetical cases in this way—but I contend that actual cases make better tests. Although the legal system greatly restricts the number of cases that are reported, it ensures that those cases that are reported make good—that is, difficult—tests. If a case had been straightforward, it is highly unlikely that it would have proceeded through the various filters that the legal system provides to emerge as a reported judgment.

The four specifications described in chapter 4 are tested with a total of seventeen previously decided cases which are not amongst the specified leading cases. Although a small number, it compares favourably with the testing of other case-based systems: Tyree, Greenleaf and Mowbray tested FINDER with just one case;¹⁵² Ashley evaluated HYPO's performance using only four cases—all of which were taken from the case base.¹⁵³

In addition to the real cases used to test SHYSTER, there are four hypothetical test cases. These were proposed by the legal experts as interesting tests that have not yet been before the courts. The seven ideal points specified in three of the four specifications are also used as test cases.

2.13.4 *Generated tests*

Generated tests are performed using SHYSTER's capacity to argue with instantiations.¹⁵⁴ SHYSTER can be used to generate, and give advice on, all possible cases in an area. However, there is no point in generating the entire search space in this fashion. In an area of reasonable size, the number of generated cases would be so large as to make evaluation of SHYSTER's advice impractical.¹⁵⁵

Instead, the legal expert is asked to specify a number of attribute values whose presence in a case means that a certain result, or results, follows (i.e. that result, or results, would be reached if that case were to be heard by a court). A fact vector is constructed containing these known attribute values, with the remaining attribute values set to UNKNOWN, and SHYSTER is made to generate all instantiations of that fact vector.

Although it is not possible to evaluate SHYSTER's choice of cases in all of these instantiations—these generated cases—it is to be hoped that SHYSTER will choose a good result (i.e. one of the results specified by the legal expert) in most, if not all, of them. The number of good choices of result as a fraction of the number of generated cases is SHYSTER's success rate for a generated test. Some of these generated cases may represent paradoxes: combinations of attribute values which are impossible. Paradoxical generated cases are ignored when determining SHYSTER's success rate.¹⁵⁶

SHYSTER's ideal point warnings¹⁵⁷ are of particular importance to the generated tests. Many of the generated cases may be extremely unusual: i.e. combinations of attribute values that are very unlikely to occur, though not impossible. Assuming that its leading cases are carefully selected by the legal expert, SHYSTER is more likely to choose its nearest cases badly when given an extremely unlikely and unusual instant case than when it is given a realistic combination of attribute values as its instant case. Ideal point warnings are designed to detect these extremes, and are taken into account when evaluating the results of generated tests.

2.13.5 *Reflexive tests*

A reflexive test is performed in the same fashion as a test performed using the principal testing method, except that one of the leading cases in the current specification is used as the test case.

Of course, if SHYSTER is presented with a fact vector which is identical to that of one of the leading cases in its specification, it will simply follow that leading case. Such a test would demonstrate nothing. So, before a reflexive test is performed, the leading case that is to be used as a test case is removed from the specification. SHYSTER is effectively asked “if this case were decided now, in the light of all the leading cases except itself, how would it be decided?” (The term “reflexive” is coined to describe such a test because the case is being applied to the specification whence it came.)

Mackaay and Robillard criticize Lawlor for adopting a reflexive approach to testing. They point out that:

... when all cases are used to determine optimal [attribute] weights ... there can be no surprise to find that on the basis of those weights each case is correctly classified; the results would look unduly promising.¹⁵⁸

This criticism does not apply to reflexive testing of SHYSTER because SHYSTER recalculates attribute weights (without the removed leading case) for each of the reflexive tests.

The specification that is used for a reflexive test is diminished: it excludes the test case. It must be assumed that the case that has been removed *belongs* in the specification, otherwise the legal expert would not have included it. Hence the diminished specification no longer represents the area of law that it was written to represent.

This means that the result of a reflexive test does not assist in evaluating SHYSTER's approach to case law: SHYSTER's opinion and the cases it chooses cannot sensibly be compared with the judgment in the actual case. However, the results of reflexive tests do provide information about the specification itself.

It is very unlikely that a specification of reasonable size would have a leading case for every possible combination of attribute values. Yet it is highly desirable that a specification be capable of handling new cases which are not identical to any of the leading cases.

Consider a specification in which conducting a reflexive test for every leading case in that specification yields a good result. All of the leading cases contribute to the extent that each case's result can be determined from the other cases. Such a set of results would indicate that the specification is successful at handling new combinations of attribute values. Conversely, consider a specification in which every reflexive test yields a bad result. That specification is clearly very poor at handling new fact situations.

In reality, a given specification is unlikely to reach good conclusions in all of its reflexive tests, or in none of them. The number of good conclusions will probably lie somewhere in between. If a large proportion of a specification's reflexive tests yield a good result, that is indicative of that specification's suitability to handle new cases.

It is important to note the following points about reflexive testing.

Even if SHYSTER's opinion in a reflexive test is very good—i.e. it comes to the same conclusion as did the court in that case, and for the same reasons—that is no reason to remove that case from the specification permanently. It does not follow that, because the diminished specification is all SHYSTER needs to reach a good conclusion, the excluded case adds nothing to the specification. A

new case could occur in which the best opinion would be to follow the excluded case, and not the cases that SHYSTER chooses in the reflexive test. This will almost certainly be true for a new case with the same fact vector as the excluded case. The diminished specification may reach a good conclusion, but not necessarily for good reasons.¹⁵⁹

Removing a case from a specification can introduce attribute dependencies which were not there before. It is also quite likely that some of the cases which SHYSTER chooses upon which to base its opinion in a reflexive test will have been decided after the test case. If that happens, it is impossible to evaluate SHYSTER's choice of cases.

The weight given to the decisions of a given court may vary between jurisdictions. For example, decisions of the English House of Lords are binding on lower courts in England, but only strongly persuasive in Australian courts. Three of the four specifications discussed in chapter 4 use Australian and English cases,¹⁶⁰ and each specification aims to represent the Australian law. If an English case is used for a reflexive test, SHYSTER may choose a case which was not referred to in the test case but which might have been a good case to choose had the test case been heard in an Australian court.

Reflexive tests are not tests of SHYSTER's approach to case law, though they do provide information about a particular specification. A reflexive test has been performed for every leading case in each of the four specifications discussed in chapter 4. The results of these tests are discussed in that chapter.¹⁶¹

2.14 Conclusion

SHYSTER treats cases as points in space, the dimensionality of which is the number of attributes. The instant case is placed at its appropriate point in this space, and the nearest leading cases are determined. These nearest cases are used to produce an argument (based on similarities and differences between the cases) about the likely outcome in the instant case. That argument relies on the doctrine of precedent; it assumes that the instant case will be decided the same way as was the nearest case.

SHYSTER can also instantiate unknown attribute values, thus testing all possible configurations of the instant case. A limited number (specified by the user) of hypothetical variations of the

instant case can also be tested, to see whether the case can be strengthened toward some result. SHYSTER also applies several safeguards and the user is warned if SHYSTER has some doubt about the veracity of its advice.

The report that SHYSTER generates makes a prediction and justifies that prediction by reference only to cases and their similarities and differences: the calculations that SHYSTER performs in coming to its opinion do not appear in that opinion.

SHYSTER models legal knowledge at the second of the three levels that Greenleaf, Mowbray and Tyree identify:¹⁶² its approach includes justification based on the primary legal sources, but without any explicit model of those sources; and principles of interpretation are implied in that approach.

By taking a pragmatic approach to representing case law, SHYSTER follows one of the approaches that Gardner recommends taking “if legal realism is right”: emphasizing the behaviouristic side of legal realism.¹⁶³ Gardner herself takes a different approach,¹⁶⁴ and says of the behaviourists’ programs:

These are not AI programs . . . The programs are concerned with predicting judicial decisions, or more generally with analyzing judicial behavior, from a data base in which legal rules have no role. Traditional modes of reasoning are replaced by mathematical methods . . .¹⁶⁵

Gardner does not explain *why* she thinks that these “prediction programs” are not AI programs. If a program can successfully predict judicial decisions—even without adopting a “traditional mode of reasoning”—it is at least arguable that it is artificially intelligent.

Areas are used in SHYSTER to represent open-textured concepts: statutory or case-based. This structure facilitates the linking of a rule-based system with SHYSTER’s case-based system to form a hybrid system, capable of dealing with statutes and case law.¹⁶⁶

A hybrid approach has a number of benefits. It has the advantage of approximating the approach which a lawyer would take when given a legal problem. The rules, derived from a statute, are applied until the meaning of some open-textured concept is required. Faced with this problem, a lawyer would turn to the common law in order to further clarify the meaning of the statute. So, too, does SHYSTER: the lawyer’s two-stage approach is clearly modelled.

A consequence of SHYSTER's approach is that it returns a result from each area of case law, for use in another area, or by a statutory rule base. It is certainly true, as Ashley points out, that "the goal of a theory of analogical legal argument should not be to explain what the right answer is."¹⁶⁷ But in returning a result from an area, SHYSTER does not pretend to be giving the "right answer"; it is merely attempting to predict the "likely answer," applying the principle of *stare decisis*. SHYSTER's opinion is predictive, not normative, and a good legal expert system should have predictive power.¹⁶⁸

Gardner cites various writers who identify the following as difficulties associated with this approach to case law: separating findings of fact from legal conclusions; determining what the judges in the leading cases believed the facts to be; categorizing facts appropriately; and deciding what aspects of the facts should be included.¹⁶⁹ But these difficulties are not peculiar to legal expert systems which take an approach to case law like SHYSTER's. All of these difficulties are inherent in the problem of dealing with case law. SHYSTER expects the legal expert to have regard to these difficulties when specifying an area of case law. This is not an unreasonable expectation: knowing how to overcome these difficulties is one of the characteristics of legal expertise.

2.14.1 Comparisons with other approaches

SHYSTER adopts and expands upon the nearest neighbour approach to case law taken by FINDER. (Mackaay and Robillard apply nearest neighbour techniques to cases, too, although they did not actually develop an expert system.) SHYSTER also adopts aspects of HYPO's approach to reasoning with hypotheticals.

One difference between SHYSTER and both FINDER and HYPO is SHYSTER's generality: while FINDER deals only with the law of trover and HYPO deals with trade secrets law, SHYSTER allows a legal expert to define an arbitrary number of areas of case law in each specification.

SHYSTER's knowledge representation is more complex than FINDER's, but simpler than HYPO's.¹⁷⁰ Unlike SHYSTER, FINDER does not allow the specification of unknown attribute values: unknown values are entered as NOS. Tyree suggests that an alternative approach, "possibly better," would be to select a value at random;¹⁷¹ SHYSTER's use of UNKNOWNs is better still.

SHYSTER allows any number of possible results in an area. Both HYPO and FINDER treat all cases (including the instant case) as having one of two possible results. Ashley claims that:

... subject to some qualification, there are only two possibilities: either the plaintiff won the case or did not. The qualification is that depending on the procedural context of the case, some outcomes are more determinative than others.¹⁷²

This qualification relates not to the number of possibilities but to the importance of the leading cases (which is captured by SHYSTER using its hierarchy of courts). Although there may be only two possible results in the areas of law covered by FINDER and HYPO, this is not true in other areas.¹⁷³

SHYSTER's approach to weighting attributes assumes attribute independence, so it checks all areas for attribute dependence. SHYSTER uses the same method to weight its attributes as does FINDER; hence, FINDER also assumes attribute dependence, although its developers do not address the problem. Fortunately, for FINDER, there is neither functional dependence, nor evidence of stochastic dependence, between its attributes.¹⁷⁴ SHYSTER, like FINDER but unlike HYPO, assumes that each attribute has the same weight in all cases.

SHYSTER's distance metric is similar to FINDER's, except that it takes account of unknown distance and infinitely weighted attributes.¹⁷⁵ FINDER does not use extra similarity measures, specified directions or instantiations as safeguards, as does SHYSTER. FINDER does use centroids as a safeguard. The use of ideal points as a safeguard is suggested by Tyree et al. but is not implemented in FINDER.¹⁷⁶

Apart from a few cosmetic additions, the structure of SHYSTER's reports is similar to those of FINDER. However, SHYSTER's algorithm for choosing which cases to use in argument is more complicated because of the need to account for unknown distance. And, unlike FINDER, SHYSTER handles equidistant cases and argues with instantiations and hypotheticals.

Two of SHYSTER's features—specified direction and hypotheticals—are designed to incorporate some of HYPO's functionality, without the need for HYPO's more complex knowledge representation.

HYPO represents the attributes that favour each side, and treats a problem as a collection of possibly competing attributes. All attributes are required to favour one side or the other.¹⁷⁷ Similarly,

SHYSTER's specified direction feature allows the legal expert to specify a result favoured by a certain value for a certain attribute. However, SHYSTER does not require that all attributes (or attribute values) be directed, for the simple reason that not all attribute values *can* be directed towards a result or results.¹⁷⁸

SHYSTER's reasoning with hypotheticals is not as sophisticated as HYPO's, due to SHYSTER's simpler representation of case law. However, SHYSTER is able to examine limited hypothetical variations, and inform the user if the effect of these variations is to strengthen or weaken its argument about the instant case.

2.14.2 A Sisyphian journey?

Having explained SHYSTER's approach to case law, I can now mount a detailed refutation (foreshadowed in the previous chapter¹⁷⁹) of Berman's argument that case-based reasoning techniques are inappropriate for modelling case law. Berman is a proponent of deep rule-based models. He believes that "lawyers make their decisions on the basis of their judgment as to whether a particular rule will be applied to the facts of a specific case."¹⁸⁰ I argue in chapter 1¹⁸¹ that developers of deep conceptual models of legal reasoning confuse precision with accuracy. The refutation that follows deals only with Berman's argument against case-based reasoning, with particular reference to SHYSTER.

Berman claims that the choice for the developer in the legal domain is a "Sisyphian journey" with case-based reasoning or "down hill with rules".¹⁸² He refers to work in case-based legal reasoning employing "frame-based structures, transition nets, semantic networks, discrimination trees, connectionist models, etc.",¹⁸³ and claims that:

To legal scholars well versed in the subtleties of legal reasoning these particular representations of legal cases, though seminal works of considerable scientific importance, constitute a mere simulacrum of legal thought.

First, the models do not contain choice of law rules to account for those legal cases that implicate the law of more than one jurisdiction ...

This could be achieved using a hybrid system. "Choice of law" rules could be implemented in the rule base (or a meta-rule base)

to ensure that the appropriate areas of case law were applied. Alternatively, assuming that the user is an expert, the user could make this choice her/himself (as discussed above,¹⁸⁴ such an assumption is reasonable).

Second, the models do not account for the fact that some precedents are weakened by divided courts . . .

SHYSTER allows the legal expert to specify a hierarchy of courts. Several “courts” in this hierarchy could be different compositions of the same court. For example, there is no reason why she/he could not include in this hierarchy a “court” of four out of seven justices of the High Court of Australia, and rank it appropriately. The legal expert could even include a minority judgment as a separate case in the specification if it was deemed sufficiently important. SHYSTER only uses its hierarchy for resolving equidistance, but there is no reason why a case-based system could not make more use of such a hierarchy in its operation.

Third, the models do not take into consideration that judicial opinions carry varying precedential values . . .

SHYSTER takes this into consideration in two ways: by use of a hierarchy, and by allowing a legal expert to choose the important cases and, by implication, to reject the less important cases.

Fourth, the models do not account for the fact that the precedential weight may turn on when the case was decided . . .

As with the relative importance of a case, SHYSTER takes the year in which a case was decided into account when resolving equidistance—there is no reason why a case-based reasoning system could not give the time since a case was decided more importance than does SHYSTER. Further, the legal expert should be expected not to include, in a specification, cases which are so old as to be of little precedential weight.

Fifth, the models do not account for *sub silentio* overruling—the disregard of precedents which have been so often distinguished or ignored that they lack precedential value.

SHYSTER assumes that all of the cases chosen by the legal expert are “good law.” Disregarded precedents should be disregarded.

Sixth, except for the works of McCarty . . . the models lack mechanisms for resolving tensions between conflicting lines of authority.

But tensions between conflicting lines of authority are unresolvable. The appropriate mechanism for dealing with conflicting lines of authority is to present all the arguments to assist the user in constructing her/his argument.

Seventh, the model does not account for judicial decisions motivated by political considerations unarticulated in opinions . . .

Political considerations, if the legal expert deems them important, can be included as attributes in SHYSTER's case law specifications.¹⁸⁵

Eighth, these models have not provided for the computational representation of legal fictions where the concepts of contracts, easements and notice become spurious easements, *quasi* contracts, and constructive notice.

Why these examples could not be represented in a case-based system is not clear.

Ninth, these models do not consider that the precedential value of a case may turn on the prestige of the judge who wrote the opinion.

As discussed above, under Berman's second point, this presents no difficulty for SHYSTER.

Tenth, and most importantly, the model does not represent accurately the procedural posture of a case so that the resulting arguments fail to distinguish cases in which courts have ruled on matters of law from cases where appellate courts have merely affirmed findings of fact . . .¹⁸⁶

If a case involves merely an affirmation of a finding of fact, and no ruling on a matter of law, then the legal expert is unlikely to choose it as a leading case.

Berman confuses the role of a case-based system with the role of a legal expert in the knowledge acquisition process. With the possible exceptions of Bench-Capon et al., no-one would deny that legal expertise is required in the development of a legal expert system. Hence, it is reasonable to use the fact of legal expert specification in SHYSTER to refute several of Berman's points.

Berman concedes that rules “fall far short of fully representing legal knowledge”, but:

For developers, as contrasted to researchers, the issue is not whether the resulting base is “complete” or even “accurate” or “self-modifying”—but whether the resulting rule base is sufficiently complete and accurate to be “useful”.¹⁸⁷

I agree that usefulness should be the principal criterion in legal expert system design, but I argue that, in a case law domain, a case-based system can better satisfy that criterion.

Notes

1 Gay 1967, vol. II at 1–2.

2 Murphy 1980 at 5. Opening address delivered at the First National Conference of Labor Lawyers, Adelaide, 29 June 1979.

3 (1637) 3 How St Tr 825 at 969.

4 §1.8.

5 Susskind 1987a at 12.

6 §1.1.

7 The difference between private and public law is explained in §2.3.1.

8 For example, Susskind 1987a at 255; Ashley 1990 at 249–50.

9 §3.5 and §3.6.

10 §1.4.7.

11 §1.4.4.

12 §1.2.5.

13 See Stone 1964a at 120; Kelman 1987; Bottomley, Gunningham and Parker 1991.

14 For example, Kelsen 1945, 1967, and the authors referred to in the previous note.

15 §1.1.3.

16 Susskind 1987a at 41.

17 *id.* Susskind also claims that law reformers use legal reasoning to try to persuade the legislature to change the law. This is debatable. In a sense, law reformers operate outside the realm of legal reasoning; their concern is that the application of legal reasoning to the existing law produces undesirable results.

18 *id.*

19 *ibid.* at 42.

20 §1.2.7.

21 See Morris, Cook, Creyke and Geddes 1992, especially chs 3–4, 8.

22 Hart 1961 at 131.

23 §2.4.

24 Ashley 1990 at 229, citing Burton 1985 at 40.

25 Ashley 1990 at 230, capitalization added.

26 §2.7, §2.9 and §2.10.

27 §1.4.2 and the beginning of §1.5.

28 Chapter 4.

29 Shannon and Golshani 1988 at 315.

30 §1.4.7.

31 See the discussion on attribute A_5 in the AUTHORIZATION area of the AUTHORIZATION specification (§4.3.2).

32 §2.11.2.

33 §2.5.1.

34 The word “hypothetical” is used here in its general sense. These hypothetical ideal cases (*ideal points*: §2.5.4) are different to the *hypotheticals* that SHYSTER uses in argument (§2.11.3).

35 For example, the EMPLOYEE area of the EMPLOYEE specification (§4.4.2) represents the open-textured concept of a worker’s employment status. There are two possible results: the worker is an employee, or the worker is an independent contractor.

36 The structure represented in figure 2.1 is that of the NATURAL specification (§4.5.2). See also figure 4.8.

37 Mehl 1959 at 768.

38 *id.*

39 Susskind 1987a at 54, emphasis omitted. He continues: “But that is not a job for the near future.”

40 Berman and Hafner 1991 discuss a formal model for distinguishing between questions of fact, questions of law, and mixed questions.

41 See, for example, the development of the NATURAL specification from the work of McMillan 1991 (discussed in §4.5.1 and §4.5.2).

42 Gardner 1987 at 196 (a note to p. 75). See §1.3.5.

43 §2.12.4.

44 Mackaay and Robillard 1974 at 308 (see §1.5.1).

45 As discussed in §2.5.2.

46 An example of this can be found in the EMPLOYEE specification. The legal expert identified the question of whether the worker’s employer deducted “pay as you earn” (PAYE) tax instalments from the worker’s pay as being an attribute (A_{15}) in the EMPLOYEE area. In *Zuijs v. Wirth Brothers Pty Ltd* (1955) 93 CLR 561, Wirth Brothers deducted PAYE tax instalments from Zuijs’s pay. Dixon CJ, Williams, Webb and Taylor JJ of the High Court mention this fact (at 567), but do not use it in coming to their decision.

47 Blackstone 1773 (especially vol. 1 at 69–70); Krygier 1986.

48 For example, Stone 1964a, 1985.

49 The NATURAL area of the NATURAL specification affords an example of this. The attribute A_3 concerns the question whether an administrative power is of a nature that would suggest that procedural fairness would be applied in its exercise. When *Bread Manufacturers of New South Wales v. Evans* (1981) 180 CLR 404 was decided, the answer in that case would have been YES. The law has developed to the extent that, if that case were to be heard now, the answer would be NO.

50 Ideal points are so-named because, as explained in §2.9.1, SHYSTER treats cases as points in space, the dimensionality of which is the number of attributes.

51 Apropos specifying more than one ideal point per result, see §5.2.5.

52 §2.12.2.

- 53 §2.5.
- 54 §3.5 and §3.6.
- 55 §2.9.
- 56 Lambert and Grunewald 1989. LESTER deals with unjust discharge from employment under collective bargaining agreements.
- 57 *ibid.* at 91.
- 58 Ashley and Rissland 1988 at 239.
- 59 Williams 1971.
- 60 Sneath and Sokal 1973.
- 61 Aldenderfer and Blashfield 1984 at 21, emphases added, footnotes added.
- 62 Everitt 1974 at 50.
- 63 Tyree 1989 at 149 n. 16.
- 64 *ibid.* at 141, emphases added. Tyree refers to separating the cases into two classes because FINDER allows only two possible results: the finder wins, or the finder loses. SHYSTER allows an arbitrary number of results in each specified area of law.
- 65 Tyree, Greenleaf and Mowbray 1988 at 245 n. 8.
- 66 Neter, Wasserman and Whitmore 1982 at 185. This formula defines the variance of a finite number of values—a finite population—and is different from the formula that defines the variance given a sample of values.
- 67 FINDER does not deal with infinite weight as none of its attributes has zero variance.
- 68 Real examples are A_5 in the Authorization area of the AUTHORIZATION specification, and A_4 in the Expectation area of the NATURAL specification.
- 69 Ashley 1990 at 175.
- 70 Bing 1992 at 104.
- 71 *id.* Bing's reference is to FINDER's method, but his comment applies equally to SHYSTER's method.
- 72 §2.13.2.
- 73 §1.5.3.
- 74 Ashley 1990 at 175–6.
- 75 Ashley and Rissland 1988.
- 76 Ashley 1990 at 176–8, capitalization added.
- 77 Lambert and Grunewald 1991 at 194.
- 78 Actually, there is only a stochastic dependence in this example if there is some variation of values within the attributes. In the extreme circumstance where all of the attribute values are the same, the two attributes are (strictly) stochastically independent.
- 79 An example of this is the functional dependence between A_4 and A_5 in the Employee area of the EMPLOYEE specification (see the discussion of attribute dependence in §4.4.2).
- 80 See, for example, the discussion in §4.4.2 on the three attributes removed from the first draft of the EMPLOYEE specification and replaced with a single attribute (A_5).
- 81 However, if an attribute's known values are all YESs or all NOs (i.e. there is a YES function, or a NO function, mapping the values of every other attribute to those of that attribute), the legal expert is warned that the attribute has been given infinite weight (§3.9.1).

82 §3.8.1.

83 §2.9.3.

84 This process takes $O(n)$ time, where n is the number of leading cases, whereas cluster analysis takes $O(n^2)$ time.

85 Aldenderfer and Blashfield 1984 at 18, emphasis omitted.

86 id. Everitt 1974 at 56 lists all but the third criterion.

87 Aldenderfer and Blashfield 1984 at 18–19.

88 ibid. at 19.

89 Sneath and Sokal 1973 at 140–5; Aldenderfer and Blashfield 1984 at 33.

90 It is often necessary to standardize attribute values before calculating Euclidean distance. Standardization is not necessary in SHYSTER as all of the attribute values are of the same type.

91 In SHYSTER, n is the number of known pairs of attribute values. Attribute pairs with one or two UNKNOWNs are ignored for these purposes; they are taken into account in the calculation of unknown distance.

92 Aldenderfer and Blashfield 1984 at 28.

93 Everitt 1974 at 51.

94 Gower's coefficient, another measure of similarity, is identical to Jaccard's coefficient in the binary case: Aldenderfer and Blashfield 1984 at 31.

95 Note that, in SHYSTER, n may vary within the same area of law because n is the number of known pairs. Hence, S_{jk} is not proportional to d_{jk} .

96 Aldenderfer and Blashfield 1984 at 22.

97 See ibid. at 23–4; Everitt 1974 at 53–4.

98 Identical cases do not have a coefficient of zero, and the coefficient often fails to satisfy the triangle inequality.

99 Aldenderfer and Blashfield 1984 at 23.

100 A correlation coefficient of -1 indicates a *negative linear association*; a value of $+1$ indicates a *positive linear association*. A value of zero indicates no linear association.

101 Ashley 1990 at 127.

102 ibid. at 128.

103 As explained in §2.7, HYPO adopts a “symbolic least commitment approach” to attribute weighting.

104 §2.7.

105 Sneath and Sokal 1973 at 146.

106 §2.12.1.

107 §2.7.

108 These distances are for *Narich Pty Ltd v. Commissioner of Pay-roll Tax* (1983) 50 ALR 417: one of the cases used to test the EMPLOYEE specification. *Narich v. CPT* is described in §4.4.3, and full details of its distances are given in figure 4.7.

109 The Employee and Contractor results, respectively (§4.4.2).

110 Mackaay and Robillard 1974 at 309–10. They term this the problem of “tied distances amongst neighbours.”

111 Tyree, Greenleaf and Mowbray 1989 at 47.

112 Ashley 1990 at 39.

113 Insofar as a program can have an opinion.

114 §2.9.

115 Ashley 1990 at 230–1, capitalization added.

116 *ibid.* at 232.

117 Note that the use of unknown distance as a measurement of error (discussed in §2.9) does not account for the possibility of an instantiation producing a different result. An unknown attribute value in the instant case has the effect of adding the weight of that attribute to the unknown distances of all the leading cases: i.e. the leading cases are all pushed away from the instant case by the same amount.

118 Used in this fashion, instantiation is similar to SHYSTER's use of hypotheticals (§2.11.3), only with a higher degree of user control.

119 §2.12.6.

120 §2.13.4.

121 Ashley 1990 at 85.

122 *ibid.* at 233. See also Rissland 1989.

123 Ashley 1990 at 232.

124 Unknown values are dealt with by instantiation (§2.11.2).

125 The number of hypotheticals h with exactly j differences from the instant case, given n attributes, is $\binom{n}{j} = n(n-1)\cdots(n-j+1)/j!$ So, the number of hypotheticals with no more than k differences is $\binom{n}{1} + \binom{n}{2} + \cdots + \binom{n}{k}$. The *Employee* area of the *EMPLOYEE* specification, for example, has 18 attributes. Allowing no more than 2 differences ($k = 2$) restricts SHYSTER to 171 hypotheticals. If $k = 3$, $h = 987$; and if $k = 4$, $h = 4047$ —still only a small fraction of the number of possible hypothetical variations upon the instant case: $2^{18} - 1 = 262\,143$ hypotheticals.

126 §2.12.3.

127 §2.9.1–§2.9.3.

128 §2.7.

129 §2.5.4.

130 Each YES is assigned a value of 1, and each NO is assigned a value of 0. For the purposes of constructing the centroid, each mean (a number n in the range 0 to 1) is rounded to the nearest attribute value ($0 \leq n < 0.5$: NO; $0.5 \leq n \leq 1$: YES). However, the unrounded means are used when calculating the correlation coefficients r and r' for those centroids.

131 Tyree et al. 1988 at 241.

132 §2.5.2.

133 SHYSTER uses the attribute's result weight (explained in §3.9.1) when calculating the strength of directions.

134 §2.10.3.

135 §2.11.2.

136 §2.13.3.

137 This is true for test cases and generated tests. For reasons discussed in §2.13.5, reflexive testing does not test SHYSTER's approach although it does provide some information about the specification.

138 §2.13.2.

139 Susskind 1987a at 55.

140 *ibid.* at 53–5.

141 Leith 1985a, 1986a.

142 Susskind 1986 at 175–6. (It is probably unnecessary to point out that Susskind wrote this article for a legal audience.) He continues: "This is not

to belittle Leith's achievements, for he was clearly working with limited resources" (at 176). Leith bitterly disputes Susskind's comments, including his definition of what constitutes a legal expert system. "If there is no agreement [over suitable terminology in the field], why should computer scientists accept the definition proposed by a lawyer? Will Susskind accept the definition of 'divorce' proposed by a computer scientist?" (1987 at 130). Susskind's early experimental work was with the Scottish law of divorce.

143 Clark 1988 at 428.

144 §4.2–§4.5.

145 Gardner 1987 at 33. Gardner's chosen domain is one aspect of the law of contract (§1.4.3).

146 There are two exceptions to this rule—two tests where SHYSTER's choice of nearest result is deemed "good" despite disagreeing with the actual cases: *Twist v. Randwick Municipal Council* (1976) 136 CLR 106 and *Salemi v. MacKellar [No. 2]* (1977) 137 CLR 396. These exceptions are explained and justified in §4.5.3.

147 §2.12.

148 (1977) 137 CLR 396 (see §4.5.3).

149 As discussed in §1.4.7, one of the reasons why case-based knowledge acquisition cannot be automated is that the number of decided cases in any given area of law is usually so small that inductive inference algorithms cannot be used.

150 And bad legal advice may filter out a hopeful case.

151 Gardner 1987 at 6.

152 Tyree 1986, 1989; Tyree et al. 1988, 1989. Tyree et al. 1989 also describe (at 49–50) a reflexive test using *Bridges v. Hawkesworth* (1851) 21 LJQB 75.

153 Ashley 1990 at 183–93: *Crown Industries Inc. v. Kawneer Co.* (1971) 335 F Supp 749; *Structural Dynamics Research Corporation v. Engineering Mechanics Research Corporation* (1975) 401 F Supp 1102; *USM Corporation v. Marson Fastener Corporation* (1979) 379 Mass 90; 393 NE 2d 895; *Amoco Production Co. v. Lindley* (1980) 609 P 2d 733.

154 §2.11.2.

155 For example, the EMPLOYEE area of the EMPLOYEE specification has 18 attributes and, hence, a search space of $2^{18} = 262\,144$ different cases.

156 Some of the cases generated for the EMPLOYEE specification represent paradoxes. These impossible cases are discussed in §4.4.4.

157 SHYSTER issues a warning if the instant case is at least as near to the ideal point for another result as it is to the nearest neighbour (§2.12.2).

158 Mackaay and Robillard 1974 at 312. Lawlor 1968 terms this reflexive approach "cyclical sampling" (at 110–11).

159 Compare this with the approach taken by Mackaay and Robillard 1974. They say that cases which are "incorrectly" predicted in a reflexive test are "suspect" because "[s]uch cases are difficult to explain on the basis of the remaining ones" (at 312). Mackaay and Robillard were dealing with a large set of cases, not a smaller set of expertly chosen cases as in SHYSTER.

160 The FINDER specification (§4.2.2) uses only English cases.

161 §4.6.3.

162 Greenleaf, Mowbray and Tyree 1987 at 11, as quoted in §1.7.

163 Gardner 1987 at 22.

164 §1.4.3.

165 Gardner 1987 at 74–5. Gardner refers to several of the researchers discussed in chapter 1, including Kort 1963a; Lawlor 1963, 1972; Mackaay and Robillard 1974; Haar, Sawyer and Cummings 1977; Borchgrevink and Hansen 1980; Tyree 1981.

166 Greenleaf, Mowbray and Tyree 1991 propose a similar mechanism for their DATALEX project (at 223), though the extent to which it has been implemented is not clear. See also Tyree et al. 1989 at 49.

167 Ashley 1990 at 254.

168 §1.3.5.

169 Gardner 1987 at 75. The representation of questions of fact and questions of law is discussed in §2.5.2.

170 HYPO's knowledge representation is explained in §1.5.3.

171 Tyree 1977 at 414 n. 40. There are two unknown values coded as NO in FINDER (see the discussion on leading cases in §4.2.2).

172 Ashley 1990 at 128.

173 For example, the Authorization area of the AUTHORIZATION specification has three results.

174 §4.2.2.

175 Because FINDER does not allow unknown values, it has no need of unknown distance. None of its attributes is infinitely weighted.

176 Tyree et al. 1988 at 241.

177 Ashley 1990 at 249.

178 An example can be found in the Authorization area of the AUTHORIZATION specification. An answer of YES to A_3 (“Did the accused sell or hire the infringer the means of infringing?”) can be directed towards the result **Auth**, but an answer of NO or UNKNOWN for that attribute cannot be directed towards either of the other results: **Not-Auth** or **Liable**. The fact that the accused did not sell or hire the infringer the means of infringing ($A_3 = \text{NO}$) suggests neither that the accused did not authorize the infringement (**Not-Auth**) nor that the accused is directly or vicariously liable for the infringement (**Liable**); similarly for $A_3 = \text{UNKNOWN}$. Another example is A_6 in the **Employee** area of the **EMPLOYEE** specification.

179 §1.4.7.

180 Berman 1991 at 308.

181 §1.8.

182 Berman 1991.

183 Including Gardner 1987; Goldman, Dyer and Flowers 1987; Hafner 1987; Rissland and Ashley 1987; Branting 1989; Ashley and Alevén 1991.

184 §2.4.

185 For example, several attributes in areas in the **NATURAL** specification embody political considerations.

186 Berman 1991 at 307–8.

187 *ibid.* at 308.

3 Implementing SHYSTER

Hector Frome: “Justice is a machine that, when someone has once given it the starting push, rolls on of itself.”

John Galsworthy (1910)
*Justice*¹

He is no lawyer who cannot take two sides.

Charles Lamb (1833)²

Thelma Todd: “I didn’t know you were a lawyer.
You’re awfully shy for a lawyer.”

Groucho Marx: “You bet I’m shy. I’m a shyster lawyer.”

Monkey Business (1931)³

3.1 Introduction

SHYSTER's approach to case law is described in the previous chapter. In this chapter, the implementation of that approach is described, and illustrated using examples. SHYSTER was implemented in a UNIX environment, and consists of a dozen modules written in ISO C.⁴ The structure of this chapter mirrors that of SHYSTER, with the description of the implementation divided into descriptions of each module.

The SHYSTER module (§3.2) is the top-level module for the whole system. The STATUTES module (§3.3) is the top-level module for a rule-based system, presently unimplemented. The CASES module (§3.4) is the top-level module for the case-based system. The TOKENIZER and PARSER modules (§3.5 and §3.6) tokenize and parse a program written in SHYSTER's case law specification language. The DUMPER module (§3.7) displays the information that has been parsed. The CHECKER module (§3.8) checks for evidence of dependence between the attributes. The SCALES module (§3.9) determines the weight of each attribute. The ADJUSTER module (§3.10) allows the legal expert to adjust the weights of the attributes. The CONSULTANT module (§3.11) interrogates the user as to the attribute values in the instant case. The ODOMETER module (§3.12) determines the distances between the leading cases and the instant case. The REPORTER module (§3.13) writes SHYSTER's legal opinion.

Except where otherwise indicated, the examples used in this chapter are taken from the EMPLOYEE specification, which is explained in chapter 4⁵ and is used as the basis of the complete example in appendix B.

3.1.1 Knowledge representation

SHYSTER uses records to represent entities (courts, areas, results, attributes, cases, etc.) and makes multiply linked lists of these entities to reflect the relationships between them.

For example, each area record has a pointer to the head of a linked list of result records. Each result record has a pointer to the head of a linked list of case records. Each case record has a pointer to the head of a linked list of attribute value records. Each attribute value record is an element in two lists, linked by case and by attribute, forming part of a matrix of attribute values.

Using linked lists allows the manipulation of these entities and relationships without requiring the imposition of any limits upon their numbers. The only limits that affect the user of SHYSTER or the writer of specifications are on the maximum length of a filename, and the maximum length of an identifier.⁶

The information contained in each record, and the links between those records, are built up by each of SHYSTER's modules until, by the time that the REPORTER module is invoked, the structure is complete.

3.1.2 Output files

Each time SHYSTER's case-based system is invoked it writes the following files:

- a *log file* which summarizes SHYSTER's operation and includes any warnings that have been issued;
- a *dump file* which is a dump of SHYSTER's internal representation of the case law specification;
- a *probabilities file* which gives dependence probability figures for each attribute pair in each area;
- a *weights file* which gives details of the weights that SHYSTER gives to each attribute in each area;
- a *distances file* for each invoked area which includes distances and other similarity measures for the instant case, instantiations and hypotheticals; and
- a *report file* for each invoked area which is SHYSTER's legal opinion—its argument about the likely result in that area for the instant case.

Only the first and the last of these are intended for the user. SHYSTER's report files are completely self-contained; the user need have no knowledge of SHYSTER and its operation in order to understand its reports. The log file should be comprehensible to anyone with only passing acquaintance with SHYSTER's operation. A user who finds the information contained in a log file arcane may safely ignore the file: of its contents, only the warnings are crucial, and these are also written to the standard error stream.⁷

All other files are intermediate files that SHYSTER produces on its way to its report. They provide details about SHYSTER's internal workings for the information of the knowledge engineer and the legal expert.

All of these output files are plain text files. With the exception of the log file, they are all in \LaTeX format: i.e. they are suitable for processing by the \LaTeX document processor.⁸ This contributes to SHYSTER's portability, as \LaTeX is widely available on many platforms. Using \LaTeX simplifies the footnoting of text, allows some data to be displayed in a clear and economical tabular format, and ensures the aesthetic quality of the output. All of the examples of SHYSTER output in this book—the example reports in appendix A, the files in the complete example in appendix B, and extracts in various figures in this chapter and the next—appear exactly as produced by SHYSTER after processing by \LaTeX .⁹

3.2 The SHYSTER module

The SHYSTER module is the top-level module for SHYSTER. It extracts the options and arguments from the UNIX command line, initializes the rule-based system and the case-based system, then invokes the rule-based system.

Figure 3.1 lists the command line switches and arguments that SHYSTER recognizes. Only the `-c` switch must be used; all other switches are optional. So, for example, if the `-d` switch is not used, no dump file is written. However, if the `-l` switch is not used then the information that would have been written to the log file is written to the standard output stream.¹⁰

3.3 The STATUTES module

The STATUTES module is the top-level module for a rule-based system. This module provides a skeletal structure within which a rule-based system could be developed, and linked with the case-based system to form a hybrid system.

-a	Enable weight adjustment (see §3.10)
-c <i>specification</i>	Read the case law specification from “ <i>specification.cls</i> ”
-d <i>distances</i>	Write each distances file to “ <i>distances-area.tex</i> ”
-D <i>dump</i>	Write the dump file to “ <i>dump.tex</i> ”
-e	Enable echo mode (see §3.11)
-h <i>r c</i>	Hypothesize, reporting on <i>r</i> hypotheticals per result with a limit of <i>c</i> changes
-i	Write L ^A T _E X code that can be included in another L ^A T _E X document (i.e. not stand-alone code)
-l <i>log</i>	Write the log file to “ <i>log.log</i> ”
-p <i>probabilities</i>	Write the probabilities file to “ <i>probabilities.tex</i> ”
-q	Enable quiet mode (don’t summarize cases, etc.)
-r <i>report</i>	Write each report file to “ <i>report-area.tex</i> ”
-w <i>weights</i>	Write the weights file to “ <i>weights.tex</i> ”

Figure 3.1: The UNIX command line switches and arguments recognized by SHYSTER. Apart from the -c switch, all switches are optional.

The module has two functions.

The *Initialize_Statutes* function presently returns a pointer to a dummy structure. If implemented, it would initialize the rule-based system, by reading a statute law specification, and return a pointer to SHYSTER’s internal representation of that specification.

The *Statute_Law* function would invoke the rule-based system proper. Each statutory concept which was not open-textured would be resolved using rules. Each statutory concept which was open-textured would be associated with an identifier corresponding to an area of case law, specified for the case-based system. When the rule-based system needed to resolve an open-textured concept, the case-based system would be invoked using that identifier. The case-based system returns an identifier corresponding to the result from the appropriate area. That result would be bound in the rule-base to a value for the statutory open-textured concept, thus resolving the concept.

At present, the *Statute_Law* function prompts the user for an identifier, then invokes the case-based system seeking advice in the area corresponding to that identifier. The result returned by the case-based system is written to the log file.

3.4 The CASES module

The CASES module is the top-level module for the case-based system. Its two major functions correspond to the two functions in the STATUTES module.

The *Initialize_Cases* function calls the TOKENIZER and PARSER to read the case law specification and build an internal representation of that specification. The DUMPER is invoked to dump that internal representation to the dump file. The CHECKER is used to check for attribute dependence. Finally, the SCALES module is called to assign weights to all the attributes. The function returns a pointer to SHYSTER's internal representation of the specification with all attributes weighted.

The *Case_Law* function takes a pointer to that internal representation, and an identifier corresponding to one of the areas in that specification. If weight adjustment is enabled, it calls the ADJUSTER. It then invokes the CONSULTANT to interrogate the user as to the attribute values in the instant case. It is the CONSULTANT which recursively invokes the *Case_Law* function, if required, to resolve open-textured attributes: i.e. external attributes.

Having ascertained the attribute values, the *Case_Law* function calls the ODOMETER to calculate the distances between the instant case and the leading cases, and to determine the nearest cases and results. Then the REPORTER is invoked to write a report about the instant case.

The CASES module instantiates any unknown attribute values in the instant case and repeatedly invokes the ODOMETER and the REPORTER to recalculate the distances and argue using each instantiation. If the user has requested it, the CASES module also makes hypothetical variations to the instant case and, again, repeatedly invokes the ODOMETER and the REPORTER to recalculate distances and argue with each hypothetical.

Output from these invocations of the ODOMETER and the REPORTER is written to the distances file and report file for the current area.

AREA	CLOSING	HELP	OPENING	SUMMARY
ATTRIBUTE	COURT	HIERARCHY	QUESTION	UNKNOWN
CASE	EXTERNAL	IDEAL	RESULT	YEAR
CITATION	FACTS	NO	RESULTS	YES

Figure 3.2: The keywords in SHYSTER's case law specification language.

3.5 The TOKENIZER module

The TOKENIZER module reads the case law specification file, and breaks it into tokens. The TOKENIZER is invoked repeatedly by the PARSER; each time it is invoked, it returns the next token in the specification.

3.5.1 Tokens

There are seven different valid types of token.

An *identifier* is any sequence of alphabetic characters, numeric characters, and the - character (starting with an alphabetic character). If an identifier is more than 16 characters long it is truncated to its first 16 characters and a warning is issued. An identifier's case is significant.

A *keyword* is an identifier that has a special meaning to SHYSTER. There are twenty keywords, and they are listed in figure 3.2. Keywords are reserved: i.e. they cannot be used as identifiers.

A *string* is a sequence of characters, enclosed between a pair of " characters.¹¹ There must be at least one character between the two quotation marks, but SHYSTER imposes no upper limit on the length of a string. SHYSTER converts a pair of consecutive " characters within a string into a single " character.¹²

A *year* is a positive integer of up to four digits.

An *attribute vector* is a sequence of Y, N and U characters within parentheses.¹³

The remaining two tokens are the = character and a token which indicates that the end of the specification file has been reached.

3.5.2 *Comments and whitespace*

When the `TOKENIZER` reads a `%` character in the specification (except in a string), it skips over the rest of that line: any characters between the `%` and the end of the line are ignored. This allows the legal expert to put comments in the specification file.

Whitespace¹⁴ is required between adjacent identifiers/keywords, and between adjacent strings. The `TOKENIZER` treats each occurrence of whitespace in the specification as a single space. Hence, extra whitespace can be freely added between tokens making the specification easier to read without changing the way that it is tokenized. This also applies inside strings; if a string is too long to fit on a single line it can be split over several lines using whitespace, without changing the string as it is read by the `TOKENIZER`.

3.6 The `PARSER` module

The `PARSER` module parses¹⁵ the case law specification using the tokens provided by the `TOKENIZER`. A formal definition of the syntax of the specification language is given, in Extended Backus-Naur Form (EBNF),¹⁶ in figure 3.3. The specification of case law using this language is best illustrated by example.

3.6.1 *Hierarchy*

A specification starts with an (optional) hierarchy. This binds court identifiers to strings which describe the courts in which the specification's leading cases were decided. For example:

HIERARCHY

```

HC-5    "five justices of the High Court of Australia"
HC-4    "four justices of the High Court of Australia"
HC-3    "three justices of the High Court of Australia"
HC      "a single justice of the High Court of Australia"
FCA-3   "three judges of the Federal Court of Australia"
PC      "the Judicial Committee of the Privy Council"
CA      "the English Court of Appeal"
KB      "the King's Bench Division of the English High
        Court"
= QB    "the Queen's Bench Division of the English High
        Court"
```

```

specification      = [ hierarchy ]
                   area { area }.
hierarchy          = hierarchy-header hierarchy-block.
hierarchy-header  = "HIERARCHY".
hierarchy-block   = court-identifier string
                   { [ "=" ] court-identifier string }.
court-identifier  = identifier.
area               = area-header area-block.
area-header       = "AREA" area-identifier.
area-block        = [ opening ] [ closing ]
                   results
                   attribute { attribute }
                   case { case }
                   { ideal-point }.
area-identifier   = identifier.
opening           = "OPENING" string.
closing           = "CLOSING" string.
results           = results-header results-block.
results-header    = "RESULTS".
results-block     = result-identifier string
                   result-identifier string
                   { result-identifier string }.
result-identifier = identifier.
attribute         = attribute-header attribute-block.
attribute-header  = "ATTRIBUTE".
attribute-block   = local-attribute | external-attribute.
local-attribute   = "QUESTION" string
                   [ "YES" string { result-identifier } ]
                   [ "NO" string { result-identifier } ]
                   [ "UNKNOWN" string { result-identifier } ]
                   [ "HELP" string ].

```

Figure 3.3: A formal definition, in Extended Backus-Naur Form (EBNF), of the syntax of SHYSTER's case law specification language.

CONTINUED NEXT PAGE

The courts are listed in descending order of seniority: the earlier in the list that a court appears, the better the authority of its cases. An = character separates courts of equivalent rank. It is not necessary to specify every court in the jurisdiction, because courts are ranked relatively: the above example tells SHYSTER

```

external-attribute = "AREA" area-identifier
                   [ "YES" string { result-identifier }
                     [ "EXTERNAL" result-identifier
                       { result-identifier } ] ]
                   [ "NO" string { result-identifier }
                     [ "EXTERNAL" result-identifier
                       { result-identifier } ] ]
                   [ "UNKNOWN" string { result-identifier }
                     [ "EXTERNAL" result-identifier
                       { result-identifier } ] ].

case                = case-header case-block.
case-header         = "CASE" string [string].
case-block          = "CITATION" string
                    "YEAR" year
                    [ "COURT" court-identifier ]
                    "FACTS" attribute-vector
                    "RESULT" result-identifier
                    [ "SUMMARY" string ].

ideal-point         = ideal-point-header ideal-point-block.
ideal-point-header = "IDEAL".
ideal-point-block   = "FACTS" attribute-vector
                    "RESULT" result-identifier.

attribute-vector    = "(" attribute-value { attribute-value } ")".
attribute-value     = "Y" | "N" | "U".
string              = "" character { character } "".
identifier           = letter { letter | digit | "-" }.
year                = digit [ digit ] [ digit ] [ digit ].

```

Figure 3.3 (continued).

that FCA-3 is more important than PC—but not how much more important. Each court identifier in the hierarchy must be unique.

Note that there are three different sorts of identifier: court identifiers, area identifiers and result identifiers. SHYSTER knows which sort of identifier to expect in various places in the specification. Hence, the same identifier can be used (for example) to refer to a result and to a court in the same area. Court identifiers apply in all areas in the specification. The scope of a result identifier is the area in which it is specified: i.e. the same identifier can be used for two different results in two different areas.¹⁷

3.6.2 Areas

A specification can contain any number of areas. An area commences with an area header:

```
AREA      Employee
```

which binds an identifier to the area that is about to be specified. So, if the case-based system is invoked with this identifier then this is the area that it will use—this is the area that defines the appropriate open-textured concept.

An opening string may be specified. This should be a brief introduction appropriate to any opinion given in this area. It is written at the beginning of SHYSTER's report for this area. Similarly a closing string may be specified, containing concluding remarks.

At least two results must be specified; this involves binding identifiers to strings. For example:

```
RESULTS
      Employee      "the worker is an employee"
      Contractor    "the worker is an independent contractor"
```

Each string is a statement which holds when the relevant result occurs. The statement must be cast so that it makes sense when prefixed with the following: "If *case* is followed then ..."

3.6.3 Attributes

Any number of attributes may be specified. Each attribute is either local or external.

Local attributes

For a local attribute, the first keyword after ATTRIBUTE is QUESTION. For example:¹⁸

```
ATTRIBUTE      % worker paid by time
QUESTION      "Did the employer pay the worker by time"
YES           "the employer paid the worker by time"
             Employee
NO           "the employer did not pay the worker by time"
             Contractor
UNKNOWN      "it is not known whether the employer paid
             the worker by time"
```

```

HELP          "The employer could pay the worker by time
              (e.g. by the hour, or by the week) or by
              results."

```

The **QUESTION** string is the question that the user will be asked if the value of the attribute needs to be determined. The **YES**, **NO** and **UNKNOWN** strings are optional, but the user will only be allowed to answer the question with a value for which there is a string: e.g. if no **UNKNOWN** string is defined, the user will not be allowed to answer **UNKNOWN**. The **HELP** string is displayed at the user's request, and should provide further information to assist her/him in answering the question.

The result identifiers after the strings specify attribute direction: a value of **YES** for this attribute is directed towards the **Employee** result; a value of **NO** is directed towards **Contractor**.

External attributes

For an external attribute, the first keyword after **ATTRIBUTE** is **AREA**. This example is taken from another specification:¹⁹

```

ATTRIBUTE      % legitimate expectation
AREA           Expectation
YES            "the applicant had a legitimate expectation
              which was affected by the decision"
              Affected EXTERNAL Expectation
NO             "the applicant did not have a legitimate
              expectation which was affected by the
              decision"
              EXTERNAL No-Expectation
UNKNOWN        "it is not known whether the applicant had a
              legitimate expectation which was affected by
              the decision"

```

The value of this attribute is to be resolved by reference to the **Expectation** area.²⁰ The identifiers after the **EXTERNAL** keywords are external result identifiers: result identifiers in the external area. These results are associated with values for this attribute. So, if **SHYSTER** returns a result of **Expectation** for the **Expectation** area, the value of this attribute is set to **YES**; if it returns a result of **No-Expectation**, the value is set to **NO**.²¹ If it returns any other identifier, **SHYSTER** exits with an error.²²

A value of **YES** for this attribute is directed towards the **Affected** result in this area.

3.6.4 *Leading cases*

Any number of leading cases may be specified as follows:²³

CASE	"Queensland Stations Pty Ltd v. Federal Commissioner of Taxation" "Queensland Stations v. FCT"
CITATION	"(1945) 70 CLR 539"
YEAR	1945
COURT	HC-3
FACTS	(NYNYNNYYYYNNNNNNNYN)
RESULT	Contractor
SUMMARY	"agreements were entered into between Queensland Stations and some drovers. The agreements stated that the drovers would ..."

The first **CASE** string is the full name of the case; the second is a shorter version of the name, and is optional. The **CITATION** string is the case citation, and the **YEAR** is the year of the decision—not necessarily the same as the year in the citation.²⁴ The (optional) **COURT** identifier links the case to the court in which it was decided. The **FACTS** attribute vector has one attribute value for each attribute defined in the area. The order of these values corresponds to the order in which the attributes have been defined. The Y, N and U characters represent the values YES, NO and UNKNOWN, respectively. The **RESULT** of this case is **Contractor**.

The **SUMMARY** string is the legal expert's summary of the case. The string may contain many sentences, but must be cast so as to make sense when prefixed with the following: "In *case*, a decision of *court*, ...". This string may (but need not) include L^AT_EX commands which will be processed when the case is listed in the dump file, and if the case is used in a report file: e.g. `\footnote`.

A warning is issued if a result has been specified with no leading cases, or (worse still) with neither cases nor an ideal point.²⁵ And if two cases in an area have the same attribute values, or the same attribute values except for unknown values, a warning is issued. If these two cases have different results, this is also mentioned in the warning: if two or more leading cases have identical attribute values but different results then at least one of those cases was wrongly decided, or the area needs another attribute to distinguish between those cases.²⁶

3.6.5 *Ideal points*

Ideal points are specified as follows:

```

IDEAL
      FACTS      (YNYNYYYNNYYYNYYYYYU)
      RESULT     Employee

```

This represents the ideal combination of attribute values for the specified result.

3.7 **The DUMPER module**

The DUMPER module writes the dump file: a formatted version of the case law specification that has just been tokenized and parsed. This file is easier to read (once processed by \LaTeX) than its corresponding specification, simplifying the development and amendment of a specification. It also reflects SHYSTER's internal representation of the specification. A complete dump file, for the EMPLOYEE specification, is given in §B.3.

The DUMPER begins the dump file by displaying the hierarchy of courts in a tabular format. The courts are numbered; courts of the same rank share the same number.

For each area in the specification, the DUMPER starts by displaying the cases and their attribute values in a matrix format. An example is given in figure 3.4. The attribute values are represented by a \bullet symbol for YES, a \times symbol for NO, and a blank space for UNKNOWN.²⁷

The attributes are named $A_1 \dots A_{18}$ in the order of their appearance in the specification. The cases have been grouped by their result, and named $C_1 \dots C_{14}$ in the order of their importance within their group. (The more important of two cases is considered to be the one decided by the more important court in the hierarchy or, if their courts are equally important, the case that is more recent.) The ideal points are also represented: I_{Employee} and $I_{\text{Contractor}}$. The rank of the court in which each case was decided is indicated in the column labelled "c"; these numbers correspond to those in the hierarchy display. This matrix allows the user easily to compare the attribute values for all the leading cases and ideal points.

The DUMPER writes out the opening and closing strings (if they were specified). It then writes the result identifiers and their strings.

Case	Attributes																		c	Result
	A ₁	A ₂	A ₃	A ₄	A ₅	A ₆	A ₇	A ₈	A ₉	A ₁₀	A ₁₁	A ₁₂	A ₁₃	A ₁₄	A ₁₅	A ₁₆	A ₁₇	A ₁₈		
C ₁	x	•	•	x	•	•	x	x	x	•	•	x	x	x	•	x	x	x	1	
C ₂	•	•	•	x	•	x	x	•	x	x	x	x	x	x	x	x	x	x	2	Employee
C ₃	•	x	•	x	•	•	x	x	x	•	x	•	x	x	x	x	x	x	4	
C ₄	•	x	•	•	x	•	x	x	x	x	x	x	x	x	x	x	x	x	5	
C ₅	•	x	•	x	•	•	x	x	x	•	x	x	x	x	x	x	x	•	7	
C ₆	x	•	•	x	•	x	x	x	x	•	•	x	x	x	x	x	x	x	7	
C ₇	•	•	•	•	x	•	x	x	x	•	•	x	•	x	x	x	x	x	8	
I _{Employee}	•	x	•	•	•	•	x	x	•	•	•	x	•	•	•	•	•	•		
C ₈	x	•	x	x	x	x	x	•	x	x	x	x	x	x	x	x	x	x	3	Contractor
C ₉	x	•	x	x	x	•	•	•	x	x	x	x	x	x	x	x	•	x	3	
C ₁₀	x	•	•	•	x	x	x	•	x	x	x	x	x	x	x	x	x	x	5	
C ₁₁	x	•	•	•	x	x	x	•	x	x	x	x	x	x	x	x	x	•	6	
C ₁₂	•	•	•	x	•	x	x	•	x	•	x	x	x	x	x	•	x	•	7	
C ₁₃	x	•	•	x	•	x	x	•	x	•	x	x	x	x	x	•	x	x	7	
C ₁₄	x	•	•	•	x	x	x	•	•	x	x	x	x	x	x	x	x	•	8	
I _{Contractor}	x	•	x	•	x	x	•	•	x	x	x	•	x	x	x	x	x	•		

Figure 3.4: The attribute value matrix for the Employee area (SHYSTER output).

3.7.1 *Attributes*

The DUMPER writes details on all attributes: local and external.

Local attributes

Local attributes are displayed in the following format:²⁸

A_{12} : Did the employer pay the worker by time?

YES: the employer paid the worker by time.

⇒ Employee

NO: the employer did not pay the worker by time.

⇒ Contractor

UNKNOWN: it is not known whether the employer paid the worker by time.

The employer could pay the worker by time (e.g. by the hour, or by the week) or by results.

Specified direction is indicated using a ⇒ symbol: a value of YES for this attribute is directed towards the Employee result.²⁹ The last paragraph is the help string.

External attributes

External attributes are displayed in the following format:³⁰

A_4 : ⇔ Expectation area

YES: the applicant had a legitimate expectation which was affected by the decision.

⇐ Expectation

⇒ Affected

NO: the applicant did not have a legitimate expectation which was affected by the decision.

⇐ No-Expectation

UNKNOWN: it is not known whether the applicant had a legitimate expectation which was affected by the decision.

The link between this attribute and the Expectation area is indicated using a ⇔ symbol. The association of results from the external area with values of this attribute is indicated using a ⇐ symbol: if the Expectation area returns a result of Expectation the value of this attribute is set to YES. As with local attributes, specified direction is indicated using a ⇒ symbol.

3.7.2 Leading cases

Leading cases appear grouped under the appropriate result heading: e.g. “Cases in which the worker is an independent contractor.” They are displayed in the following format:

C_9 : *Queensland Stations Pty Ltd v. Federal Commissioner of Taxation* (1945) 70 CLR 539 (“*Queensland Stations v. FCT*”)

A_1 : the employer did not direct the manner in which the work was to be done.

A_2 : the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.

⋮

A_{18} : the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

In *Queensland Stations Pty Ltd v. Federal Commissioner of Taxation*,³¹ a 1945 decision of three justices of the High Court of Australia, agreements were entered into between Queensland Stations and some drovers. The agreements stated that the drovers would ...

The short case name appears in parentheses after the full citation. The attribute values are described in full. The summary is formatted as it would be if the case were used in a report, complete with footnotes.

3.7.3 Ideal points

Ideal points are displayed using a similar format to that used for leading cases. Details of the ideal point’s attribute values are given under an appropriate heading. For example:

I_{Employee} (the ideal case in which the worker is an employee):

3.8 The CHECKER module

The CHECKER module examines every pair of attributes in each area, checking for functional or stochastic dependence between

A_X : NO NO NO NO NO YES YES YES YES YES NO NO YES A_Y : NO YES NO NO NO NO YES YES YES YES YES NO YES

Figure 3.5: Example attribute values for two attributes A_X and A_Y .

those attributes. Detecting functional dependence is straightforward.³² And, although it is not possible to prove that two attributes are stochastically independent, it is possible to detect evidence of stochastic dependence.

3.8.1 *Detecting evidence of stochastic dependence*

Two events E_1 and E_2 are said to be stochastically independent if the probability of their both occurring is equal to the product of the probabilities of each of them occurring:

$$P(E_1 \wedge E_2) = P(E_1) P(E_2).$$

There are four types of known attribute pairs: YES/YES, YES/NO, NO/YES, and NO/NO. Let N be the number of known pairs in the attributes A_X and A_Y . Let x be the number of YESs in A_X , and let y be the number of YESs in A_Y . Let n be the number of YES/YES pairs for A_X and A_Y . Because known attribute values are binary, the number of any type of known pair is linked to the numbers of all other types, and can be expressed in terms of N , x , y and n :

$$\begin{aligned} \text{number of YES/YES pairs} &= n \quad (\text{by definition}), \\ \text{number of YES/NO pairs} &= x - n, \\ \text{number of NO/YES pairs} &= y - n, \\ \text{number of NO/NO pairs} &= N - x - y + n. \end{aligned}$$

So, in order to detect evidence of stochastic dependence it is necessary to examine the expectation and actual occurrence of only one of the four possible pairs. The CHECKER examines only the YES/YES pairs.

i	$P(n = i)$	$P(n \leq i)$	$P(n \geq i)$
0	0.0006	0.0006	1.0000
1	0.0245	0.0251	0.9994
2	0.1836	0.2087	0.9749
3	0.4079	0.6166	0.7913
4	0.3059	0.9225	0.3834
5	0.0734	0.9959	0.0775
6	0.0041	1.0000	0.0041
7	0.0000	1.0000	0.0000
\vdots	\vdots	\vdots	\vdots
13	0.0000	1.0000	0.0000

Figure 3.6: The probabilities for the example attributes A_X and A_Y defined in figure 3.5. $N = 13$, $x = 6$, $y = 7$.

Let $P(n)$ be the probability of there being exactly n YES/YES pairs given N , x and y , and assuming random data:

$$\begin{aligned}
 P(n) &= \frac{\text{number of configurations with exactly } n \text{ YES/YES pairs}}{\text{total number of configurations}} \\
 &= \frac{\binom{y}{n} \binom{N-y}{x-n}}{\binom{N}{x}}.
 \end{aligned}$$

Because the variables N , x , y , and n specify a combination of attribute values, $P(n)$ is the probability of that combination occurring.

The manner in which the CHECKER uses this formula for $P(n)$ to check for evidence of stochastic dependence between attributes is best illustrated by example.

Consider two attributes A_X and A_Y , with known attribute values as shown in figure 3.5.³³ There are thirteen known pairs: $N = 13$. There are six YESs in A_X : $x = 6$. There are seven YESs in A_Y : $y = 7$. The formula for $P(n)$ can be used to calculate the probability that $n = i$ for $i = 0 \dots N$. Figure 3.6 lists these probabilities in the column labelled “ $P(n = i)$ ”.

There are five YES/YES pairs in A_X and A_Y : $n = 5$. Figure 3.6 shows that the probability of there being exactly five YES/YES pairs (given the distribution of YESs and NOS in A_X and A_Y , and assuming random data) is 0.0734.

But, the probability of there being exactly five YES/YES pairs is not of much use on its own. What is important is whether the number of YES/YES pairs is unusually high, or unusually low.

The “ $P(n \leq i)$ ” column gives the probability of there being i YES/YES pairs or fewer: i.e. the cumulative total of the “ $P(n = i)$ ” column. The “ $P(n \geq i)$ ” column gives the probability of there being i YES/YES pairs or more: i.e. the cumulative total of the “ $P(n = i)$ ” column, summing backwards from the bottom. The probability of there being five YES/YES pairs or fewer is 0.9959. The probability of there being five YES/YES pairs or more is 0.0775.

The method that the CHECKER uses to detect stochastic dependence is analogous to using the χ^2 (“chi-square”) test for independence,³⁴ except that that test assumes a normal distribution and, hence, a large sample whereas the CHECKER calculates probabilities exactly and does not require a large sample. (SHY-STER’s method is an example of what is called Fisher’s exact test.³⁵)

It is necessary to choose a threshold of likelihood, below which a given number of YES/YES pairs will be considered unusually high or unusually low. When using the χ^2 test, it is common practice to use a threshold of 0.05. Using this threshold, the occurrence of five YES/YES pairs in A_X and A_Y is neither unusually high nor unusually low. This means that the combination of attribute values in those attributes is not unusual: there is no evidence of stochastic dependence between A_X and A_Y .

Had there been six YES/YES pairs, that would have been unusually high because $P(n \geq 6) = 0.0041$. One or no YES/YES pairs would have been unusually low, because $P(n \leq 1) = 0.0251$.

For every pair of attributes, the CHECKER counts the actual number of YES/YES pairs and calculates the probability of there being that number of YES/YES pairs or fewer, and the probability of there being that number of YES/YES pairs or more.

The CHECKER does not need to build a complete probability table, like that in figure 3.6, in order to calculate these two probabilities for each attribute pair. The probability of i YES/YES pairs or fewer is $P(n \leq i) = \sum_{n=0}^i P(n)$, and the probability of i YES/YES

pairs or greater is $P(n \geq i) = 1 - \sum_{n=0}^{i-1} P(n)$. So, $P(n)$ needs only to be calculated for $n = 0 \dots i$.

The CHECKER does not use the formula for $P(n)$ directly when calculating probabilities. Because $n \geq \max(0, x + y - N)$, the first non-zero probability is either $P(0)$ or $P(x + y - N)$. By substitution into the formula for $P(n)$,

$$P(0) = \frac{(N - x)!(N - y)!}{N!(N - x - y)!}, \quad x + y \leq N,$$

and

$$P(x + y - N) = \frac{x!y!}{N!(x + y - N)!}, \quad x + y \geq N.$$

The CHECKER starts with the first non-zero probability and successively multiplies it by $P(i + 1)/P(i)$: by substitution,

$$\frac{P(i + 1)}{P(i)} = \frac{(i - x)(i - y)}{(i + 1)(N - x - y + i + 1)}.$$

This is a more efficient method of calculating each probability than applying the formula for $P(n)$ directly.

$P(i + 1)/P(i)$ becomes zero when $i = x$ or $i = y$, so all values of $P(i)$ for $i > \min(x, y)$ are zero. This limit on i is never exceeded because $n \leq \min(x, y)$.

3.8.2 Writing matrices of probabilities

Probability figures are written, in matrix form, to SHYSTER's probabilities file. Each cell in this matrix has two figures:³⁶

1.00	probability of the actual number of YES/YES pairs or fewer;
0.08	probability of the actual number of YES/YES pairs or more.

If a probability figure is not above the threshold of 0.05 it is marked with a \bullet symbol and a message is written to the log file to warn the legal expert that there is evidence of stochastic dependence. If there is an equivalence function or an inverse function mapping one attribute to the other, the first probability figure is marked with a \blacksquare symbol and a warning message is written.

An extract from the probabilities matrix for the Employee area is given in figure 3.7; the complete probabilities file is in §B.4. There is functional dependence between attributes A_4 and A_5 . There is evidence of stochastic dependence between attributes A_7 and A_9 .

A ₂	A ₃	A ₄	A ₅	A ₆	A ₇	A ₈	A ₉	A ₁₀	...	
0.05	1.00	0.30	0.95	1.00	0.96	0.69	0.41	0.62	...	A ₁
1.00	0.15	0.95	0.30	0.06	0.28	0.80	0.91	0.85	...	A ₂
	0.45	0.90	0.50	0.27	0.09	1.00	1.00	1.00	...	A ₃
	1.00	0.50	0.90	0.97	1.00	0.58	0.19	0.45	...	A ₄
		0.50	0.90	1.00	0.77	0.58	0.56	1.00	...	A ₅
		0.90	0.50	0.23	0.77	0.89	0.88	0.45	...	A ₆
			0.00	0.50	0.50	0.88	1.00	1.00	...	A ₇
			1.00	0.87	0.88	0.56	0.08	0.10	...	A ₈
				0.87	0.88	0.56	0.08	0.10	...	A ₉
				0.50	0.50	0.88	1.00	1.00	...	A ₁₀
					0.99	0.80	0.22	0.73	...	A ₁₁
					0.12	0.71	0.98	0.77	...	A ₁₂
						0.58	0.02	0.50	...	A ₁₃
						0.88	1.00	0.91	...	A ₁₄
							1.00	0.89	...	A ₁₅
							0.16	0.58	...	A ₁₆
								0.88	...	A ₁₇
								0.56	...	A ₁₈
								

Figure 3.7: An extract from the probabilities matrix for the Employee area (SHYSTER output). The area has 18 attributes; only 45 of the 153 cells in the complete matrix are shown here.

3.9 The SCALES module

The SCALES module assigns weights to attributes and writes, to the weights file, a table of weights for each area in the specification.

3.9.1 Calculating weights

For each attribute, the SCALES module calculates a weight and some result weights (one for each result).

The *weight* is the inverse of the variance³⁷ and it ranges from 4 to infinity.³⁸ A warning is issued if an attribute has infinite weight.

A *result weight* is the inverse of the variance of the attribute values for that result. Result weights are used to calculate the strength of attribute directions because the attribute directions represent the extent to which the attribute values of the instant case suggest a given result.³⁹

3.9.2 Writing tables of weights

The SCALES module writes to the weights file a table of weights for each area in the specification. The weights file for the EMPLOYEE specification is given in §B.5. Each table has columns for the mean μ , variance σ^2 and weight w of each attribute for each result, and for the attribute as a whole. The mean column for each result is that result's centroid.⁴⁰

3.10 The ADJUSTER module

The ADJUSTER module allows any of the attribute weights (including result weights) in the current area to be set to any desired value. This feature is intended for use by the legal expert—not the user, who need not be aware of the manner in which SHYSTER weights its attributes. Using the ADJUSTER, the legal expert can test the effect of changing weights during the development of a specification.

The ADJUSTER is not invoked unless weight adjustment is enabled using the `-a` switch on the command line. If a weight is changed, an adjusted weights file is written for the appropriate area.

3.11 The CONSULTANT module

The CONSULTANT module determines the attribute values for the instant case in the current area. If an attribute is external, the CONSULTANT invokes the CASES module again and assigns the attribute a value on the basis of the result identifier that is returned. If an attribute is local, the user is interrogated as to the attribute value.

At present, the CONSULTANT uses a simple scrolling prompted dialogue. If the user has enabled echo mode (using the `-e` switch on the command line) then the CONSULTANT echoes the user's input by writing the appropriate attribute string to the terminal. This ensures that the user understands the meaning of the attribute value that she/he has entered. SHYSTER's modular design is such that any desired interface could be employed by changing just this module.

3.12 The ODOMETER module

The ODOMETER module performs all of SHYSTER's distance calculations, and writes tables of distances to the distances file.

3.12.1 *Calculating distances*

As explained in the previous chapter,⁴¹ for SHYSTER each of the commonly used similarity measures reduces to one of six measures, and a variant of the weighted distance metric d'_{jk} was chosen. All six similarity measures are summarized in figure 3.8.

The ODOMETER calculates the distances (known and unknown) between the instant case and the leading cases, the ideal points, and the centroids. It also calculates values for the extra similarity measures, and the strength of the attribute directions. Using the known and unknown distances it determines which are the nearest cases and the nearest result.

If necessary, it resolves equidistant results by reference to the rank of the courts which decided the nearest cases, and the recentness of those cases. A warning is issued if equidistance has to be resolved in this fashion.

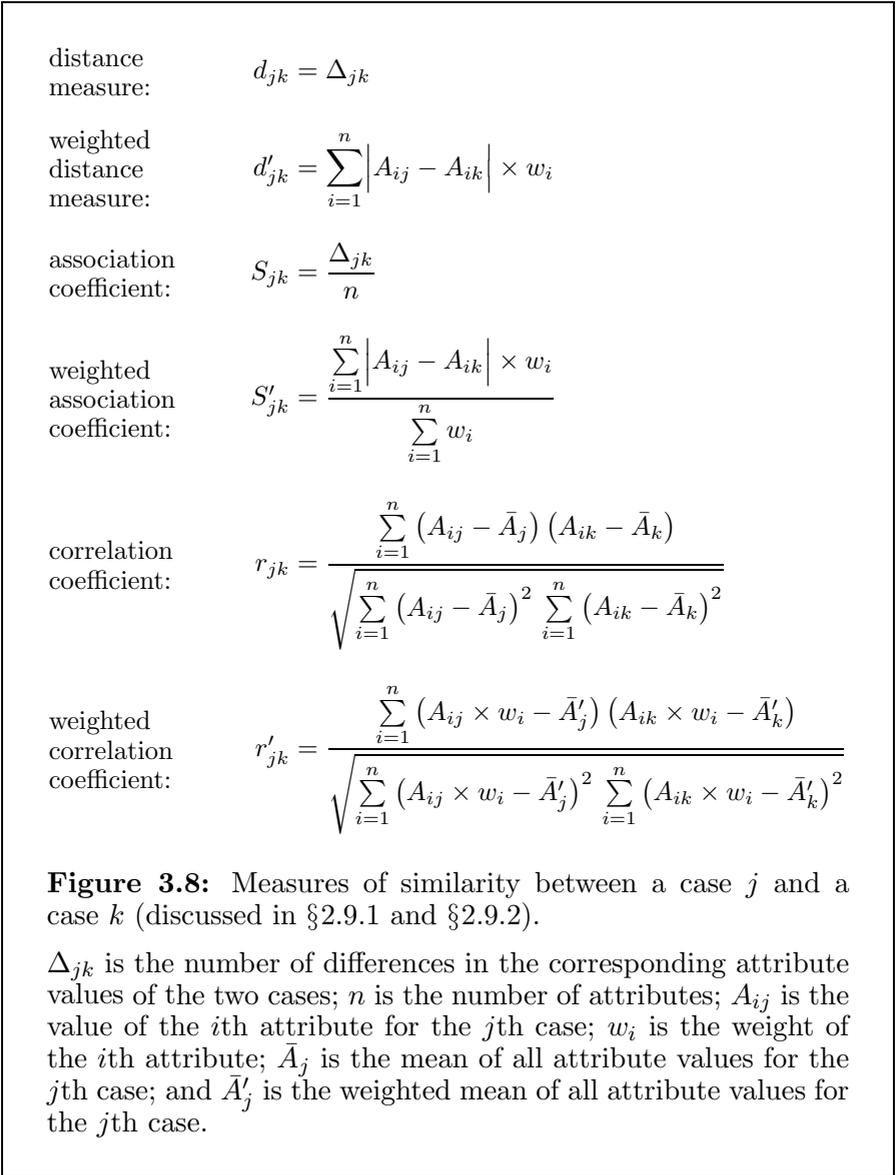
SHYSTER uses a precision threshold of two decimal places in all of its comparisons.⁴² This allows for the possibility of rounding errors having been introduced in SHYSTER's arithmetic, and recognizes the danger of relying too much on precise quantification of abstract notions.

The ODOMETER is invoked for the instant case, and for each instantiation and each hypothetical.⁴³ It treats each instantiation or hypothetical as if it were the instant case for the purposes of performing its calculations.

3.12.2 *Writing tables of distances*

The ODOMETER writes, to the distances file, a table of distances for the instant case, each instantiation, and each of the chosen hypotheticals.⁴⁴

A distances file for the Employee area is given in full in §B.6. An extract from that file—the table of distances for the uninstantiated and unhypothesized instant case—is given in figure 3.9.⁴⁵ The instant case is *Building Workers' Industrial Union of Australia v. Odco Pty Ltd*,⁴⁶ which is discussed in detail in the next chapter.⁴⁷



The table in figure 3.9 includes an attribute value matrix, similar to the one in figure 3.4, with the addition of the instant case C_{Instant} and a centroid for each result: μ_{Employee} and $\mu_{\text{Contractor}}$. As before, the rank of the court that decided each case is in the column labelled “ c ”.

Case	Attributes																		c	d _K	d _U	Δ	S	S'	r	r'	Result										
	A ₁	A ₂	A ₃	A ₄	A ₅	A ₆	A ₇	A ₈	A ₉	A ₁₀	A ₁₁	A ₁₂	A ₁₃	A ₁₄	A ₁₅	A ₁₆	A ₁₇	A ₁₈																			
C _{Instant}	x	•	x	•	x	x	x	x	x	x	•	x	x	x	x	x	x	•																			
C ₁	x	•	•	x	•	x	x	x	x	x	•	x	x	x	x	x	x	x	1	34.39	10.13	7	0.44	0.33	0.07	0.11	Employee ⇒ 19.30 I ⇒ 19.30 μ ⇒ 12.10										
C ₂	•	•	x	•	x	x	x	x	x	x	x	x	x	x	x	x	x	2	30.95	10.13	7	0.44	0.29	-0.08	0.09												
C ₃	•	x	•	x	•	•	x	x	x	•	x	x	x	x	x	x	x	4	50.31	10.13	9	0.56	0.48	-0.22	-0.26												
C ₄	•	x	•	x	•	•	x	x	x	x	x	x	x	x	x	x	x	5	33.22	14.16	7	0.47	0.33	-0.11	-0.18												
C ₅	•	x	•	x	•	•	x	x	x	•	x	x	x	x	x	x	x	7	27.96	10.13	6	0.38	0.27	0.15	0.11												
C ₆	x	•	•	x	x	x	x	x	x	•	x	x	x	x	x	x	x	7	18.84	68.29	4	0.40	0.40	0.17	0.23												
C ₇	•	•	x	•	x	•	x	x	x	•	•	x	x	x	x	x	x	8	42.31	10.13	7	0.44	0.40	0.22	0.06												
I _{Employee}	•	x	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•		79.32	15.03	12	0.80	0.79	-0.45	-0.45												
μ _{Employee}	•	•	x	•	•	•	•	•	•	•	•	•	•	•	•	•	•		31.28	10.13	7	0.44	0.30	0.06	0.02												
C ₈	x	•	x	x	x	x	x	•	x	x	x	x	x	x	x	x	x	3	12.92	10.13	3	0.19	0.12	0.46	0.56	Contractor ⇒ 2∞+55.90 μ ⇒ 2∞+52.63 μ ⇒ 33.33											
C ₉	x	•	x	•	x	x	x	x	x	x	x	x	x	x	x	x	x	3	24.61	10.13	5	0.31	0.23	0.23	0.25												
C ₁₀	x	•	•	x	x	•	x	x	x	x	x	•	x	x	x	x	x	5	26.06	10.13	5	0.31	0.25	0.23	0.22												
C ₁₁	x	•	•	x	x	•	•	•	x	x	x	x	x	x	x	x	x	6	19.90	10.13	4	0.25	0.19	0.45	0.46												
C ₁₂	•	•	x	•	•	x	•	•	x	x	•	x	x	x	x	x	x	7	39.49	10.13	7	0.44	0.37	0.22	0.14												
C ₁₃	x	x	x	x	x	x	x	x	x	•	x	x	x	x	x	x	x	7	20.58	60.61	4	0.36	0.38	0.21	0.20												
C ₁₄	x	•	•	•	x	x	x	x	x	x	x	x	x	x	x	x	x	8	19.90	10.13	4	0.25	0.19	0.45	0.46												
I _{Contractor}	x	x	x	x	x	x	x	•	x	x	•	x	x	x	x	x	x		21.11	22.17	3	0.21	0.23	0.52	0.29												
μ _{Contractor}	x	•	•	x	x	x	x	•	x	x	x	x	x	x	x	x	x		18.86	10.13	4	0.25	0.18	0.53	0.55												

Figure 3.9: The table of distances for *BWU v. Odco* (SHYSTER output). The nearest neighbour is *C*₈, so the nearest result is Contractor; the nearest other is *C*₅. SHYSTER's opinion on *BWU v. Odco* is discussed in §4.4.3.

The known and unknown distances are in columns labelled “ d_K ” and “ d_U ”. Unweighted distance measures are in the column labelled “ Δ ”—not “ d ”, to avoid confusion with the known and unknown distances. Values for the other similarity measures (S , S' , r and r') are labelled appropriately.⁴⁸

The strength of each non-zero attribute direction is displayed in the “Result” column. A \Rightarrow symbol indicates specified direction; a \xrightarrow{I} symbol indicates ideal point direction; a \xrightarrow{C} symbol indicates centroid direction.⁴⁹ Each number represents the strength of the direction towards that result.

3.13 The REPORTER module

The principal output from SHYSTER is contained in its report file, written by the REPORTER module. This module also implements SHYSTER’s safeguards and writes information about them, together with a general summary of its report, to the log file.

In each area, the REPORTER is invoked once for the instant case, and once for each instantiation and for each chosen hypothetical.⁵⁰ Only if an instantiation has a different result to that of the instant case does the REPORTER write a report on that instantiation.

A report file for the Employee area is given in full in §B.7. Again, the instant case is *BWIU v. Odco*. Except where otherwise indicated, the examples in this section are taken from that report file. Other example report files are given in appendix A.

3.13.1 Arguing with the instant case

The REPORTER argues that the result in the instant case will be the nearest result, then builds a counterargument for each of the nearest other results. This same process is also used to argue with instantiations and with hypotheticals (as discussed below).

Arguing for the nearest result

For the instant case, the REPORTER starts by writing the opening string to the report file. It then states the facts of the instant case and declares its opinion as to the likely result—the nearest result:

In my opinion—following *Humberstone v. Northern Timber Mills*—the worker is an independent contractor.

Humberstone v. NTM (C_8 in figure 3.9) is the nearest neighbour. It is also the nearest unknown neighbour. There are no nearest known cases; all of the leading cases have some unknown distance because of the two UNKNOWNNS in the instant case.

The REPORTER then summarizes the nearest neighbour:⁵¹

In *Humberstone v. Northern Timber Mills*,⁵² a 1949 decision of three justices of the High Court of Australia, Humberstone carried goods for NTM. He had originally held himself out as a carrier,
...

If the case is identical to the instant case—if it has the same attribute values—then the REPORTER announces that the two cases are “on all fours.”⁵³ If there is no known distance between the cases but there is some unknown distance, it declares that the two cases “may be on all fours” and explains its reservation by reference to the unknown attributes. In this example there are some known differences. First, the REPORTER lists all of the similarities:

There are several significant similarities between the instant case and *Humberstone v. NTM*: the employer did not direct the manner in which the work was to be done; the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; ...

Three or more similarities are characterized as “significant”; two similarities are “very significant”; a solitary similarity is called “extremely significant,” as it must be for such a dissimilar case to be the nearest neighbour.

Then the REPORTER lists all of the differences:⁵⁴

However, the instant case is not on all fours with *Humberstone v. NTM*. In that case the worker was not in business on her/his own account; the worker was allowed to employ others to assist with her/his work; the worker was not required to work at specified times; the employer did not pay the worker by time; and the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

And if there are any UNKNOWNNS in the leading case—there are none in this example—then they are explained too.

Despite the differences, SHYSTER stands by its original statement:

Nevertheless, I believe that *Humberstone v. NTM* should be followed.

If there are equidistant nearest neighbours they are all handled in this fashion, with a linking paragraph written between each pair of cases. This paragraph explains which case is the more important, and why. For example, the report on the second hypothetical for *BWIU v. Odco* includes the following paragraph which introduces a discussion of *Ready Mixed v. Minister*, having just discussed *Australian Mutual Provident Society v. Chaplin*:⁵⁵

In 1967, *Ready Mixed Concrete (South East) Ltd v. Minister of Pensions and National Insurance*⁵⁶ was decided by the Queen's Bench Division of the English High Court. (A case decided by the Queen's Bench Division of the English High Court is not as good authority as a case decided by the Judicial Committee of the Privy Council—like *AMP v. Chaplin*; furthermore *Ready Mixed v. Minister* is 11 years older than *AMP v. Chaplin*.)

Arguing for other results

For every other result, the REPORTER discusses the nearest other. It explains the effect of following the nearest other instead of the nearest neighbour, then summarizes the nearest other:

If *Ferguson v. John Dawson and Partners (Contractors) Ltd* is followed then the worker is an employee.

In *Ferguson v. John Dawson and Partners (Contractors) Ltd*,⁵⁷ a 1976 decision of the English Court of Appeal, Ferguson fell off a roof while removing some scaffolding boards. He claimed damages against Dawson (the building contractors) for breach of statutory duty relying on . . .

Once again all of the similarities are listed, but this time the differences are decisive:

However, there are several significant differences between the instant case and *Ferguson v. Dawson*. In that case the employer directed the manner in which the work was to be done; the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was an integral part of the employer's business; . . .

(Like the similarities in the nearest neighbours, the differences in the nearest others are characterized as “significant,” “very significant” or “extremely significant,” depending on their number.)

The REPORTER also compares the importance of this case with that of the nearest neighbour,⁵⁸ before reiterating its opinion:

Note also that *Ferguson v. Dawson* is only a decision of the English Court of Appeal and not as good authority as a case decided by three justices of the High Court of Australia—like *Humberstone v. NTM*.

Consequently, there is nothing in *Ferguson v. Dawson* to warrant any change in my conclusion.

The REPORTER is not swayed from its conclusion by the importance of the nearest other. For example, in the report on the first hypothetical for *BWIU v. Odco* it writes:

Despite the fact that *Cam v. Sargent* is a decision of four justices of the High Court of Australia (and better authority than a case decided by three justices of the High Court of Australia—like *Humberstone v. NTM*), there is nothing in *Cam v. Sargent* to warrant any change in my conclusion.

Equidistant nearest others are handled in a similar fashion to that used for equidistant nearest neighbours. The report on the instant case concludes with the closing string.

Variations

Although the REPORTER relies heavily on the strings supplied by the legal expert in the specification, each report is more than a mere regurgitation of those strings. The structure of each report varies depending on the circumstances. For example, where a case would have been the nearest case if not for its unknown distance, the REPORTER makes this clear—without any mention of unknown distance. This example is taken from another report file:⁵⁹

I would have suggested that *Stevenson v. Macdonald (1)* be followed (instead of *Massey v. Crown Life*) except that it is not known whether the employer supervised or inspected the work; it is not known whether the employer paid the worker by time; it is not known whether the money that the employer paid to the worker was stated to be a “fee”; . . .

Different situations are handled in different ways at several stages in the process of preparing the report. For this reason, there are many different possible reports, even ignoring the difference in case names, summaries, and other strings. This means that SHYSTER’s

reports read quite well. Although their style is a little stilted, it is just possible that they could be mistaken for the work of a lawyer—although that was not one of the aims of the SHYSTER project.

3.13.2 *Arguing with instantiations*

For the purposes of writing reports on instantiations, the REPORTER treats each instantiation as if it were the instant case and follows the steps for arguing with the instant case outlined above.⁶⁰ The only differences are in the introductory comments, and in the fact that the instant case is referred to as the “instantiated case.”

For example, a report on an instantiation from another test case commences as follows:⁶¹

It may be that the following is true of the instant case: the employer would not make a profit/loss if the work performed by the worker cost less/more than expected; and the employer neither supervised nor inspected the work.

If that is so then in my opinion—following *Ready Mixed Concrete (South East) Ltd v. Minister of Pensions and National Insurance*—the worker is an independent contractor.

3.13.3 *Arguing with hypotheticals*

As with instantiations, to write a report on a hypothetical the REPORTER treats that hypothetical as if it were the instant case and follows the steps for arguing with the instant case outlined above.⁶² Again, the introductory comments are different, and the instant case is referred to as the “hypothetical case.”

The report on the first hypothetical in the report file for *BWIU v. Odco* starts with these words:⁶³

Consider the instant case changed so that the following is true: the worker was allowed to employ others to assist with her/his work; and the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

If that were so then I would be more strongly of the opinion that—following *Humberstone v. Northern Timber Mills*—the worker is an independent contractor.

If the hypothetical variations lead SHYSTER to a different conclusion, as in the second hypothetical, the words are different again:

Consider the instant case changed so that the following is true: the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; and the worker was an integral part of the employer's business.

If that were so then my opinion would be that—following *Ferguson v. John Dawson and Partners (Contractors) Ltd*—the worker is an employee.

3.13.4 *Safeguards*

As well as constructing its reports, the REPORTER implements the safeguards explained in the previous chapter.⁶⁴ It determines which would be the nearest neighbours applying, in turn, each of the extra similarity measures: d_{jk} , S_{jk} , S'_{jk} , r_{jk} and r'_{jk} . If these measures suggest different nearest neighbours from those chosen by SHYSTER using its known and unknown distance, that fact is noted in the log file.

Figure 3.10 is extracted from the log file for *BWIU v. Odco*; the complete log file is in §B.2. The fact vector for the instant case is given, then the short case names of the nearest neighbour and the nearest other. All of the extra similarity measures suggest the same nearest neighbour; there are no safeguard warnings. The nearest result is declared to be *Contractor* (this is the identifier that is returned by this invocation of the case-based system).

The fact vector for the first instantiation is given, and the differences between it and the instant case are marked with carets. In this instantiation, the nearest neighbour and nearest other are the same as in the uninstantiated instant case. However, some of the extra similarity measures now disagree with the choice of nearest neighbour. These disagreements are set out under the “Safeguards” heading.⁶⁵ Extra cases which the extra measures suggest as the nearest neighbour are marked with a +; if an extra case has a different result to that of the instantiation, it is marked with a * and its result appears in parentheses after the case name. If an extra measure does not suggest one of the nearest neighbours, the case name is marked with a -.

```

Fact vector is (NYNYNNUNNYUNNNNNY).
  Nearest neighbours:
    Contractor:
      C8 Humberstone v. NTM
  Nearest others:
    Employee:
      C5 Ferguson v. Dawson
Nearest result for the instant case is Contractor.
Instantiation 1 is (NYNYNNUNNYUNNNNNY).
                   ^   ^
  Nearest neighbours:
    Contractor:
      C8 Humberstone v. NTM
  Nearest others:
    Employee:
      C5 Ferguson v. Dawson
Safeguards:
  Distance measures:
    * C6 Stevenson v. Macdonald (2) (Employee)
    + C11 AMP v. Chaplin
    + C13 Stevenson v. Macdonald (1)
  Association coefficients:
    + C11 AMP v. Chaplin
  Correlation coefficients:
    - C8 Humberstone v. NTM
    + C11 AMP v. Chaplin
  Weighted correlation coefficients:
    - C8 Humberstone v. NTM
    + C11 AMP v. Chaplin
Nearest result for instantiation 1 is Contractor.

```

Figure 3.10: An extract from the log file for *BWIU v. Odco* (SHYSTER output).

All of these differences are logged, but only some of them will cause a warning to be issued. If one or both of the weighted safeguard measures suggest that a case with a different result should be the nearest neighbour then a warning is issued. In this example, only the (unweighted) distance measures suggest a different result, so no warning is issued.

The REPORTER also writes to the log file if the ideal points, centroids or any of the three attribute directions (specified, ideal point or centroid directions) suggest a different result. However, a warning is not issued unless an ideal point or a centroid with a different result is at least as near to the instant case (or instantiation or hypothetical) as is the nearest neighbour, or if the specified directions suggest a different result. Warnings are written to the log file and to the standard error stream.

In summary, SHYSTER will issue a warning in each of the following circumstances:

- the weighted association coefficients suggest that a case, with a different result to that of the nearest neighbour, ought to be the nearest neighbour;
- the weighted correlation coefficients suggest that a case, with a different result to that of the nearest neighbour, ought to be the nearest neighbour;
- an ideal point suggesting a different result is at least as near to the instant case as is the nearest neighbour;
- a centroid suggesting a different result is at least as near to the instant case as is the nearest neighbour; or
- the specified directions suggest a different result or results.

As explained in the previous chapter,⁶⁶ SHYSTER will also issue a warning if:

- there are two or more equidistant results.

And, as also explained in the previous chapter,⁶⁷ a warning is issued if:

- an instantiation of the instant case has a different result to that of the uninstantiated instant case.

3.14 Conclusion

SHYSTER is a working implementation of the pragmatic approach to case law adopted, and justified, in the previous chapter. It has been designed to allow a legal expert to specify areas of case law using a simple specification language. SHYSTER's case-based system has been constructed so as to facilitate its linking with a rule-based system to form a hybrid legal expert system.

Within the limitations imposed by its internal representation of case law, SHYSTER is capable of producing sophisticated reports on the likely outcome in user-specified instant cases. In the process of constructing a report, SHYSTER produces several intermediate files containing information of use to the knowledge engineer and the legal expert.

The next chapter discusses the specification of areas of law and the use of those specifications, and various testing methods, to evaluate SHYSTER and its approach to case law.

Notes

- 1 Galsworthy 1941 at 36.
- 2 Lucas 1935 at 394. Letter to Samuel Rogers.
- 3 Paramount. Screenplay by Arthur Sheekman.
- 4 International standard ISO/IEC 9899: 1990; Australian standard AS 3955–1991. Kernighan and Ritchie 1988 describe ANSI C which is the same as ISO C. Popple 1993b lists the code for each module in full.
- 5 §4.4.
- 6 256 characters and 16 characters, respectively.
- 7 UNIX's `stderr` stream.
- 8 Lamport 1986 describes \LaTeX which is a set of macros for Knuth's \TeX system (1984). This book was prepared using \LaTeX . SHYSTER's \LaTeX output is suitable for processing by \LaTeX version 2.09 (25 March 1992) and \TeX version 3.141. It can also be processed, in “compatibility mode,” by $\LaTeX_{2\epsilon}$ which is described by Lamport 1994.
- 9 The SHYSTER output that appears in the appendices to this book was produced using the `-i` switch which causes SHYSTER to write \LaTeX code suitable for inclusion in another \LaTeX document.
- 10 UNIX's `stdout` stream.
- 11 A string, as defined in figure 3.3, includes the enclosing quotation marks. The `TOKENIZER` discards these quotation marks when the specification is read. Hence, the word *string* is used in two different ways in this description of SHYSTER: before being tokenized, a string includes the enclosing quotation marks; once internally represented by SHYSTER, a string is only those characters which appeared between the enclosing quotation marks in the specification file.

12 A string may contain commands which will be processed by \LaTeX if that string is included in one of SHYSTER's files. \LaTeX commands are prefixed with a \backslash character. The $\$$, $\&$ and $\%$ characters have special meanings in \LaTeX ; if one of these characters appears in a string, SHYSTER converts it into the command that produces the appropriate character: $\backslash\$$, $\backslash\&$ or $\backslash\%$.

13 As with strings (see the note before last), attribute vectors are defined in figure 3.3 to include the enclosing parentheses, but the `TOKENIZER` discards these parentheses when the specification is read.

14 Whitespace is any sequence of spaces, tabs, vertical tabs, carriage returns, or form feeds.

15 SHYSTER's is an LL(1) parser.

16 EBNF is described by Wirth 1977.

17 Note that the specification of an external attribute requires the use of result identifiers from another area, as explained in §3.6.3.

18 This is A_{12} from the `Employee` area of the `EMPLOYEE` specification.

19 This is A_4 from the `Affected` area of the `NATURAL` specification.

20 The external area need not appear in the specification before it is linked to an external attribute; forward references are allowed, and are not checked until invocation. Recursive references (circular definitions) are not allowed but SHYSTER does not detect them, unless the reference is to the area in which the attribute is specified.

21 The specification of an `UNKNOWN` string in this example is not strictly necessary; no result identifier returned by the `Expectation` area can produce a value of `UNKNOWN` in this attribute. However, if it is not specified and one of the leading cases or ideal points has a value of `UNKNOWN` for this attribute, the `DUMPER` module will issue a warning.

22 Result identifiers are not checked for validity, so the legal expert should ensure that these identifiers match result identifiers in the appropriate external area. If the same result identifier is specified for two or all of the possible attribute values, it is linked to that first specified (the order being `YES`, `NO` then `UNKNOWN`).

23 The order in which cases are specified is unimportant. SHYSTER groups cases by their result, and orders the cases in each group according to the importance of the court in which each case was decided.

24 See, for example, *Moffatt v. Kazana* [1969] 2 QB 152 in the `Finder` area of the `FINDER` specification, and *Ready Mixed Concrete (South East) Ltd v. Minister of Pensions and National Insurance* [1968] 2 QB 497 in the `Employee` area of the `EMPLOYEE` specification. Both cases were decided in 1967.

25 This warning is actually issued by the `CASES` module, not the `PARSER`, but it is convenient to mention it here.

26 This happens in the `NATURAL` specification (§4.5.2), but note the discussion there as to why that specification was not changed.

27 I found that this sort of graphical representation conveys its information more clearly than does one using Ys, Ns and Us, or ones and zeros.

28 As with the example specification of a local attribute in §3.6.3, this is A_{12} from the `Employee` area of the `EMPLOYEE` specification.

29 If an attribute value is directed towards more than one result, result identifiers are displayed separated by a \vee symbol.

30 As with the example specification of an external attribute in §3.6.3, this is A_4 from the Affected area of the NATURAL specification.

31 (1945) 70 CLR 539.

32 §2.8.

33 These attributes are A_4 and A_9 , respectively, from the Employee area of the EMPLOYEE specification (see figure 3.4).

34 Conover 1971 at 154–8.

35 Fisher 1970.

36 This cell contains the probabilities for the example attribute values in figure 3.5.

37 Because all of SHYSTER's known attribute values are assigned numerical values of 0 or 1, the variance σ_i^2 (defined in §2.7) simplifies to $\bar{A}_i - \bar{A}_i^2$. SHYSTER uses this simplified formula to calculate the variance.

38 If an attribute has no known attribute values (i.e. each of its values is UNKNOWN) it is given no weight and a warning message is issued. A further warning is issued (by the ODOMETER) if the instant case or an ideal point has a known attribute value for the weightless attribute.

39 §2.12.4.

40 §2.12.3.

41 §2.9.3.

42 In addition to the precision threshold that it uses in its comparisons, SHYSTER has a second precision threshold within which it considers two cases to be equidistant. Both of these thresholds are the same—all comparisons are precise to two decimal places—but they need not be; by changing one constant, SHYSTER can be rebuilt with a threshold for deciding when two cases are equidistant that is different to the threshold that it uses in its other comparisons.

43 The ODOMETER is invoked twice for some hypotheticals. The first time it performs its calculations without writing anything to the distances file. For those hypotheticals that are chosen to be reported upon, the ODOMETER is called a second time to perform the calculations again and to write details to the distances file. Only a fraction of the hypotheticals are chosen; performing the calculations twice for the chosen hypotheticals avoids having to store the results of the calculations for all hypotheticals.

44 How hypotheticals are chosen is explained in §2.11.3.

45 Tables of distances extracted from other distances files can be found in figures 4.3, 4.6, 4.7 and 4.11.

46 (1991) 29 FCR 104.

47 §4.4.3.

48 If one of the attributes is infinitely weighted, the values obtained for S' become meaningless because both its numerator and its denominator are infinite; in this event, values for S' are not written to the dump file, and S' is not used as a safeguard. Calculation of the weighted correlation coefficient r' is complicated when one of the attributes is infinitely weighted; if this happens, a very large weight is used in place of an infinite one. If either of two cases has all attribute values the same, the correlation coefficients r and r' are meaningless and are ignored for safeguard purposes.

49 If all three directions for a given result are of the same strength, a \Rightarrow symbol and a single number appear in their place.

50 How hypotheticals are chosen to be reported on is explained in §2.11.3.

51 Cases are not summarized more than once in the same report—and not summarized at all if the user has enabled quiet mode (using the `-q` switch on the command line). In quiet mode, opening and closing strings are not written either.

52 (1949) 79 CLR 389.

53 The rather quaint expression “on all fours” is used by FINDER (see, for example, Tyree 1989 at 160). Although this expression may seem twee, it is preferable to “the same,” “identical,” etc., because two cases are never completely identical. Its meaning is clear from the context, and its oddness draws the reader’s attention to the fact that something less than sameness is meant.

54 This extract illustrates one of SHYSTER’s limitations: its inability to distinguish between differences and distinctions, discussed in §5.2.4.

55 (1978) 18 ALR 385. This paragraph actually links the discussion of two equidistant nearest others, but paragraphs of the same structure are used to link equidistant nearest neighbours.

56 [1968] 2 QB 497.

57 [1976] 1 WLR 1213.

58 If there is more than one nearest neighbour, the comparison is made with the most important nearest neighbour.

59 This quotation is taken from the report file for *Narich Pty Ltd v. Commissioner of Pay-roll Tax* (1983) 50 ALR 417 which is used as a test case in §4.4.3.

60 The opening and closing strings are not written again when arguing with instantiations.

61 This quotation is taken from the report on the fourth instantiation in the report file for *Re Porter; Re Transport Workers Union of Australia* (1989) 34 IR 179 which is given in full in §A.4. *Re Porter* is used as a test case in §4.4.3.

62 As with instantiations, the opening and closing strings are not written again when arguing with hypotheticals.

63 See §5.2.4 for an explanation of how this extract illustrates SHYSTER’s inability to distinguish between differences and distinctions.

64 §2.12.

65 “Weighted association coefficients” does not appear as a subheading in this example because those coefficients agree with the choice of nearest neighbour.

66 §2.12.5.

67 §2.12.6.

4 Case studies

... the notion that a computer can predict the course of judicial decision rests on assumptions that are demonstrably untenable, does violence to the very nature of law, and is moreover certain to blunt the professional techniques of any lawyer who relies on machines rather than on his own powers of reasoning and advocacy.

Frederick Bernays Wiener (1962)

*Decision Prediction by Computers: Nonsense Cubed—and Worse*¹

The Law is the true embodiment
Of everything that's excellent.
It has no kind of fault or flaw,
And I, my Lords, embody the Law.

William Gilbert (1882)

*Iolanthe; or The Peer and the Peri*²

Great cases, like hard cases, make bad law.

Oliver Wendell Holmes (1904)

*Northern Securities Co. v. United States*³

4.1 Introduction

SHYSTER is unusual amongst legal expert systems in that it has not been developed specifically for a given area of the law. Instead, its case-based system has been designed to allow the specification of different areas of law.

In order to test SHYSTER, and its approach to case law, four specifications were written, each representing an area of Australian law: an aspect of the law of trover (the *FINDER* specification); the meaning of “authorization” in copyright law (the *AUTHORIZATION* specification); the categorization of employment contracts (the *EMPLOYEE* specification); and the implication of natural justice in administrative decision-making (the *NATURAL* specification).

These specifications are discussed in §4.2–§4.5.⁴ For each specification, the law is briefly stated, and the specification and its testing are described. (The methods used to test each specification, and SHYSTER, are explained in chapter 2.⁵)

The facts of cases—cases which are not part of the specification—are given to SHYSTER, and SHYSTER’s opinions are compared with the judgments in those cases. Each of these tests is discussed, individually, below. If a specification includes ideal points, those ideal points are also used as test cases. The results of these tests are summarized in figure 4.12 near the end of this chapter, and conclusions are drawn from them in §4.6.1.

Generated tests (explained in chapter 2⁶) are performed for each specification for which legal expertise was available: i.e. all but the *FINDER* specification. Each generated test is also discussed below, and summarized in figure 4.13 at the end of this chapter. Conclusions are drawn from the results of these generated tests in §4.6.2, and from the reflexive testing (also explained in chapter 2⁷) of all four specifications in §4.6.3.

Conclusions are drawn from all of this testing in the next chapter.

4.2 A simulation of *FINDER*

FINDER is a case-based legal expert system.⁸ Because SHYSTER’s approach to case law expands upon that of *FINDER*, a specification can be written which causes SHYSTER to simulate *FINDER*.

The simulation does not make use of all of SHYSTER’s features. However, SHYSTER’s safeguard mechanisms, and the opportunity to perform reflexive tests, mean that *FINDER*’s approach to case law can be tested more extensively using SHYSTER than is possible using *FINDER* itself.

4.2.1 The law

The law of trover—the law concerning the rights of the finders of lost chattels—is unusual in that it is based entirely on cases. The 1722 case of *Armory v. Delamirie*⁹ established that the finder of any article which has been lost has a general right to that article as against all the world except the true owner.¹⁰ Only a few reported trover cases have been decided in the centuries since. Although they are few, these cases have qualified considerably the general rule stated in *Armory v. Delamirie*, and the law of trover has become complicated.

In 1948, Lord Goddard CJ of the King's Bench Division of the English High Court referred to several trover cases (*Bridges v. Hawkesworth*,¹¹ *Elwes v. Brigg Gas Co.*,¹² *South Staffordshire Water Co. v. Sharman*¹³ and *Hannah v. Peel*¹⁴) and said:

These cases, or rather the first three of them, have long been the delight of professors and text writers, whose task it often is to attempt to reconcile the irreconcilable. It is, however, right to say that in recent years both the Corpus Professor of Jurisprudence at Oxford and the Professor Emeritus of English Law at Cambridge have expressed the opinion that *Bridges v. Hawkesworth* was wrongly decided. If it was, the difficulty largely disappears. But that much-battered case has lately been re-invigorated by Birkett J's decision in *Hannah v. Peel*, and I am glad to think that . . . it is still for wiser heads than mine to end a controversy which will no doubt continue to form an appropriate subject for moots till the House of Lords lays it to rest for all time.¹⁵

Although wiser heads than Lord Goddard's have not yet laid it to rest for all time, Donaldson LJ made what has been called “an unusually clear statement of the principles to be applied”¹⁶ in the 1981 case of *Parker v. British Airways Board*.¹⁷ He listed the following rights and obligations of the finder:

1. The finder of a chattel acquires no rights over it unless (a) it has been abandoned or lost and (b) he takes it into his care and control.
2. The finder of a chattel acquires very limited rights over it if he takes it into his care and control with dishonest intent or in the course of trespassing.
3. Subject to the foregoing and to point 4 below, a finder of a chattel, whilst not acquiring any absolute property or ownership in the chattel, acquires a right to keep it against all but the true

owner or those in a position to claim through the true owner or one who can assert a prior right to keep the chattel which was subsisting at the time when the finder took the chattel into his care and control.

4. Unless otherwise agreed, any servant or agent who finds a chattel in the course of his employment or agency and not wholly incidentally or collaterally thereto and who takes it into his care and control does so on behalf of his employer or principal who acquires a finder's rights to the exclusion of those of the actual finder.

5. A person having a finder's rights has an obligation to take such measures as in all the circumstances are reasonable to acquaint the true owner of the finding and present whereabouts of the chattel and to care for it meanwhile.¹⁸

His Lordship then listed the following rights and obligations of the occupier of the premises where the chattel is found:

1. An occupier of land has rights superior to those of a finder over chattels in or attached to that land and an occupier of a building has similar rights in respect of chattels attached to that building, whether in either case the occupier is aware of the presence of the chattel.

2. An occupier of a building has rights superior to those of a finder over chattels upon or in, but not attached to, that building if, but only if, before the chattel is found, he has manifested an intention to exercise control over the building and the things which may be upon it or in it.

3. An occupier who manifests an intention to exercise control over a building and the things which may be upon or in it so as to acquire rights superior to those of a finder is under an obligation to take such measures as in all the circumstances are reasonable to ensure that lost chattels are found and, upon their being found, whether by him or by a third party, to acquaint the true owner of the finding and to care for the chattels meanwhile. The manifestation of intention may be express or implied from the circumstances including, in particular, the circumstance that the occupier manifestly accepts or is obliged by law to accept liability for chattels lost on his "premises," e.g. an innkeeper or carrier's liability.

4. An "occupier" of a chattel, e.g. a ship, motor car, caravan or aircraft, is to be treated as if he were the occupier of a building for the purposes of the foregoing rules.¹⁹

It is clear that the question of who owns a found chattel remains, in Lord Goddard's words, "a really difficult area of law".²⁰

4.2.2 *The FINDER specification*

The FINDER specification contains a single area: the Finder area. This area does not make use of all of SHYSTER's features—it has no opening string, no closing string, no help strings, no unknown attribute values, no ideal points and no attribute direction—because FINDER does not have these features.

Only two features of this specification are not part of FINDER. The first is a hierarchy of courts. This is not strictly necessary; SHYSTER does not require that a hierarchy be specified. Specifying a hierarchy allows SHYSTER to mention the court in which a case was heard when it discusses that case. There are only three courts in this hierarchy, representing two of the three divisions of the English High Court: the Chancery division, and the King's/Queen's Bench division. Because all three courts are of equal importance, the inclusion of the hierarchy does not affect which cases SHYSTER chooses to justify its opinions.

The second feature of this specification that is not part of FINDER is the inclusion of strings for the unknown values in all attributes. This allows the user to answer UNKNOWN to any of the attribute questions, and force SHYSTER to examine instantiations of the instant case.

Results

The Finder area has two results: Win and Lose. These correspond to FINDER's two possible outcomes: “the finder wins” and “the finder loses.” The area—like FINDER—actually represents only part of the law of trover: the resolution of conflict between the finder of a chattel and another person who is not the true owner of the chattel.

Attributes

There are ten attributes, whose questions are taken (slightly reworded) from the questions asked by FINDER:

- A₁: Was the finder the occupier of the premises where the chattel was found?
- A₂: Was the chattel attached to the land or premises where it was found?

- A₃: Was the other claimant (the non-finder) the owner of the premises where the chattel was found?
- A₄: Was the other claimant the true owner of the chattel or did she/he claim through the rights of the true owner?
- A₅: Did the finder hand over the chattel to the other claimant after the finding?
- A₆: Did one of the parties rely on the terms of an agreement made with the other which purported to give her/him the right to the chattel?
- A₇: Was the finder a servant of the other claimant?
- A₈: Was the chattel hidden or in a position so as to be difficult to find?
- A₉: Was an attempt made to find the true owner of the chattel or, alternatively, was the chattel clearly abandoned?
- A₁₀: Did either of the parties know of the existence of the chattel prior to the finding?

Answering these questions should be fairly straightforward. Only the use of the word “servant” in *A*₇ could cause difficulty. It would seem to refer to an employee as opposed to an independent contractor—a distinction which is the basis of the EMPLOYEE specification described later in this chapter.²¹ Indeed, Tyree suggests that “servant” can be read as “employee” in FINDER.²² However, in one (and perhaps both) of the leading cases in which the value of *A*₇ is YES, the finder was an independent contractor of the other claimant.²³ Clearly “servant” has a broad meaning in FINDER; it would probably be better to ask “Was the finder an employee of, or independent contractor to, the other claimant?” However, in the interests of an accurate simulation, the question for *A*₇ has not been rephrased for the FINDER specification.

Leading cases

The same cases used by FINDER are used as leading cases in the Finder area. As well as the 273-year-old case of *Armory v. Delamirie*,²⁴ there are three nineteenth century cases—*Bridges v.*

Hawkesworth,²⁵ *Elwes v. Brigg*²⁶ and *South Staffordshire v. Sharman*²⁷—and three twentieth century cases—*Hannah v. Peel*,²⁸ *City of London Corporation v. Appleyard*²⁹ and *Moffatt v. Kazana*.³⁰ All of these cases are English. Nevertheless, they represent the law as it applies in Australia.

London v. Appleyard is used twice. In that case some workers (including Appleyard) were employed by a firm which was engaged by another firm (Yorkwin Investments Ltd) to perform some construction work on premises leased by Yorkwin from the owner (the City of London).³¹ The workers found some banknotes during construction. These banknotes were claimed by Appleyard and his colleagues, by Yorkwin, and by the City of London. Before McNair J of the Queen's Bench Division of the English High Court the case was dealt with as two separate conflicts: Appleyard (as finder) against Yorkwin, and Yorkwin (as finder) against the City of London. Hence the case appears in the specification as *London v. Appleyard (1)* and as *London v. Appleyard (2)*.³² SHYSTER treats each as a separate case; the facts are different, although the result happens to be the same in both cases.

Unlike SHYSTER, FINDER does not allow the specification of unknown attribute values: UNKNOWNs are coded as NOS in FINDER.³³ Two of the NO values in FINDER are actually unknown,³⁴ and two other attribute values in FINDER are incorrect.³⁵ Nevertheless, the fact vectors in the specification are those used in FINDER; in the interests of accurate simulation, no UNKNOWNs are included and the errors are not rectified. As it happens, including unknown values and rectifying errors changes neither SHYSTER's opinion nor the cases SHYSTER chooses to justify its opinion in the testing described below.

The summary strings for the leading cases are taken (slightly reworded) from FINDER.

Attribute dependence

SHYSTER detects no functional dependence, and no evidence of stochastic dependence, between the attributes in this specification. The probabilities matrix for the Finder area is given in figure 4.1.

A_2	A_3	A_4	A_5	A_6	A_7	A_8	A_9	A_{10}	
0.93	0.82	1.00	0.71	1.00	0.36	1.00	1.00	0.89	A_1
0.50	0.71	0.38	0.82	0.11	1.00	0.36	0.63	0.64	
	0.93	0.50	0.50	1.00	1.00	1.00	1.00	0.21	A_2
	0.50	1.00	0.93	0.21	0.21	0.21	0.50	1.00	
		0.38	0.82	1.00	0.64	0.89	1.00	0.11	A_3
		1.00	0.71	0.36	0.89	0.64	0.38	1.00	
			0.63	0.75	0.75	1.00	1.00	1.00	A_4
			1.00	1.00	1.00	0.75	0.88	0.25	
				0.89	0.36	0.11	0.38	0.89	A_5
				0.64	1.00	1.00	1.00	0.64	
					0.54	1.00	1.00	0.54	A_6
					1.00	0.54	0.75	1.00	
						1.00	1.00	0.54	A_7
						0.54	0.75	1.00	
							1.00	0.46	A_8
							0.25	0.96	
								0.25	A_9
								1.00	

Figure 4.1: The probabilities matrix for the Finder area (SHYSTER output).

Weights

The table of weights for the Finder area, as extracted from the weights file, is given in figure 4.2. The rightmost column indicates that two attributes are of equal greatest importance:³⁶

A_4 : Was the other claimant the true owner of the chattel or did she/he claim through the rights of the true owner?

A_9 : Was an attempt made to find the true owner of the chattel or, alternatively, was the chattel clearly abandoned?

That SHYSTER deems A_4 to be important is pleasing. The finder has a general right to the found article as against all the world *except* the true owner. If the other claimant is the true owner then the finder should lose (as happened in *Moffatt v. Kazana*³⁷). Although A_9 is important, it probably does not deserve to be considered as important as A_4 .

Attr.	Win			Lose			μ	σ^2	w
	μ	σ^2	w	μ	σ^2	w			
A_1	0.00	0.00	∞	0.60	0.24	4.17	0.38	0.23	4.27
A_2	0.00	0.00	∞	0.80	0.16	6.25	0.50	0.25	4.00
A_3	0.67	0.22	4.50	0.60	0.24	4.17	0.63	0.23	4.27
A_4	0.00	0.00	∞	0.20	0.16	6.25	0.13	0.11	9.14
A_5	0.67	0.22	4.50	0.20	0.16	6.25	0.38	0.23	4.27
A_6	0.00	0.00	∞	0.40	0.24	4.17	0.25	0.19	5.33
A_7	0.00	0.00	∞	0.40	0.24	4.17	0.25	0.19	5.33
A_8	0.33	0.22	4.50	1.00	0.00	∞	0.75	0.19	5.33
A_9	0.67	0.22	4.50	1.00	0.00	∞	0.88	0.11	9.14
A_{10}	0.33	0.22	4.50	0.20	0.16	6.25	0.25	0.19	5.33

Figure 4.2: The table of weights for the Finder area (SHYSTER output).

4.2.3 Test case

A major drawback of the Finder area as a case study for SHYSTER is the dearth of finder cases. Only one such case has been decided since the most recent of FINDER’s leading cases.

Parker v. BA

1981

In *Parker v. British Airways Board*,³⁸ Parker (an airline passenger) found a gold bracelet in the British Airways international executive lounge at Heathrow Airport, London. He handed the bracelet to a British Airways employee, and left his name and address, asking that the bracelet be returned to him if the true owner could not be found.³⁹

The owner never claimed the bracelet, and British Airways sold it and kept the proceeds: £850. When Parker discovered this, he sued British Airways in the Brentford County Court and was awarded £850 damages plus £50 interest. British Airways appealed to the English Court of Appeal claiming that, as occupier of the premises, it had rights superior to Parker’s.

Parker relied heavily on *Bridges v. Hawkesworth*. British Airways submitted that that case could be distinguished in favour of *South Staffordshire v. Sharman*.⁴⁰

The three judges who heard *Parker v. BA* in the Court of Appeal unanimously found for Parker. British Airways was held not to have sufficiently manifested an intention to exercise control over lost property before it was found in the executive lounge to acquire rights in the bracelet superior to Parker's.

The English Court of Appeal is the highest court to have heard a case in this area. Although not strictly bound by the previously decided cases, the court took those cases into account. Donaldson LJ, who delivered the principal judgment, exhaustively discussed the authorities before stating the rights and obligations of the finder and of the occupier in such cases (as quoted above⁴¹). He gave considerable emphasis to *Bridges v. Hawkesworth*.⁴² Eveleigh LJ and Sir David Cairns agreed, the latter declaring that *Bridges v. Hawkesworth* "is the closest case on its facts to the present case."⁴³

SHYSTER's complete report file for *Parker v. BA* is given as an example in §A.2. SHYSTER's fact vector is (NNNNYNNNYN); to quote from the report file:

... the finder was not the occupier of the premises where the chattel was found; the chattel was not attached; the other claimant was not the owner of the premises where the chattel was found; the other claimant was not the true owner of the chattel and was not claiming through the rights of the true owner; the finder handed over the chattel to the other claimant after the finding; neither party relied on the terms of an agreement regarding the right to the chattel; the finder was not a servant of the other claimant; the chattel was not hidden and was not in a position so as to be difficult to find; an attempt was made to find the true owner of the chattel or, alternatively, the chattel was clearly abandoned; and neither party knew of the existence of the chattel prior to the finding.

Of these attribute values, only the statement that an attempt was made to find the true owner of the chattel ($A_9 = \text{YES}$) is contentious. This contention could be important; A_9 is one of the most important attributes, according to SHYSTER.

The British Airways employee to whom Parker gave the bracelet handed it to the company's lost property department. The true owner never claimed it. It is not clear from the report of the case whether Parker or British Airways made any attempt to find the true owner beyond leaving the bracelet in the lost property

department for some time (e.g. they may have advertised the fact that the bracelet had been found, in the executive lounge). It is at least arguable that the correct value of A_9 is UNKNOWN. But, as it happens, changing the value of A_9 from YES to UNKNOWN makes no difference despite that attribute's weight; SHYSTER comes to the same conclusion on the basis of the same cases, and both instantiations have the same nearest result as does the uninstantiated instant case.

SHYSTER concludes that Parker should win. SHYSTER's table of distances, as extracted from the distances file, is given in figure 4.3. The nearest neighbour is *Bridges v. Hawkesworth* (C_2); the nearest other is *London v. Appleyard (1)* (C_5). SHYSTER issues no warnings.

SHYSTER comes to a good conclusion, and its choice of nearest neighbour is a good one. Its choice of nearest other is justifiable: the court in *London v. Appleyard* explicitly followed *South Staffordshire v. Sharman*—the case upon which British Airways relied.⁴⁴ As can be seen in figure 4.3, *South Staffordshire v. Sharman* (C_7) is SHYSTER's (equal) second-nearest other.

SHYSTER reports that *Parker v. BA* is not on all fours with *Bridges v. Hawkesworth* because, in that case, the other claimant was the owner of the premises where the chattel was found. Nevertheless, SHYSTER states its opinion that *Bridges v. Hawkesworth* should be followed. SHYSTER's report on this case is substantially identical to that of FINDER given the same facts,⁴⁵ although this is hardly surprising.

4.2.4 Conclusion: the FINDER specification

SHYSTER is able to simulate FINDER. However due to an almost total lack of test cases, the FINDER specification is not of much use in the testing of SHYSTER.

4.3 The authorization of copyright infringement

The AUTHORIZATION specification deals with the meaning of “authorization” in the Australian *Copyright Act*. This specification is designed to be used with a rule-based system representing the *Copyright Act*.

Case	Attributes										c	d_K	d_U	Δ	S	S'	r	r'	Result			
	A ₁	A ₂	A ₃	A ₄	A ₅	A ₆	A ₇	A ₈	A ₉	A ₁₀												
C _{Instant}	x	x	x	x	•	x	x	x	x	x	•	x										
C ₁	x	x	•	x	x	x	x	x	x	x	•	•	x	1	13.87	-	3	0.30	0.25	0.22	0.65	Win $\hat{=} 2\infty + 9.00$
C ₂	x	x	•	•	x	x	x	x	x	x	•	•	x	1	4.27	-	1	0.10	0.08	0.76	0.91	
C ₃	x	x	x	x	•	x	x	x	x	x	x	•	•	1	14.48	-	2	0.20	0.26	0.38	0.10	
μ_{Win}	x	x	•	x	x	•	x	x	x	x	•	•	x		4.27	-	1	0.10	0.08	0.69	0.86	
C ₄	•	x	x	•	x	x	x	x	x	x	•	•	•	1	28.34	-	5	0.50	0.50	0.00	0.37	Lose
C ₅	x	•	x	x	x	x	•	•	•	•	•	•	x	1	18.93	-	4	0.40	0.34	0.10	0.56	
C ₆	•	•	•	•	•	•	•	x	x	x	•	•	•	1	23.20	-	5	0.50	0.41	0.33	0.66	
C ₇	x	•	•	•	x	x	x	x	x	•	•	•	x	1	23.20	-	5	0.50	0.41	0.00	0.51	
C ₈	•	•	•	•	x	x	•	•	•	•	•	•	x	1	27.47	-	6	0.60	0.49	-0.10	0.47	
μ_{Lose}	•	•	•	•	x	x	x	x	x	x	•	•	•		22.13	-	5	0.50	0.39	0.10	0.68	

Figure 4.3: The table of distances for *Parker v. BA* (SHYSTER output). The nearest neighbour is *Bridges v. Hawkesworth* (C₂), so the nearest result is Win; the nearest other is *London v. Appleyard* (1) (C₅).

4.3.1 The law

The *Copyright Act 1968* (Cth) is the statutory component of the law of copyright as it applies in Australia. Sections 13(2), 36(1) and 101(1) forbid the authorization of copyright infringement:

13. (2) For the purposes of this Act, the exclusive right to do an act in relation to a work, an adaptation of a work or any other subject-matter includes the exclusive right to authorize a person to do that act in relation to that work, adaptation or other subject-matter.

36. (1) Subject to this Act, the copyright in a literary, dramatic, musical or artistic work is infringed by a person who, not being the owner of the copyright, and without the licence of the owner of the copyright, does in Australia, or authorizes the doing in Australia of, any act comprised in the copyright.

101. (1) Subject to this Act, a copyright subsisting by virtue of this Part [copyright in subject-matter other than works] is infringed by a person who, not being the owner of the copyright, and without the licence of the owner of the copyright, does in Australia, or authorizes the doing in Australia of, any act comprised in the copyright.

Nowhere in the Act is there any other reference to authorization; the meaning of the word is left to the courts to interpret.

From 1912, until the 1968 Act came into force (in 1969), the Copyright Act 1911 (UK) was in force in Australia by virtue of the *Copyright Act 1912* (Cth). Section 1(2) of the UK Act also forbids authorization of copyright infringement:

1. (2) For the purposes of this Act, “copyright” means the sole right to produce or reproduce the work or any substantial part thereof in any material form whatsoever, to perform, or in the case of a lecture to deliver, the work or any substantial part thereof in public; if the work is unpublished, to publish the work or any substantial part thereof; and shall include the sole right,—

- (a) to produce, reproduce, perform, or publish any translation of the work;
- (b) in the case of a dramatic work, to convert it into a novel or other non-dramatic work;

- (c) in the case of a novel or other non-dramatic work, or of an artistic work, to convert it into a dramatic work, by way of performance in public or otherwise;
- (d) in the case of a literary, dramatic, or musical work, to make any record, perforated roll, cinematograph film, or other contrivance by means of which the work may be mechanically performed or delivered,

and to authorise any such acts as aforesaid.

As with the 1968 Act, “authorise” is not defined in the UK Act.

Since early this century there have been several cases in which courts have had to decide whether copyright infringement had been authorized under one of these Acts. Because of the similarities between the UK Act and the 1968 Act, Australian courts have taken into account cases concerning the former when interpreting the latter.⁴⁶

In one of the earliest of these authorization cases, *Performing Right Society Ltd v. Cyril Theatrical Syndicate Ltd*, Scrutton LJ expressed his view that the words “to authorize any such acts as aforesaid” at the end of s. 1(2) of the UK Act “are superfluous and add nothing to the definition.”⁴⁷ He considered them to be a reference to acting through an agent. However, only two years later Bankes LJ in *Falcon v. Famous Players Film Co.* decided that “authorize” should be given its ordinary dictionary meaning of “sanction, approve, countenance”.⁴⁸ Bankes LJ’s interpretation was adopted by Isaacs J of the High Court of Australia in 1928,⁴⁹ and has been used ever since. As Ricketson points out, this means that:

... the notion of “authorisation” extends beyond the authority given to an agent. Thus, if an infringing act is committed by an agent acting within his real or ostensible authority, his principal will be directly liable on the ordinary rules governing the relationship of principal and agent. The same, of course, applies where the infringing act is committed by an employee acting within the course of his employment.⁵⁰

Gibbs J discussed the meaning of authorization in some detail in *University of New South Wales v. Moorhouse*.⁵¹ He pointed out that “authorize” can also mean “permit,” though this is tempered by the principle that a person cannot be said to authorize an

infringement of copyright unless she/he has the power to prevent it.⁵² Furthermore:

Express or formal permission or sanction, or active conduct indicating approval, is not essential to constitute an authorization . . . However, the word “authorize” connotes a mental element and it could not be inferred that a person had, by mere inactivity, authorized something to be done if he neither knew nor had reason to suspect that the act might be done.⁵³

Having cited several authorities, Gibbs J summarized the law as follows:

It seems to me to follow from these statements of principle that a person who has under his control the means by which an infringement of copyright may be committed . . . and who makes it available to other persons, knowing, or having reason to suspect, that it is likely to be used for the purpose of committing an infringement, and omitting to take reasonable steps to limit its use to legitimate purposes, would authorize any infringement that resulted from its use.⁵⁴

However, he warned that:

. . . the question of whether one person authorizes another to commit an infringement depends upon all the facts of the case so that a decision on a particular set of circumstances may be of no assistance in other cases.⁵⁵

4.3.2 *The AUTHORIZATION specification*

Having consulted a legal textbook,⁵⁶ the published judgments in the leading cases to which that textbook refers, and a legal expert in the field,⁵⁷ I wrote a SHYSTER specification of the meaning of “authorization” in the *Copyright Act*. This specification was written so as to represent the law as it was in 1983—the textbook states the law as it was then⁵⁸—so that important cases which have been decided since that time can be used as test cases.

The AUTHORIZATION specification contains a single area: the Authorization area. This area makes use of several of the features not used in the FINDER specification. There is a hierarchy which ranks seven courts at six distinct levels, there is an opening string (although there is no closing string), attributes have help strings, some of the attribute values of the leading cases are unknown, and ideal points and attribute direction are included.

Results

The Authorization area has three results: Auth, Not-Auth and Liable. These correspond to “the accused authorized the infringement,” “the accused did not authorize the infringement” and “the accused is liable (directly or vicariously) for the infringement.”⁵⁹ These are three quite distinct results; the Authorization area demonstrates the need for a case-based system to allow for more than two possible outcomes.⁶⁰

Attributes

There are seven attributes:

- A_1 : Was the infringer an employee of the accused?
- A_2 : Was the infringer an independent contractor to the accused?
- A_3 : Did the accused sell or hire the infringer the means of infringing?
- A_4 : Did the accused have the power to prevent the infringement?
- A_5 : Did the accused take reasonable steps to avoid the infringement?
- A_6 : Did the accused know, or have reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done?
- A_7 : Was the specific infringement causally related to an incitement to infringe on the part of the accused?

Although there will be times when the answers to A_1 and A_2 are obvious, these questions are not always easy to answer. The EMPLOYEE specification described below is concerned solely with deciding whether a worker is an employee or an independent contractor. If the Employee area from that specification were included in the AUTHORIZATION specification then either or both of A_1 and A_2 could be made external attributes: i.e. rather than asking the user a single question, the attribute value would be determined by reference to the Employee area, which has 18 attributes.⁶¹ The last specification described in this chapter (the NATURAL specification) illustrates this process: it has three areas, two of which have external attributes.⁶²

However, a simpler approach was adopted for the AUTHORIZATION specification. Both A_1 and A_2 have help strings which give assistance to the user in answering the attribute question. For example, the help string for A_1 is:

If the accused had control over the infringer's manner of doing her/his work then the infringer was an employee of the accused. If the infringer undertook to do something for the accused and had discretion as to the manner in which it was to be done then the infringer was an independent contractor to the accused, not an employee.

(This is a greatly simplified statement of the law, as can be seen by comparison with the EMPLOYEE specification.)

Of the other attribute questions, only A_5 should present any difficulty. This attribute is very important. If the accused did take reasonable steps to avoid the infringement then she/he will not be said to have authorized the infringement,⁶³ although she/he could still be directly or vicariously liable. In all of the cases that make up the Authorization area the value of A_5 is NO: i.e. in none of the cases did the accused take reasonable steps. This is not surprising; if reasonable steps had been taken, the cases would probably never have been taken to court. The absence of YES for A_5 means that SHYSTER assigns that attribute infinite weight.

The attribute has a fairly unhelpful help string: "Whether particular steps were reasonable depends on the facts of the case." But the nebulous concept of "reasonableness" is one with which lawyers very often have to deal. A lawyer would probably not have much difficulty in answering this question, and she/he always has the option of answering UNKNOWN and forcing SHYSTER to examine instantiations.

If A_5 is changed to UNKNOWN in all of the test cases in the testing described below, SHYSTER comes to the same conclusion on the basis of the same cases. This does not mean that A_5 is irrelevant; its inclusion (and its infinite weighting—see below) means that if the accused did take reasonable steps to avoid an infringement, the specified directions and ideal point directions will strongly suggest Not-Auth.⁶⁴

In theory, it should be possible to specify another area of case law which defines this very open-textured concept of reasonableness, however that might prove practically impossible.⁶⁵

A_2	A_3	A_4	A_5	A_6	A_7	
0.75	0.50	1.00	1.00	1.00	1.00	A_1
1.00	1.00	0.63	1.00	0.88	0.50	
	0.21	1.00	1.00	0.25	0.79	A_2
	1.00	0.36	1.00	1.00	0.79	
		0.40	1.00	1.00	0.64	A_3
		0.95	1.00	0.56	0.83	
			1.00	0.67	0.95	A_4
			1.00	1.00	0.40	
				1.00	1.00	A_5
				1.00	1.00	
					1.00	A_6
					0.44	

Figure 4.4: The probabilities matrix for the Authorization area (SHYSTER output).

Leading cases

There are nine leading cases in the Authorization area. Three of them arose under the Copyright Act 1911 (UK) or its successors: *PRS v. Cyril*,⁶⁶ *Falcon v. Famous Players*⁶⁷ and *A & M Records Inc. v. Audio Magnetics Inc. (UK) Ltd.*⁶⁸ Four arose under the UK Act, in force in Australia by virtue of the *Copyright Act 1912* (Cth): *Mellor v. Australian Broadcasting Commission*,⁶⁹ *Winstone v. Wurlitzer Automatic Phonograph Co. of Australia Pty Ltd.*,⁷⁰ *Australasian Performing Right Association Ltd v. Miles*⁷¹ and *Australasian Performing Right Association Ltd v. Canterbury-Bankstown League Club Ltd.*⁷² And two arose under the *Copyright Act 1968* (Cth): *UNSW v. Moorhouse*⁷³ and *RCA Corporation v. John Fairfax and Sons Ltd.*⁷⁴

SHYSTER warns that *APRA v. Canterbury-Bankstown* and *Mellor v. ABC* have identical facts (except for unknown values), and that *APRA v. Canterbury-Bankstown* and *APRA v. Miles* have identical facts (except for unknown values) and different results.

The first draft of the specification included an early King's Bench Division case: *Performing Right Society Ltd v. Bradford Corporation*.⁷⁵ That case has an identical fact vector to that of *Mellor v. ABC*. On reflection, the former case was omitted in favour of the latter, later, and more important, Privy Council decision.⁷⁶

Attr.	Auth			Not-Auth			Liable			μ	σ^2	w
	μ	σ^2	w	μ	σ^2	w	μ	σ^2	w			
A_1	0.00	0.00	∞	0.00	0.00	∞	1.00	0.00	∞	0.13	0.11	9.14
A_2	0.25	0.19	5.33	0.33	0.22	4.50	0.00	0.00	∞	0.25	0.19	5.33
A_3	0.60	0.24	4.17	0.33	0.22	4.50	0.00	0.00	∞	0.44	0.25	4.05
A_4	0.80	0.16	6.25	0.33	0.22	4.50	1.00	0.00	∞	0.67	0.22	4.50
A_5	0.00	0.00	∞	0.00	0.00	∞	0.00	0.00	∞	0.00	0.00	∞
A_6	1.00	0.00	∞	0.67	0.22	4.50	1.00	0.00	∞	0.89	0.10	10.13
A_7	0.80	0.16	6.25	0.00	0.00	∞	1.00	0.00	∞	0.56	0.25	4.05

Figure 4.5: The table of weights for the Authorization area (SHYSTER output).

Attribute dependence

SHYSTER detects no functional dependence, and no evidence of stochastic dependence, between the attributes in this specification. The probabilities matrix for the Authorization area is given in figure 4.4.

Weights

The table of weights for the Authorization area, as extracted from the weights file, is given in figure 4.5. The rightmost column of the table indicates that, as mentioned above, A_5 is given infinite weight.⁷⁷ The next most important attributes are:

A_6 : Did the accused know, or have reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done?

A_1 : Was the infringer an employee of the accused?

These attributes are indeed important, although A_4 (“Did the accused have the power to prevent the infringement?”) should probably be more heavily weighted.

4.3.3 Test cases

The AUTHORIZATION specification was written so as to represent the law as it was in 1983. Three important authorization cases have been decided since then, and they are used to test SHYSTER. Another case was decided before 1983 but was not considered important enough to include in the specification. That case, *CBS*

Inc. v. Ames Records and Tapes Ltd,⁷⁸ is used as a test case too. There are also two hypothetical test cases, chosen by the legal expert.

The Authorization area has three results, and SHYSTER will always look for nearest cases for each result. So, SHYSTER argues about the Liable result even in those test cases where the courts did not explicitly consider the possibility that the accused was directly liable. It is not inappropriate to argue about the Liable result in such cases; the judges must have (at least tacitly) rejected that conclusion themselves. It would, however, be cause for concern if SHYSTER's opinion were that the accused *was* directly liable in such a case—but it does not make that mistake in any of these tests.

CBS v. Ames

1981

In *CBS Inc. v. Ames Records and Tapes Ltd*,⁷⁹ Ames operated a record lending library. As well as hiring records, Ames sold blank cassettes. CBS sold records to Ames, and held the copyright in those sound recordings. CBS claimed that Ames knew that it was likely that its customers would copy the records onto blank cassettes at home, and that hence Ames was “authorizing” infringement within the meaning of s. 1(2) of the Copyright Act 1956 (UK).

Before Whitford J of the Chancery Division of the English High Court, CBS relied on *Falcon v. Famous Players, Vigneux v. Canadian Performing Right Society Ltd*⁸⁰ (not one of the leading cases in the AUTHORIZATION specification), *Winstone v. Wurlitzer* and *UNSW v. Moorhouse*.

Ames argued that, applying the dictionary meaning of authorization as did Bankes LJ in *Falcon v. Famous Players*, it had not authorized any infringement. It also claimed that *UNSW v. Moorhouse* was wrongly decided.⁸¹ Ames relied on *A & M v. Audio Magnetics*, pointing to the absence of evidence of a particular case of infringement. CBS urged that *A & M v. Audio Magnetics* be distinguished on the basis that “here the intention and desire was to take advantage of home taping.”⁸²

Whitford J agreed with Ames, although he made no mention of *A & M v. Audio Magnetics* in his judgment.

SHYSTER's fact vector is (NNYNNYN); to quote from its report file:

... the infringer was not an employee of the accused; the infringer was not an independent contractor to the accused; the accused sold or hired the infringer the means of infringing; the accused did not have the power to prevent the infringement; the accused did not take reasonable steps to avoid the infringement; the accused knew, or had reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done; and the specific infringement was not causally related to an incitement to infringe on the part of the accused.

SHYSTER agrees with Whitford J that Ames did not authorize the infringement. SHYSTER's table of distances, as extracted from the distances file, is given in figure 4.6. The nearest neighbour is *A & M v. Audio Magnetics* (C_8): one of the cases upon which Ames relied; the nearest others are *Falcon v. Famous Players* (C_5 : Auth)—upon which CBS relied—and *APRA v. Miles* (C_9 : Liable). SHYSTER warns that the specified directions suggest the Auth result, as can be seen in figure 4.6: the strength of the specified direction for Auth ($3\infty+4.17$) is greater than that for the other two results.

WEA v. Hanimex

1987

In *WEA International Inc. v. Hanimex Corporation Ltd.*⁸³ Hanimex advertised one of its cassette tape products on radio. Humorous advertisements implied that recordings of various artists' songs on cassettes other than Hanimex's would melt in a hot car: "If you don't want your favourite recordings ruined, use Fuji GTI Car Tapes."

WEA and other record companies owned the copyright in sound recordings made by artists who were mentioned by name in the advertisements. They claimed that Hanimex had authorized members of the public to infringe their copyright, contrary to the *Copyright Act 1968* (Cth).

The case was heard in the Federal Court of Australia by Gummow J. His judgment includes a long history of authorization provisions in copyright legislation, and their judicial interpretation, since the turn of the century. Of the recent cases, he referred

Case	Attributes							c	d _K	d _U	Δ	S	r	r'	Result
	A ₁	A ₂	A ₃	A ₄	A ₅	A ₆	A ₇								
C _{Instant}	×	×	•	×	×	×	×								
C ₁	×	×	•	•	×	×	×	1	4.50	-	1	0.14	0.73	0.90	Auth ⇒ 3∞+4.17 ⊢ 4.17 ⊢ 4.17
C ₂	×		×	•	×	•	2	12.60	14.48	3	0.60	-0.17	0.67		
C ₃	×	×	•	•	×	•	3	8.55	-	2	0.29	0.55	0.85		
C ₄	×	•	×	×	×	•	4	17.93	-	4	0.57	-0.09	0.61		
C ₅	×	×	•	×	×	•	5	4.05	-	1	0.14	0.73	0.92		
I _{Auth}	×	•	•	×	×	•		13.88	-	3	0.43	0.40	0.77		
μ _{Auth}	×	×	•	•	×	•		8.55	-	2	0.29	0.51	0.87		
C ₆	×	×	×	×	×	×	3	4.05	-	1	0.14	0.65	0.92	Not-Auth ⇒ 2∞+9.00 ⊢ ∞+4.50 ⊢ ∞+4.50	
C ₇	×	•	×	×	×	×	5	24.01	-	4	0.57	-0.40	-0.35		
C ₈	×	×	•	×	×	×	6	-	-	-	-	1.00	1.00		
I _{Not-Auth}	×	×	×	×	•	×		∞+14.18	-	3	0.43	-0.26	-0.23		
μ _{Not-Auth}	×	×	×	×	×	×		4.05	-	1	0.14	0.71	0.91		
C ₉	•	×	×	•	×	•	3	21.74	-	4	0.57	-0.09	0.46	Liable ⇒ 3∞	
I _{Liable}	•	×		•	×	•		13.64	8.10	2	0.40	0.41	0.62		
μ _{Liable}	•	×	×	•	×	•		21.74	-	4	0.57	-0.09	0.46		

Figure 4.6: The table of distances for *CBS v. Ames* (SHYSTER output). The nearest neighbour is *A & M v. Audio Magnetics* (C₈), so the nearest result is Not-Auth; the nearest others are *Falcon v. Famous Players* (C₅) and *APRA v. Miles* (C₉). Note that the specified directions (⇒) suggest Auth.

to *UNSW v. Moorhouse*, *CBS v. Ames* and *RCA v. Fairfax*.⁸⁴ He pointed out that *RCA v. Fairfax* was authority for the proposition that authorization of copyright infringement requires an actual act of infringement, and observed that:

... it has not even been shown that there has been any unauthorised reproduction by any particular person of any of the sound recordings in which [the record companies] hold copyright.⁸⁵

Additionally, Gummow J held that, in any event, the advertisements were not “an invitation or incitement to or approval of” copyright infringement.⁸⁶

SHYSTER’s fact vector is (NNYNNYN)—as it is in *CBS v. Ames*. Hence, SHYSTER’s distances and report files are identical to those for that case. SHYSTER agrees that Hanimex did not authorize the infringement, although it warns that the specified directions suggest Auth.

The nearest neighbour is *A & M v. Audio Magnetics*. That this case was not mentioned by Gummow J in his judgment is most surprising. The facts of *A & M v. Audio Magnetics* are very similar to those of *WEA v. Hanimex*: they both concern advertisements claiming high durability of blank cassettes and referring to specific recording artists. *A & M v. Audio Magnetics* is a decision of the Chancery Division of the English High Court, and not as good authority in Australia as a decision of the NSW Supreme Court, like *RCA v. Fairfax*. Nevertheless, it is amazing, given the length of his discussion of the development of the law in Australia, England and the US, that Gummow J did not refer to *A & M v. Audio Magnetics*.

Both *A & M v. Audio Magnetics* and *RCA v. Fairfax* were decided on the same point: that there must be an actual infringing act before someone can be said to have authorized an infringement. The judge in *RCA v. Fairfax* explicitly followed *A & M v. Audio Magnetics*, amongst other cases, in coming to his decision.⁸⁷ Hence, I claim that SHYSTER’s choice of nearest neighbour is a good one, despite the fact that it was not referred to in *WEA v. Hanimex*.

Gummow J made reference to only the first of SHYSTER’s two nearest others: *Falcon v. Famous Players* (Auth) and *APRA v. Miles* (Liable).

CBS v. Amstrad

1988

In *CBS Songs Ltd v. Amstrad Consumer Electronics Plc*,⁸⁸ Amstrad manufactured twin-deck tape recording machines. These were designed so as to facilitate tape-to-tape copying, and were advertised in a manner that was likely to encourage home taping and copying. However, the advertisements warned that some copying could not be done without permission, and made it clear that Amstrad had no authority to grant such permission.

CBS and other record companies sued Amstrad claiming that it had authorized users of its twin-deck recorders to infringe copyright. Before the House of Lords, CBS cited many cases in argument, including *Falcon v. Famous Players*. Amstrad relied on *A & M v. Audio Magnetics*, amongst others.

As in *CBS v. Ames*, *A & M v. Audio Magnetics*—although used in argument—was not referred to in the judgments. Instead, Lord Templeman (with whom the other four law lords agreed) found for Amstrad on the basis of Bankes LJ's definition of authorization in *Falcon v. Famous Players*, and following *CBS v. Ames*.

SHYSTER's fact vector is (NNYNNYN)—as it is in *CBS v. Ames* and *WEA v. Hanimeex*.

SHYSTER agrees that Amstrad did not authorize the infringement. Its choice of cases is good: the nearest neighbour is *A & M v. Audio Magnetics*; the nearest others are *Falcon v. Famous Players* (Auth) and *APRA v. Miles* (Liable). However, SHYSTER warns that the specified directions suggest Auth.

APRA v. Jain

1990

In *Australasian Performing Right Association Ltd v. Jain*,⁸⁹ Jain was the director and principal executive officer of a company (Valamo Pty Ltd) which was the proprietor of a tavern. Live bands and a video music system performed works in which the APRA held copyright. It was conceded that Valamo had infringed copyright, but Jain claimed that he was not personally liable. The day-to-day operations of the tavern were controlled by the licensee. Jain claimed that the licensee was responsible for all the music at the tavern, and that he (Jain) only took an interest if takings were down, in which case he would advise the licensee to engage a different band.

The Full Court of the Federal Court of Australia held that Jain had authorized the infringement. Sheppard, Foster and Hill JJ held that Jain had allowed:

... a situation to develop and to continue in which he must have known that it was likely that the [APRA's] music would be played without any licence from it. It was within his power to control what was occurring [but] he did nothing at all.⁹⁰

In coming to their conclusion, their Honours mentioned many cases. To the extent that they followed any particular case, they followed *UNSW v. Moorhouse*.⁹¹

The complete report file for *APRA v. Jain* is given as an example in §A.3. SHYSTER's fact vector is (NYYNYN).⁹² SHYSTER agrees with the Federal Court that Jain authorized the infringement. However, none of the cases chosen by SHYSTER was mentioned by the Court. The nearest neighbour is *Mellor v. ABC*; the nearest others are *RCA v. Fairfax (Not-Auth)* and *APRA v. Miles (Liable)*. There are no warnings.

Hypothetical case 1

The legal expert suggested a hypothetical case for testing the AUTHORIZATION specification: a fact situation about which he had been asked for advice, but which has not come before a court for consideration.

A residential college on a university campus provides personal computer facilities for the use of its residents. It also makes available to the residents several items of software. Neither the college nor the residents hold the copyright in this software, although the software could easily be copied. The college is concerned as to whether, if a resident were to copy an item of software, the college could be said to have authorized that infringement.

The legal expert advises that the college could be said to have authorized the infringement.

SHYSTER's fact vector is (NNNYNYN). SHYSTER's conclusion is that the college would have authorized the infringement. The nearest neighbour is *UNSW v. Moorhouse*; the nearest others are *RCA v. Fairfax (Not-Auth)* and *APRA v. Miles (Liable)*. However, it warns that the specified directions suggest *Liable*.

The legal expert advises that SHYSTER's choice of cases, nearest neighbour and nearest others, is good.

Hypothetical case 2

The legal expert suggested a second hypothetical authorization case. A language school lends audio tapes to its students and allows them to take those tapes home. One of the language school's employees gives a student one of these tapes and tells him that "lots of people copy them." Could the school be said to have authorized an infringement if the student makes a copy of the tape?

The legal expert advises that the language school would probably not be held to have authorized the infringement.

SHYSTER's fact vector is (NNNNYY). Its conclusion is that the language school would not have authorized the student's infringement. The nearest neighbour is *RCA v. Fairfax*; the nearest others are *Falcon v. Famous Players* (Auth) and *APRA v. Miles* (Liable).

However, SHYSTER warns that two of these cases are equidistant from the hypothetical case; it chooses *RCA v. Fairfax* because it is a decision of the New South Wales Supreme Court whereas *Falcon v. Famous Players* is merely a decision of the English Court of Appeal. The weighted correlation coefficients suggest that *Falcon v. Famous Players* should be the nearest neighbour, and the specified directions suggest Liable.

Again, the legal expert advises that SHYSTER's choice of cases is good.

4.3.4 Generated tests

The legal expert provided three examples for generating tests using the AUTHORIZATION specification: generated tests 1, 2 and 3.

Generated test 1

The legal expert advises that, if the following is true, either the accused authorized the infringement, or the accused is directly or vicariously liable for the infringement:

... the infringer was an employee of the accused; the infringer was not an independent contractor to the accused; and the accused did not take reasonable steps to avoid the infringement.

Given the fact vector (YNUUNUU), SHYSTER generates 16 instantiations: one eighth of the total search space. In all but two of these instantiations, SHYSTER's chosen results are good (i.e. *Auth* or *Liab*).

In each of the two instantiations in which the result is *Not-Auth*, the nearest ideal point is that of a good result but is further from the instantiation than is the nearest neighbour, so no warning is issued. In both of those instantiations, the accused did not have the power to prevent the infringement ($A_4 = \text{NO}$), and the specific infringement was not causally related to an incitement to infringe on the part of the accused ($A_7 = \text{NO}$). The legal expert agrees that these attribute values justify SHYSTER's choice of result in both instantiations.

Generated test 2

The legal expert also advises that, if the following is true, the accused did not authorize the infringement:

... the infringer was not an employee of the accused; the accused did not have the power to prevent the infringement; and the accused took reasonable steps to avoid the infringement.

The fact vector is (NUUNYUU). SHYSTER generates 16 instantiations, in all but four of which SHYSTER's chosen result is good (i.e. *Not-Auth*).

In each of those four instantiations, SHYSTER warns that an ideal point suggesting the good result is at least as near to the instantiation as is the nearest neighbour. The only attribute for which these four instantiations have common values (apart from the three attributes with known values in the above fact vector) is the last: in each, the specific infringement was causally related to an incitement to infringe on the part of the accused ($A_7 = \text{YES}$). Although this attribute value does suggest *Auth* or *Liab*,⁹³ the three known attribute values in the above fact vector are more persuasive: SHYSTER's choice of result in these four instantiations is bad.

Generated test 3

The legal expert advises that, if the accused took reasonable steps to avoid the infringement, she/he cannot have authorized the infringement (although she/he may be directly or vicariously liable for the infringement). SHYSTER's fact vector is (UUUUYUU). It generates 64 instantiations: half the search space. In 13 of these 64 instantiations, SHYSTER's chosen result is bad (i.e. Auth).

In all 13, SHYSTER warns that an ideal point suggesting a good result is at least as near to the instantiation as is the nearest neighbour. The fact that, in each of these 13 instantiations, the infringer was not an employee of the accused ($A_1 = \text{NO}$) does not justify SHYSTER's choice of result.

4.3.5 Conclusion: the AUTHORIZATION specification

In the test cases for the AUTHORIZATION specification described above, SHYSTER chooses a good result every time, and 83.33% of its chosen cases are good. However, the small number of attributes specified for the Authorization area means that SHYSTER has difficulty distinguishing between cases: e.g. the first three test cases share the same fact vector. This may indicate a deficiency in the specification, or it may be indicative of a feature of the area of law.

As shown in figure 4.13, SHYSTER's choice of result is good in 80.21% of the instantiations in all three generated tests. If a bad choice of result is considered good where an ideal point warning is issued, SHYSTER's success rate rises to 87.50%, 100.00% and 100.00% for each test: 97.92% overall. (In none of the instantiations in these three tests does SHYSTER issue an ideal point warning when the choice of result is good: i.e. none of SHYSTER's ideal point warnings is bad.)

The Authorization area is a good example of an area which could be used to define an open-textured statutory concept in a rule base: the meaning of "authorization" is undefined in sections 13(2), 36(1) and 101(1) of the *Copyright Act*. It is also a good example of an area of law in which there are more than two possible results.

SHYSTER (when using the AUTHORIZATION specification) produces good advice in the test cases, and chooses good results in almost all of the generated tests.

4.4 Employees and independent contractors

The EMPLOYEE specification deals with the legal categorization of a worker as an employee or as an independent contractor.

4.4.1 *The law*

If a person works for another, one of two relationships exists: either they are employer and employee—and theirs is a contract of service—or they are principal and independent contractor—and theirs is a contract for services.

(The parties to a contract of service used to be called “master” and “servant,” but this terminology is no longer used.⁹⁴ Before it is determined which sort of relationship exists, it is convenient to use generic terms: “employer” and “worker” are used to mean “employer” and “employee”—in the case of a contract of service—or “principal” and “independent contractor”—in the case of a contract for services.)

This distinction is important; the law of employment is concerned almost totally with contracts of service.⁹⁵ Furthermore, an employer is vicariously liable for the actions of an employee if the employee is acting within the course of her/his employment; a principal would not normally be vicariously liable for the actions of an independent contractor.

The distinction also affects the terms that will be implied into the employment contract in the absence of an express agreement between the parties, the applicability of industrial awards, the applicability of statutes which may affect workers’ compensation, occupational health and safety, long-service leave, annual holidays, unfair dismissal, payroll tax, fringe benefits tax, etc.⁹⁶

As Creighton, Ford and Mitchell point out:

It is most important therefore to be able to determine whether any given worker is engaged under a contract of employment. Unfortunately neither courts nor parliaments have been consistent in the attitude they have adopted to this process of categorization. In particular they have contrived to make it virtually impossible to draw a clear and consistent distinction between ‘employees’ and ‘independent contractors.’

... Parliaments tend to adopt one of two approaches to the process of categorization. The first, and simplest, is to ignore the

issue entirely, and to leave the matter to be determined by reference to common law criteria . . . The other approach is to include some form of definition, usually in the interpretation section. In some instances this definition is purely circular in form . . . whereas in others it consists of either a broadening or a narrowing of the common law concept (sometimes going as far as to include ‘independent contractors’). Whatever approach is adopted, the final answer is to be found in the common law.⁹⁷

The most commonly applied criterion for distinguishing between a contract of service and a contract for services is the “control test.” If an employer has a right of control over a worker’s manner of doing her/his work then the control test suggests that the contract is of service and that the worker is an employee. Conversely, if a worker has discretion as to the manner in which the work is to be done then the test suggests that the contract is for services.⁹⁸

However, courts have explicitly had regard to many different factors in deciding whether a worker is an employee or an independent contractor. In *Price v. Grant Industries Pty Ltd*, for example, the Full Court of the Federal Court examined in detail fifteen points which Price claimed were indicative of a contract of service; Grant Industries relied on eleven different points which it claimed were indicative of a contract for services.⁹⁹ This is an area of the law in which many factors have to be balanced before a conclusion can be reached.

4.4.2 *The EMPLOYEE specification*

Having consulted a legal textbook,¹⁰⁰ *Halsbury’s*,¹⁰¹ the published judgments in the leading cases to which they refer, and a legal expert in the field,¹⁰² I wrote a SHYSTER specification of the distinction between an employee and an independent contractor. This specification was written so as to represent the law as it was in 1982 so that important cases which have been decided since then can be used as test cases.¹⁰³

The EMPLOYEE specification is used as the basis of the complete example of SHYSTER’s output files in appendix B. Its dump file is given in full in §B.3.

The specification contains a single area: the Employee area. There is a hierarchy which ranks nine courts appropriately, and there is an opening string (although there is no closing string).

Results

The Employee area has two results: Employee and Contractor. These correspond to “the worker is an employee” and “the worker is an independent contractor.”

Attributes

In keeping with the large number of important factors in this area, there are eighteen attributes:

- A₁: Did the employer direct not only what work was to be done, but also the manner in which it was to be done?
- A₂: Was the worker allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand?
- A₃: Was the worker an integral part of the employer’s business?
- A₄: Did the worker own the tools or provide the transport with which she/he performed the work?
- A₅: Would the employer make a profit/loss if the work performed by the worker cost less/more than expected?
- A₆: Was the work performed on the employer’s premises?
- A₇: Did the employer supervise or inspect the work?
- A₈: Was the worker in business on her/his own account?
- A₉: Was the worker allowed to employ others to assist with her/his work?
- A₁₀: Was the worker obliged to work only for the employer?
- A₁₁: Was the worker required to work at specified times?
- A₁₂: Did the employer pay the worker by time?
- A₁₃: Was the money that the employer paid to the worker stated to be a “fee”?
- A₁₄: Was the money that the employer paid to the worker stated to be “wages” or “salary”?
- A₁₅: Did the employer deduct PAYE¹⁰⁴ tax instalments from the worker’s pay?
- A₁₆: Did the employer pay the worker sick pay or holiday pay?
- A₁₇: Did the employer and the worker express an intention that the relationship would be one of employer and employee?
- A₁₈: Did the employer and the worker express an intention that the relationship would be one of principal and independent contractor?

Answering these questions should be fairly straightforward. Only A_3 could cause difficulty. The help string for that attribute suggests that:

If the worker was “part and parcel” of the employer’s business then she/he was an integral part of the business, not merely accessory to it.

And the user always has the option of answering UNKNOWN if unsure.

The first draft of the specification included three extra attributes:

- Did the employer have to pay the costs of performing the work?
- Did the employer stand to make a profit if the work performed by the worker cost less than expected?
- Did the employer bear the risk of loss if the work performed by the worker cost more than expected?

These attributes were chosen because courts have had regard to these questions in various cases decided in this area. However, SHYSTER detected functional dependence between each of these attributes and the other two: every case in the specification had the same attribute values for each of these three attributes. It was decided that these three attributes were, in fact, three different ways of asking the same question, so they were removed and replaced with a single attribute:

A_5 : Would the employer make a profit/loss if the work performed by the worker cost less/more than expected?

Leading cases

There are thirteen different leading cases in the Employee area. Three of them concerned the applicability of an industrial award: *Cam and Sons Pty Ltd v. Sargent*,¹⁰⁵ *Price v. Grant*¹⁰⁶ and *Australian Timber Workers Union v. Monaro Sawmills Pty Ltd*.¹⁰⁷ Three others concerned the payment of tax or payments to a government contribution scheme: *Federal Commissioner of Taxation v. J. Walter Thompson (Australia) Pty Ltd*,¹⁰⁸ *Queensland Stations Pty Ltd v. Federal Commissioner of Taxation*¹⁰⁹ and *Ready Mixed Concrete (South East) Ltd v. Minister of Pensions*

and *National Insurance*.¹¹⁰ Two concerned workers' compensation: *Humberstone v. Northern Timber Mills*¹¹¹ and *Zuijs v. Wirth Brothers Pty Ltd.*¹¹² Two arose out of copyright claims: *Performing Right Society Ltd v. Mitchell and Booker (Palais de Danse) Ltd*¹¹³ and *Stevenson Jordan and Harrison Ltd v. Macdonald and Evans*.¹¹⁴ One was a claim for damages for breach of statutory duty: *Ferguson v. John Dawson and Partners (Contractors) Ltd.*¹¹⁵ Another concerned a worker's entitlement to long service leave: *Australian Mutual Provident Society v. Chaplin*.¹¹⁶ And one was a claim for compensation for unfair dismissal: *Massey v. Crown Life Insurance Co.*¹¹⁷

Stevenson v. Macdonald is used twice. In that case Macdonald and Evans claimed copyright in a book because its author had written it while he was working for them. The book was divided into sections, which were written under different circumstances. The English Court of Appeal looked at each section separately, to determine whether that section had been written by its author as an employee of Macdonald and Evans. The case appears as *Stevenson v. Macdonald (1)*—which deals with the first section—and as *Stevenson v. Macdonald (2)*—which deals with the second.¹¹⁸ SHYSTER treats each as a separate case; the facts and the result are different in both.

Attribute dependence

The probabilities file for the EMPLOYEE specification is given in full in §B.4. SHYSTER detects functional dependence between A_4 and A_5 : in the leading cases, the inverse function maps the attribute values of either attribute to those of the other. Nevertheless, the two attributes represent different questions: there is no reason to believe that the worker not owning the tools or providing the transport with which she/he performs the work (A_4), and the employer standing to make a profit/loss if the work performed by the worker costs less/more than expected (A_5) are really the same attribute. Hence, both attributes remain in the specification.

SHYSTER detects evidence of stochastic dependence between A_3 and A_{17} , A_4 and A_{11} , A_5 and A_{11} , A_7 and A_9 , A_9 and A_{11} , and A_{11} and A_{12} . Only in regard to two of these pairs—the first and the last—is there any danger that the attributes are actually asking significantly similar (or significantly dissimilar) questions. After careful consideration it was decided that all of these attributes ask

different questions, and all are important in distinguishing between employees and independent contractors. So these attributes, too, remain in the specification.

Weights

The weights file for the EMPLOYEE specification is given in full in §B.5. The rightmost column of the table of weights indicates that three attributes are of equal greatest importance in the Employee area:¹¹⁹

- A_{13} : Was the money that the employer paid to the worker stated to be a “fee”?
- A_{14} : Was the money that the employer paid to the worker stated to be “wages” or “salary”?
- A_{16} : Did the employer pay the worker sick pay or holiday pay?

The fact that the courts have had regard to so many different factors when deciding employee cases, makes it difficult to judge SHYSTER’s choice of most important attributes. However, A_1 and A_2 should probably be more heavily weighted than they are.

4.4.3 Test cases

The EMPLOYEE specification was written so as to represent the law as it was in 1982. Four actual cases are used to test the EMPLOYEE specification—cases which were decided after that time. There are also two hypothetical cases, chosen by the legal expert.

Narich v. CPT

1983

In *Narich Pty Ltd v. Commissioner of Pay-roll Tax*,¹²⁰ Narich held the Australian franchise of Weight Watchers. Lecturers taught classes, following a program detailed in the Weight Watchers handbook, and deducted their fees from the money that they collected from class members. Clause 3 of the agreement between the lecturers and Narich stated that the lecturers were not employees of Narich, but independent contractors.

The Commissioner claimed that the lecturers were actually employees of Narich, and that Narich was liable, under the Pay-roll Tax Act 1971 (NSW), to pay payroll tax on the money kept by the lecturers.

The Judicial Committee of the Privy Council cited *AMP v. Chaplin* as authority for the principle that a statement in an agreement that a worker is an “independent contractor” or an “employee” is not decisive. Their Lordships held that, despite clause 3, the effect of the agreement between the lecturers and Narich was that the lecturers were employees of Narich.

SHYSTER’s fact vector is (YNYNYNNNNNNYYYNNNNY); to quote from its report file:

... the employer directed the manner in which the work was to be done; the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was an integral part of the employer’s business; the worker neither owned the tools nor provided the transport with which she/he performed the work; the employer would make a profit/loss if the work performed by the worker cost less/more than expected; the work was not performed on the employer’s premises; the employer neither supervised nor inspected the work; the worker was not in business on her/his own account; the worker was not allowed to employ others to assist with her/his work; the worker was not obliged to work only for the employer; the worker was required to work at specified times; the employer paid the worker by time; the money that the employer paid to the worker was stated to be a “fee”; the money that the employer paid to the worker was not stated to be “wages” or “salary”; the employer did not deduct PAYE tax instalments from the worker’s pay; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

SHYSTER agrees with the Privy Council that the lecturers were employees, although it warns that the specified directions suggest Contractor. Its table of distances, as extracted from the distances file, is given in figure 4.7. None of SHYSTER’s chosen cases was cited in the judgment: the nearest neighbour is *Ferguson v. Dawson* (C_5); the nearest other is *Massey v. Crown Life* (C_{12}).

Case	Attributes																		c	d _K	d _U	Δ	S	S'	r	r'	Result
	A ₁	A ₂	A ₃	A ₄	A ₅	A ₆	A ₇	A ₈	A ₉	A ₁₀	A ₁₁	A ₁₂	A ₁₃	A ₁₄	A ₁₅	A ₁₆	A ₁₇	A ₁₈									
C _{Instant}	•	×	•	×	•	×	×	×	×	×	•	•	×	×	×	×	×	•	1	43.57	-	7	0.39	0.38	0.20	-0.01	
C ₁	×	•	•	×	•	•	×	×	×	×	•	•	×	×	×	×	×	×	2	36.45	-	6	0.33	0.32	0.27	0.10	
C ₂	×	•	•	×	•	•	×	×	×	×	•	•	×	×	×	×	×	×	4	17.76	5.63	4	0.24	0.16	0.51	0.80	Employee
C ₃	×	•	•	×	•	•	×	×	×	×	•	•	×	×	×	×	×	×	5	42.85	4.02	8	0.47	0.38	-0.02	-0.01	⇒ 2∞+29.98
C ₄	×	•	•	×	•	•	×	×	×	×	•	•	×	×	×	×	×	×	7	17.09	-	2	0.11	0.15	0.77	0.42	⌈ 2∞+34.88
C ₅	×	•	•	×	•	•	×	×	×	×	•	•	×	×	×	×	×	×	7	14.92	62.65	3	0.27	0.28	0.45	0.41	⌊ 30.80
C ₆	×	•	•	×	•	•	×	×	×	×	•	•	×	×	×	×	×	×	8	59.32	-	9	0.50	0.51	0.03	-0.18	
C ₇	×	•	•	×	•	•	×	×	×	×	•	•	×	×	×	×	×	×	8	68.45	4.90	8	0.47	0.62	0.21	-0.25	
I _{Employee}	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•		32.29	-	5	0.28	0.28	0.47	0.37	
μ _{Employee}	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•									
C ₈	×	•	•	×	•	•	×	×	×	×	×	×	×	×	×	×	×	×	3	54.48	-	10	0.56	0.47	-0.36	-0.29	
C ₉	×	•	•	×	•	•	×	×	×	×	×	×	×	×	×	×	×	×	3	71.79	-	13	0.72	0.62	-0.56	-0.45	
C ₁₀	×	•	•	×	•	•	×	×	×	×	×	×	×	×	×	×	×	×	5	55.74	-	10	0.56	0.48	-0.24	-0.17	Contractor
C ₁₁	×	•	•	×	•	•	×	×	×	×	×	×	×	×	×	×	×	×	6	55.21	-	10	0.56	0.48	-0.17	-0.14	⇒ 2∞+38.75
C ₁₂	×	•	•	×	•	•	×	×	×	×	×	×	×	×	×	×	×	×	7	46.13	-	6	0.33	0.40	0.40	-0.04	⇒ 2∞+30.58
C ₁₃	×	•	•	×	•	•	×	×	×	×	×	×	×	×	×	×	×	×	7	28.54	54.97	5	0.42	0.47	0.12	-0.12	⌊ 15.37
C ₁₄	×	•	•	×	•	•	×	×	×	×	×	×	×	×	×	×	×	×	8	49.58	-	9	0.50	0.43	-0.08	-0.07	
I _{Contractor}	×	•	•	×	•	•	×	×	×	×	×	×	×	×	×	×	×	×		42.12	12.04	9	0.56	0.41	-0.16	0.50	
μ _{Contractor}	×	•	•	×	•	•	×	×	×	×	×	×	×	×	×	×	×	×		48.54	-	9	0.50	0.42	-0.20	-0.31	

Figure 4.7: The table of distances for *Narich v. CPT* (SHYSTER output). The nearest neighbour is *Ferguson v. Dawson* (C₅), so the nearest result is Employee; the nearest other is *Massey v. Crown Life* (C₁₂). Note that the specified directions (⇒) suggest Contractor.

Stevens v. Brodribb

1986

In *Stevens v. Brodribb Sawmilling Co. Pty Ltd*,¹²¹ Brodribb employed sniggers to fell trees, and truck drivers to carry the trees to the sawmill. They used their own vehicles, set their own hours of work, and were paid according to the volume of timber that they delivered to the sawmill. Stevens, a truck driver, was injured due to the negligence of a snigger. He claimed that the snigger was an employee of Brodribb and, hence, Brodribb was vicariously liable for the snigger's negligence. He also claimed that he was an employee of Brodribb and, hence, Brodribb was personally liable to him for breaching the duty of care owed by an employer to an employee.

Five justices of the High Court of Australia applied *Humberstone v. NTM* and *AMP v. Chaplin*, and decided that neither the truck driver nor the snigger were Brodribb's employees.¹²²

SHYSTER's fact vector is (NYYYNUNYYNNNNNNNNN). SHYSTER agrees with the High Court that Stevens was an independent contractor. The nearest neighbour is *AMP v. Chaplin*: one of the cases that the High Court applied. But none of their Honours referred to SHYSTER's nearest other: *Cam v. Sargent*. SHYSTER issues no warnings.

Re Porter

1989

In *Re Porter; Re Transport Workers Union of Australia*,¹²³ five truck drivers, who owned their own trucks, had nominated for various offices in the Victorian branch of the TWU. The returning officer rejected the drivers' nominations on the grounds that only members who were employees were eligible for election, and that the drivers were independent contractors. The drivers challenged the returning officer's decision.

In the Federal Court, the TWU relied heavily on four Australian cases (only one of which is part of the EMPLOYEE specification) in which owner-drivers of trucks had been held not to be employees of the company for which they worked: *Humberstone v. NTM*, *Wright v. Attorney-General for Tasmania*,¹²⁴ *Barro Group Pty Ltd v. Fraser*¹²⁵ and *Stevens v. Brodribb*. The union also relied on the English case of *Ready Mixed v. Minister*. Gray J said

that, despite the consistency of these cases, “a balancing exercise is always involved in the determination whether an employment relationship exists.”¹²⁶ On balance, he held, the five drivers were employees.

The complete report file for *Re Porter* is given as an example in §A.4. SHYSTER’s fact vector is (YNYUNUNNNYNNYNNY).¹²⁷ SHYSTER agrees with Gray J that the drivers were employees. The nearest neighbour is *Ferguson v. Dawson*, which was not mentioned in the case. The nearest other is *Ready Mixed v. Minister*: one of the cases cited by the TWU.

SHYSTER warns that one of the instantiations has a different result to that of the instant case. If the employer would not make a profit/loss when the work performed by the drivers cost less/more than expected ($A_5 = \text{NO}$), and the employer neither supervised nor inspected the drivers’ work ($A_7 = \text{NO}$)— A_5 and A_7 are the two attributes with unknown values in the instant case—then SHYSTER’s opinion would be that the drivers were independent contractors (following *Ready Mixed v. Minister*). The legal expert confirms that this is a sensible distinction to make.

BWIU v. Odco

1991

In *Building Workers’ Industrial Union of Australia v. Odco Pty Ltd*,¹²⁸ Odco provided labour to builders in Victoria.¹²⁹ In the agreement between Odco and the workers it was stated that the workers were contractors, not employees. They undertook to work for an agreed hourly rate, regardless of any industrial awards which might apply. Odco encountered “hostility from within the trade union movement, especially amongst officials of building unions”¹³⁰ and “incidents” occurred which led Odco to bring an action against the union for breach of s. 45D of the *Trade Practices Act 1974* (Cth). The question of whether the workers were employees or independent contractors of Odco was relevant to establishing a defence for the union under the Act.

The case was heard by the Federal Court. Wilcox, Burchett and Ryan JJ applied *Stevens v. Brodrigg* and held that the workers were not employees of Odco. The fact that parties to an agreement label workers as employees or as independent contractors is not decisive—their Honours cited *Ferguson v. Dawson*—however they held that, in this case, the “contractor” label was correct.¹³¹

BWIU v. Odco is used as the test case in the complete example in appendix B. The distances file for *BWIU v. Odco* is given in full in §B.6; the report file is in §B.7. SHYSTER's fact vector is (NYNYNNUNNYUNNNNY).¹³²

SHYSTER's conclusion is that the workers were independent contractors. Its choice of cases is good. The nearest neighbour is *Humberstone v. NTM (C₈)*, which was applied by the High Court in *Stevens v. Brodribb* which was applied by the Federal Court in *BWIU v. Odco*. The nearest other is *Ferguson v. Dawson (C₅)*, which their Honours cited in their judgment. No warnings are issued.

Hypothetical case 3

Both hypothetical case 3 and case 4 are taken from a question set in an examination for a university employment law course.¹³³ A secretary, Amber, is employed in the Department of Legal Studies in an Australian university. The written contract between the university and Amber provides that salary, hours, allowances, and leave shall be in accordance with the terms of a specified award. Both the university and Amber contribute to a superannuation scheme for Amber's benefit. Amber's appointment is to continue until she is 65 years of age, after an initial probationary period. There is a duty statement for Amber's position, and she performs duties as required by the Head of the Department.

It is clear, and the legal expert confirms, that Amber is an employee of the university.

SHYSTER's fact vector is (YNYYYYYNNUYNNYYYYN). It agrees that Amber is an employee. The nearest neighbour is *PRS v. Palais de Danse*; the nearest other is *Massey v. Crown Life*. Neither is a good choice.

SHYSTER warns that the weighted correlation coefficients suggest that *Stevenson v. Macdonald (1)*, in which the worker was an independent contractor, should be the nearest neighbour.

Hypothetical case 4

From the same examination question as hypothetical case 3 comes another hypothetical case.

Bonny works as a secretary in the same department as Amber. Bonny is registered with an employment agency. The Department

and the employment agency entered into a contract in which the agency agreed to provide a competent secretary for a three month period, and retained the right to provide a substitute at any time. The university indemnified the employment agency for any liability arising out of Bonny's work.

When Bonny registered with the employment agency she signed a contract which stated that any work which she procured through the agency she would perform as an independent contractor. Bonny is paid a specified daily rate, is not eligible for any leave, and is responsible for injury insurance and taxation liabilities. Bonny has had her work period extended several times, and has worked in the Department of Legal Studies for a year. Bonny and Amber have similar duties and patterns of work. They both follow guidelines issued by the Head of the Department.

The legal expert advises that, unlike Amber and on the basis of *BWIU v. Odco*, Bonny is an independent contractor.

SHYSTER's fact vector is (YNYNYYYNNNYNNNNNY). SHYSTER disagrees with the expert, and concludes that Bonny is an employee of the university. The nearest neighbour is *Ferguson v. Dawson*. As in this hypothetical case, both the employer and the worker in *Ferguson v. Dawson* agreed that the worker was an independent contractor.¹³⁴ In fact, the only difference that SHYSTER sees between *Ferguson v. Dawson* and hypothetical case 4 is that, in the hypothetical case, the work was performed on the employer's premises. Nevertheless, SHYSTER's choice of nearest neighbour is a bad one. The nearest other is *Massey v. Crown Life*: a good choice. In *Massey v. Crown Life*, Massey was an employee for two years, then performed the same duties for another two years as an independent contractor. The differences between Massey as employee and Massey as independent contractor, are similar to those between Amber and Bonny. SHYSTER issues no warnings.

The legal expert advises that one of the aims of this examination question was to demonstrate the absurdity of the law in this area: Amber and Bonny perform very similar jobs, yet the law sees them as having quite different relationships with the university. Hypothetical case 4 is an example of a tripartite employment relationship: a relationship where one party pays an employment agency which pays the worker. *BWIU v. Odco* was the first case in which a court had to determine the employment status of workers in such relationships. It was decided in 1991 and so is not part of

the EMPLOYEE specification. SHYSTER's failure in this hypothetical case illustrates the unsuitability of the EMPLOYEE specification for providing advice on such tripartite relationships.

4.4.4 *Generated tests*

The legal expert provided three examples for generating tests using the EMPLOYEE specification: generated tests 4, 5 and 6.

Generated test 4

The legal expert advises that, if the following is true, the worker is an employee:

... the employer directed the manner in which the work was to be done; the worker was an integral part of the employer's business; the employer would make a profit/loss if the work performed by the worker cost less/more than expected; the employer supervised or inspected the work; the worker was not allowed to employ others to assist with her/his work; the money that the employer paid to the worker was stated to be "wages" or "salary"; the employer deducted PAYE tax instalments from the worker's pay; and the employer paid the worker sick pay or holiday pay.

SHYSTER's fact vector is (YUYUYUYUNUUUJYYUJ). It generates 1024 instantiations: a mere 1/256th of the search space. However, it is not possible that the money that the employer paid to the worker was stated to be both a "fee" and "wages." This paradox occurs whenever the values of both A_{13} and A_{14} are YES. Because A_{14} is always YES, changing A_{13} from UNKNOWN to NO avoids these impossible cases and halves the size of the search space. In 149 of the 512 instantiations in this reduced search space, SHYSTER's choice of result is bad (i.e. Contractor): a success rate of 70.90%.

In all 149 the nearest ideal point is that of the expected result; and in all but 4 of those 149, SHYSTER warns that that ideal point is at least as near to the instantiation as is the nearest neighbour. There is no (originally unknown) attribute for which these 149 instantiations have common values. However, in 131 (or 87.92%) of them the worker was in business on her/his own

account ($A_8 = \text{YES}$). The legal expert advises that, although this (together with the originally known attribute values) does not amount to a paradox, it is an almost inconceivable combination of attribute values.

Generated test 5

The legal expert also advises that, if the following is true, the worker is an independent contractor:

... the employer would not make a profit/loss if the work performed by the worker cost less/more than expected; the worker was in business on her/his own account; the worker was allowed to employ others to assist with her/his work; the employer did not deduct PAYE tax instalments from the worker's pay; and the employer paid the worker neither sick pay nor holiday pay.

Given the fact vector (UUUUNUUYUUUUNNUJ), SHYSTER generates 8192 instantiations: 1/32nd of the search space. Once again, a paradox occurs whenever the values of both A_{13} and A_{14} are YES. Removing these impossible cases reduces the size of the search space by a quarter. In 1946 of the 6144 instantiations in this reduced search space, SHYSTER's choice of result is bad (i.e. Employee): a success rate of 68.33%.

Despite the fact that the nearest ideal point is that of the expected result in 1353 of those 1946, only 492 of them cause SHYSTER to issue a warning. Furthermore, in 111 instantiations SHYSTER issues an ideal point warning, even though the choice of result is good.

Generated test 6

The legal expert further advises that, if the following is true, the worker is an independent contractor:

... the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker owned the tools or provided the transport with which she/he performed the work; the employer would not make a profit/loss if the work performed by the worker cost less/more than

expected; the worker was in business on her/his own account; the money that the employer paid to the worker was stated to be a “fee”; the employer did not deduct PAYE tax instalments from the worker’s pay; and the employer paid the worker neither sick pay nor holiday pay.

SHYSTER’s fact vector is (UYUYNUUYUUUYUNNUU). It generates 2048 instantiations. As with generated test 4, removing the paradoxical cases halves the size of the search space. In 149 of the 1024 instantiations in this reduced search space, SHYSTER’s choice of result is bad (i.e. *Employee*): a success rate of 85.45%.

In all 149 the nearest ideal point is that of the expected result; and in all but 37 of these 149, SHYSTER warns that that ideal point is at least as near to the instantiation as is the nearest neighbour. The fact that, in 120 (or 80.54%) of these 149, the work was performed on the employer’s premises ($A_6 = \text{YES}$) is not enough to justify SHYSTER’s choice of result in these instantiations.

4.4.5 Conclusion: the *EMPLOYEE* specification

In all but one (i.e. 83.34%) of the test cases for the *EMPLOYEE* specification described above, SHYSTER reaches a good conclusion. But only 41.67% of the cases that it chooses to use in argument are good.

As shown in figure 4.13, SHYSTER’s choice of result is good in 70.78% of the instantiations in all three generated tests. (This takes into account the reduction of the size of the search space due to the removal of instantiations where the values of both A_{13} and A_{14} are YES. Such instantiations do not represent plausible cases.)

This performance is dominated by generated test 5:¹³⁵ the test which produced, from SHYSTER, the worst performance of all the generated tests described in this chapter. Alone amongst all these generated tests, this test causes SHYSTER to issue ideal point warnings for instantiations in which its choice of result is good. If a bad choice of result is considered good where an ideal point warning is issued *and* a good choice of result is considered bad where an ideal point warning is issued, SHYSTER’s success rate for the three generated tests of the *EMPLOYEE* specification rises to 99.22%, 74.53% and 96.39%, respectively: 79.09% overall.

There are two tripartite employment cases amongst the test cases: *BWIU v. Odco* and hypothetical case 4. In both of these tests, it is important to be clear as to who is the “employer” for the purposes of answering SHYSTER’s questions: for *BWIU v. Odco* the employer was taken to be Odco (the employment agency); for hypothetical case 4 it was taken to be the university. Although SHYSTER’s choice of result and cases for *BWIU v. Odco* is good, the ability of the EMPLOYEE specification to handle tripartite employment relationships is stretched by hypothetical case 4.

The Employee area also demonstrates one of SHYSTER’s minor shortcomings. In its report, SHYSTER’s summary of the facts in a case can make difficult reading when, as here, there is a large number of attributes. The wording of the strings for the last two attributes means, for example, that the statement of facts in SHYSTER’s report on *Stevens v. Brodrigg* is a 259-word sentence that concludes:

... the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

It is to be hoped that no human legal expert would express the facts so clumsily. However, this problem is inherent in SHYSTER’s method of writing reports; possible solutions are discussed in the next chapter.¹³⁶

The Employee area could be linked to several statutory open-textured concepts, as represented in a rule-based system. It could also be linked to areas of case law (like the Authorization area) in which the distinction between employees and independent contractors is important.

SHYSTER, when using the EMPLOYEE specification, chooses good results in most of the generated tests. It is capable of providing fairly good advice in cases involving bipartite employment relationships, as it was designed to do. Although it is not so well suited to cases involving tripartite relationships, it performs well in an area of law in which, according to Clark and Wedderburn, the juridical concepts “approach anarchy.”¹³⁷

4.5 The implication of natural justice

The last specification discussed in this chapter concerns the implication of natural justice principles in administrative decision-making.

4.5.1 *The law*

The law in Australia has developed the notion of affording natural justice to a person who is affected by an administrative decision. Natural justice principles might require, for example, that the person affected be given the right to a hearing—to make representations—before the decision is made. Or the decision-maker might be obliged to give reasons for the decision, after it has been made. These requirements are sometimes called requirements of “procedural fairness.”

The development of this area of law has been convoluted:

The evolution of the doctrine of natural justice has been a journey in fluctuation, typified by the regular pitch of basic principles from one leaning to another.¹³⁸

In *Kioa v. West*, Mason J said:

The law has now developed to a point where it may be accepted that there is a common law duty to act fairly, in the sense of according procedural fairness, in the making of administrative decisions which affect rights, interests and legitimate expectations, subject only to the clear manifestation of a contrary statutory intention.¹³⁹

But McMillan asserts that:

The main residual difficulty concerning the implication of natural justice has been the tendency to apply uncritically [this] superficial test . . . the affect [*sic*] of a decision on a person’s interest is only one of many factors that is relevant to deciding whether a natural justice obligation attaches to the decision.¹⁴⁰

The notion of “legitimate expectations” expands the area considerably. Legitimate expectations “are capable of including expectations which go beyond enforceable legal rights, provided they have some reasonable basis”.¹⁴¹

McMillan discusses different ways of determining whether natural justice principles apply to a given administrative procedure:

An option at one end of the spectrum has always been to treat the obligation of procedural fairness as attaching universally to all decisions, and to concentrate instead on the practical content of that obligation in any particular instance. This option ... was described by Deane J in *Haoucher* as “conceptually more satisfying”.¹⁴²

However, that approach is too broad. As Wilcox J points out in *Minister for Arts, Heritage and Environment v. Peko-Wallsend Ltd*:

... the law has not yet reached the stage of applying the obligation of natural justice to every decision which disadvantages individuals.¹⁴³

McMillan proposes an alternative:

... a preferable approach would be to determine whether natural justice applied by examining in each case a number of different factors. While the weight attached to some factors is clearly greater, it is the overall balance that is important. This approach was propounded by the Privy Council in *Durayappah v. Fernando*,¹⁴⁴ was initially applied in Australia in *Salemi v. MacKellar [No. 2]*¹⁴⁵ and *FAI Insurances Ltd v. Winneke*,¹⁴⁶ but has not been developed further.¹⁴⁷

His factors are:

- the nature of the property, right, interest, status, or legitimate expectation;
- the effect or impact of the decision;
- the nature of the power being exercised;
- the statutory and factual criteria according to which the decision was made;
- the nature of the officer making the decision;
- the statutory procedural framework under which the decision was made; and
- the circumstances in which the decision was made.¹⁴⁸

McMillan discusses these factors in detail. I discuss next the law relating to one of these factors because it significantly affects one of the tests described below.¹⁴⁹

The statutory procedural framework under which the decision was made may grant a person a right to appeal against a decision. The existence of a statutory right to appeal used to suggest that natural justice would not be implied. For example, in *Twist v. Randwick Municipal Council*, Mason J stated:

Having regard to the subject matter of the section, . . . and more particularly the comprehensive nature of the appeal to a District Court judge, I am of opinion that s. 317B(5) [granting the right of appeal] should be read as providing the exclusive remedy available to an owner who wishes to challenge the validity or correctness of an order made under s. 317B(1).¹⁵⁰

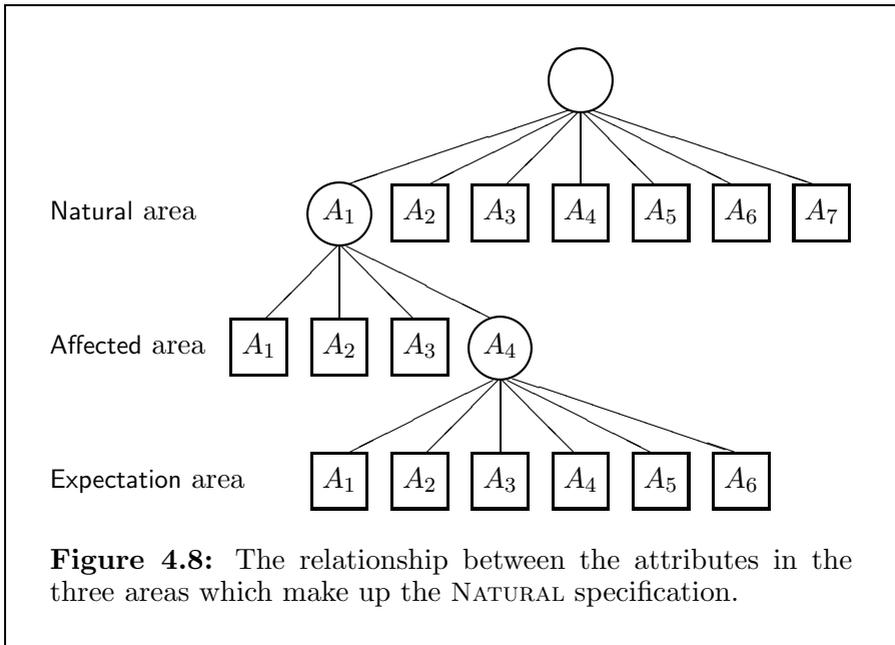
And, in the first *Marine Hull and Liability Insurance Co. Ltd v. Hurford*, Wilcox J held that the Treasurer should have applied the principles of natural justice before making the contested direction—however, because the relevant Act provided for a review of any such directions by the Administrative Appeals Tribunal:

. . . the legislature must be taken to have evinced an intention that, in the event of the Treasurer failing to so act, the directions are not to be regarded as being invalid in law. They are merely susceptible of challenge before the Tribunal.¹⁵¹

Recently, there has been a tendency to interpret the existence of a statutory right to appeal as indicating that natural justice *should* be implied. In the second *Marine Hull v. Hurford*, for example, Davies J stated that:

The existence of a right to have a matter reconsidered and of a right to have a matter reviewed by the Administrative Appeals Tribunal may well affect the nature of the procedures which ought to be adopted in complying with the rules of natural justice but, ordinarily, it does not exclude them.¹⁵²

And in *Bropho v. Western Australia*, Rowland J held that the existence of a right of appeal to the Supreme Court indicated that the decision-maker should be influenced by the same considerations as would a judge of that Court; it indicated that questions of natural justice should not be excluded.¹⁵³



Rowland J's approach is diametrically opposed to that of the High Court in *Twist v. Randwick*, decided fourteen years earlier. His decision was overturned on appeal by the Full Court of the Supreme Court of Western Australia in *Western Australia v. Bropho*,¹⁵⁴ though on a different point.¹⁵⁵ The Full Court did not refer to the existence of a right of appeal. Although the law may be evolving towards Rowland J's interpretation, it has not yet reached that stage.

4.5.2 *The NATURAL specification*

Having consulted a legal expert in the field,¹⁵⁶ and the published judgments in the leading cases, I wrote a SHYSTER specification on the implication of the duty to observe natural justice. The specification is based on the factors identified by McMillan.¹⁵⁷

The NATURAL specification contains three areas: the Natural area, the Affected area and the Expectation area. (The relationship between the attributes in these areas is illustrated in figure 4.8.¹⁵⁸) There is a hierarchy which ranks nine courts, and the Natural and Expectation areas both have opening strings.

Natural area

The Natural area has two results: Implied and Not-Implied. These correspond to “a duty to observe natural justice is implied” and “a duty to observe natural justice is not implied.”

There are seven attributes in the Natural area, corresponding to the seven factors identified by McMillan. The term *applicant* is used to refer to the person who seeks the implication of natural justice:

- A_1 : Did the decision affect the property, right, interest, status, or legitimate expectation of the applicant?
- A_2 : Is the decision apt to have a discrete impact on the interests of the applicant?
- A_3 : Is the power of a nature that would suggest that procedural fairness would be applied?
- A_4 : Did the statutory or factual criteria focus on matters which were discrete to the interests of the applicant?
- A_5 : Was the decision-maker a high-level policy-maker?
- A_6 : Is there a statutory right to appeal against the decision?¹⁵⁹
- A_7 : Were there circumstances which make an obligation to observe natural justice inappropriate?

Only A_6 is straightforward. But (with the exception of A_1) answering the other questions, with the assistance of the help strings which are included in the specification, should present no major difficulties. For example, the help string for A_4 is:

The decisional criteria are of two kinds: the spectrum of considerations to which the decision maker was authorized to have regard (the statutory criteria), and the specific considerations to which regard was had in fact (the factual criteria). Either set of criteria can focus on matters which are discrete to the interests of the applicant, or on matters of policy or public interest.

And the help string for A_5 explains that:

Ministers, members of Cabinet, Governors and the Governor-General are high-level policy-makers.

However, A_1 is such a difficult question to answer that it is defined as an external attribute, linked to the Affected area. The user is never asked the A_1 question, but is asked questions from the Affected area instead.

Affected area

The Affected area has two results: **Affected** and **Unaffected**. These correspond to “the decision affected the property, right, interest, status, or legitimate expectation of the applicant” and “the decision did not affect [those things].” A result of **Affected** produces a value of YES for A_1 in the **Natural** area; a result of **Unaffected** produces a value of NO.

There are four attributes in the **Affected** area:

- A_1 : Did the decision affect a financial, property or occupational interest of the applicant?
- A_2 : Did the decision affect the applicant’s personal liberty?
- A_3 : Did the decision affect the applicant’s reputation?
- A_4 : Did the applicant have a legitimate expectation which was affected by the decision?

Only A_4 is not a straightforward question. It, too, is defined as an external attribute, and linked to the **Expectation** area.

Expectation area

The **Expectation** area also has two results: **Expectation** and **No-Expectation**. These correspond to “the applicant had a legitimate expectation which was affected by the decision” and “the applicant did not have a legitimate expectation which was affected by the decision.” A result of **Expectation** produces a value of YES for A_4 in the **Affected** area; a result of **No-Expectation** produces a value of NO.

There are six attributes in the **Expectation** area:

- A_1 : Did the decision-maker break a promise or undertaking?
- A_2 : Did the decision-maker go against an established course of practice?
- A_3 : Did the decision involve a refusal to renew an existing interest?
- A_4 : Did the decision-maker or a statutory provision suggest that an initial interest would be granted?
- A_5 : Did the decision affect an established liberty or interest?
- A_6 : Was there a standard administrative procedure which the decision-maker did not follow?

There is a subtle distinction between A_1 , A_2 and A_6 which is best illustrated by two examples.

In *Haoucher v. Minister for Immigration and Ethnic Affairs*,¹⁶⁰ the Minister had told Parliament that recommendations of the Administrative Appeals Tribunal, on deportation matters, would be overturned only in “exceptional circumstances” and when justified by “strong evidence.” The AAT recommended that the Minister’s order to deport Haoucher be revoked, but the Minister rejected the recommendation, without giving Haoucher details of any “exceptional circumstances” or “strong evidence.”

The value of A_1 is NO: there may indeed have been “exceptional circumstances”—the Minister did not promise to give details of those circumstances. A_2 is YES: the Minister had an established course of practice of following AAT recommendations. However, A_6 is NO: the Minister went against practice, not procedure.

In *Attorney-General of Hong Kong v. Ng Yuen Shiu*,¹⁶¹ an immigration official had announced that certain illegal immigrants would be interviewed and, in deciding whether to allow them to stay, each case would be “treated on its merits.” Ng (an illegal immigrant) came forward the next day and was questioned, but given no opportunity to put the merits of his case.

Although the decision-maker broke a promise ($A_1 = \text{YES}$), there had not been time to establish a course of practice ($A_2 = \text{NO}$), and there was no standard procedure to be followed ($A_6 = \text{NO}$).

Leading cases

There are fifteen leading cases in the **Natural** area. Seven of them were decided by the High Court of Australia: *Commissioner of Police v. Tanos*,¹⁶² *Bread Manufacturers of New South Wales v. Evans*,¹⁶³ *FAI v. Winneke*,¹⁶⁴ *Kioa v. West*,¹⁶⁵ *South Australia v. O’Shea*,¹⁶⁶ *Haoucher v. Minister*¹⁶⁷ and *Annetts v. McCann*.¹⁶⁸ Two were decided by the Federal Court of Australia: *Marine Hull v. Hurford*¹⁶⁹ and *Minister v. Peko-Wallsend*.¹⁷⁰ Two were decided by the Supreme Court of New South Wales: *Nashua Australia Pty Ltd v. Channon*¹⁷¹ and *Macrae v. Attorney-General for New South Wales*.¹⁷² Two are decisions of the Judicial Committee of the Privy Council: *Durayappah v. Fernando*¹⁷³ and *AG v. Ng*.¹⁷⁴ One was decided by the House of Lords: *Council of Civil Service Unions v. Minister for the Civil Service*.¹⁷⁵ And one was a decision of the Chancery Division of the English Court of Appeal: *McInnes v. Onslow-Fane*.¹⁷⁶

Nine of these are also leading cases in the **Affected** area. And six of them, plus two further cases—*Heatley v. Tasmanian Racing and Gaming Commission*¹⁷⁷ and *Cole v. Cunningham*¹⁷⁸—are used in the **Expectation** area. For reasons discussed below,¹⁷⁹ the prominent High Court cases of *Twist v. Randwick*¹⁸⁰ and *Salemi v. MacKellar*¹⁸¹ were not used in the **NATURAL** specification.

A peculiarity of the **NATURAL** specification is that, as SHYSTER warns, there are three pairs of cases in the **Natural** area which have identical facts and different results.¹⁸² The existence of two or more leading cases with identical facts but different results indicates either that one of the cases was wrongly decided, or that there is a need for more attributes in the area (to distinguish between the cases). All of the leading cases in the **Natural** area were correctly decided, and the attributes in that area are based on the factors identified as being important by McMillan. Hence, no change was made to the specification. If two or more of these cases with identical facts but different results are the nearest cases, SHYSTER warns the user and chooses the most important of them as the nearest neighbour.

Attribute dependence

The probabilities matrices for the three areas in the **NATURAL** specification, as extracted from the probabilities file, are given in figure 4.10. SHYSTER detects no functional dependence, and no evidence of stochastic dependence, between any of the attributes in any of the three areas.

Weights

The tables of weights for the three areas in the **NATURAL** specification, as extracted from the weights file, are given in figure 4.9.

In the **Natural** area, the rightmost column indicates that two attributes are of equal greatest importance:¹⁸³

- A₁: Did the decision affect the property, right, interest, status, or legitimate expectation of the applicant?
- A₇: Were there circumstances which make an obligation to observe natural justice inappropriate?

Attr.	Implied			Not-Implied			μ	σ^2	w
	μ	σ^2	w	μ	σ^2	w			
A_1	1.00	0.00	∞	0.83	0.14	7.20	0.93	0.06	16.07
A_2	1.00	0.00	∞	0.67	0.22	4.50	0.87	0.12	8.65
A_3	0.67	0.22	4.50	0.33	0.22	4.50	0.53	0.25	4.02
A_4	0.63	0.23	4.27	0.17	0.14	7.20	0.43	0.24	4.08
A_5	0.78	0.17	5.79	0.67	0.22	4.50	0.73	0.20	5.11
A_6	0.22	0.17	5.79	0.00	0.00	∞	0.13	0.12	8.65
A_7	0.00	0.00	∞	0.17	0.14	7.20	0.07	0.06	16.07

Attr.	Affected			Unaffected			μ	σ^2	w
	μ	σ^2	w	μ	σ^2	w			
A_1	0.50	0.25	4.00	0.00	0.00	∞	0.44	0.25	4.05
A_2	0.38	0.23	4.27	0.00	0.00	∞	0.33	0.22	4.50
A_3	0.38	0.23	4.27	0.00	0.00	∞	0.33	0.22	4.50
A_4	0.50	0.25	4.00	0.00	0.00	∞	0.44	0.25	4.05

Attr.	Expectation			No-Expectation			μ	σ^2	w
	μ	σ^2	w	μ	σ^2	w			
A_1	0.33	0.22	4.50	0.00	0.00	∞	0.25	0.19	5.33
A_2	0.50	0.25	4.00	0.00	0.00	∞	0.38	0.23	4.27
A_3	0.17	0.14	7.20	0.00	0.00	∞	0.13	0.11	9.14
A_4	0.00	0.00	∞	0.00	0.00	∞	0.00	0.00	∞
A_5	0.83	0.14	7.20	0.50	0.25	4.00	0.75	0.19	5.33
A_6	0.17	0.14	7.20	0.00	0.00	∞	0.13	0.11	9.14

Figure 4.9: The tables of weights for the three areas in the NATURAL specification: the Natural area, the Affected area and the Expectation area (SHYSTER output).

SHYSTER’s weighting of attributes in this area is fairly good. A_1 and A_7 are very important attributes. Indeed if the value of A_1 is NO, then natural justice should never be implied.¹⁸⁴ However, the legal expert advises that A_2 should be weighted more heavily than it is.

All four attributes in the Affected area are weighted almost the same.¹⁸⁵ This is appropriate—each of these attributes is equally indicative of the applicant having been affected.

A_2	A_3	A_4	A_5	A_6	A_7	
1.00	1.00	1.00	0.73	1.00	1.00	A_1
0.13	0.47	0.57	1.00	0.87	0.93	
	1.00	1.00	0.94	1.00	1.00	A_2
	0.20	0.31	0.48	0.74	0.87	
		0.95	0.34	1.00	0.47	A_3
		0.30	0.95	0.27	1.00	
			0.17	0.84	0.57	A_4
			0.99	0.69	1.00	
				0.48	1.00	A_5
				0.94	0.73	
					0.87	A_6
					1.00	

A_2	A_3	A_4	
0.12	0.95	0.83	A_1
1.00	0.40	0.64	
	0.24	0.95	A_2
	1.00	0.40	
		0.60	A_3
		0.88	

A_2	A_3	A_4	A_5	A_6	
0.36	0.75	1.00	0.46	0.75	A_1
1.00	1.00	1.00	0.96	1.00	
	1.00	1.00	1.00	0.63	A_2
	0.38	1.00	0.36	1.00	
		1.00	1.00	0.88	A_3
		1.00	0.75	1.00	
			1.00	1.00	A_4
			1.00	1.00	
				1.00	A_5
				0.75	

Figure 4.10: The probabilities matrices for the three areas in the NATURAL specification: the Natural area, the Affected area and the Expectation area (SHYSTER output).

One of the attributes in the Expectation area has infinite weight:

A₄: Did the decision-maker or a statutory provision suggest that an initial interest would be granted?

This is an important attribute, but its infinite weighting probably weights it too highly in relation to the other attributes in this area.¹⁸⁶

4.5.3 Test cases

Eight cases are used to test the NATURAL specification. Seven of these were considered for the specification, but deemed not to be leading cases. The eighth case, *Ainsworth v. Criminal Justice Commission*,¹⁸⁷ was decided after the specification was written.

Twist v. Randwick

1976

In *Twist v. Randwick Municipal Council*,¹⁸⁸ Twist owned land in Randwick. The Council resolved, under s. 317B(1) of the Local Government Act 1919 (NSW), to have a building on his land demolished. Twist was given 60 days to demolish the building, and then an extension of another three months.

Section 317B(5) gave Twist a right of appeal to the District Court against the demolition order, but the Court's rules required that such appeals be made within 60 days. Twist did not appeal in time, and was not allowed an extension of time.

When the Council informed Twist that it would demolish the building, he appealed to the New South Wales Supreme Court, and then to the High Court. Twist claimed that the Council was bound by the rules of natural justice to have given him an opportunity to be heard before the demolition order was made. He relied on *Ridge v. Baldwin*,¹⁸⁹ a decision of the House of Lords. The Council relied on the nineteenth century English case of *Vestry of St James and St John, Clerkenwell v. Feary*.¹⁹⁰ (Neither decision is part of the NATURAL specification.)

Three justices of the High Court unanimously found against Twist. Barwick CJ and Mason J held that the existence of a right of appeal showed that Twist had no right to be heard before the Council made its demolition order.¹⁹¹ Jacobs J disagreed, but held that the existence of a right of appeal did show that the Council's failure to allow a hearing did not render its decision void.¹⁹²

SHYSTER's fact vectors are (NNNNYN), (YNNN) and (YYYYNYN)—for the Expectation, Affected and Natural areas, respectively. To quote from its report files:

... the decision-maker did not break a promise or undertaking; the decision-maker did not go against an established course of practice; the decision did not involve a refusal to renew an existing interest; neither the decision-maker nor a statutory provision suggested that an initial interest would be granted; the decision affected an established liberty or interest; and there was no standard administrative procedure which the decision-maker should have followed.

... the decision affected a financial, property or occupational interest of the applicant; the decision did not affect the applicant's personal liberty; the decision did not affect the applicant's reputation; and the applicant did not have a legitimate expectation which was affected by the decision.

... the decision affected the property, right, interest, status, or legitimate expectation of the applicant; the decision is apt to have a discrete impact on the interests of the applicant; the power is of a nature that would suggest that procedural fairness would be applied; the statutory or factual criteria focused on matters which were discrete to the interests of the applicant; the decision-maker was not a high-level policy-maker; there is a statutory right to appeal against the decision; and there were no circumstances which would have made an obligation to observe natural justice inappropriate.

In the Expectation area, SHYSTER concludes (as did the High Court) that Twist did not have a legitimate expectation which was affected by the decision. The nearest neighbour is *SA v. O'Shea*; the nearest others are *Haoucher v. Minister* and *Heatley v. TRGC*. SHYSTER warns that the specified directions suggest Expectation.

In the Affected area, SHYSTER concludes that the decision affected Twist's property, right, interest, status, or legitimate expectation. The nearest neighbour is *Bread Manufacturers v. Evans*; the nearest other is *Minister v. Peko-Wallsend*.

SHYSTER's conclusion in the Natural area is that a duty to observe natural justice is implied. Its table of distances, as extracted from the appropriate distances file, is given in figure 4.11. The nearest neighbour is *Commissioner v. Tanos* (C_5), one of the cases to which Mason J referred in coming to his decision; the nearest other is *McInnes v. Onslow-Fane* (C_{15}).

Case	Attributes							c	d _K	d _U	Δ	S	S'	r	r'	Result	
	A ₁	A ₂	A ₃	A ₄	A ₅	A ₆	A ₇										
C _{Instant}	•	•	•	•	•	•	•	×	×								
C ₁	•	•	×	•	•	•	×	×	×	1	17.79	-	3	0.43	0.28	0.09	0.73
C ₂	•	•	×	•	•	•	×	×	×	2	17.79	-	3	0.43	0.28	0.09	0.73
C ₃	•	•	•	•	×	•	×	×	×	2	8.65	-	1	0.14	0.14	0.73	0.84
C ₄	•	•	•	•	•	•	×	×	×	2	13.77	-	2	0.29	0.22	0.30	0.74
C ₅	•	•	•	•	•	•	×	×	×	3	-	-	-	-	-	1.00	1.00
C ₆	•	•	•	•	•	•	×	×	×	4	9.20	-	2	0.29	0.15	0.30	0.89
C ₇	•	•	•	•	•	•	×	×	×	5	17.85	-	3	0.43	0.28	0.09	0.73
C ₈	•	•	•	•	•	•	×	×	×	7	13.77	4.08	2	0.33	0.24	0.25	0.74
C ₉	•	•	•	•	•	•	×	×	×	7	21.87	-	4	0.57	0.35	-0.09	0.73
I _{Implied}	•	•	•	•	•	•	×	×	×		8.65	-	1	0.14	0.14	0.73	0.84
μ _{Implied}	•	•	•	•	•	•	×	×	×		13.77	-	2	0.29	0.22	0.40	0.84
C ₁₀	•	•	•	•	•	•	×	×	×	2	17.85	-	3	0.43	0.28	0.09	0.73
C ₁₁	•	•	×	•	•	•	×	×	×	2	25.41	-	4	0.57	0.41	0.26	0.78
C ₁₂	×	×	×	•	•	•	×	×	×	4	46.59	-	6	0.86	0.74	-0.65	-0.46
C ₁₃	•	•	•	•	•	•	×	×	×	6	21.87	-	4	0.57	0.35	-0.09	0.73
C ₁₄	•	•	•	•	•	•	×	×	•	8	37.94	-	5	0.71	0.61	-0.55	0.25
C ₁₅	•	•	•	•	•	•	×	×	×	9	8.65	-	1	0.14	0.14	0.73	0.84
I _{Not-Implied}	×	×	×	×	•	•	•	•	•		54.01	-	6	0.86	0.86	-0.73	-0.48
μ _{Not-Implied}	•	•	•	•	•	•	×	×	×		21.87	-	4	0.57	0.35	-0.03	0.71

Figure 4.11: The table of distances for *Twist v. Randwick* in the Natural area (SHY-STER output). The nearest neighbour is *Commissioner v. Tanos* (C₅), so the nearest result is Implied; the nearest other is *McInnes v. Onslow-Fane* (C₁₅).

This third conclusion is at odds with the decision of the High Court. However, as discussed above,¹⁹³ the significance of the existence of a statutory right to appeal has changed over the years since *Twist v. Randwick* was decided. I respectfully submit (and the legal expert agrees) that *Twist v. Randwick* was wrongly decided, at least insofar as it concerns the significance of a statutory right to appeal. The case was not included in the NATURAL specification for this reason.

Apart from *Commissioner v. Tanos*, all of SHYSTER's chosen cases were decided after *Twist v. Randwick*.

Salemi v. MacKellar

1977

In *Salemi v. MacKellar [No. 2]*,¹⁹⁴ Salemi was an Italian citizen who entered Australia under a temporary entry permit. He stayed in the country after the permit expired, and became a "prohibited immigrant" within the meaning of the *Migration Act 1958* (Cth). The Minister of Immigration announced, in a press release, an amnesty under which prohibited immigrants who met certain conditions would be granted resident status if they came forward before a certain date. Salemi appeared to meet those conditions, but the Minister refused his application for the benefit of the amnesty and proposed to deport him under s. 18 of the Act.

Salemi cited *Schmidt v. Secretary of State for Home Affairs*¹⁹⁵ and claimed that the news release had given him a "legitimate expectation" that he would be entitled to remain in Australia. Hence the Minister should have given him an opportunity to be heard before deciding to issue the deportation order.

A majority of the High Court held that Salemi had no "legitimate expectation,"¹⁹⁶ and half of the Court held that the legislative scheme indicated that Parliament did not intend that people affected by deportation orders issued under s. 18 should have a right to be heard.¹⁹⁷

SHYSTER's fact vectors are (YUNYYN), (UYNY) and (YYYYNN).

In the Expectation area, SHYSTER concludes that the applicant did have a legitimate expectation which was affected by the decision. The nearest neighbour is *AG v. Ng*; the nearest other is *SA v. O'Shea*. SHYSTER warns that the weighted correlation coefficients suggest that *SA v. O'Shea* should be nearest neighbour.

In the Affected area, SHYSTER concludes that the decision affected the property, right, interest, status, or legitimate expectation of the applicant. Although not discussed in the case (apart from the issue of legitimate expectation) this is clearly true. The nearest neighbours are *Haoucher v. Minister* and *Kioa v. West*; the nearest other is *Minister v. Peko-Wallsend*.

In the Natural area, SHYSTER disagrees with the High Court and concludes that a duty to observe natural justice is implied. The nearest neighbour is *Kioa v. West*; the nearest other is *SA v. O'Shea*. However, according to the legal expert, it is now generally believed that *Salemi v. MacKellar* was wrongly decided. Salemi did have a legitimate expectation, and natural justice should have been implied. The case was not included in the NATURAL specification for this reason.

All of SHYSTER's chosen cases were decided after *Salemi v. MacKellar*.

Heatley v. TRGC

1977

*Heatley v. Tasmanian Racing and Gaming Commission*¹⁹⁸ is one of the leading cases in the Expectation area. It is not a leading case in either of the Affected or Natural areas, so it is used here to test those two areas.

In *Heatley v. TRGC*, Heatley was warned off racecourses in Tasmania by the Commission, using its powers under s. 39(3) of the *Racing and Gaming Act 1952* (Tas). Heatley had been given no notice that the Commission intended warning him off (and hence was given no opportunity to make representations to the Commission) and was given no reasons.

A majority of the High Court held that the Commission was bound by the rules of natural justice.¹⁹⁹ In the absence of an emergency, the Commission should have given Heatley notice of its intention to warn him off, and the grounds for taking such action. Further, Heatley should have been given an opportunity to make representations to the Commission before it made its decision. Aickin J (with whom Stephen and Mason JJ agreed) held that all members of the public—including Heatley—have a legitimate expectation that they will be allowed onto racecourses.²⁰⁰

SHYSTER's fact vectors are (UNYY) and (YYYUNNN).

In the *Affected* area, SHYSTER agrees with the High Court that the decision affected the property, right, interest, status, or legitimate expectation of the applicant. The nearest neighbour is *FAI v. Winneke*; the nearest other is *Minister v. Peko-Wallsend*.

In the *Natural* area, SHYSTER concludes, as did the High Court, that a duty to observe natural justice is implied. The nearest neighbour is *Annetts v. McCann*; the nearest other is *McInnes v. Onslow-Fane*.

However, SHYSTER warns that these two cases are equidistant from *Heatley v. TRGC*; it chooses *Annetts v. McCann* because it is a decision of five justices of the High Court whereas *McInnes v. Onslow-Fane* is merely a decision of the Chancery Division of the English High Court. It also warns that both the weighted association and weighted correlation coefficients prefer *McInnes v. Onslow-Fane* as nearest neighbour.

All of SHYSTER's chosen cases were decided after *Heatley v. TRGC*, however the legal expert points out that the cases it has chosen in the *Affected* area both concerned licence interests; SHYSTER's choice would have been better if each chosen case had concerned a mere interest.

Cole v. Cunningham

1983

Like *Heatley v. TRGC*, *Cole v. Cunningham*²⁰¹ is one of the leading cases in the *Expectation* area. It is not a leading case in either of the *Affected* or *Natural* areas, so it is used here to test those two areas.

In *Cole v. Cunningham*, Cunningham had been encouraged to resign from the public service because his superiors believed he had been guilty of misconduct in the performance of his duties. He had formed an attachment and begun to live with a Fijian woman whose application for an extension of her temporary entry permit he had processed. He was threatened with criminal prosecution for harbouring an illegal immigrant, and told that "[i]f you resign now it will be a normal resignation and you'll leave with a clean record."²⁰² He resigned.

About eighteen months later, Cunningham sought reappointment to the public service and was told that he would be offered a position subject to police and security clearances. The next day he was told that he had been given an unsatisfactory report based on the earlier events.

Bowen CJ, Sheppard and Morling JJ of the Federal Court of Australia held that, in general, applicants for appointment or re-appointment to the public service are not entitled to have natural justice principles applied because those applicants have no legitimate expectation which can be affected by a refusal to appoint. However, Cunningham did have a legitimate expectation that any decision to reappoint him would not be made on the basis of his past record.²⁰³

SHYSTER's fact vectors are (YNNY) and (YNYNNN).

In the Affected area, SHYSTER concludes that the decision affected the property, right, interest, status, or legitimate expectation of the applicant—as did the Full Court of the Federal Court. The nearest neighbour is *CCSU v. Minister*; the nearest other is *Minister v. Peko-Wallsend*.

SHYSTER agrees with the Court that a duty to observe natural justice is implied. The nearest neighbour is *Annetts v. McCann*; the nearest other is *McInnes v. Onslow-Fane*.

As with *Heatley v. TRGC*, SHYSTER warns that these two cases are equidistant from *Cole v. Cunningham* and chooses *Annetts v. McCann* over *McInnes v. Onslow-Fane* because it was decided in a higher court. It also warns that both the weighted coefficients prefer *McInnes v. Onslow-Fane*.

Apart from *McInnes v. Onslow-Fane*, to which no reference was made by the Court, all of SHYSTER's chosen cases were decided after *Cole v. Cunningham*. The legal expert approves of SHYSTER's choice of nearest neighbour in the Affected area, but not its choice of nearest other: *Minister v. Peko-Wallsend* concerned a property interest, where *Cole v. Cunningham* concerned a promissory interest.

Ackroyd v. Whitehouse

1985

In *Ackroyd v. Whitehouse* (*Director of National Parks and Wildlife Service*),²⁰⁴ Ackroyd was a bird trapper. His licence was cancelled without notice, hearing or reasons, by the Director under s. 134(1) of the *National Parks and Wildlife Act 1974* (Cth). Section 135 of the Act granted a person whose licence had been cancelled the right to appeal to the Minister. Ackroyd claimed that the Director ought to have applied natural justice principles before making his decision. The Director cited *Twist v. Randwick* claiming that the right of appeal to the Minister meant that natural justice ought not

to be implied. The New South Wales Court of Appeal disagreed, and found for Ackroyd.

Kirby P held that the fact that Ackroyd had had his licence renewed annually for several years “might reasonably give rise to a legitimate expectation” that the licence would continue in operation unless some misconduct were proved.²⁰⁵

SHYSTER’s fact vectors are (NUYNYN), (YNNY) and (YYYYNYN).

In the Expectation area, SHYSTER agrees with Kirby P that Ackroyd had a legitimate expectation which was affected by the decision. The nearest neighbour is *FAI v. Winneke*; the nearest other is *SA v. O’Shea*, which was decided after *Ackroyd v. Whitehouse*.

In the Affected area, SHYSTER concludes (as did the Court) that the decision affected the property, right, interest, status, or legitimate expectation of the applicant. The nearest neighbour is *CCSU v. Minister*; the nearest other is *Minister v. Peko-Wallsend*, which was decided after *Ackroyd v. Whitehouse*.

Finally, in the Natural area, SHYSTER agrees with the Court of Appeal that a duty to observe natural justice is implied. The nearest neighbour is *Commissioner v. Tanos*; the nearest other is *McInnes v. Onslow-Fane*.

Of those of SHYSTER’s chosen cases which were decided before *Ackroyd v. Whitehouse*, only *McInnes v. Onslow-Fane* was cited in argument—none was cited in the Court’s judgment. However, the legal expert approves of SHYSTER’s choice of cases in the Expectation area. SHYSTER issues no warnings.

Hodgens v. Gunn

1989

In *Hodgens v. Gunn, ex parte Hodgens*,²⁰⁶ Hodgens had been convicted of ill-treating dogs. The Magistrates Court had made an order under s. 19(2) of the *Animals Protection Act 1925* (Qld) permanently prohibiting him from having a dog. He continued to breed dogs, which were seized by the police. The Minister made an order under s. 11(4) of the Act forfeiting the dogs to the Crown.

Hodgens appealed to the Full Court of the Supreme Court of Queensland, claiming that the principles of natural justice required that he should have been given a hearing before the Minister made his order. The Court agreed: since the Minister’s order involved the expropriation of property without compensation, and the Minister had absolute discretion in the exercise of this power, natural

justice was implied. (However, Hodgens was denied the remedy he sought because he had waited six months before seeking a Court order.)

SHYSTER's fact vectors are (NNNNNN), (YNNN) and (YNNYNY).

In the Expectation area, SHYSTER concludes that Hodgens did not have a legitimate expectation which was affected by the decision. This is appropriate; legitimate expectation was not an issue in *Hodgens v. Gunn*. The nearest neighbour is *Minister v. Peko-Wallsend*; the nearest other is *Cole v. Cunningham*.

In the Affected area, SHYSTER agrees with the Court that the decision affected Hodgens's property, right, interest, status, or legitimate expectation. The nearest neighbour is *Bread Manufacturers v. Evans*; the nearest other is *Minister v. Peko-Wallsend*.

However, in the Natural area, SHYSTER concludes (unlike the Supreme Court) that a duty to observe natural justice is not implied. The nearest neighbour is *CCSU v. Minister*; the nearest others are *FAI v. Winneke* and *Haoucher v. Minister*.

Interestingly, all of SHYSTER's unweighted measures suggest that *FAI v. Winneke* and *Haoucher v. Minister* should be the nearest neighbours. Furthermore the ideal points, centroids, and specified and ideal point directions all suggest that the result should be **Implied**, but only the specified directions give rise to a warning.²⁰⁷

Of SHYSTER's chosen cases, only *FAI v. Winneke* was judicially cited.²⁰⁸ The legal expert agrees with SHYSTER's choice of cases in the Affected area, and with its choice of nearest neighbour in the Expectation area. However, she disagrees with its choice of *Cole v. Cunningham* as nearest other in the Expectation area because that case did not concern property rights.

WA v. Bropho

1991

In *Western Australia v. Bropho*,²⁰⁹ land on the Swan River was converted into a Crown reserve and a proposal put forward to renovate an old brewery on the site. However, the *Aboriginal Heritage Act 1972* (WA) required that a Committee be asked to recommend to the Minister as to whether there was any Aboriginal site on the land. The Committee invited public submissions, and recommended that the site was a significant Aboriginal site and that the development should not be allowed. Nevertheless, the Minister

gave her consent to the development. Bropho was a custodian of the site, in accordance with the customs of his people. He claimed that the Minister was obliged to give him a hearing before making her decision.

The Full Court of the Supreme Court of Western Australia held that the fact that Bropho had not made a submission to the Committee, before it made its recommendation to the Minister, meant that he had no legitimate expectation of a hearing before the Minister. The Minister *was* obliged to follow natural justice principles in coming to her decision but, Bropho having had an opportunity to be heard before the Committee, this obligation had been met.

Malcolm CJ stated that Bropho had a “special interest in the subject matter of the action” and was “more particularly affected by the proposed development than ordinary members of the public”.²¹⁰ But Anderson J, with whom Franklyn J agreed, was not so sure. He thought that Bropho’s interest in the land was “in the nature of a spiritual interest” which might not be sufficient.²¹¹

SHYSTER’s fact vectors are (NNNNNN), (NNNN) and (NYYNYYN).

In the Expectation area, SHYSTER agrees with the Supreme Court that Bropho did not have a legitimate expectation which was affected by the decision. The nearest neighbour is *Minister v. Peko-Wallsend*; the nearest other is *Cole v. Cunningham*.

In the Affected area, SHYSTER concludes that the decision did not affect Bropho’s property, right, interest, status, or legitimate expectation. This conclusion is in line with the reservations expressed by Anderson J. The nearest neighbour is *Minister v. Peko-Wallsend*; the nearest other is *Bread Manufacturers v. Evans*.

In the Natural area, SHYSTER concludes, as did the Court, that a duty to observe natural justice is implied. The nearest neighbour is *Marine Hull v. Hurford*; the nearest other is *Minister v. Peko-Wallsend*.

(Of course, if a decision does not affect the interests of an applicant then natural justice should never be implied. This fact is captured, in a limited sense, by the specified direction towards Not-Implied of a value of NO for A_1 —and SHYSTER warns that the specified directions suggest Not-Implied in *WA v. Bropho*.²¹²)

None of SHYSTER’s chosen cases was cited in the published judgment.

Ainsworth v. CJC

1992

In *Ainsworth v. Criminal Justice Commission*,²¹³ the Commission's advice had been sought on the introduction of poker machines into Queensland. Its report dealt with matters of general concern and with particular poker machine suppliers and manufacturers, including Ainsworth's companies. It was very critical of the conduct of his companies, and recommended that they not be permitted to participate in the gaming machine industry in Queensland.

The Commission had formed its opinion on the basis of reports of other bodies. Ainsworth had not been informed of the Commission's interest in his companies, and was not given any opportunity to make representations on the matter before the Commission made its report. Ainsworth claimed that the business reputation of his companies was an interest which was adversely affected by the Commission's report.

The Full Court of the High Court unanimously agreed. It followed *Annetts v. McCann* and held that the Commission ought to have applied natural justice principles.²¹⁴

The report files for *Ainsworth v. CJC* (one for each area) are given as examples in §A.5. SHYSTER's fact vectors are (NNNNNN), (NNYN) and (YYYYNN).²¹⁵

In the Expectation area, SHYSTER concludes that the applicant did not have a legitimate expectation which was affected by the decision. This is appropriate; legitimate expectation was not an issue in *Ainsworth v. CJC*. The nearest neighbour is *Minister v. Peko-Wallsend*; the nearest other is *Cole v. Cunningham*.

In the Affected area, SHYSTER concludes, as did the High Court, that the decision affected the property, right, interest, status, or legitimate expectation of the applicant. The nearest neighbour is *Annetts v. McCann*: the case followed by the High Court; the nearest other is *Minister v. Peko-Wallsend*.

In the Natural area, SHYSTER agrees with the Court that a duty to observe natural justice is implied. The nearest neighbour is also *Annetts v. McCann*; the nearest other is *McInnes v. Onslow-Fane*.

However, SHYSTER warns that these two cases are equidistant from *Ainsworth v. CJC*; it chooses *Annetts v. McCann* because it

is a decision of five justices of the High Court whereas *McInnes v. Onslow-Fane* is merely a decision of the Chancery Division of the English High Court. It also warns that both the weighted association and weighted correlation coefficients prefer *McInnes v. Onslow-Fane* as nearest neighbour.

4.5.4 *Generated tests*

The legal expert provided two examples for generating tests using the Natural area of the NATURAL specification: generated tests 7 and 8.

Generated test 7

The legal expert advises that, if the decision did not affect the property, right, interest, status, or legitimate expectation of the applicant, then natural justice will not be implied. The fact vector is (NUUUUU).²¹⁶ SHYSTER generates 64 instantiations, half the search space, and in 56 of them the choice of result is good (i.e. Not-Implied).

In one of the eight instantiations in which the choice of result is bad, SHYSTER warns that an ideal point suggesting the good result is at least as near to the instantiation as is the nearest neighbour. In all eight, the decision is apt to have a discrete impact on the interests of the applicant ($A_2 = \text{YES}$). However, this does not justify SHYSTER's choice of result in those instantiations.

Generated test 8

The legal expert also advises that, if the decision is not apt to have a discrete impact on the interests of the applicant, natural justice will not be implied. The required fact vector is (UNUUUU). But this cannot be given to SHYSTER directly because the value of A_1 cannot be UNKNOWN: it is an external attribute defined by reference to the Affected area. So, this test is divided into two. In the first test ("8a" in figure 4.13), the value of A_1 is YES; in the second ("8b") it is NO: i.e. the fact vectors are (YNUUUU) and (NNUUUU).²¹⁷ Each of these two tests generates half of the required search space.

In 55 of the total of 64 instantiations generated for test 8, the choice of result is good (i.e. **Not-Implied**). In one of the nine instantiations in which the choice of result is bad, SHYSTER issues an ideal point warning. In each of these nine instantiations, the decision affected the property, right, interest, status, or legitimate expectation of the applicant ($A_1 = \text{YES}$). However, this does not justify SHYSTER's choice of result in those instantiations.

4.5.5 Conclusion: the *NATURAL* specification

The test cases described above indicate that, using the *NATURAL* specification, SHYSTER is exceptionally good at coming to the right conclusion (95.46% good results), though not very good at choosing cases to use in argument (40% good cases).

As shown in figure 4.13, SHYSTER's choice of result is good in 86.72% of the instantiations in both generated tests. If a bad choice of result is considered good where an ideal point warning is issued, SHYSTER's success rate rises only slightly to 89.06% and 85.94% for each test: 87.50% overall. (In none of the instantiations in these tests does SHYSTER issue a warning about a nearer ideal point when the choice of result is good: i.e. none of SHYSTER's ideal point warnings is bad.)

As discussed above,²¹⁸ three pairs of cases in the *Natural* area have identical facts yet different results. Because all of the leading cases in the *Natural* area were correctly decided, this inconsistency indicates a need for more attributes to distinguish between cases in that area. Extra attributes were not added, however; the seven attributes in the *Natural* area are based on the seven factors identified by McMillan as being important.²¹⁹

The *Natural* area is a good example of an area with attributes which require further definition by reference to other areas. The *NATURAL* specification represents—and represents effectively—an area of law that is quite fluid and expanding rapidly: as discussed above,²²⁰ both *Twist v. Randwick* and *Salemi v. MacKellar* would be decided differently today—nearly twenty years after they were heard by the High Court.

SHYSTER (when using the *NATURAL* specification) produces fairly good advice in the test cases, and chooses good results in the vast majority of the generated tests.

4.6 Conclusion

The results of the testing described in this chapter—test cases and generated tests—and of reflexive testing are discussed below. General conclusions are drawn from these results in the next chapter.

4.6.1 Test cases

The results of the testing using test cases and ideal points are summarized in figure 4.12. Several special symbols are used in that figure. A tick is used to indicate a “good” result or choice of cases; a cross indicates a “bad” result or choice of cases.²²¹ A dash indicates that a chosen case was decided after the test case and that it is not possible to evaluate that choice. A blank space indicates that no symbol is applicable.

The “Warnings” column summarizes the safeguard warnings that were issued during each test. A warning that weighted similarity measures suggested a different result is indicated by the appropriate symbol: S' for the weighted association coefficients; r' for the weighted correlation coefficients. A \Rightarrow indicates that the specified directions suggested a different result. A \equiv indicates that the test produced equidistant results.

A fraction in the warnings column indicates that one or more unknown values was instantiated. The fraction is the number of instantiations that produced a different result to that of the nearest neighbour, over the total number of instantiations (SHYSTER only issues a warning if an instantiation has a different result). At the right of the warnings column is a tick or a cross which indicates whether the warning (or absence thereof) was “good” or “bad.”

As figure 4.12 illustrates, SHYSTER has proven itself exceptionally able to choose good results: a 95.24% success rate (including ideal point tests). However, its ability to choose good cases with which to argue varies dramatically between the four different specifications.

For the FINDER specification, SHYSTER’s choice of cases is excellent, but there is only one test case for that specification. For the AUTHORIZATION specification, just over 83% of its chosen cases are good. However, only 41.67% and 40% of the cases chosen from the EMPLOYEE and NATURAL specifications are good.

	Case	Result	Nearest n'bours	Nearest others	Warnings	
FINDER	<i>Parker v. BA</i>	✓	✓	✓	✓	
	<i>CBS v. Ames</i>	✓	✓	✓	⇒ ×	
	<i>WEA v. Hanimex</i>	✓	✓	✓	⇒ ×	
	<i>CBS v. Amstrad</i>	✓	✓	✓	⇒ ×	
	<i>APRA v. Jain</i>	✓	×	×	✓	
	Hypothetical case 1	✓	✓	✓	⇒ ×	
	Hypothetical case 2	✓	✓	✓	$r' \Rightarrow \equiv$ ×	
	<i>IAuth</i>	✓			⇒ ×	
	<i>INot-Auth</i>	✓			✓	
	<i>ILiable</i>	✓			$r' \frac{0}{4}$ ×	
EMPLOYEE	<i>Narich v. CPT</i>	✓	×	×	⇒ ×	
	<i>Stevens v. Brodrigg</i>	✓	✓	×	$\frac{0}{2}$ ✓	
	<i>Re Porter</i>	✓	×	✓	$\frac{1}{4}$ ✓	
	<i>BWIU v. Odco</i>	✓	✓	✓	$\frac{0}{4}$ ✓	
	Hypothetical case 3	✓	×	×	$r' \frac{0}{2}$ ×	
	Hypothetical case 4	×	×	✓	×	
	<i>IEmployee</i>	✓			$\frac{0}{2}$ ✓	
	<i>IContractor</i>	✓			$r' \frac{0}{4}$ ×	
	NATURAL	<i>Twist v. Randwick</i>	✓✓✓	--✓	---	⇒ ×*
		<i>Salemi v. MacKellar</i>	✓✓✓	---	---	$r' \frac{0}{4}$ ×*
<i>Heatley v. TRGC</i>		✓✓	×-	×-	$S' r' \equiv \frac{0}{4}$ ×	
<i>Cole v. Cunningham</i>		✓✓	✓-	××	$S' r' \equiv$ ×	
<i>Ackroyd v. Whitehouse</i>		✓✓✓	✓××	✓-✓	$\frac{0}{2}$ ✓	
<i>Hodgens v. Gunn</i>		✓✓×	✓×	✓✓	⇒ ✓	
<i>WA v. Bropho</i>		✓✓✓	×××	×××	⇒ ×	
<i>Ainsworth v. CJC</i>		✓✓✓	✓✓	××	$S' r' \equiv$ ×	
<i>IImplied</i>		✓			$S' r'$ ×	
<i>INot-Implied</i>		✓			✓	

Figure 4.12: A summary of the testing using test cases discussed in this chapter. The meaning of the symbols used here is explained in §4.6.1.

Symbols for tests in the NATURAL specification refer to the Expectation, Affected and Natural areas, respectively. Safeguard warnings for the NATURAL specification are from the Natural area—except those marked with an asterisk, which are from the Expectation area.

One reason for this discrepancy may be the greater number of leading cases in the EMPLOYEE and NATURAL specifications (14 and 17,²²² respectively) than in the FINDER and AUTHORIZATION specifications (8 and 9). Judges and lawyers will often refer only to a handful of cases; only rarely does a judge discuss exhaustively all of the important cases in a field.²²³ Given an area of law in which there were comparatively few leading cases, SHYSTER would be more likely to chose a good case (all other things being equal).

The appropriateness of SHYSTER's warnings also varies between specifications. In the single test case for the FINDER specification, the (absence of a) warning is good. But warnings for the AUTHORIZATION, EMPLOYEE and NATURAL specifications are generally bad: only 22.22%, 50% and 30%, respectively, good warnings.

For the AUTHORIZATION specification, all but two of the seven bad warnings are solely due to specified directions. Across all four specifications, the rate of good warnings would rise from 35.71% to 60.71% if the specified direction warnings were ignored. Yet specified directions are derived from the expert's opinion as to which values for certain attributes suggest certain results; warnings based upon the specified directions *should* be sound.

It is possible that the preponderance of bad specified direction warnings in tests of the AUTHORIZATION specification may be due to the fact that the **Authorization** area has more than two results. However, that is not the case in the other specifications.

In each of the nine tests in which a warning was issued due to an extra similarity measure (i.e. S' or r') the warning was bad. This indicates that the choice of similarity measure made in chapter 2²²⁴ was a good one: using known and unknown distance measures (variations on the weighted distance measure d'_{jk}), SHYSTER produces better results than it would using either of the other two weighted measures.

In only one of the tests did an instantiation of the instant case have a different result to that of the uninstantiated instant case: *Re Porter*,²²⁵ a case used to test the EMPLOYEE specification. As explained above,²²⁶ the legal expert agrees with SHYSTER that that instantiation would indeed lead to a different result.

	No.	✓ Results	%	× Results IP	Wrn	✓ Results IP	Wrn	✓ Results and warnings	%
AUTH.	1	14/16	87.50	2	0	0	0	14/16	87.50
	2	12/16	75.00	0	4	0	0	16/16	100.00
	3	51/64	79.69	0	13	0	0	64/64	100.00
		77/96	80.21	2	17	0	0	94/96	97.92
EMPLOYEE	4	363/512	70.90	4	145	0	0	508/512	99.22
	5	4198/6144	68.33	861	492	144	111	4579/6144	74.53
	6	875/1024	85.45	37	112	0	0	987/1024	96.39
		5436/7680	70.78	902	749	144	111	6074/7680	79.09
NATURAL	7	56/64	87.50	1	1	10	0	57/64	89.06
	8a	23/32	71.88	1	0	12	0	23/32	71.88
	8b	32/32	100.00	0	0	4	0	32/32	100.00
	8	55/64	85.94	1	0	16	0	55/64	85.94
		111/128	86.72	2	1	26	0	112/128	87.50

Figure 4.13: A summary of the generated testing performed in this chapter. These tests are described in §4.3.4, §4.4.4 and §4.5.4. This table is explained in §4.6.2.

4.6.2 Generated tests

The results of the generated testing are summarized in figure 4.13. The “✓ Results” column gives the number of instantiations in which SHYSTER’s choice of result was good, as a fraction of the total number of instantiations. That fraction is also expressed as a percentage. For tests in which SHYSTER’s choice of result was bad (i.e. “× Results”) the number of tests in which ideal point warnings were issued is given in the “Wrn” column. The “IP” column gives the number of tests in which the nearest ideal point was that of a different result, but in which no warning was issued because that ideal point was not at least as near to the instantiation as was the nearest neighbour. Corresponding figures for those tests in which SHYSTER’s choice of result was good are given in the next column.

In the “✓ Results and warnings” column, a bad choice is considered good if an ideal point warning was issued. The number of good choices is also expressed as a fraction of the total number of generated tests, and as a percentage. Except in one generated test, SHYSTER never issued an ideal point warning when a good result was chosen. The bad warnings issued in that test—generated test 5—are accounted for in this column because a good choice of result is considered bad if an ideal point warning was issued.

A total for each column is given after each group of tests. Ignoring warnings, SHYSTER has a success rate of 80.21%, 70.78% and 86.72%, respectively, for each of the three specifications. If warnings are taken into account the success rate rises to 97.92%, 79.09% and 87.50%.

4.6.3 *Reflexive tests*

As explained in chapter 2, reflexive tests do not test SHYSTER’s approach to case law. However, if the choice of result is good in a large proportion of a specification’s reflexive tests, that is indicative of that specification’s suitability to handle new cases.²²⁷

A reflexive test was carried out for every leading case in each of the four specifications.²²⁸ For both the FINDER and AUTHORIZATION specifications, 75% of the choices of result were good. For the EMPLOYEE specification, 71.43% were good. But only 53.33% of the reflexive tests of the NATURAL specification yielded good results. These tests indicate that the FINDER, AUTHORIZATION and EMPLOYEE specifications are capable of handling new fact situations, but that the NATURAL specification is less capable.

Notes

- 1 Wiener 1962 at 1023–4.
- 2 Gilbert 1977 at 212.
- 3 193 US 197 at 400.
- 4 Complete details of all four specifications are given in appendix A to my doctoral thesis (Popple 1993a).
- 5 §2.13.
- 6 §2.13.4.
- 7 §2.13.5.
- 8 §1.5.2.
- 9 (1722) 1 Str 505; 93 ER 664.
- 10 *Bridges v. Hawkesworth* (1851) 21 LJQB 75 at 77 per Patteson J.
- 11 (1851) 21 LJQB 75.

12 (1886) 33 Ch D 562.

13 [1896] 2 QB 44.

14 [1945] KB 509.

15 *Hibbert v. McKiernan* [1948] 2 KB 142 at 149 (footnotes omitted). Lord Goddard CJ, Humphreys and Pritchard JJ decided that the law of trover did not apply in that case.

16 Tyree 1989 at 119.

17 [1982] QB 1004.

18 *ibid.* at 1017.

19 *ibid.* at 1017–18. Tyree 1989 says that Donaldson LJ’s statement of the principles to be applied is “a good candidate for a direct translation into a rule-based system” (at 119). He develops some rules to reflect this statement and concludes that “building even small rule-based systems is not a task which may be completed easily” (at 126). The rule base is considerably more complicated than both FINDER and SHYSTER’s specification of FINDER.

20 *Hibbert v. McKiernan* [1948] 2 KB 142 at 149.

21 §4.4.2.

22 Tyree 1989 at 131 n. 12.

23 In *City of London Corporation v. Appleyard (1)* [1963] 1 WLR 982, “the finders . . . were not the servants of Yorkwin but the servants of Wates Ltd, who were engaged by Yorkwin as independent contractors” (at 988 per McNair J). In *South Staffordshire v. Sharman* [1896] 2 QB 44, the finder was “employed” by the company. It is not clear whether the finder was an employee or an independent contractor, although some of what Lord Russell of Killowen CJ says (at 46) suggests the latter.

24 (1722) 1 Str 505; 93 ER 664: C_3 in figure 4.3.

25 (1851) 21 LJQB 75: C_2 .

26 (1886) 33 Ch D 562: C_8 .

27 [1896] 2 QB 44: C_7 .

28 [1945] KB 509: C_1 .

29 [1963] 1 WLR 982: C_5 and C_6 .

30 [1969] 2 QB 152: C_4 .

31 In fact, the premises were leased by Venture Property and Development Co. Ltd which held the premises on trust and to the order of Yorkwin. Venture and Yorkwin were “associated companies.” This added complication is not relevant for FINDER’s (or SHYSTER’s) purposes, and is ignored.

32 In FINDER these “two cases” are referred to as *Yorkwin v. Appleyard* and *Corporation of London v. Yorkwin*, respectively. In the Finder area of SHYSTER’s FINDER specification they are C_5 and C_6 .

33 §2.14.1.

34 A_2 and A_8 in *Armory v. Delamirie*.

35 A_{10} in *Armory v. Delamirie*, and A_5 in *London v. Appleyard (2)*: both are YESs and both should be NOS.

36 In the Finder area, $w_4 = w_9 > w_6 = w_7 = w_8 = w_{10} > w_1 = w_3 = w_5 > w_2$ (where w_i is the weight of A_i).

37 [1969] 2 QB 152.

38 [1982] QB 1004.

39 Donaldson LJ put it somewhat melodramatically: “On November 15, 1978, the plaintiff, Alan George Parker, had a date with fate—and perhaps with legal immortality” (ibid. at 1007).

40 [1982] QB 1004 at 1011–13 per Donaldson LJ.

41 §4.2.1. His Lordship was surprised to find the law so complex: “It is astonishing that there should be any doubt as to who is right. But there is. Indeed, it seems that the academics have been debating this problem for years” (ibid. at 1008).

42 [1982] QB 1004 at 1011–14.

43 ibid. at 1021.

44 [1963] 1 WLR 982 at 986 per McNair J.

45 Tyree 1986 at 18, 1989 at 160; Tyree, Greenleaf and Mowbray 1988 at 246–7, 1989 at 50–1.

46 e.g. *University of New South Wales v. Moorhouse* (1975) 133 CLR 1; *RCA Corporation v. John Fairfax and Sons Ltd* [1981] 1 NSWLR 251; *WEA International Inc. v. Hanimex Corporation Ltd* (1987) 17 FCR 274; *Australasian Performing Right Association Ltd v. Jain* (1990) 26 FCR 53.

47 [1924] 1 KB 1 at 12.

48 [1926] 2 KB 474 at 491.

49 *Adelaide Corporation v. Australasian Performing Right Association Ltd* (1928) 40 CLR 481 at 489.

50 Ricketson 1984 at 229.

51 (1975) 133 CLR 1 at 12–13.

52 ibid. at 12, citing *Adelaide v. APRA* (1928) 40 CLR 481 at 497–8, 503. Although *Adelaide v. APRA* is cited as authority for several propositions in this area, it is not one of the leading cases in the AUTHORIZATION specification because it was not actually a case about authorization. The question in that case was whether the City of Adelaide had “permitted” a song to be sung contrary to s. 2(3) of the Copyright Act 1911 (UK), in force in Australia by virtue of the *Copyright Act 1912* (Cth).

53 (1975) 133 CLR 1 at 12–13.

54 ibid. at 13.

55 ibid. at 12.

56 Ricketson 1984 at 229–34.

57 Peter Drahos, Lecturer, Faculty of Law, The Australian National University.

58 Ricketson 1984 states the law as it was on 1 May 1983.

59 An employer is vicariously liable for an employee’s infringing act if the employee is acting within the course of her/his employment.

60 See §2.14.1.

61 The EMPLOYEE specification would have to be modified before it could be linked to the AUTHORIZATION specification in this fashion. At present, the Employee area assumes that there is a worker who is either an employee or an independent contractor (§4.4.2). In the Authorization area, the infringer may not work for the accused at all.

62 §4.5.2.

63 *UNSW v. Moorhouse* (1975) 133 CLR 1 at 13 per Gibbs J.

64 See §5.3 for a discussion of conditional attributes.

65 §5.2.4.

- 66 [1924] 1 KB 1: C_7 in figure 4.6.
- 67 [1926] 2 KB 474: C_5 .
- 68 [1979] FSR 1: C_8 .
- 69 [1940] AC 491: C_4 .
- 70 [1946] VLR 338: C_3 .
- 71 [1962] NSWLR 405: C_9 .
- 72 [1964–65] NSWLR 138: C_2 .
- 73 (1975) 133 CLR 1: C_1 .
- 74 [1981] 1 NSWLR 251: C_6 .
- 75 [1917–23] MacG Cop Cas 309.
- 76 See §4.5.2 for a discussion of identical cases.
- 77 In the **Authorization** area, $w_5 > w_6 > w_1 > w_2 > w_4 > w_3 = w_7$ (where w_i is the weight of A_i).
- 78 [1982] Ch 91.
- 79 id.
- 80 [1945] AC 108, a decision of the Judicial Committee of the Privy Council on appeal from the Supreme Court of Canada.
- 81 [1982] Ch 91 at 95–6.
- 82 ibid. at 95.
- 83 (1987) 17 FCR 274.
- 84 ibid. at 286–7.
- 85 ibid. at 287.
- 86 ibid. at 288.
- 87 [1981] 1 NSWLR 251 at 257 per Kearney J.
- 88 [1988] AC 1013.
- 89 (1990) 26 FCR 53.
- 90 ibid. at 61.
- 91 id.
- 92 The facts of *APRA v. Jain* are summarized in the third paragraph of SHYSTER’s report file in §A.3: “In the instant case . . .”
- 93 A value of YES for A_7 in the **Authorization** area of the **AUTHORIZATION** specification is directed towards **Auth** or **Liab**.
- 94 Creighton, Ford and Mitchell 1983 at 25.
- 95 Brooks 1990 at 1.
- 96 id.
- 97 Creighton et al. 1983 at 25.
- 98 This simplified statement of the law is incorporated in the help strings for A_1 and A_2 in the **Authorization** area of the **AUTHORIZATION** specification.
- 99 (1978) 21 ALR 388 at 399–402 per Smithers, Evatt and Keely JJ.
- 100 Creighton et al. 1983 at 25–44.
- 101 Brooks 1990; Smith 1992.
- 102 Phillipa Weeks, Senior Lecturer, Faculty of Law, The Australian National University.
- 103 Creighton et al. 1983 state the law as it was on 31 March 1982.
- 104 “Pay as you earn.”
- 105 (1940) 14 ALJ 162: C_2 in figures 3.9 and 4.7.
- 106 (1978) 21 ALR 388: C_{10} .
- 107 (1980) 29 ALR 322: C_4 .
- 108 (1944) 69 CLR 227: C_3 .

- 109 (1945) 70 CLR 539: C_9 .
 110 [1968] 2 QB 497: C_{14} .
 111 (1949) 79 CLR 389: C_8 .
 112 (1955) 93 CLR 561: C_1 .
 113 [1924] 1 KB 762: C_7 .
 114 [1952] 1 TLR 101: C_6 and C_{13} .
 115 [1976] 1 WLR 1213: C_5 .
 116 (1978) 18 ALR 385: C_{11} .
 117 [1978] 1 WLR 676: C_{12} .
 118 C_{13} and C_6 , respectively.
 119 In the **Employee** area, $w_{13} = w_{14} = w_{16} > w_{17} > w_{15} > w_2 = w_3 = w_{10} > w_8 > w_{18} > w_{12} > w_6 > w_1 > w_9 > w_4 = w_5 = w_7 = w_{11}$ (where w_i is the weight of A_i).
 120 (1983) 50 ALR 417.
 121 (1986) 160 CLR 16.
 122 *ibid.* at 24, 26 per Mason J (with whom Brennan and Deane JJ generally agreed), at 38 per Wilson and Dawson JJ.
 123 (1989) 34 IR 179.
 124 (1954) 94 CLR 409.
 125 [1985] VR 577.
 126 (1989) 34 IR 179 at 181.
 127 There were five different owner-drivers in *Re Porter*, and the circumstances for all five were very similar. These attribute values are for the first driver mentioned in the judgment—Newman: (1989) 34 IR 179 at 188–92. The facts of *Re Porter* are summarized in the third paragraph of SHYSTER’s report file in §A.4: “In the instant case . . .”
 128 (1991) 29 FCR 104.
 129 Odco was trading as “Trouble Shooters Available.”
 130 (1991) 29 FCR 104 at 107.
 131 *ibid.* at 126–7.
 132 The facts of *BWIU v. Odco* are summarized in the third paragraph of SHYSTER’s report file in §B.7: “In the instant case . . .”
 133 Individual Employment Law, 1991, Faculty of Law, The Australian National University, question 4.
 134 [1976] 1 WLR 1213 at 1217–19.
 135 Generated test 5 contributes 80% of the instantiations in these three tests.
 136 §5.2.5.
 137 Clark and Wedderburn 1983 at 153.
 138 McMillan 1991 at 63.
 139 (1985) 159 CLR 550 at 584.
 140 McMillan 1991 at 68.
 141 *Cole v. Cunningham* (1983) 49 ALR 123 at 131 per Bowen CJ, Shepard and Morling JJ.
 142 McMillan 1991 at 70, citing *Haoucher v. Minister* (1990) 169 CLR 648 at 653.
 143 (1987) 15 FCR 274 at 306.
 144 [1967] 2 AC 337.
 145 (1977) 137 CLR 396.

- 146 (1982) 151 CLR 342.
- 147 McMillan 1991 at 71.
- 148 *ibid.* at 71–4.
- 149 The test case in question is *Twist v. Randwick Municipal Council* (1976) 136 CLR 106 (see §4.5.3).
- 150 *ibid.* at 117. The section references are to the Local Government Act 1919 (NSW).
- 151 (1985) 10 FCR 234 at 248.
- 152 (1986) 10 FCR 476 at 480.
- 153 (1990) 21 ALD 730 at 735.
- 154 (1991) 5 WAR 75.
- 155 See §4.5.3, where *WA v. Bropho* is used as a test case.
- 156 Robin Creyke, Senior Lecturer, Faculty of Law, The Australian National University.
- 157 McMillan 1991.
- 158 See also figure 2.1, and the discussion in §2.5.1 on the relationship between areas in a specification.
- 159 The significance of this attribute is discussed in §4.5.1. For reasons given there, the specified directions direct a value of YES for A_6 towards Not-Implied, and a value of NO towards Implied. Note that there are only two leading cases in the Natural area with a value of YES for A_6 —*Commissioner of Police v. Tanos* (C_5 in figure 4.11) and *Marine Hull v. Hurford* (C_6)—and natural justice was implied in both, but for other reasons.
- 160 (1990) 169 CLR 648.
- 161 [1983] 2 AC 629.
- 162 (1958) 98 CLR 383: C_5 in figure 4.11.
- 163 (1981) 180 CLR 404: C_{11} .
- 164 (1982) 151 CLR 342: C_1 .
- 165 (1985) 159 CLR 550: C_4 .
- 166 (1987) 163 CLR 378: C_{10} .
- 167 (1990) 169 CLR 648: C_2 .
- 168 (1990) 170 CLR 596: C_3 .
- 169 (1986) 10 FCR 476: C_6 .
- 170 (1987) 15 FCR 274: C_{12} .
- 171 (1981) 36 ALR 215: C_{13} .
- 172 (1987) 9 NSWLR 268: C_7 .
- 173 [1967] 2 AC 337: C_9 .
- 174 [1983] 2 AC 629: C_8 .
- 175 [1985] AC 374: C_{14} .
- 176 [1978] 1 WLR 1520: C_{15} .
- 177 (1977) 137 CLR 487.
- 178 (1983) 49 ALR 123.
- 179 §4.5.3.
- 180 (1976) 136 CLR 106.
- 181 (1977) 137 CLR 396.
- 182 *Annetts v. McCann* (C_3) and *McInnes v. Onslow-Fane* (C_{15}), *Macrae v. AG* (C_7) and *SA v. O'Shea* (C_{10}), and *Durayappah v. Fernando* (C_9) and *Nashua v. Channon* (C_{13}).

- 183 In the **Natural** area, $w_1 = w_7 > w_2 = w_6 > w_5 > w_4 > w_3$ (where w_i is the weight of A_i).
- 184 This is the basis of generated test 7 (§4.5.4).
- 185 In the **Affected** area, $w_2 = w_3 > w_1 = w_4$.
- 186 In the **Expectation** area, $w_4 > w_3 = w_6 > w_1 = w_5 > w_2$.
- 187 (1992) 175 CLR 564.
- 188 (1976) 136 CLR 106.
- 189 [1964] AC 40.
- 190 (1890) 24 QBD 703.
- 191 (1976) 136 CLR 106 at 111–12 per Barwick CJ, at 117 per Mason J.
- 192 *ibid.* at 118–19.
- 193 §4.5.1.
- 194 (1977) 137 CLR 396.
- 195 [1969] 2 Ch 149.
- 196 (1977) 137 CLR 396 per Barwick CJ, Gibbs, Stephen, Jacobs and Aickin JJ, Murphy J dissenting.
- 197 *ibid.* per Barwick CJ, Gibbs and Aickin JJ.
- 198 (1977) 137 CLR 487.
- 199 *ibid.* at 494 per Mason J, at 495–6 per Murphy J, at 510 per Aickin J (with whom Stephen J agreed), Barwick CJ dissenting.
- 200 *ibid.* at 509.
- 201 (1983) 49 ALR 123.
- 202 *ibid.* at 125.
- 203 *ibid.* at 133.
- 204 (1985) 2 NSWLR 239.
- 205 *ibid.* at 246.
- 206 [1990] 1 Qd R 1.
- 207 §2.12.2–§2.12.4.
- 208 [1990] 1 Qd R 1 at 3 per Thomas J (with whom Shepherdson and Williams JJ generally agreed).
- 209 (1991) 5 WAR 75.
- 210 *ibid.* at 79.
- 211 *ibid.* at 87.
- 212 See §5.3 for a discussion of conditional attributes.
- 213 (1992) 175 CLR 564.
- 214 *ibid.* at 578 per Mason CJ, Dawson, Toohey and Gaudron JJ, at 585 per Brennan J.
- 215 The facts of *Ainsworth v. CJC* are summarized in SHYSTER’s report files in §A.5 (in the second paragraph of the reports for the **Natural** and **Expectation** areas; in the first paragraph of the report for the **Affected** area): “In the instant case . . .”
- 216 A value of NO for A_1 (an external attribute) in the **Natural** area is achieved as a result of a fact vector of (NNNN) in the **Affected** area. Similarly, a value of NO for A_4 (an external attribute) in the **Affected** area is achieved as a result of a fact vector of (NNNNNN) in the **Expectation** area.
- 217 The way in which A_1 in the **Natural** area is given a value of NO is explained in the previous note. Similarly, fact vectors of (YYYY) and (YYYYYY) for the **Affected** and **Expectation** areas result in a value of YES for A_1 in the **Natural** area.

218 §4.5.2.

219 McMillan 1991 at 71–4 (see §4.5.1).

220 §4.5.3.

221 These terms are defined in §2.13.2.

222 The NATURAL specification has 15 leading cases in the **Natural** area, 9 in the **Affected** area, and 8 in the **Expectation** area. There are 17 different leading cases in the specification.

223 For example, Donaldson LJ's discussion of finder cases in *Parker v. BA* [1982] QB 1004 at 1008–16 (see §4.2.1 and §4.2.3), and Gummow J's discussion of authorization cases in *WEA v. Hanimeex* (1987) 17 FCR 274 at 281–8 (see §4.3.3).

224 §2.9.3.

225 (1989) 34 IR 179.

226 §4.4.3.

227 §2.13.5.

228 Complete results of reflexive testing are given in appendix D to my doctoral thesis (Popple 1993a).

5 Conclusion

Attending a Cabinet when there was a tendency to Mutiny in the Fleet, Sir Thomas Troubridge, . . . who was a most excellent Officer, was asked his opinion what was best to be done. He said let me hang a hundred Lawyers, and we shall hear no more of the business. I asked what he could mean—what were these People that he called Lawyers. He replied, Fellows that can read and write. They are the Fellows, that I call Lawyers, and make the whole of the Mischief.

Lord Eldon (1827)
*Lord Eldon's Anecdote Book*¹

Donne, I suppose, was such another
Who found no substitute for sense,
To seize and clutch and penetrate;
Expert beyond experience . . .

T. S. Eliot (1920)
*Whispers of Immortality*²

This is the tale of the 1401,
The law clerk that was nobody's son.
It spends its days in a furious hunt
For authorities, dictum, and argumunt.
But after it found them, it burned with shame;
The Supreme Court reversed it just the same.

T. H. Lassagne (1963)³

5.1 Introduction

I developed SHYSTER to test the main argument of this book: that a useful, working legal expert system can be based upon a pragmatic approach to the law. In this chapter, SHYSTER and its approach to case law are evaluated (§5.2), and avenues of future research are identified (§5.3). The contribution made by the SHYSTER project to the field of legal expert systems development is discussed in §5.4.

5.2 Evaluating SHYSTER

This evaluation of SHYSTER is carried out under five headings: its usefulness, its generality, the quality of its advice, its limitations, and possible enhancements that could be made to it. Although there is some overlap between these five topics—and in the identification of areas of future research below—it is convenient to evaluate SHYSTER in this fashion.

5.2.1 *A useful, working system*

Susskind claims that in 1986 there was “an embarrassing lack of demonstrable expert systems in law”.⁴ Although several systems have been developed since then, the embarrassment has continued. In 1990, Kowalski and Sergot announced that they had decided not to finish their system because their experience suggested that the final stage of the development process “can involve a considerable amount of work and extra programming effort.”⁵ That decision made feeble their claim that “there are no outstanding technical obstacles which need to be overcome”,⁶ and left them particularly vulnerable to Moles’s suggestion that the real reason for the abandonment of their project was a realization of the inadequacy of their approach.⁷

The development of (at least) a working prototype of a system is an important part of any expert system project. In order to demonstrate the efficacy of a pragmatic approach to case law, SHYSTER’s case-based system has been fully implemented, as explained in chapter 3. SHYSTER has been tested, as explained in chapter 4. That testing was not as comprehensive as is desirable but was as comprehensive as possible within the restrictions of the project, and compares favourably with the testing of other comparable systems.⁸

Ashley lists the following tasks as being general to all case-based reasoning:

... (1) ordering relevant cases and potentially relevant cases in terms of how analogous they are to the problem situation, (2) selecting the most analogous cases, (3) identifying configurations of counterexamples, (4) hypothetically modifying the problem situation to explore contingencies, and (5) comparing case-based analyses of different problem situations to explain differences.⁹

SHYSTER performs all five of these tasks, within the restrictions placed upon it by its simple knowledge representation.

SHYSTER's usefulness for the user—a lawyer—is due to the fact that it is based upon a pragmatic model of legal reasoning; it operates at the same pragmatic level of abstraction as do lawyers. SHYSTER's REPORTER module goes to some considerable trouble to ensure that its reports are in a form that might be produced by a lawyer. Details of SHYSTER's distance calculations are not part of its reports.

During the development and testing of SHYSTER, an unexpected aspect of the system's usefulness became apparent. I developed three of the four specifications described in chapter 4 in consultation with lawyers with expertise in the relevant fields. Two of those legal experts found that the process of specifying an area of law for SHYSTER, and examining and evaluating its reports, changed the way that they looked at that area. They felt that the process had contributed to their knowledge and understanding of the field. For example, the legal expert whom I consulted about the EMPLOYEE specification found that the process showed that that area of law was more systematic than she had first thought.

Ashley says that a case-based legal expert system could be useful as part of a legal tutoring system.¹⁰ The experiences of the legal experts during the development of its specifications suggest that SHYSTER has the potential to assist users to gain similar insights.

5.2.2 A general approach

The general applicability of SHYSTER's approach to case law is an open question. SHYSTER has been designed so that it can provide advice in different areas of case law, specified by legal experts. However, as explained in chapter 2,¹¹ the model of legal reasoning adopted for SHYSTER reflects the way in which lawyers reason with statutes and cases in areas of private law. SHYSTER has not been

designed to deal with areas of public law in which the doctrine of precedent is given less weight.¹²

Nevertheless, the four specifications described and tested in chapter 4 suggest a wide application for SHYSTER's approach to case law. The specifications are quite different from each other: they are of differing sizes (in terms of the number of attributes and the number of cases), and they represent disparate areas of the law.

The FINDER specification represents a completely case-based area of law. The AUTHORIZATION specification represents an area of case law which has developed from specific statutory provisions. The EMPLOYEE specification represents an area of case law which has developed alongside several different statutes. In the cases that make up the NATURAL specification, judges were overtly concerned with matters of policy. That specification is more like a public law area than any of the other three specifications.

Mendelson applied dimensional analysis (as performed by HYPO) to the law governing government appeals in US criminal cases.¹³ His goal was to determine how "domain-sensitive" was HYPO's approach to case law. His dimensional analysis was unsuccessful, because, he concludes, the area of law "is unsettled, fact-sensitive and conflicting."¹⁴ As explained in chapter 4,¹⁵ the law embodied in the NATURAL specification shares all three of these characteristics. This makes SHYSTER's success with that specification (although not as consistent as its success with other specifications) particularly interesting.

Although results vary between the test specifications, they are generally good in all four. These results do not demonstrate the generality of SHYSTER's approach to private case law, but they do suggest its broad applicability.

5.2.3 *Good advice*

As discussed in chapter 2,¹⁶ the quality of SHYSTER's advice is evaluated on the basis of its prediction as to the likely result, and its choice of cases for use in argument. Within the limitations imposed by its internal representation of case law, SHYSTER is capable of producing quite sophisticated reports—but these reports can only be as good as the cases it chooses.¹⁷

As is shown in chapter 4, SHYSTER has proved remarkably good at choosing a result—in test cases and in generated tests. It is,

however, quite inconsistent (across the four specifications) in the quality of its choice of cases.

It should be remembered, however, that the test cases used in chapter 4 are difficult tests. As explained in chapter 2,¹⁸ the same filters in the legal system which restrict the number of cases that are reported also ensure that those cases that are reported make difficult tests.¹⁹

Furthermore, it is a little harsh to rule SHYSTER's choice of a case "bad" on the basis that that case was not cited in judgment or argument by a judge or by counsel. Some judges will not look beyond the cases cited in argument by counsel. For all sorts of non-legal reasons (lack of time, incompetence, etc.) counsel may not cite all the good cases in argument. And, of course, opinion as to what is a good case to use in argument differs. But, harsh as it may be, some method of evaluating the quality of SHYSTER's choice of cases had to be adopted.²⁰

5.2.4 *Limitations*

Although SHYSTER has proved quite successful, it has several limitations.

As well as being restricted (for the most part²¹) to areas of private law, there are some areas of private law to which SHYSTER is not suited. These restrictions upon domains—restrictions which apply to all legal expert systems—are examined in chapter 2.²²

"Reasonableness," for example, is a difficult concept. It plays an important part in the AUTHORIZATION specification, yet it is so nebulous a concept that it would probably be impossible to specify for SHYSTER. Furthermore, the meaning of "reasonableness" may well be very different within different areas of the law; even if it could be specified for one area, that specification might not be appropriate for another area within which the concept is also important.

SHYSTER's solution to this problem in the AUTHORIZATION specification is to leave the user to answer the question of whether the accused took reasonable steps.²³ This is not a major limitation: it is quite possible that the user (a lawyer) knows the answer to that question, but not to the larger question of whether the accused authorized the infringement. In any event, the user has the option of answering UNKNOWN to difficult questions, forcing SHYSTER to examine instantiations.

As discussed in the previous chapter,²⁴ if many leading cases are specified then SHYSTER's ability to choose good cases is reduced. This problem can be avoided by increasing the threshold within which SHYSTER will consider two cases to be equidistant.²⁵ If such a change is made, SHYSTER will tend to choose more cases to use in argument. This increases the likelihood of SHYSTER choosing good cases, but also increases the number of bad cases chosen.

The fact that SHYSTER will construct arguments for all possible results means that sometimes it will produce extraneous arguments. For example, given an authorization case, SHYSTER will argue about the *Liabile* result even if the question of direct or vicarious liability does not arise.²⁶ In an area where there are several results, this problem would be exacerbated. One solution to this problem would be to restrict SHYSTER to arguing only about the nearest n results (where n is 2 or more): i.e. the result of the nearest neighbour, and the results of the $n - 1$ nearest others. This solution reduces the likelihood of SHYSTER building an irrelevant argument, but increases the likelihood of it missing a relevant one.

The simplicity of SHYSTER's knowledge representation means that it is unable to distinguish between differences and distinctions. In the example report discussed in chapter 3,²⁷ SHYSTER lists the differences between *Building Workers' Industrial Union of Australia v. Odco Pty Ltd*²⁸ (the instant case) and *Humberstone v. Northern Timber Mills*²⁹ (the nearest neighbour) in which Humberstone was held to be an independent contractor. One of these differences is that, in *Humberstone v. NTM*, Humberstone and his employer did not express any intention that the relationship would be one of principal and independent contractor. But the fact that the workers and the employer did express such an intention in *BWIU v. Odco* makes the argument even stronger that the building workers were independent contractors. This difference is really an additional reason to conclude that the workers in *BWIU v. Odco* were independent contractors, not a point of distinction between the two cases.

When arguing with hypotheticals in *BWIU v. Odco*,³⁰ SHYSTER states that it would be more strongly of the opinion that the building workers were independent contractors if the facts of the case were changed so that (amongst other things) the employer and the workers did *not* express any intention that the relationship would be one of principal and independent contractor. This change would

make *BWIU v. Odco* more like *Humberstone v. NTM*, but it would not make *BWIU v. Odco* a stronger case for the result in *Humberstone v. NTM*: i.e. **Contractor**.³¹

It might be possible to modify SHYSTER so that it avoids such embarrassing statements, by reference to attribute direction. But this would require a significant change to the way that SHYSTER treats attribute direction which, at present, is used only as a safeguard. And, in any event, attribute direction would be of little assistance to SHYSTER in this example: although an expression of intention as to the nature of the relationship is directed towards the appropriate result (**Employee** or **Contractor**) the absence of such an expression is not—and ought not to be—directed towards either result.³²

5.2.5 Possible enhancements

The model of legal reasoning adopted for SHYSTER allows for open-textured concepts to be defined by reference to case law. However, there may be circumstances in which a case-based open-textured concept is defined by reference to statute law.

SHYSTER's model of legal reasoning does not allow for such circumstances, though it could be augmented to allow resolution of open texture using legislation. Implementing such an augmented model should not pose any major difficulties. SHYSTER's case law specification language would have to be extended to allow external attributes to be linked to rules in the rule base in a similar way to that in which external attributes are presently linked to areas in the case base.

SHYSTER allows the specification of no more than one ideal point for each result in each area. Yet, there might be several, equally ideal combinations of attribute values for a given result. There is no reason why SHYSTER could not be modified to allow multiple ideal points for the same result.

As demonstrated in chapter 4,³³ SHYSTER can produce clumsily worded sentences. The quality of SHYSTER's reports could be improved by changing the way in which it uses attribute strings. The number of attribute strings that are written could be restricted on the basis of the relative importance of the attributes (determined by reference to their weights), though it must not be forgotten that the user may sometimes be interested in a less important

attribute. Attribute strings could be combined in more sophisticated ways: rather than writing “ x is not true; and y is not true,” SHYSTER could write “neither x nor y is true.” This would require changes to SHYSTER’s case law specification language, as well as to the REPORTER module.

Similarly, the number of questions that SHYSTER asks of the user could be restricted. Attribute questions could be asked in order of importance until the answers provided made a particular result inevitable, at which stage the attributes still unanswered could be set to UNKNOWN. However, the advantage of asking fewer questions of the user would have to be balanced against the effect of the extra unknown attribute values upon SHYSTER’s reports.

5.3 Future research

The most obvious avenue of future research using SHYSTER is the development of a rule-based system, and the linking together of that rule-based system with the existing case-based system to form a hybrid system. As argued in chapter 1,³⁴ a hybrid approach is desirable where the system seeks to represent statute law and case law. SHYSTER has been designed to facilitate such an articulation.³⁵

There are also several areas of further research which could be carried out using the existing SHYSTER system. New specifications could be written, and tested in the same manner as are the four specifications described in chapter 4. As well as writing different specifications, different legal experts could be asked to specify the same area of law. It would be interesting to examine the differences (if any) between the specifications and the ways in which those specifications make SHYSTER behave.

Research could also be done into the process of updating specifications to take account of changes in the law. Most changes could be captured by the addition of new cases to, and the removal of out-of-date cases from, the specification—both operations are easily performed using SHYSTER’s case law specification language. More significant changes in the law might require the addition of new attributes, or the complete rewriting of the specification.

SHYSTER’s method of assigning weights to attributes deserves further examination. As explained in chapter 2,³⁶ SHYSTER adopts

FINDER's method of attribute weighting. This method contributes significantly to SHYSTER's distance calculations, and so has an important effect on SHYSTER's opinions. SHYSTER's opinions are generally good which suggests that its method of attribute weighting is also a good one. Yet, as demonstrated in chapter 4,³⁷ SHYSTER's weighting of attributes is not always appropriate.

Some experiments that I have performed indicate that weighting attributes according to the inverse of the variance of each attribute across the leading cases (as SHYSTER does) produces better results than weighting according to the variance (the standard approach adopted in statistical classification problems³⁸) or weighting each attribute equally.

Further testing could be performed. SHYSTER's ADJUSTER provides a practical tool for experimenting with different weighting schemes.

The choice of SHYSTER's similarity measure, made in chapter 2,³⁹ is vindicated by the number of bad warnings generated using the other similarity measures.⁴⁰ Nevertheless, further research could also focus on the refinement of SHYSTER's similarity measure: its known and unknown distance. SHYSTER makes only limited use of the hierarchy of courts that can be part of any specification.⁴¹ It would be possible to take account of the rank of a leading case when quantifying the distance between it and the instant case. Another possibility would be to determine the court in which the instant case is likely to be heard, and to apply rigorously the doctrine of precedent which holds that a court is bound only by the decisions of courts higher in its hierarchy.⁴²

As demonstrated in several of the examples in chapter 4, there are occasions when specifying an area of law seems to call for a more disjunctive structure than SHYSTER permits: i.e. occasionally there is a need for a conditional attribute.

For example, A_5 in the **Authorization** area of the **AUTHORIZATION** specification concerns whether reasonable steps were taken to avoid an infringement of copyright. If the accused does take reasonable steps to avoid an infringement then she/he will not be said to have authorized the infringement,⁴³ although she/he may still be directly or vicariously liable. Other examples can be found in the generated tests discussed in chapter 4: each of these relies on some attribute value or combination of attribute values implying a given result or results.

The idea of conditional attributes can be captured, in a limited way, by attribute direction.⁴⁴ But the idea of allowing a given result to be conditional upon certain attribute values, in a strict sense, could be investigated. This would represent a major change to SHYSTER's operation, and raises questions of attribute dependence.

5.4 The contribution of the SHYSTER project

I have argued that a legal expert system need not be based upon a complex or deep model of legal reasoning in order to be successful. I have recommended, instead, a pragmatic approach to legal expert system design. SHYSTER is a working example—just one possible example—of such an expert system. Despite its simple knowledge representation structure, it has shown itself capable of producing good advice. And its simple structure has facilitated the specification of several different areas of law.

For SHYSTER, the approach taken by the developers of FINDER has been adopted, and expanded so as to incorporate some of the capabilities of more sophisticated systems (e.g. HYPO) without greatly increasing the complexity of the underlying model.

SHYSTER incorporates a simple model of the way in which lawyers argue with cases. However, no attempt has been made to model the way in which lawyers decide which cases to use in those arguments; I do not claim that lawyers choose the cases that they use in argument by reference to distance calculations in n -dimensional space. SHYSTER's is not a deep model of legal reasoning, but as Ashley points out:

Even an only partially successful computational theory of jurisprudence may still prove useful. For example LEXIS and WESTLAW [legal retrieval systems⁴⁵] represent a theory about legal reasoning: that relevance can be assessed by the appearance of keywords in past cases. No one would accept that theory as adequate, and yet it yields a practical tool.⁴⁶

SHYSTER, too, is a practical tool. It demonstrates that a pragmatic approach to legal expert system development can be a successful one.

Notes

1 Quoted by Muir 1976 at 81. Muir does not date this quotation but, according to Twiss 1844 at 16, Lord Eldon finished his anecdote book in 1827.

2 Eliot 1963 at 55.

3 Quoted by Lawlor 1963 at 344.

4 Susskind 1989b at 24.

5 Kowalski and Sergot 1990 at 208.

6 *id.*

7 Moles 1991 at 162–3.

8 §2.13.3.

9 Ashley 1990 at 127, as quoted in §1.5.

10 Ashley 1985 at 116 (see §1.5).

11 §2.3.1 and §2.3.3.

12 The distinction between private and public law is discussed in §2.3.1.

13 Mendelson 1989.

14 *ibid.* at 137.

15 §4.5.1.

16 §2.13.2.

17 What is meant by a “good” choice of cases or a “good” result is defined in §2.13.2.

18 §2.13.3.

19 The hypothetical test cases are also difficult tests, although the ideal points (which are also used as test cases) are not.

20 The harshness of this method is mitigated somewhat by taking the legal expert’s opinion into account: see, for example, the discussions on *Cole v. Cunningham* (1983) 49 ALR 123 and *Ackroyd v. Whitehouse* (1985) 2 NSWLR 239 in §4.5.3.

21 Note the comments on the NATURAL specification in §5.2.2.

22 §2.13.1.

23 See the discussion on A_5 in the Authorization area of the AUTHORIZATION specification (§4.3.2).

24 §4.6.1.

25 §3.12.1.

26 §4.3.3.

27 §3.13.1.

28 (1991) 29 FCR 104. See the discussion on *BWU v. Odco* in §4.4.3.

29 (1949) 79 CLR 389.

30 §3.13.3.

31 However, SHYSTER’s argument could be interpreted (somewhat charitably) along these lines: “Imagine that there had been no statement of intention in *BWU v. Odco*. Without such a statement, *BWU v. Odco* is

even more like *Humberstone v. NTM*. The court in *Humberstone v. NTM* decided that Humberstone was a contractor even though there was no statement of intention. All the more reason to come to the same conclusion in *BWIU v. Odco*, where there was.” This interpretation does, however, read rather a lot into SHYSTER’s report.

32 See A_{17} and A_{18} in the dump file for the EMPLOYEE specification in §B.3.

33 §4.4.5.

34 §1.8.

35 The mechanism by which this could be achieved is explained in §3.3.

36 §2.7.

37 See the discussion on weights in §4.2.2, §4.3.2, §4.4.2 and §4.5.2.

38 §2.7.

39 §2.9.3.

40 §4.6.1.

41 The rank of courts is used as the first step in the resolution of equidistance (§2.10.3), and when referring to the relative importance of different leading cases (§3.13.1).

42 §1.1.3.

43 *University of New South Wales v. Moorhouse* (1975) 133 CLR 1 at 13 per Gibbs J. This is the basis of generated test 3 (§4.3.4).

44 See, for example, the discussion on *Western Australia v. Bropho* (1991) 5 WAR 75 in §4.5.3.

45 LEXIS: Stanley 1980; WESTLAW: Herman 1980.

46 Ashley 1990 at 254, capitalization added.

A Example reports

The law is not a series of calculating machines where definitions and answers come tumbling out when the right levers are pushed.

William O. Douglas (1948)¹

An argument which does not convince yourself, may convince the Judge to whom you urge it; and if it does convince him, why, then, Sir, you are wrong, and he is right.

Samuel Johnson (1768)²

A.1 Introduction

This appendix presents six example reports from four test cases, demonstrating the use of each of the four specifications described in chapter 4. Each report appears exactly as produced by SHYSTER, after processing by the L^AT_EX document processor.³

*Parker v. British Airways Board*⁴ is used as a test case for the FINDER specification. SHYSTER's opinion on that case is evaluated in §4.2.3, and its report file is in §A.2.

*Australasian Performing Right Association Ltd v. Jain*⁵ is used in §4.3.3 as a test case for the AUTHORIZATION specification, and SHYSTER's advice is evaluated there. SHYSTER's report file for *APRA v. Jain* is in §A.3.

*Re Porter; Re Transport Workers Union of Australia*⁶ is used as a test case for the EMPLOYEE specification. SHYSTER's opinion on *Re Porter* is evaluated in §4.4.3, and its report file is in §A.4.

*Ainsworth v. Criminal Justice Commission*⁷ is used in §4.5.3 as a test case for the NATURAL specification, and SHYSTER's advice is evaluated there. SHYSTER prepares a report file for each of the three areas in that specification: the Natural, Affected and Expectation areas. All three reports, combined, are in §A.5.⁸

For each example report, SHYSTER was requested to hypothesize with a limit of two changed attribute values, and to report on up to one hypothetical per result.

(The report file for *Building Workers' Industrial Union of Australia v. Odco Pty Ltd*⁹ is given in §B.7 as part of the complete example, using the EMPLOYEE specification, in appendix B.)

Notes

1 Douglas 1948 at 105.

2 Quoted by Boswell 1960 at 342.

3 Lamport 1986, 1994.

4 [1982] QB 1004.

5 (1990) 26 FCR 53.

6 (1989) 34 IR 179.

7 (1992) 175 CLR 564.

8 The REPORTER module will not summarize the same case twice in the same report file. However, there is some repetition in §A.5 because there are three separate report files for *Ainsworth v. CJC* (one for each area in the NATURAL specification): *Minister for Arts, Heritage and Environment v. Peko-Wallsend Ltd* (1987) 15 FCR 274 and *Annetts v. McCann* (1990) 170 CLR 596 are both summarized twice.

9 (1991) 29 FCR 104.

A.2 Report file for *Parker v. BA*

Finder area

Instant case

In the instant case, the finder was not the occupier of the premises where the chattel was found; the chattel was not attached; the other claimant was not the owner of the premises where the chattel was found; the other claimant was not the true owner of the chattel and was not claiming through the rights of the true owner; the finder handed over the chattel to the other claimant after the finding; neither party relied on the terms of an agreement regarding the right to the chattel; the finder was not a servant of the other claimant; the chattel was not hidden and was not in a position so as to be difficult to find; an attempt was made to find the true owner of the chattel or, alternatively, the chattel was clearly abandoned; and neither party knew of the existence of the chattel prior to the finding.

In my opinion—following *Bridges v. Hawkesworth*—the finder wins.

In *Bridges v. Hawkesworth*,¹ an 1851 decision of the Queen’s Bench Division of the English High Court, the plaintiff found a bundle of banknotes on the floor of the public area of a shop. He handed the notes to the shopkeeper in order that the true owner of the notes might be found. Although the owner was never found, the shopkeeper refused to return the notes to the finder. The Court found for the finder, holding that there is a “general right of [a] finder to any article which has been lost as against all the world except the true owner”.² It was further noted that the notes had never been in the custody of the shopkeeper nor within the protection of his house as might be the case had they intentionally been deposited there.

There are several significant similarities between the instant case and *Bridges v. Hawkesworth*: the finder was not the occupier of the premises where the chattel was found; the chattel was not attached; the other claimant was not the true owner of the chattel and was not claiming through the rights of the true owner; the finder handed over the chattel to the other claimant after the finding; neither party relied on the terms of an agreement regarding the right to the chattel; the finder was not a servant of the other claimant; the chattel was not hidden and was not in a position so as to be difficult to find; an attempt was made to find

¹(1851) 21 LJQB 75.

²ibid. at 77 per Patteson J.

the true owner of the chattel or, alternatively, the chattel was clearly abandoned; and neither party knew of the existence of the chattel prior to the finding.

However, the instant case is not on all fours with *Bridges v. Hawkesworth*. In that case the other claimant was the owner of the premises where the chattel was found.

Nevertheless, I believe that *Bridges v. Hawkesworth* should be followed.

If *City of London Corporation v. Appleyard (1)* is followed then the finder loses.

In *City of London Corporation v. Appleyard (1)*,³ a 1963 decision of the Queen's Bench Division of the English High Court, workmen employed by Wates Ltd were engaged in cutting a key-way into a cellar wall for the purposes of securing a foundation when they found an old wall-safe built into a recess of the old wall. Inside was a wooden box which contained a large number of Bank of England notes. The notes were handed over to the City of London police who sought interpleader proceedings to determine who was entitled to the possession of the notes.

Wates Ltd was an independent contractor engaged by Yorkwin Investments Ltd for a construction project. Yorkwin was lessee in possession of the property which was owned in fee simple by the City of London.

The Court followed the decision in *South Staffordshire Water Co. v. Sharman*⁴ in holding that the occupier is, in the absence of a better title elsewhere, entitled to the possession of objects which are attached to or under the land. Consequently, since the notes were in a wooden box within a safe built into the wall of the old building, the safe formed part of the demised premises. Yorkwin, being in lawful possession of the premises, was in *de facto* possession of the safe, even though ignorant of its existence.

Although Yorkwin was entitled to possession as against the finders, it in turn was displaced by the City of London which relied successfully on a term in the lease which granted it the right to certain objects found on the premises.

There are several similarities between the instant case and *London v. Appleyard (1)*: the finder was not the occupier of the premises where the chattel was found; the other claimant was not the owner of the premises where the chattel was found; the other claimant was not the true owner of the chattel and was not claiming through the rights of the

³[1963] 1 WLR 982.

⁴[1896] 2 QB 44.

true owner; neither party relied on the terms of an agreement regarding the right to the chattel; an attempt was made to find the true owner of the chattel or, alternatively, the chattel was clearly abandoned; and neither party knew of the existence of the chattel prior to the finding.

However, there are several significant differences between the instant case and *London v. Appleyard (1)*. In that case the chattel was attached; the finder did not hand over the chattel to the other claimant after the finding; the finder was a servant of the other claimant; and the chattel was hidden or was in a position so as to be difficult to find.

Despite the fact that *London v. Appleyard (1)* and *Bridges v. Hawkesworth* are both decisions of the Queen's Bench Division of the English High Court, there is nothing in *London v. Appleyard (1)* to warrant any change in my conclusion.

Hypothetical 1

Consider the instant case changed so that the following is true: the other claimant was the owner of the premises where the chattel was found.

If that were so then I would be more strongly of the opinion that—following *Bridges v. Hawkesworth*—the finder wins.

Details of *Bridges v. Hawkesworth* are summarized above. The hypothetical case is on all fours with *Bridges v. Hawkesworth*.

If *City of London Corporation v. Appleyard (2)* or *South Staffordshire Water Co. v. Sharman* are followed then the finder loses.

In *City of London Corporation v. Appleyard (2)*,⁵ a 1963 decision of the Queen's Bench Division of the English High Court, workmen employed by Wates Ltd were engaged in cutting a key-way into a cellar wall for the purposes of securing a foundation when they found an old wall-safe built into a recess of the old wall. Inside was a wooden box which contained a large number of Bank of England notes. The notes were handed over to the City of London police who sought interpleader proceedings to determine who was entitled to the possession of the notes.

Wates Ltd was an independent contractor engaged by Yorkwin Investments Ltd for a construction project. Yorkwin was lessee in possession of the property which was owned in fee simple by the City of London. The Court found that the safe formed part of the demised premises and that, consequently, Yorkwin was entitled to the notes as against the workmen.

⁵[1963] 1 WLR 982.

The lease contained a clause which purported to grant the rights to “every relic or article of antiquity rarity or value” to the City of London. The sole issue was to determine if the notes fell into that description. The Court could find no reason for limiting the generality of the words and so found for the City of London.

There are several similarities between the hypothetical case and *London v. Appleyard (2)*: the other claimant was the owner of the premises where the chattel was found; the other claimant was not the true owner of the chattel and was not claiming through the rights of the true owner; the finder handed over the chattel to the other claimant after the finding; the finder was not a servant of the other claimant; an attempt was made to find the true owner of the chattel or, alternatively, the chattel was clearly abandoned; and neither party knew of the existence of the chattel prior to the finding.

However, there are several significant differences between the hypothetical case and *London v. Appleyard (2)*. In that case the finder was the occupier of the premises where the chattel was found; the chattel was attached; one of the parties relied on the terms of an agreement made with the other which purported to give her/him the right to the chattel; and the chattel was hidden or was in a position so as to be difficult to find.

Despite the fact that *London v. Appleyard (2)* and *Bridges v. Hawkesworth* are both decisions of the Queen’s Bench Division of the English High Court, there is nothing in *London v. Appleyard (2)* to warrant any change in my conclusion.

In 1896, the Queen’s Bench Division of the English High Court also decided *South Staffordshire Water Co. v. Sharman*.⁶ (Note, however, that *London v. Appleyard (2)* is 67 years more recent than *South Staffordshire v. Sharman*.)

In *South Staffordshire v. Sharman*, the defendant was a workman employed by the plaintiff to clean out a pool located on land owned by the plaintiff. During the operation the defendant found two gold rings embedded in the mud at the bottom of the pool. Although the plaintiff demanded the rings, the defendant refused to give them up. He placed them in the hands of police authorities who unsuccessfully endeavoured to find the owners of the rings. The police returned the rings to the defendant who was then sued in detinue for the recovery of the rings.

It was proved at the trial that there was no special contract between the parties which called upon the defendant to give up any articles which might be found.

⁶[1896] 2 QB 44.

Although the county court held in favour of the defendant on the basis of *Bridges v. Hawkesworth*,⁷ the appeal found for the plaintiff on the basis that it had, as owner of the land and pool, the right to exercise control over the same. *Bridges v. Hawkesworth* was distinguished on the grounds that the notes in that case were in a public part of the shop and the shopkeeper did not in any sense control them.

The Court stated a general principle: where a person has possession of a house or land with a manifest intention to exercise control over it and the things which may be upon or in it, then there is a presumption that things found there are in the possession of the owner.

There are several similarities between the hypothetical case and *South Staffordshire v. Sharman*: the finder was not the occupier of the premises where the chattel was found; the other claimant was the owner of the premises where the chattel was found; the other claimant was not the true owner of the chattel and was not claiming through the rights of the true owner; neither party relied on the terms of an agreement regarding the right to the chattel; an attempt was made to find the true owner of the chattel or, alternatively, the chattel was clearly abandoned; and neither party knew of the existence of the chattel prior to the finding.

However, there are several significant differences between the hypothetical case and *South Staffordshire v. Sharman*. In that case the chattel was attached; the finder did not hand over the chattel to the other claimant after the finding; the finder was a servant of the other claimant; and the chattel was hidden or was in a position so as to be difficult to find.

Despite the fact that *South Staffordshire v. Sharman* and *Bridges v. Hawkesworth* are both decisions of the Queen's Bench Division of the English High Court, there is nothing in *South Staffordshire v. Sharman* to warrant any change in my conclusion.

Hypothetical 2

Consider the instant case changed so that the following is true: the finder was a servant of the other claimant; and the chattel was hidden or was in a position so as to be difficult to find.

If that were so then my opinion would be that—following *City of London Corporation v. Appleyard (1)*—the finder loses.

Details of *London v. Appleyard (1)* are summarized above. There are several significant similarities between the hypothetical case and *London v. Appleyard (1)*: the finder was not the occupier of the premises

⁷(1851) 21 LJQB 75.

where the chattel was found; the other claimant was not the owner of the premises where the chattel was found; the other claimant was not the true owner of the chattel and was not claiming through the rights of the true owner; neither party relied on the terms of an agreement regarding the right to the chattel; the finder was a servant of the other claimant; the chattel was hidden or was in a position so as to be difficult to find; an attempt was made to find the true owner of the chattel or, alternatively, the chattel was clearly abandoned; and neither party knew of the existence of the chattel prior to the finding.

However, the hypothetical case is not on all fours with *London v. Appleyard (1)*. In that case the chattel was attached; and the finder did not hand over the chattel to the other claimant after the finding.

Nevertheless, I believe that *London v. Appleyard (1)* should be followed.

If *Hannah v. Peel* is followed then the finder wins.

In *Hannah v. Peel*,⁸ a 1945 decision of the King's Bench Division of the English High Court, a brooch was found by the plaintiff who was a lance-corporal stationed in a house owned by the defendant. The house had been requisitioned by the army during the war and had never been occupied by the defendant.

The plaintiff was adjusting the black-out curtains when he touched something on the top of the window-frame. He thought the object to be a piece of dirt or plaster and he dropped it on the outside window ledge. On the following morning, he saw that it was a brooch and, on the advice of his commanding officer, turned it over to the police for the purpose of finding the owner. In the following year, the police returned the brooch to the defendant who sold it to a jeweller. The plaintiff at all times maintained his rights to the brooch against all persons other than the true owner.

The Court found for the plaintiff on the basis of *Bridges v. Hawkesworth*⁹ after a thorough review of the authorities. The Court further noted that the defendant was never in possession of the premises, that the brooch was never his, and that he had no knowledge of it until it was brought to his notice by the finder.

There are several similarities between the hypothetical case and *Hannah v. Peel*: the finder was not the occupier of the premises where the chattel was found; the chattel was not attached; the other claimant was not the true owner of the chattel and was not claiming through the rights of the true owner; neither party relied on the terms of an

⁸[1945] KB 509.

⁹(1851) 21 LJQB 75.

agreement regarding the right to the chattel; the chattel was hidden or was in a position so as to be difficult to find; an attempt was made to find the true owner of the chattel or, alternatively, the chattel was clearly abandoned; and neither party knew of the existence of the chattel prior to the finding.

However, there are several significant differences between the hypothetical case and *Hannah v. Peel*. In that case the other claimant was the owner of the premises where the chattel was found; the finder did not hand over the chattel to the other claimant after the finding; and the finder was not a servant of the other claimant.

Despite the fact that *Hannah v. Peel* is a decision of the King's Bench Division of the English High Court (and as good authority as a case decided by the Queen's Bench Division of the English High Court—like *London v. Appleyard (1)*), there is nothing in *Hannah v. Peel* to warrant any change in my conclusion.

A.3 Report file for *APRA v. Jain*

Authorization area

Instant case

The notion of authorization extends beyond the authority given to an agent. The word “authorize” should be “understood in its ordinary dictionary sense of ‘sanction, approve, and countenance.’”¹

“[A] person who has under his control the means by which an infringement of copyright may be committed . . . and who makes it available to other persons, knowing, or having reason to suspect, that it is likely to be used for the purpose of committing an infringement, and omitting to take reasonable steps to limit its use to legitimate purposes, would authorize any infringement that resulted from its use.”²

In the instant case, the infringer was not an employee of the accused; the infringer was an independent contractor to the accused; the accused did not sell or hire the infringer the means of infringing; the accused had the power to prevent the infringement; the accused did not take reasonable steps to avoid the infringement; the accused knew, or had reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done; and the specific infringement was not causally related to an incitement to infringe on the part of the accused.

¹*Falcon v. Famous Players Film Co.* [1926] 2 KB 474 at 491 per Bankes LJ.

²*University of New South Wales v. Moorhouse* (1975) 133 CLR 1 at 13 per Gibbs J.

In my opinion—following *Mellor v. Australian Broadcasting Commission*—the accused authorized the infringement.

In *Mellor v. Australian Broadcasting Commission*,³ a 1940 decision of the Judicial Committee of the Privy Council, Mellor and others held the sole right to perform in public in Australia some musical works arranged for performance by brass and military bands. They published and distributed advertising pamphlets which included a statement that all of their sheet music was “‘Free for Public Performance’ anywhere . . . We have paid for the performing rights of every piece we issue.”⁴ The ABC engaged bands to play some of this music, and broadcast the bands’ performances on radio.

The Privy Council held that the ABC had authorized the bands to perform the musical works within the meaning of s. 1(2) of the Copyright Act 1911 (UK) which was in force in Australia by virtue of the *Copyright Act 1912* (Cth). However, the ABC had not infringed the plaintiffs’ sole right to authorize public performance because the statements made in the pamphlets amounted to consent.

There are several significant similarities between the instant case and *Mellor v. ABC*: the infringer was not an employee of the accused; the infringer was an independent contractor to the accused; the accused did not sell or hire the infringer the means of infringing; the accused had the power to prevent the infringement; the accused did not take reasonable steps to avoid the infringement; and the accused knew, or had reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done.

However, the instant case is not on all fours with *Mellor v. ABC*. In that case the specific infringement was causally related to an incitement to infringe on the part of the accused.

Nevertheless, I believe that *Mellor v. ABC* should be followed.

If *RCA Corporation v. John Fairfax and Sons Ltd* is followed then the accused did not authorize the infringement.

In *RCA Corporation v. John Fairfax and Sons Ltd*,⁵ a 1981 decision of the Supreme Court of New South Wales, the Fairfax newspaper the *Sun-Herald* carried an article which pointed out that, using cassette tapes and good quality taping equipment, the same album can be taped by many people. It also discussed how the advent of FM radio had made it easy for people to tape new album and single releases without buying

³[1940] AC 491.

⁴ibid. at 498–9.

⁵[1981] 1 NSWLR 251.

the discs: “Why spend nearly \$10 on the new David Bowie album when you can tape it from 2JJJ?”⁶

Kearney J held that “authorization involves some element of causation—and hence the necessity for some relationship creating a link or connection however tenuous between the authorizer and the infringer.”⁷ There was no such link, so Fairfax had not authorized any infringement within the meaning of s. 13(2) of the *Copyright Act 1968* (Cth).

There are several similarities between the instant case and *RCA v. Fairfax*: the infringer was not an employee of the accused; the accused did not sell or hire the infringer the means of infringing; the accused did not take reasonable steps to avoid the infringement; the accused knew, or had reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done; and the specific infringement was not causally related to an incitement to infringe on the part of the accused.

However, there are two very significant differences between the instant case and *RCA v. Fairfax*. In that case the infringer was not an independent contractor to the accused; and the accused did not have the power to prevent the infringement.

Despite the fact that *RCA v. Fairfax* is a decision of the Supreme Court of New South Wales (and better authority than a case decided by the Judicial Committee of the Privy Council—like *Mellor v. ABC*), there is nothing in *RCA v. Fairfax* to warrant any change in my conclusion.

If *Australasian Performing Right Association Ltd v. Miles* is followed then the accused is liable (directly or vicariously) for the infringement.

In *Australasian Performing Right Association Ltd v. Miles*,⁸ a 1961 decision of the Supreme Court of New South Wales, the Dee Why RSL Club engaged a band to play at a dance held at the club. During the dance the band played *I've Got a Lovely Bunch of Coconuts*, the copyright in which was owned by the Australasian Performing Right Association.

Jacobs J held that the members of the band were servants of the club, because “the club through its officers was exercising a control over the work performed in such a way as to show that there was an authority to command the orchestra in its performance.”⁹ So the members of the club, through the band, performed the musical work and infringed the copyright under s. 2(1) of the *Copyright Act 1911* (UK) which was in force in Australia by virtue of the *Copyright Act 1912* (Cth).

⁶ibid. at 252.

⁷ibid. at 259.

⁸[1962] NSW 405.

⁹ibid. at 407.

There are several similarities between the instant case and *APRA v. Miles*: the accused did not sell or hire the infringer the means of infringing; the accused had the power to prevent the infringement; the accused did not take reasonable steps to avoid the infringement; and the accused knew, or had reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done.

However, there are several significant differences between the instant case and *APRA v. Miles*. In that case the infringer was an employee of the accused; the infringer was not an independent contractor to the accused; and the specific infringement was causally related to an incitement to infringe on the part of the accused.

Despite the fact that *APRA v. Miles* is a decision of the Supreme Court of New South Wales (and better authority than a case decided by the Judicial Committee of the Privy Council—like *Mellor v. ABC*), there is nothing in *APRA v. Miles* to warrant any change in my conclusion.

Hypothetical 1

Consider the instant case changed so that the following is true: the specific infringement was causally related to an incitement to infringe on the part of the accused.

If that were so then I would be more strongly of the opinion that—following *Mellor v. Australian Broadcasting Commission*—the accused authorized the infringement.

Details of *Mellor v. ABC* are summarized above. The hypothetical case is on all fours with *Mellor v. ABC*.

If *RCA Corporation v. John Fairfax and Sons Ltd* is followed then the accused did not authorize the infringement.

Details of *RCA v. Fairfax* are summarized above. There are several similarities between the hypothetical case and *RCA v. Fairfax*: the infringer was not an employee of the accused; the accused did not sell or hire the infringer the means of infringing; the accused did not take reasonable steps to avoid the infringement; and the accused knew, or had reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done.

However, there are several significant differences between the hypothetical case and *RCA v. Fairfax*. In that case the infringer was not an independent contractor to the accused; the accused did not have the power to prevent the infringement; and the specific infringement was not causally related to an incitement to infringe on the part of the accused.

Despite the fact that *RCA v. Fairfax* is a decision of the Supreme Court of New South Wales (and better authority than a case decided by the Judicial Committee of the Privy Council—like *Mellor v. ABC*), there is nothing in *RCA v. Fairfax* to warrant any change in my conclusion.

If *Australasian Performing Right Association Ltd v. Miles* is followed then the accused is liable (directly or vicariously) for the infringement.

Details of *APRA v. Miles* are summarized above. There are several similarities between the hypothetical case and *APRA v. Miles*: the accused did not sell or hire the infringer the means of infringing; the accused had the power to prevent the infringement; the accused did not take reasonable steps to avoid the infringement; the accused knew, or had reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done; and the specific infringement was causally related to an incitement to infringe on the part of the accused.

However, there are two very significant differences between the hypothetical case and *APRA v. Miles*. In that case the infringer was an employee of the accused; and the infringer was not an independent contractor to the accused.

Despite the fact that *APRA v. Miles* is a decision of the Supreme Court of New South Wales (and better authority than a case decided by the Judicial Committee of the Privy Council—like *Mellor v. ABC*), there is nothing in *APRA v. Miles* to warrant any change in my conclusion.

Hypothetical 2

Consider the instant case changed so that the following is true: the accused did not know, and had no reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done.

If that were so then my opinion would be that—following *Performing Right Society Ltd v. Cyril Theatrical Syndicate Ltd*—the accused did not authorize the infringement.

In *Performing Right Society Ltd v. Cyril Theatrical Syndicate Ltd*,¹⁰ a 1923 decision of the English Court of Appeal, the syndicate was the lessee of a theatre. The managing-director of the syndicate produced a play at that theatre, and engaged a band to perform at the theatre under the direction of a bandmaster. In the absence of the managing-director, and without his knowledge, the band performed works the copyright in which was owned by the Performing Right Society.

¹⁰[1924] 1 KB 1.

Bankes, Scrutton and Atkin LJ held that the managing-director had not authorized the infringing performances, within the meaning of s. 1(2) of the Copyright Act 1911 (UK), because the infringement occurred without his knowledge and he had no reason to anticipate or suspect that the band was likely to give performances which would breach copyright.

The hypothetical case is on all fours with *PRS v. Cyril*.

If *Mellor v. Australian Broadcasting Commission* is followed then the accused authorized the infringement.

Details of *Mellor v. ABC* are summarized above. There are several similarities between the hypothetical case and *Mellor v. ABC*: the infringer was not an employee of the accused; the infringer was an independent contractor to the accused; the accused did not sell or hire the infringer the means of infringing; the accused had the power to prevent the infringement; and the accused did not take reasonable steps to avoid the infringement.

However, there are two very significant differences between the hypothetical case and *Mellor v. ABC*. In that case the accused knew, or had reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done; and the specific infringement was causally related to an incitement to infringe on the part of the accused.

Despite the fact that *Mellor v. ABC* is a decision of the Judicial Committee of the Privy Council (and better authority than a case decided by the English Court of Appeal—like *PRS v. Cyril*), there is nothing in *Mellor v. ABC* to warrant any change in my conclusion.

If *Australasian Performing Right Association Ltd v. Miles* is followed then the accused is liable (directly or vicariously) for the infringement.

Details of *APRA v. Miles* are summarized above. There are several similarities between the hypothetical case and *APRA v. Miles*: the accused did not sell or hire the infringer the means of infringing; the accused had the power to prevent the infringement; and the accused did not take reasonable steps to avoid the infringement.

However, there are several significant differences between the hypothetical case and *APRA v. Miles*. In that case the infringer was an employee of the accused; the infringer was not an independent contractor to the accused; the accused knew, or had reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done; and the specific infringement was causally related to an incitement to infringe on the part of the accused.

Despite the fact that *APRA v. Miles* is a decision of the Supreme Court of New South Wales (and better authority than a case decided by the English Court of Appeal—like *PRS v. Cyril*), there is nothing in *APRA v. Miles* to warrant any change in my conclusion.

Hypothetical 3

Consider the instant case changed so that the following is true: the infringer was an employee of the accused; and the infringer was not an independent contractor to the accused.

If that were so then my opinion would be that—following *Australasian Performing Right Association Ltd v. Miles*—the accused is liable (directly or vicariously) for the infringement.

Details of *APRA v. Miles* are summarized above. There are several significant similarities between the hypothetical case and *APRA v. Miles*: the infringer was an employee of the accused; the infringer was not an independent contractor to the accused; the accused did not sell or hire the infringer the means of infringing; the accused had the power to prevent the infringement; the accused did not take reasonable steps to avoid the infringement; and the accused knew, or had reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done.

However, the hypothetical case is not on all fours with *APRA v. Miles*. In that case the specific infringement was causally related to an incitement to infringe on the part of the accused.

Nevertheless, I believe that *APRA v. Miles* should be followed.

If *University of New South Wales v. Moorhouse* is followed then the accused authorized the infringement.

In *University of New South Wales v. Moorhouse*,¹¹ a 1975 decision of three justices of the High Court of Australia, a graduate of the University used a photocopy machine in the University library to make two copies of a story from a library copy of a book of short stories.

McTiernan ACJ, Gibbs and Jacobs JJ held that the University had authorized the infringement within the meaning of s. 36(1) of the *Copyright Act 1968* (Cth); it had the power to prevent infringements, but had not taken reasonable steps to prevent them.¹² Gibbs J's statement about what constitutes authorization of an infringement is quoted above.

There are several similarities between the hypothetical case and *UNSW v. Moorhouse*: the infringer was not an independent contractor to the accused; the accused had the power to prevent the infringement; the accused did not take reasonable steps to avoid the infringement; the accused knew, or had reason to anticipate or suspect, that the

¹¹(1975) 133 CLR 1.

¹²The addition, in 1980, of s. 39A to the *Copyright Act* ameliorated the effect of *UNSW v. Moorhouse* as far as photocopying in libraries is concerned.

infringing act was to be, or was likely to be, done; and the specific infringement was not causally related to an incitement to infringe on the part of the accused.

However, there are two very significant differences between the hypothetical case and *UNSW v. Moorhouse*. In that case the infringer was not an employee of the accused; and the accused sold or hired the infringer the means of infringing.

Despite the fact that *UNSW v. Moorhouse* is a decision of three justices of the High Court of Australia (and better authority than a case decided by the Supreme Court of New South Wales—like *APRA v. Miles*), there is nothing in *UNSW v. Moorhouse* to warrant any change in my conclusion.

If *RCA Corporation v. John Fairfax and Sons Ltd* is followed then the accused did not authorize the infringement.

Details of *RCA v. Fairfax* are summarized above. There are several similarities between the hypothetical case and *RCA v. Fairfax*: the infringer was not an independent contractor to the accused; the accused did not sell or hire the infringer the means of infringing; the accused did not take reasonable steps to avoid the infringement; the accused knew, or had reason to anticipate or suspect, that the infringing act was to be, or was likely to be, done; and the specific infringement was not causally related to an incitement to infringe on the part of the accused.

However, there are two very significant differences between the hypothetical case and *RCA v. Fairfax*. In that case the infringer was not an employee of the accused; and the accused did not have the power to prevent the infringement.

Despite the fact that *RCA v. Fairfax* and *APRA v. Miles* are both decisions of the Supreme Court of New South Wales, there is nothing in *RCA v. Fairfax* to warrant any change in my conclusion.

A.4 Report file for *Re Porter*

Employee area

Instant case

The law distinguishes between a contract of service (between employer and employee) and a contract for services (between principal and independent contractor). This distinction affects the terms that will be implied in the absence of an express agreement, the liability of the employer to third parties, the applicability of industrial awards, the applicability of statutes which may affect workers' compensation, occupational health and safety, long-service leave, fringe benefits tax, etc.

The terms “employer” and “worker” are used here to mean “employer” and “employee” (in the case of a contract of service) or “principal” and “independent contractor” (in the case of a contract for services).

In the instant case, the employer directed the manner in which the work was to be done; the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was an integral part of the employer’s business; the worker owned the tools or provided the transport with which she/he performed the work; it is not known whether the employer would make a profit/loss if the work performed by the worker cost less/more than expected; the work was not performed on the employer’s premises; it is not known whether the employer supervised or inspected the work; the worker was not in business on her/his own account; the worker was not allowed to employ others to assist with her/his work; the worker was obliged to work only for the employer; the worker was not required to work at specified times; the employer paid the worker by time; the money that the employer paid to the worker was not stated to be a “fee”; the money that the employer paid to the worker was not stated to be “wages” or “salary”; the employer deducted PAYE tax instalments from the worker’s pay; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

In my opinion—following *Ferguson v. John Dawson and Partners (Contractors) Ltd*—the worker is an employee.

In *Ferguson v. John Dawson and Partners (Contractors) Ltd*,¹ a 1976 decision of the English Court of Appeal, Ferguson fell off a roof while removing some scaffolding boards. He claimed damages against Dawson (the building contractors) for breach of statutory duty relying on the Construction (Working Places) Regulations 1966 (UK). This duty would only be owed if Ferguson was an employee of Dawson.

Megaw and Browne LJ held that, despite the fact that both parties labelled Ferguson a “self-employed labour only subcontractor”, the reality of the relationship between them was that of employer and employee.²

There are several significant similarities between the instant case and *Ferguson v. Dawson*: the employer directed the manner in which the work was to be done; the worker was not allowed to use her/his own

¹[1976] 1 WLR 1213.

²ibid. at 1219 per Megaw LJ, at 1228–9 per Browne LJ.

discretion in doing an aspect of the work that was not specified beforehand; the worker was an integral part of the employer's business; the work was not performed on the employer's premises; the worker was not in business on her/his own account; the worker was not allowed to employ others to assist with her/his work; the employer paid the worker by time; the money that the employer paid to the worker was not stated to be a "fee"; the money that the employer paid to the worker was not stated to be "wages" or "salary"; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

However, the instant case is not on all fours with *Ferguson v. Dawson*. In that case the worker neither owned the tools nor provided the transport with which she/he performed the work; the employer would make a profit/loss if the work performed by the worker cost less/more than expected; the employer supervised or inspected the work; the worker was not obliged to work only for the employer; the worker was required to work at specified times; and the employer did not deduct PAYE tax instalments from the worker's pay.

Nevertheless, I believe that *Ferguson v. Dawson* should be followed.

If *Ready Mixed Concrete (South East) Ltd v. Minister of Pensions and National Insurance* is followed then the worker is an independent contractor.

In *Ready Mixed Concrete (South East) Ltd v. Minister of Pensions and National Insurance*,³ a 1967 decision of the Queen's Bench Division of the English High Court, Latimer worked for Ready Mixed as an "owner-driver." He was paid at mileage rates, and was obliged to buy the truck through a financial organization associated with Ready Mixed. The truck was painted in the company's colours, and he had to wear a Ready Mixed uniform. Latimer was obliged to meet the costs of maintenance, repair and insurance of the truck (and the attached mixing unit, which belonged to Ready Mixed). The Minister determined that Latimer was employed under a contract of service, and was therefore an "employed person" under s. 1(2) of the National Insurance Act 1965 (UK), making Ready Mixed liable to make weekly contributions.

MacKenna J examined the contract and held that the rights it conferred, and the duties it imposed, between Latimer and Ready Mixed were not such as to make it a contract of service.

³[1968] 2 QB 497.

There are several similarities between the instant case and *Ready Mixed v. Minister*: the worker was an integral part of the employer's business; the worker owned the tools or provided the transport with which she/he performed the work; the work was not performed on the employer's premises; the worker was not in business on her/his own account; the worker was obliged to work only for the employer; the worker was not required to work at specified times; the money that the employer paid to the worker was not stated to be a "fee"; the money that the employer paid to the worker was not stated to be "wages" or "salary"; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

However, there are several significant differences between the instant case and *Ready Mixed v. Minister*. In that case the employer did not direct the manner in which the work was to be done; the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the employer would not make a profit/loss if the work performed by the worker cost less/more than expected; the employer neither supervised nor inspected the work; the worker was allowed to employ others to assist with her/his work; the employer did not pay the worker by time; and the employer did not deduct PAYE tax instalments from the worker's pay. Note also that *Ready Mixed v. Minister* is only a decision of the Queen's Bench Division of the English High Court and not as good authority as a case decided by the English Court of Appeal—like *Ferguson v. Dawson*.

Consequently, there is nothing in *Ready Mixed v. Minister* to warrant any change in my conclusion.

Instantiation 4

It may be that the following is true of the instant case: the employer would not make a profit/loss if the work performed by the worker cost less/more than expected; and the employer neither supervised nor inspected the work.

If that is so then in my opinion—following *Ready Mixed Concrete (South East) Ltd v. Minister of Pensions and National Insurance*—the worker is an independent contractor.

Details of *Ready Mixed v. Minister* are summarized above. There are several significant similarities between the instantiated case and *Ready Mixed v. Minister*: the worker was an integral part of the employer's business; the worker owned the tools or provided the transport with which she/he performed the work; the employer would not make a

profit/loss if the work performed by the worker cost less/more than expected; the work was not performed on the employer's premises; the employer neither supervised nor inspected the work; the worker was not in business on her/his own account; the worker was obliged to work only for the employer; the worker was not required to work at specified times; the money that the employer paid to the worker was not stated to be a "fee"; the money that the employer paid to the worker was not stated to be "wages" or "salary"; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

However, the instantiated case is not on all fours with *Ready Mixed v. Minister*. In that case the employer did not direct the manner in which the work was to be done; the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was allowed to employ others to assist with her/his work; the employer did not pay the worker by time; and the employer did not deduct PAYE tax instalments from the worker's pay.

Nevertheless, I believe that *Ready Mixed v. Minister* should be followed.

If *Ferguson v. John Dawson and Partners (Contractors) Ltd* is followed then the worker is an employee.

Details of *Ferguson v. Dawson* are summarized above. There are several similarities between the instantiated case and *Ferguson v. Dawson*: the employer directed the manner in which the work was to be done; the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was an integral part of the employer's business; the work was not performed on the employer's premises; the worker was not in business on her/his own account; the worker was not allowed to employ others to assist with her/his work; the employer paid the worker by time; the money that the employer paid to the worker was not stated to be a "fee"; the money that the employer paid to the worker was not stated to be "wages" or "salary"; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

However, there are several significant differences between the instantiated case and *Ferguson v. Dawson*. In that case the worker neither owned the tools nor provided the transport with which she/he performed the work; the employer would make a profit/loss if the work

performed by the worker cost less/more than expected; the employer supervised or inspected the work; the worker was not obliged to work only for the employer; the worker was required to work at specified times; and the employer did not deduct PAYE tax instalments from the worker's pay.

Despite the fact that *Ferguson v. Dawson* is a decision of the English Court of Appeal (and better authority than a case decided by the Queen's Bench Division of the English High Court—like *Ready Mixed v. Minister*), there is nothing in *Ferguson v. Dawson* to warrant any change in my conclusion.

Hypothetical 1

Consider the instant case changed so that the following is true: the worker was not obliged to work only for the employer; and the employer did not deduct PAYE tax instalments from the worker's pay.

If that were so then I would be more strongly of the opinion that—following *Ferguson v. John Dawson and Partners (Contractors) Ltd*—the worker is an employee.

Details of *Ferguson v. Dawson* are summarized above. There are several significant similarities between the hypothetical case and *Ferguson v. Dawson*: the employer directed the manner in which the work was to be done; the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was an integral part of the employer's business; the work was not performed on the employer's premises; the worker was not in business on her/his own account; the worker was not allowed to employ others to assist with her/his work; the worker was not obliged to work only for the employer; the employer paid the worker by time; the money that the employer paid to the worker was not stated to be a "fee"; the money that the employer paid to the worker was not stated to be "wages" or "salary"; the employer did not deduct PAYE tax instalments from the worker's pay; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

However, the hypothetical case is not on all fours with *Ferguson v. Dawson*. In that case the worker neither owned the tools nor provided the transport with which she/he performed the work; the employer would make a profit/loss if the work performed by the worker cost less/more than expected; the employer supervised or inspected the work; and the worker was required to work at specified times.

Nevertheless, I believe that *Ferguson v. Dawson* should be followed.

If *Ready Mixed Concrete (South East) Ltd v. Minister of Pensions and National Insurance* is followed then the worker is an independent contractor.

Details of *Ready Mixed v. Minister* are summarized above. There are several similarities between the hypothetical case and *Ready Mixed v. Minister*: the worker was an integral part of the employer's business; the worker owned the tools or provided the transport with which she/he performed the work; the work was not performed on the employer's premises; the worker was not in business on her/his own account; the worker was not required to work at specified times; the money that the employer paid to the worker was not stated to be a "fee"; the money that the employer paid to the worker was not stated to be "wages" or "salary"; the employer did not deduct PAYE tax instalments from the worker's pay; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

However, there are several significant differences between the hypothetical case and *Ready Mixed v. Minister*. In that case the employer did not direct the manner in which the work was to be done; the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the employer would not make a profit/loss if the work performed by the worker cost less/more than expected; the employer neither supervised nor inspected the work; the worker was allowed to employ others to assist with her/his work; the worker was obliged to work only for the employer; and the employer did not pay the worker by time. Note also that *Ready Mixed v. Minister* is only a decision of the Queen's Bench Division of the English High Court and not as good authority as a case decided by the English Court of Appeal—like *Ferguson v. Dawson*.

Consequently, there is nothing in *Ready Mixed v. Minister* to warrant any change in my conclusion.

Hypothetical 2

Consider the instant case changed so that the following is true: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; and the employer did not deduct PAYE tax instalments from the worker's pay.

If that were so then my opinion would be that—following *Ready Mixed Concrete (South East) Ltd v. Minister of Pensions and National Insurance*—the worker is an independent contractor.

Details of *Ready Mixed v. Minister* are summarized above. There are several significant similarities between the hypothetical case and *Ready Mixed v. Minister*: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was an integral part of the employer's business; the worker owned the tools or provided the transport with which she/he performed the work; the work was not performed on the employer's premises; the worker was not in business on her/his own account; the worker was obliged to work only for the employer; the worker was not required to work at specified times; the money that the employer paid to the worker was not stated to be a "fee"; the money that the employer paid to the worker was not stated to be "wages" or "salary"; the employer did not deduct PAYE tax instalments from the worker's pay; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

However, the hypothetical case is not on all fours with *Ready Mixed v. Minister*. In that case the employer did not direct the manner in which the work was to be done; the employer would not make a profit/loss if the work performed by the worker cost less/more than expected; the employer neither supervised nor inspected the work; the worker was allowed to employ others to assist with her/his work; and the employer did not pay the worker by time.

Nevertheless, I believe that *Ready Mixed v. Minister* should be followed.

If *Ferguson v. John Dawson and Partners (Contractors) Ltd* is followed then the worker is an employee.

Details of *Ferguson v. Dawson* are summarized above. There are several similarities between the hypothetical case and *Ferguson v. Dawson*: the employer directed the manner in which the work was to be done; the worker was an integral part of the employer's business; the work was not performed on the employer's premises; the worker was not in business on her/his own account; the worker was not allowed to employ others to assist with her/his work; the employer paid the worker by time; the money that the employer paid to the worker was not stated to be a "fee"; the money that the employer paid to the worker was not stated to be "wages" or "salary"; the employer did not deduct PAYE tax instalments from the worker's pay; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an inten-

tion that the relationship would be one of principal and independent contractor.

However, there are several significant differences between the hypothetical case and *Ferguson v. Dawson*. In that case the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker neither owned the tools nor provided the transport with which she/he performed the work; the employer would make a profit/loss if the work performed by the worker cost less/more than expected; the employer supervised or inspected the work; the worker was not obliged to work only for the employer; and the worker was required to work at specified times.

Despite the fact that *Ferguson v. Dawson* is a decision of the English Court of Appeal (and better authority than a case decided by the Queen's Bench Division of the English High Court—like *Ready Mixed v. Minister*), there is nothing in *Ferguson v. Dawson* to warrant any change in my conclusion.

A.5 Report files for *Ainsworth v. CJC*

Natural area

Instant case

In recent years courts have tended to imply a duty to observe the principles of natural justice. It has been said that “[t]he law has now developed to a point where it may be accepted that there is a common law duty to act fairly, in the sense of according procedural fairness, in the making of administrative decisions which affect rights, interests and legitimate expectations, subject only to the clear manifestation of a contrary statutory intention.”¹ However, there are some circumstances in which a duty to observe natural justice will not be implied: “the law has not yet reached the stage of applying the obligation of natural justice to every decision which disadvantages individuals.”²

In the instant case, the decision affected the property, right, interest, status, or legitimate expectation of the applicant; the decision is apt to have a discrete impact on the interests of the applicant; the power is of a nature that would suggest that procedural fairness would be applied; the statutory or factual criteria focused on matters which were discrete to the interests of the applicant; the decision-maker was not a high-

¹*Kioa v. West* (1985) 159 CLR 550 at 584 per Mason J.

²*Minister for Arts, Heritage and Environment v. Peko-Wallsend Ltd* (1987) 15 FCR 274 at 306 per Wilcox J.

level policy-maker; there is no statutory right to appeal against the decision; and there were no circumstances which would have made an obligation to observe natural justice inappropriate.

In my opinion—following *Annetts v. McCann*—a duty to observe natural justice is implied.

In *Annetts v. McCann*,³ a 1990 decision of five justices of the High Court of Australia, a coroner had been conducting an inquest into the death of a 16-year old boy. The boy's parents (Mr and Mrs Annetts) sought to make a submission before the coroner made a finding. The coroner decided that the *Coroner's Act 1920* (WA) gave him the discretion (which he chose to exercise) to disallow their submission. The Annettses appealed.

The High Court (Mason CJ, Brennan, Deane, Toohey and McHugh JJ) held that their son's reputation gave the Annettses an interest in the Coroner's inquiry. "A finding in an inquest into a death is naturally likely to deal with the conduct of the deceased leading to death. An unfavourable reflection on the deceased is usually a matter of concern to her or his parents, spouse or children and, if they choose to appear at the inquest in order to safeguard the reputation of the deceased, the familial relationship suffices, in my view, to establish the deceased's reputation as a relevant interest which should not be adversely affected without according natural justice to those who are seeking to safeguard that reputation."⁴

The Court held that the fact that the coroner's decision was merely recommendatory (whether or not to prosecute) was not sufficient to avoid the implication of natural justice; the coroner was bound to hear the Annettses before making any finding adverse to them or their son.⁵

The instant case is on all fours with *Annetts v. McCann*.

If *McInnes v. Onslow-Fane* is followed then a duty to observe natural justice is not implied.

In *McInnes v. Onslow-Fane*,⁶ a 1978 decision of the Chancery Division of the English High Court, McInnes had held, at various times, licences to promote, train and act as master of ceremonies in professional boxing. All his licences were revoked by the British boxing board of control.

³(1990) 170 CLR 596.

⁴*ibid.* at 612 per Brennan J.

⁵*ibid.* at 603 per Mason CJ, Deane and McHugh JJ, at 612 per Brennan J, at 621 per Toohey J. Note, however, that Brennan and Toohey JJ would have dismissed the appeal because they believed that the decision of the Full Court of the Supreme Court of Western Australia (from which the Annettses appealed) was right on the material before it.

⁶[1978] 1 WLR 1520.

He made five unsuccessful applications for a manager's licence. With his sixth application he requested an oral hearing and prior notification of anything that might prevent the area council (to which he applied) making a favourable recommendation to the board. The board refused his applications without giving him an oral hearing or informing him of the case against him.

Megarry V-C held that the board was under no duty to provide reasons to McInnes or to allow him a hearing: "This is not a case in which there has been any suggestion of the board considering any alleged dishonesty or morally culpable conduct of the plaintiff. A man free from any moral blemish may nevertheless be wholly unsuitable for a particular type of work . . . In such circumstances, in the absence of anything to suggest that the board have been affected by dishonesty or bias or caprice, or that there is any other impropriety, I think that the board are fully entitled to give no reasons for their decision, and to decide the application without any preliminary indication to the plaintiff of those reasons. The board are the best judges of the desirability of granting the licence, and in the absence of any impropriety the court ought not to interfere."⁷

The instant case is on all fours with *McInnes v. Onslow-Fane*. Note, however, that *McInnes v. Onslow-Fane* is only a decision of the Chancery Division of the English High Court and not as good authority as a case decided by five justices of the High Court of Australia—like *Annetts v. McCann*.

Consequently, there is nothing in *McInnes v. Onslow-Fane* to warrant any change in my conclusion.

Hypothetical 1

Consider the instant case changed so that the following is true: the statutory or factual criteria focused on matters of policy or public interest; and the decision-maker was a high-level policy-maker.

If that were so then my opinion would be that—following *South Australia v. O'Shea*—a duty to observe natural justice is not implied.

In *South Australia v. O'Shea*,⁸ a 1987 decision of five justices of the High Court of Australia, O'Shea had been convicted of two offences of indecent assault of young children. He was released on licence and remained at liberty after the licence expired. Over a year later, after allegations had been made against him, O'Shea was apprehended and detained. The parole board recommended his release on licence on

⁷ibid. at 1535.

⁸(1987) 163 CLR 378.

various conditions, but the Governor in Council resolved to take no action. O'Shea had been given a hearing by the parole board, but he claimed he was entitled to a further hearing before the Governor in Council could exercise his discretionary powers under s. 77a(7a) of the *Criminal Law Consolidation Act, 1935* (SA).

Mason CJ, Wilson, Brennan and Toohey JJ (Deane J dissenting) held that O'Shea was not entitled to a further hearing. "Given the nature of this decision, it cannot be said that Mr O'Shea could have more than a hope that the Governor would be prepared to act on the recommendation of the Board. Hope, of itself, is not sufficient to ground an expectation that will attract legal consequences. So far as the concept of legitimate expectation is concerned, Mr O'Shea must be taken to know that the Act committed to the Governor, with the advice and consent of the Executive Council, the responsibility for determining where the public interest lay . . . The nature of the decision that they were required to make was such that participation by Mr O'Shea was inappropriate."⁹

The hypothetical case is on all fours with *SA v. O'Shea*.

If *Macrae v. Attorney-General for New South Wales* is followed then a duty to observe natural justice is implied.

In *Macrae v. Attorney-General for New South Wales*,¹⁰ a 1987 decision of the New South Wales Court of Appeal, five magistrates who had been appointed under the Justices Act 1902 (NSW) were not appointed under the Local Courts Act 1982 (NSW). The new Act had reorganized the magistracy in NSW, and magistrates appointed under the old Act were entitled to apply for appointment as magistrates under the new Act. The five had applied and were interviewed. Allegations were made privately to the Attorney-General claiming that they were unfit to be appointed, but these allegations were not brought to their notice at the time of the interviews.

The Court of Appeal held that the Attorney-General's decision not to recommend the appointment of the magistrates was void because they were denied their legitimate expectation of procedural fairness. "They have not been treated fairly."¹¹

The hypothetical case is on all fours with *Macrae v. AG*. Note, however, that *Macrae v. AG* is only a decision of the New South Wales Court of Appeal and not as good authority as a case decided by five justices of the High Court of Australia—like *SA v. O'Shea*.

Consequently, there is nothing in *Macrae v. AG* to warrant any change in my conclusion.

⁹ibid. at 402 per Wilson and Toohey JJ.

¹⁰(1987) 9 NSWLR 268.

¹¹ibid. at 283 per Kirby P.

*Affected area**Instant case*

In the instant case, the decision did not affect a financial, property or occupational interest of the applicant; the decision did not affect the applicant's personal liberty; the decision affected the applicant's reputation; and the applicant did not have a legitimate expectation which was affected by the decision.

In my opinion—following *Annetts v. McCann*—the decision affected the property, right, interest, status, or legitimate expectation of the applicant.

In *Annetts v. McCann*,¹² a 1990 decision of five justices of the High Court of Australia, a coroner had been conducting an inquest into the death of a 16-year old boy. The boy's parents (Mr and Mrs Annetts) sought to make a submission before the coroner made a finding. The coroner decided that the *Coroner's Act 1920* (WA) gave him the discretion (which he chose to exercise) to disallow their submission. The Annettses appealed.

The High Court (Mason CJ, Brennan, Deane, Toohey and McHugh JJ) held that their son's reputation gave the Annettses an interest in the Coroner's inquiry. "A finding in an inquest into a death is naturally likely to deal with the conduct of the deceased leading to death. An unfavourable reflection on the deceased is usually a matter of concern to her or his parents, spouse or children and, if they choose to appear at the inquest in order to safeguard the reputation of the deceased, the familial relationship suffices, in my view, to establish the deceased's reputation as a relevant interest which should not be adversely affected without according natural justice to those who are seeking to safeguard that reputation."¹³

The Court held that the fact that the coroner's decision was merely recommendatory (whether or not to prosecute) was not sufficient to avoid the implication of natural justice; the coroner was bound to hear the Annettses before making any finding adverse to them or their son.¹⁴

The instant case is on all fours with *Annetts v. McCann*.

¹²(1990) 170 CLR 596.

¹³ibid. at 612 per Brennan J.

¹⁴ibid. at 603 per Mason CJ, Deane and McHugh JJ, at 612 per Brennan J, at 621 per Toohey J. Note, however, that Brennan and Toohey JJ would have dismissed the appeal because they believed that the decision of the Full Court of the Supreme Court of Western Australia (from which the Annettses appealed) was right on the material before it.

If *Minister for Arts, Heritage and Environment v. Peko-Wallsend Ltd* is followed then the decision did not affect the property, right, interest, status, or legitimate expectation of the applicant.

In *Minister for Arts, Heritage and Environment v. Peko-Wallsend Ltd*,¹⁵ a 1987 decision of the Full Court of the Federal Court of Australia, Peko-Wallsend held various mining interests in Stage 2 of Kakadu National Park. Federal Cabinet decided to nominate Stage 2 for inclusion in the World Heritage List, so it became “identified property” within the meaning of s. 3(2) of the *World Heritage Properties Conservation Act 1983* (Cth). This meant that the Governor-General could, by proclamation, make mining operations unlawful in the area. The decision did not affect Peko-Wallsend’s mining rights which were preserved under s. 8B of the *National Parks and Wildlife Conservation Act 1975* (Cth).

Before Cabinet’s decision, Peko-Wallsend had lobbied Ministers and other officials extensively, seeking to preserve its mining interests. After the decision the company commenced proceedings to prevent the Government from taking any further steps to have Stage 2 nominated on the World Heritage List, claiming that Cabinet was bound by the rules of natural justice and had failed to give Peko-Wallsend an opportunity to be heard. Beaumont J (a Federal Court judge) agreed, and held the Cabinet decision void.¹⁶

The Full Court of the Federal Court disagreed. Bowen CJ decided that “it would . . . be inappropriate for this Court to intervene to set aside a Cabinet decision involving such complex policy considerations”.¹⁷ Both Sheppard and Wilcox JJ held that Peko-Wallsend had had adequate opportunity to put its case to relevant Ministers and officials before the Cabinet decision, and was not denied natural justice.¹⁸ Further, Wilcox J (with whose reasons the other two judges generally agreed) held that the Cabinet’s decision in this case did not attract the obligations of natural justice.¹⁹

There are several similarities between the instant case and *Minister v. Peko-Wallsend*: the decision did not affect a financial, property or occupational interest of the applicant; the decision did not affect the applicant’s personal liberty; and the applicant did not have a legitimate expectation which was affected by the decision.

¹⁵(1987) 15 FCR 274.

¹⁶*Peko-Wallsend Ltd v. Minister for Arts, Heritage and Environment* (1986) 13 FCR 19.

¹⁷(1987) 15 FCR 274 at 279.

¹⁸*ibid.* at 282 per Sheppard J, at 308 per Wilcox J.

¹⁹*ibid.* at 308.

However, there is one extremely significant difference between the instant case and *Minister v. Peko-Wallsend*. In that case the decision did not affect the applicant's reputation. Note also that *Minister v. Peko-Wallsend* is only a decision of the Full Court of the Federal Court of Australia and not as good authority as a case decided by five justices of the High Court of Australia—like *Annetts v. McCann*.

Consequently, there is nothing in *Minister v. Peko-Wallsend* to warrant any change in my conclusion.

Hypothetical 1

Consider the instant case changed so that the following is true: the decision did not affect the applicant's reputation.

If that were so then my opinion would be that—following *Minister for Arts, Heritage and Environment v. Peko-Wallsend Ltd*—the decision did not affect the property, right, interest, status, or legitimate expectation of the applicant.

Details of *Minister v. Peko-Wallsend* are summarized above. The hypothetical case is on all fours with *Minister v. Peko-Wallsend*.

If *Bread Manufacturers of New South Wales v. Evans* is followed then the decision affected the property, right, interest, status, or legitimate expectation of the applicant.

In *Bread Manufacturers of New South Wales v. Evans*,²⁰ a 1981 decision of five justices of the High Court of Australia, the bread manufacturers claimed that an order made by the Prices Commission was void. The order affected the classification of bread products and had an incidental effect on the price of hamburger buns. The bread manufacturers complained that they should have been given the right to put their case to the Commission.

The Prices Regulation Act 1948 (NSW) provided that a public inquiry had to be held before an order could be made setting prices, except where the Minister consented to dispensing with the inquiry. The Minister had dispensed with an inquiry before this order was made. Hence, “[t]he argument that the Commission was bound to disclose to the [bread manufacturers] the fact that it proposed to make an order which would have the incidental effect of reducing the price of hamburger buns can only succeed if the Commission, although not bound to hold an inquiry, was bound to observe the rules of natural justice”.²¹

²⁰(1981) 180 CLR 404.

²¹ibid. at 414 per Gibbs CJ.

The High Court held that there was no denial of natural justice in relation to the order, because “the reduction of the maximum price in respect of one item was simply a minor incident in a major revision of the price framework covering the whole range of bread products. The effect of that major revision was generally to increase prices. There was, in our opinion, no obligation on the Commission to give advance notice of this development or of the possibility of its occurrence.”²²

There are several similarities between the hypothetical case and *Bread Manufacturers v. Evans*: the decision did not affect the applicant’s personal liberty; the decision did not affect the applicant’s reputation; and the applicant did not have a legitimate expectation which was affected by the decision.

However, there is one extremely significant difference between the hypothetical case and *Bread Manufacturers v. Evans*. In that case the decision affected a financial, property or occupational interest of the applicant.

Despite the fact that *Bread Manufacturers v. Evans* is a decision of five justices of the High Court of Australia (and better authority than a case decided by the Full Court of the Federal Court of Australia—like *Minister v. Peko-Wallsend*), there is nothing in *Bread Manufacturers v. Evans* to warrant any change in my conclusion.

Expectation area

Instant case

If the applicant had a legitimate expectation which was affected by the decision, natural justice may be implied. “[L]egitimate expectations’ . . . are capable of including expectations which go beyond enforceable legal rights, provided they have some reasonable basis”.²³

In the instant case, the decision-maker did not break a promise or undertaking; the decision-maker did not go against an established course of practice; the decision did not involve a refusal to renew an existing interest; neither the decision-maker nor a statutory provision suggested that an initial interest would be granted; the decision did not affect an established liberty or interest; and there was no standard administrative procedure which the decision-maker should have followed.

²²ibid. at 435 per Mason and Wilson JJ, with whom Murphy and Aickin JJ agreed on this point.

²³*Cole v. Cunningham* (1983) 49 ALR 123 at 131 per Bowen CJ, Sheppard and Morling JJ.

In my opinion—following *Minister for Arts, Heritage and Environment v. Peko-Wallsend Ltd*—the applicant did not have a legitimate expectation which was affected by the decision.

In *Minister for Arts, Heritage and Environment v. Peko-Wallsend Ltd*,²⁴ a 1987 decision of the Full Court of the Federal Court of Australia, Peko-Wallsend held various mining interests in Stage 2 of Kakadu National Park. Federal Cabinet decided to nominate Stage 2 for inclusion in the World Heritage List, so it became “identified property” within the meaning of s. 3(2) of the *World Heritage Properties Conservation Act 1983* (Cth). This meant that the Governor-General could, by proclamation, make mining operations unlawful in the area. The decision did not affect Peko-Wallsend’s mining rights which were preserved under s. 8B of the *National Parks and Wildlife Conservation Act 1975* (Cth).

Before Cabinet’s decision, Peko-Wallsend had lobbied Ministers and other officials extensively, seeking to preserve its mining interests. After the decision the company commenced proceedings to prevent the Government from taking any further steps to have Stage 2 nominated on the World Heritage List, claiming that Cabinet was bound by the rules of natural justice and had failed to give Peko-Wallsend an opportunity to be heard. Beaumont J (a Federal Court judge) agreed, and held the Cabinet decision void.²⁵

The Full Court of the Federal Court disagreed. Bowen CJ decided that “it would . . . be inappropriate for this Court to intervene to set aside a Cabinet decision involving such complex policy considerations”.²⁶ Both Sheppard and Wilcox JJ held that Peko-Wallsend had had adequate opportunity to put its case to relevant Ministers and officials before the Cabinet decision, and was not denied natural justice.²⁷ Further, Wilcox J (with whose reasons the other two judges generally agreed) held that the Cabinet’s decision in this case did not attract the obligations of natural justice.²⁸

The instant case is on all fours with *Minister v. Peko-Wallsend*.

²⁴(1987) 15 FCR 274.

²⁵*Peko-Wallsend Ltd v. Minister for Arts, Heritage and Environment* (1986) 13 FCR 19.

²⁶(1987) 15 FCR 274 at 279.

²⁷*ibid.* at 282 per Sheppard J, at 308 per Wilcox J.

²⁸*ibid.* at 308.

If *Cole v. Cunningham* is followed then the applicant had a legitimate expectation which was affected by the decision.

In *Cole v. Cunningham*,²⁹ a 1983 decision of the Full Court of the Federal Court of Australia, Cunningham had been encouraged to resign from the public service because his superiors believed he had been guilty of misconduct in the performance of his duties. He had formed an attachment and begun to live with a Fijian woman whose application for an extension of her temporary entry permit he had processed. He was threatened with criminal prosecution for harbouring an illegal immigrant, and told that “[i]f you resign now it will be a normal resignation and you’ll leave with a clean record.”³⁰ He resigned.

About eighteen months later, Cunningham sought reappointment to the public service and was told that he would be offered a position subject to police and security clearances. The next day he was told that he had been given an unsatisfactory report based on the earlier events.

Bowen CJ, Sheppard and Morling JJ held that, in general, applicants for appointment or reappointment to the public service are not entitled to have natural justice principles applied because those applicants have no legitimate expectation which can be affected by a refusal to appoint. However, Cunningham did have a legitimate expectation that any decision to reappoint him would not be made on the basis of his past record.

There are several similarities between the instant case and *Cole v. Cunningham*: the decision-maker did not go against an established course of practice; the decision did not involve a refusal to renew an existing interest; neither the decision-maker nor a statutory provision suggested that an initial interest would be granted; the decision did not affect an established liberty or interest; and there was no standard administrative procedure which the decision-maker should have followed.

However, there is one extremely significant difference between the instant case and *Cole v. Cunningham*. In that case the decision-maker broke a promise or undertaking.

Despite the fact that *Cole v. Cunningham* and *Minister v. Peko-Wallsend* are both decisions of the Full Court of the Federal Court of Australia, there is nothing in *Cole v. Cunningham* to warrant any change in my conclusion.

²⁹(1983) 49 ALR 123.

³⁰*ibid.* at 125.

Hypothetical 1

Consider the instant case changed so that the following is true: the decision-maker broke a promise or undertaking.

If that were so then my opinion would be that—following *Cole v. Cunningham*—the applicant had a legitimate expectation which was affected by the decision.

Details of *Cole v. Cunningham* are summarized above. The hypothetical case is on all fours with *Cole v. Cunningham*.

If *Minister for Arts, Heritage and Environment v. Peko-Wallsend Ltd* is followed then the applicant did not have a legitimate expectation which was affected by the decision.

Details of *Minister v. Peko-Wallsend* are summarized above. There are several similarities between the hypothetical case and *Minister v. Peko-Wallsend*: the decision-maker did not go against an established course of practice; the decision did not involve a refusal to renew an existing interest; neither the decision-maker nor a statutory provision suggested that an initial interest would be granted; the decision did not affect an established liberty or interest; and there was no standard administrative procedure which the decision-maker should have followed.

However, there is one extremely significant difference between the hypothetical case and *Minister v. Peko-Wallsend*. In that case the decision-maker did not break a promise or undertaking.

Despite the fact that *Minister v. Peko-Wallsend* and *Cole v. Cunningham* are both decisions of the Full Court of the Federal Court of Australia, there is nothing in *Minister v. Peko-Wallsend* to warrant any change in my conclusion.

B A complete example

... in order to enter the magic circle of employees, the worker has to solve not only the riddle of “contract” but also that of “employment.” And no sooner has the hapless worker tried to answer the riddles, but the judicial wizards have changed the question.

Bob Hepple (1986)
*Restructuring Employment Rights*¹

Fury said to a mouse, That he met in the house,
“Let us both go to law: *I* will prosecute *you*.
Come, I’ll take no denial: We must have the trial;
For really this morning I’ve nothing to do.”
Said the mouse to the cur, “Such a trial, dear sir,
With no jury or judge, would be wasting our breath.”
“I’ll be judge, I’ll be jury,” said cunning old Fury:
“I’ll try the whole cause, and condemn you to death.”

Lewis Carroll (1865)
*Alice’s Adventures in Wonderland*²

B.1 Introduction

This appendix gives a complete example of SHYSTER's output for one of the cases used to test the EMPLOYEE specification in §4.4.3: *Building Workers' Industrial Union of Australia v. Odco Pty Ltd.*³

The log file (§B.2) summarizes SHYSTER's operation for this test case. The only input to SHYSTER is the EMPLOYEE specification `Employee.cls` and the test case's fact vector which is entered by the user, one attribute value at a time, in response to questions asked by SHYSTER. The fact vector for *BWIU v. Odco* is given in the log file.

SHYSTER was requested to hypothesize with a limit of two changed attribute values, and to report on up to one hypothetical per result.

Those of its output files that SHYSTER writes in L^AT_EX format are shown in this appendix as they appear after processing by the L^AT_EX document processor:⁴ viz. the dump file `Dump.tex` (§B.3), the probabilities file `Probabilities.tex` (§B.4), the weights file `Weights.tex` (§B.5), the distances file `Distances-Employee.tex` (§B.6) and the report file `Report-Employee.tex` (§B.7).

Notes

1 Hepple 1986 at 71.

2 Carroll 1982 at 19.

3 (1991) 29 FCR 104.

4 Lamport 1986, 1994. The L^AT_EX output is complete, and unaltered—except that (so that all of the output would fit within the margins of this book) the attribute value matrix near the beginning of §B.3 has been rotated anti-clockwise by 90 degrees, the probabilities matrix in §B.4 has been reduced in size, and all seven distance tables in §B.6 have been rotated and reduced.

B.2 Log file for *BWIU v. Odco*

SHYSTER version 1.0

Copyright James Popple 1993

Reading case law specification from "Employee.cls" ...

9 courts in the hierarchy.

Employee area:

2 results

18 attributes

14 cases

2 ideal points

Case law specification is valid.

Writing dump to "Dump.tex".

Writing probabilities to "Probabilities.tex".

WARNING (Checker): evidence of stochastic dependence between A3 and A17 in Employee area.

WARNING (Checker): functional dependence (inverse) between A4 and A5 in Employee area.

WARNING (Checker): evidence of stochastic dependence between A4 and A11 in Employee area.

WARNING (Checker): evidence of stochastic dependence between A5 and A11 in Employee area.

WARNING (Checker): evidence of stochastic dependence between A7 and A9 in Employee area.

WARNING (Checker): evidence of stochastic dependence between A9 and A11 in Employee area.

WARNING (Checker): evidence of stochastic dependence between A11 and A12 in Employee area.

Writing weights to "Weights.tex".

Case-based system called with area identifier "Employee".

Area is Employee.

Writing distances to "Distances-Employee.tex".

Writing report to "Report-Employee.tex".

Fact vector is (NYNYNNUNNYUNNNNY).

Nearest neighbours:

Contractor:

C8 Humberstone v. NTM

Nearest others:

Employee:

C5 Ferguson v. Dawson

Nearest result for the instant case is Contractor.

Instantiation 1 is (NYNYNNNYNNYNNNNNY).
 \wedge \wedge

Nearest neighbours:

Contractor:

C8 Humberstone v. NTM

Nearest others:

Employee:

C5 Ferguson v. Dawson

Safeguards:

Distance measures:

* C6 Stevenson v. Macdonald (2) (Employee)
 + C11 AMP v. Chaplin
 + C13 Stevenson v. Macdonald (1)

Association coefficients:

+ C11 AMP v. Chaplin

Correlation coefficients:

- C8 Humberstone v. NTM
 + C11 AMP v. Chaplin

Weighted correlation coefficients:

- C8 Humberstone v. NTM
 + C11 AMP v. Chaplin

Nearest result for instantiation 1 is Contractor.

Instantiation 2 is (NYNYNNNYNNYNNNNNY).
 \wedge \wedge

Nearest neighbours:

Contractor:

C8 Humberstone v. NTM

Nearest others:

Employee:

C2 Cam v. Sargent

Safeguards:

Distance measures:

+ C11 AMP v. Chaplin

Association coefficients:

+ C11 AMP v. Chaplin

Correlation coefficients:

- C8 Humberstone v. NTM
 + C11 AMP v. Chaplin

Weighted correlation coefficients:

- C8 Humberstone v. NTM
 + C11 AMP v. Chaplin

Nearest result for instantiation 2 is Contractor.

Instantiation 3 is (NYNYNNNNNNYNNNNNY).

Nearest neighbours: ^ ^

Contractor:

 C8 Humberstone v. NTM

Nearest others:

Employee:

 C5 Ferguson v. Dawson

Safeguards:

Distance measures:

 * C6 Stevenson v. Macdonald (2) (Employee)

 + C13 Stevenson v. Macdonald (1)

Nearest result for instantiation 3 is Contractor.

Instantiation 4 is (NYNYNNNNNNYNNNNNY).

Nearest neighbours: ^ ^

Contractor:

 C8 Humberstone v. NTM

Nearest others:

Employee:

 C2 Cam v. Sargent

Nearest result for instantiation 4 is Contractor.

Hypothetical 1 is (NYNYNNNUYNYUNNNNN).

Nearest neighbours: ^ ^

Contractor:

 C8 Humberstone v. NTM

Nearest others:

Employee:

 C2 Cam v. Sargent

Nearest result for hypothetical 1 is Contractor.

Hypothetical 2 is (NNYNNNUNNYUNNNNY).

Nearest neighbours: ^ ^

Employee:

 C5 Ferguson v. Dawson

Nearest others:

Contractor:

 C11 AMP v. Chaplin

 C14 Ready Mixed v. Minister

Safeguards:

Distance measures:

 + C6 Stevenson v. Macdonald (2)

 * C11 AMP v. Chaplin (Contractor)

 * C14 Ready Mixed v. Minister (Contractor)

```

Association coefficients:
  * C11 AMP v. Chaplin (Contractor)
  * C14 Ready Mixed v. Minister (Contractor)
Correlation coefficients:
  * C11 AMP v. Chaplin (Contractor)
  * C14 Ready Mixed v. Minister (Contractor)
Ideal points:
  Contractor
Centroids:
  Contractor
Specified directions:
  Contractor
Ideal point directions:
  Contractor
Centroid directions:
  Contractor

```

WARNING (Reporter): the specified directions suggest a different result or results.

Nearest result for hypothetical 2 is Employee.

All 4 instantiations have the same nearest result as does the instant case.

Reported on 2 hypotheticals of 136 (limit of 2 changes).

Case-based system returned result identifier "Contractor".

Finished.

B.3 Dump file for the EMPLOYEE specification

Hierarchy

<i>c</i>	<i>Court</i>
1	five justices of the High Court of Australia
2	four justices of the High Court of Australia
3	three justices of the High Court of Australia
4	a single justice of the High Court of Australia
5	three judges of the Federal Court of Australia
6	the Judicial Committee of the Privy Council
7	the English Court of Appeal
8	the King's Bench Division of the English High Court
	the Queen's Bench Division of the English High Court

Employee area

<i>Case</i>	<i>Attributes</i>																		<i>c</i>	<i>Result</i>	
	<i>A</i> ₁	<i>A</i> ₂	<i>A</i> ₃	<i>A</i> ₄	<i>A</i> ₅	<i>A</i> ₆	<i>A</i> ₇	<i>A</i> ₈	<i>A</i> ₉	<i>A</i> ₁₀	<i>A</i> ₁₁	<i>A</i> ₁₂	<i>A</i> ₁₃	<i>A</i> ₁₄	<i>A</i> ₁₅	<i>A</i> ₁₆	<i>A</i> ₁₇	<i>A</i> ₁₈			
<i>C</i> ₁	×	•	•	×	•	•	•	×	×	×	•	×	×	×	×	×	×	×	×	1	Employee
<i>C</i> ₂	•	•	•	×	•	×	×	•	×	×	×	×	×	×	×	×	×	×	×	2	Employee
<i>C</i> ₃	•	×	•	×	•	•		×		•	×	•	•	×	×	×	×	×	×	4	Employee
<i>C</i> ₄	•	×	•	•	×	•	×		×	×	×	×	×	×	×	×	×	×	×	5	Employee
<i>C</i> ₅	•	×	•	×	•	•	•	×	×	•	•	•	×	×	×	×	×	×	•	7	Employee
<i>C</i> ₆	×	•	•	×	•	×	×	×	×	×	•	•	×	×	×	×	×	×	×	7	Employee
<i>C</i> ₇	•	•	•	•	×	•	•	×	×	•	•	•	×	•	×	×	×	×	×	8	Employee
<i>I</i> _{Employee}	•	×	•	×	•	•	•	×	×	•	•	•	×	•	•	•	•	•	•		
<i>C</i> ₈	×	•	×	•	×	×	×	•	×	×	×	×	×	×	×	×	×	×	×	3	Contractor
<i>C</i> ₉	×	•	×	•	×	•	•	•	×	×	×	×	×	×	×	×	•	×	×	3	Contractor
<i>C</i> ₁₀	×	•	•	•	×	×	×	•	×	×	×	×	×	×	•	×	×	×	×	5	Contractor
<i>C</i> ₁₁	×	•	•	•	×	×	×	•	•	•	×	×	×	×	×	×	×	×	•	6	Contractor
<i>C</i> ₁₂	•	•	•	•	•	•	×	•	•	•	•	•	×	×	×	•	×	×	•	7	Contractor
<i>C</i> ₁₃	×	•	×	×	•	×	×	×	×	•	•		×	×	×	×	•	×	×	7	Contractor
<i>C</i> ₁₄	×	•	•	•	×	×	×	•	•	•	×	×	×	×	×	×	×	×	•	8	Contractor
<i>I</i> _{Contractor}	×	•	×	•	×	×	×	•	•	•	×	×	•	×	×	×	×	×	•		

Opening

The law distinguishes between a contract of service (between employer and employee) and a contract for services (between principal and independent contractor). This distinction affects the terms that will be implied in the absence of an express agreement, the liability of the employer to third parties, the applicability of industrial awards, the applicability of statutes which may affect workers' compensation, occupational health and safety, long-service leave, fringe benefits tax, etc. The terms "employer" and "worker" are used here to mean "employer" and "employee" (in the case of a contract of service) or "principal" and "independent contractor" (in the case of a contract for services).

Results

Employee: the worker is an employee.

Contractor: the worker is an independent contractor.

Attributes

A_1 : Did the employer direct not only what work was to be done, but also the manner in which it was to be done?

YES: the employer directed the manner in which the work was to be done.

⇒ Employee

NO: the employer did not direct the manner in which the work was to be done.

⇒ Contractor

UNKNOWN: it is not known whether the employer directed the manner in which the work was to be done.

If the employer had a right of control over how the worker did the work then the employer had the power to direct not only what work was to be done, but also the manner in which it was to be done.

A_2 : Was the worker allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand?

YES: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.

⇒ Contractor

NO: the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.

⇒ Employee

UNKNOWN: it is not known whether the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.

A₃: Was the worker an integral part of the employer's business?

YES: the worker was an integral part of the employer's business.

⇒ Employee

NO: the worker was not an integral part of the employer's business, but was accessory to it.

⇒ Contractor

UNKNOWN: it is not known whether the worker was an integral part of the employer's business or was merely accessory to it.

If the worker was "part and parcel" of the employer's business then she/he was an integral part of the business, not merely accessory to it.

A₄: Did the worker own the tools or provide the transport with which she/he performed the work?

YES: the worker owned the tools or provided the transport with which she/he performed the work.

⇒ Contractor

NO: the worker neither owned the tools nor provided the transport with which she/he performed the work.

⇒ Employee

UNKNOWN: it is not known whether the worker owned the tools or provided the transport with which she/he performed the work.

A₅: Would the employer make a profit/loss if the work performed by the worker cost less/more than expected?

YES: the employer would make a profit/loss if the work performed by the worker cost less/more than expected.

NO: the employer would not make a profit/loss if the work performed by the worker cost less/more than expected.

UNKNOWN: it is not known whether the employer would make a profit/loss if the work performed by the worker cost less/more than expected.

A₆: Was the work performed on the employer's premises?

YES: the work was performed on the employer's premises.

NO: the work was not performed on the employer's premises.

⇒ Contractor

UNKNOWN: it is not known whether the work was performed on the employer's premises.

A₇: Did the employer supervise or inspect the work?

YES: the employer supervised or inspected the work.

⇒ Employee

NO: the employer neither supervised nor inspected the work.

⇒ Contractor

UNKNOWN: it is not known whether the employer supervised or inspected the work.

A₈: Was the worker in business on her/his own account?

YES: the worker was in business on her/his own account.

⇒ Contractor

NO: the worker was not in business on her/his own account.

⇒ Employee

UNKNOWN: it is not known whether the worker was in business on her/his own account.

A₉: Was the worker allowed to employ others to assist with her/his work?

YES: the worker was allowed to employ others to assist with her/his work.

⇒ Contractor

NO: the worker was not allowed to employ others to assist with her/his work.

⇒ Employee

UNKNOWN: it is not known whether the worker was allowed to employ others to assist with her/his work.

A₁₀: Was the worker obliged to work only for the employer?

YES: the worker was obliged to work only for the employer.

⇒ Employee

NO: the worker was not obliged to work only for the employer.

⇒ Contractor

UNKNOWN: it is not known whether the worker was obliged to work only for the employer.

A_{11} : Was the worker required to work at specified times?

YES: the worker was required to work at specified times.

⇒ Employee

NO: the worker was not required to work at specified times.

⇒ Contractor

UNKNOWN: it is not known whether the worker was required to work at specified times.

A_{12} : Did the employer pay the worker by time?

YES: the employer paid the worker by time.

⇒ Employee

NO: the employer did not pay the worker by time.

⇒ Contractor

UNKNOWN: it is not known whether the employer paid the worker by time.

The employer could pay the worker by time (e.g. by the hour, or by the week) or by results.

A_{13} : Was the money that the employer paid to the worker stated to be a “fee”?

YES: the money that the employer paid to the worker was stated to be a “fee”.

⇒ Contractor

NO: the money that the employer paid to the worker was not stated to be a “fee”.

⇒ Employee

UNKNOWN: it is not known whether the money that the employer paid to the worker was stated to be a “fee”.

A_{14} : Was the money that the employer paid to the worker stated to be “wages” or “salary”?

YES: the money that the employer paid to the worker was stated to be “wages” or “salary”.

⇒ Employee

NO: the money that the employer paid to the worker was not stated to be “wages” or “salary”.

⇒ Contractor

UNKNOWN: it is not known whether the money that the employer paid to the worker was stated to be “wages” or “salary”.

A₁₅: Did the employer deduct PAYE tax instalments from the worker's pay?

YES: the employer deducted PAYE tax instalments from the worker's pay.

⇒ Employee

NO: the employer did not deduct PAYE tax instalments from the worker's pay.

⇒ Contractor

UNKNOWN: it is not known whether the employer deducted PAYE tax instalments from the worker's pay.

A₁₆: Did the employer pay the worker sick pay or holiday pay?

YES: the employer paid the worker sick pay or holiday pay.

⇒ Employee

NO: the employer paid the worker neither sick pay nor holiday pay.

⇒ Contractor

UNKNOWN: it is not known whether the employer paid the worker sick pay or holiday pay.

A₁₇: Did the employer and the worker express an intention that the relationship would be one of employer and employee?

YES: the employer and the worker expressed an intention that the relationship would be one of employer and employee.

⇒ Employee

NO: the employer and the worker did not express any intention that the relationship would be one of employer and employee.

UNKNOWN: it is not known whether the employer and the worker expressed an intention that the relationship would be one of employer and employee.

For example, if the employer and the worker characterized their agreement as being a "contract of service," that would be an expression of an intention that the relationship would be one of employer and employee.

A₁₈: Did the employer and the worker express an intention that the relationship would be one of principal and independent contractor?

YES: the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

⇒ Contractor

NO: the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

UNKNOWN: it is not known whether the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

For example, if the employer and the worker characterized their agreement as being a “contract for services,” that would be an expression of an intention that the relationship would be one of principal and independent contractor.

Cases in which the worker is an employee

*C*₁: *Zuijs v. Wirth Brothers Pty Ltd* (1955) 93 CLR 561 (“*Zuijs v. Wirth*”)

*A*₁: the employer did not direct the manner in which the work was to be done.

*A*₂: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.

*A*₃: the worker was an integral part of the employer’s business.

*A*₄: the worker neither owned the tools nor provided the transport with which she/he performed the work.

*A*₅: the employer would make a profit/loss if the work performed by the worker cost less/more than expected.

*A*₆: the work was performed on the employer’s premises.

*A*₇: the employer supervised or inspected the work.

*A*₈: the worker was not in business on her/his own account.

*A*₉: the worker was not allowed to employ others to assist with her/his work.

*A*₁₀: the worker was not obliged to work only for the employer.

*A*₁₁: the worker was required to work at specified times.

*A*₁₂: the employer paid the worker by time.

*A*₁₃: the money that the employer paid to the worker was not stated to be a “fee”.

*A*₁₄: the money that the employer paid to the worker was not stated to be “wages” or “salary”.

*A*₁₅: the employer deducted PAYE tax instalments from the worker’s pay.

*A*₁₆: the employer paid the worker neither sick pay nor holiday pay.

A₁₇: the employer and the worker did not express any intention that the relationship would be one of employer and employee.

A₁₈: the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

In *Zuijs v. Wirth Brothers Pty Ltd*,¹ a 1955 decision of five justices of the High Court of Australia, Zuijs was an acrobat who fell during a trapeze act at one of Wirth Brothers' circuses. He sought compensation under the Worker's Compensation Act 1926 (NSW), claiming to be an employee of Wirth Brothers. Wirth Brothers claimed that, because of the high degree of skill and personal judgment that he had to exercise in his work, Zuijs was an independent contractor and therefore not entitled to compensation.

The High Court unanimously agreed with Zuijs. "Even if [one of the circus managers] could not interfere in the actual technique of the acrobats and in the character of the act, no reason appears why [Zuijs] should not be subject to his directions in all other respects . . . There are countless examples of highly specialized functions in modern life that must as a matter of practical necessity and sometimes even as a matter of law be performed on the responsibility of persons who possess particular knowledge and skill and who are accordingly qualified. But those engaged to perform the functions may nevertheless work under a contract of service."²

C₂: *Cam and Sons Pty Ltd v. Sargent* (1940) 14 ALJ 162 ("*Cam v. Sargent*")

A₁: the employer directed the manner in which the work was to be done.

A₂: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.

A₃: the worker was an integral part of the employer's business.

A₄: the worker neither owned the tools nor provided the transport with which she/he performed the work.

A₅: the employer would make a profit/loss if the work performed by the worker cost less/more than expected.

A₆: the work was not performed on the employer's premises.

¹(1955) 93 CLR 561.

²ibid. at 571–2 per Dixon CJ, Williams, Webb and Taylor JJ.

- A₇: the employer neither supervised nor inspected the work.
- A₈: the worker was not in business on her/his own account.
- A₉: the worker was allowed to employ others to assist with her/his work.
- A₁₀: the worker was not obliged to work only for the employer.
- A₁₁: the worker was not required to work at specified times.
- A₁₂: the employer did not pay the worker by time.
- A₁₃: the money that the employer paid to the worker was not stated to be a “fee”.
- A₁₄: the money that the employer paid to the worker was not stated to be “wages” or “salary”.
- A₁₅: the employer did not deduct PAYE tax instalments from the worker’s pay.
- A₁₆: the employer paid the worker neither sick pay nor holiday pay.
- A₁₇: the employer and the worker did not express any intention that the relationship would be one of employer and employee.
- A₁₈: the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

In *Cam and Sons Pty Ltd v. Sargent*,³ a 1940 decision of four justices of the High Court of Australia, Sargent was the master of a ship. He entered into an agreement with Cam and Sons that claimed that the ship was hired by Cam and Sons to Sargent and his fellow contractors (called “the partnership”). However, it was doubtful whether that agreement actually deprived Cam and Sons of any control over the ship. The partnership was to use the ship only to carry coal from Swansea to Sydney. Cam and Sons were sole agents of the partnership for securing cargoes for the ship, and for collecting money due to the partnership. The partnership paid nothing for the “hire” of the ship, but received a specified sum for each return trip of a certain tonnage plus (in certain circumstances) 5% of the earnings, the balance of which was retained by Cam and Sons. Cam and Sons had to approve people employed by the partnership.

Sargent claimed that he (and others in the partnership) were employed by Cam and Sons, and therefore came within the terms of an industrial award. Cam and Sons claimed that members of the partnership were independent contractors.

³(1940) 14 ALJ 162.

The High Court unanimously agreed with Sargent. Rich J came to the conclusion that the agreement was an attempt to evade the terms of the industrial award.⁴

*C*₃: *Federal Commissioner of Taxation v. J. Walter Thompson (Australia) Pty Ltd* (1944) 69 CLR 227 (“*FCT v. Thompson*”)

- A*₁: the employer directed the manner in which the work was to be done.
- A*₂: the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.
- A*₃: the worker was an integral part of the employer’s business.
- A*₄: the worker neither owned the tools nor provided the transport with which she/he performed the work.
- A*₅: the employer would make a profit/loss if the work performed by the worker cost less/more than expected.
- A*₆: the work was performed on the employer’s premises.
- A*₇: the employer supervised or inspected the work.
- A*₈: it is not known whether the worker was in business on her/his own account.
- A*₉: the worker was not allowed to employ others to assist with her/his work.
- A*₁₀: the worker was not obliged to work only for the employer.
- A*₁₁: the worker was required to work at specified times.
- A*₁₂: the employer did not pay the worker by time.
- A*₁₃: the money that the employer paid to the worker was stated to be a “fee”.
- A*₁₄: the money that the employer paid to the worker was not stated to be “wages” or “salary”.
- A*₁₅: the employer did not deduct PAYE tax instalments from the worker’s pay.
- A*₁₆: the employer paid the worker neither sick pay nor holiday pay.
- A*₁₇: the employer and the worker did not express any intention that the relationship would be one of employer and employee.
- A*₁₈: the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

⁴*ibid.* at 163.

In *Federal Commissioner of Taxation v. J. Walter Thompson (Australia) Pty Ltd*,⁵ a 1944 decision of a single justice of the High Court of Australia, the FCT claimed that payments made to radio artists by Thompson were “wages” within the meaning of the *Pay-roll Tax Assessment Act 1941* (Cth) and therefore taxable. The artists were selected by a producer and paid to appear in radio plays. They were paid a “fee” for each performance, but were paid nothing for attending (compulsory) rehearsals. Thompson claimed that the artists were presumed to know their work and “to render services in the same manner as a professional man, such as a surgeon or an architect, not being subject . . . to detailed control as to the manner in which those services are to be performed.”⁶ Hence, Thompson claimed, they were independent contractors.

Latham CJ held that the radio actors were employed “to cooperate with others in a team under the control of the producer to bring about a result, the details of which must in great measure be determined by the producer.”⁷ Hence the artists were employed by Thompson; the fee they were paid was subject to payroll tax.

C₄: *Australian Timber Workers Union v. Monaro Sawmills Pty Ltd* (1980) 29 ALR 322 (“*ATWU v. Monaro*”)

- A₁: the employer directed the manner in which the work was to be done.
- A₂: the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.
- A₃: the worker was an integral part of the employer’s business.
- A₄: the worker owned the tools or provided the transport with which she/he performed the work.
- A₅: the employer would not make a profit/loss if the work performed by the worker cost less/more than expected.
- A₆: the work was performed on the employer’s premises.
- A₇: the employer supervised or inspected the work.
- A₈: the worker was not in business on her/his own account.
- A₉: it is not known whether the worker was allowed to employ others to assist with her/his work.

⁵(1944) 69 CLR 227.

⁶ibid. at 231.

⁷ibid. at 232.

- A₁₀: the worker was not obliged to work only for the employer.
- A₁₁: the worker was not required to work at specified times.
- A₁₂: the employer did not pay the worker by time.
- A₁₃: the money that the employer paid to the worker was not stated to be a “fee”.
- A₁₄: the money that the employer paid to the worker was not stated to be “wages” or “salary”.
- A₁₅: the employer did not deduct PAYE tax instalments from the worker’s pay.
- A₁₆: the employer paid the worker neither sick pay nor holiday pay.
- A₁₇: the employer and the worker did not express any intention that the relationship would be one of employer and employee.
- A₁₈: the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

In *Australian Timber Workers Union v. Monaro Sawmills Pty Ltd*,⁸ a 1980 decision of three judges of the Federal Court of Australia, Wales was a tree feller who cut timber exclusively for Monaro Sawmills. He performed his work in an area allotted to him by Monaro Sawmills. He, and other fellers, were paid by the amount of millable wood they cut. Wales provided his own tools and transport, but was (with the other fellers) covered by Monaro Sawmill’s workers’ compensation policy.

The union sought an order that a penalty be imposed on Monaro Sawmills for breaching the Timber Industries Consolidated Award 1974 by failing to pay Wales money in lieu of annual leave. Monaro Sawmills claimed that Wales was an independent contractor, and so was not subject to the award.

Sweeney and Evatt JJ examined the circumstances of Wales’s employment and held that those circumstances clearly pointed to the existence of a relationship of employer and employee. They could not see “any sense in which it could be said that Wales was conducting some sort of business of his own.”⁹

⁸(1980) 29 ALR 322.

⁹*ibid.* at 329.

*C*₅: *Ferguson v. John Dawson and Partners (Contractors) Ltd* [1976] 1 WLR 1213 (“*Ferguson v. Dawson*”)

*A*₁: the employer directed the manner in which the work was to be done.

*A*₂: the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.

*A*₃: the worker was an integral part of the employer’s business.

*A*₄: the worker neither owned the tools nor provided the transport with which she/he performed the work.

*A*₅: the employer would make a profit/loss if the work performed by the worker cost less/more than expected.

*A*₆: the work was not performed on the employer’s premises.

*A*₇: the employer supervised or inspected the work.

*A*₈: the worker was not in business on her/his own account.

*A*₉: the worker was not allowed to employ others to assist with her/his work.

*A*₁₀: the worker was not obliged to work only for the employer.

*A*₁₁: the worker was required to work at specified times.

*A*₁₂: the employer paid the worker by time.

*A*₁₃: the money that the employer paid to the worker was not stated to be a “fee”.

*A*₁₄: the money that the employer paid to the worker was not stated to be “wages” or “salary”.

*A*₁₅: the employer did not deduct PAYE tax instalments from the worker’s pay.

*A*₁₆: the employer paid the worker neither sick pay nor holiday pay.

*A*₁₇: the employer and the worker did not express any intention that the relationship would be one of employer and employee.

*A*₁₈: the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

In *Ferguson v. John Dawson and Partners (Contractors) Ltd*,¹⁰ a 1976 decision of the English Court of Appeal, Ferguson fell off a roof while removing some scaffolding boards. He claimed damages against Dawson (the building contractors) for breach

¹⁰[1976] 1 WLR 1213.

of statutory duty relying on the Construction (Working Places) Regulations 1966 (UK). This duty would only be owed if Ferguson was an employee of Dawson.

Megaw and Browne LJ held that, despite the fact that both parties labelled Ferguson a “self-employed labour only subcontractor”, the reality of the relationship between them was that of employer and employee.¹¹

*C*₆: *Stevenson Jordan and Harrison Ltd v. Macdonald and Evans (2)* [1952] 1 TLR 101 (“*Stevenson v. Macdonald (2)*”)

*A*₁: the employer did not direct the manner in which the work was to be done.

*A*₂: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.

*A*₃: the worker was an integral part of the employer’s business.

*A*₄: the worker neither owned the tools nor provided the transport with which she/he performed the work.

*A*₅: the employer would make a profit/loss if the work performed by the worker cost less/more than expected.

*A*₆: the work was not performed on the employer’s premises.

*A*₇: it is not known whether the employer supervised or inspected the work.

*A*₈: the worker was not in business on her/his own account.

*A*₉: the worker was not allowed to employ others to assist with her/his work.

*A*₁₀: the worker was not obliged to work only for the employer.

*A*₁₁: the worker was required to work at specified times.

*A*₁₂: it is not known whether the employer paid the worker by time.

*A*₁₃: it is not known whether the money that the employer paid to the worker was stated to be a “fee”.

*A*₁₄: it is not known whether the money that the employer paid to the worker was stated to be “wages” or “salary”.

*A*₁₅: it is not known whether the employer deducted PAYE tax instalments from the worker’s pay.

¹¹ibid. at 1219 per Megaw LJ, at 1228–9 per Browne LJ.

- A₁₆: it is not known whether the employer paid the worker sick pay or holiday pay.
- A₁₇: it is not known whether the employer and the worker expressed an intention that the relationship would be one of employer and employee.
- A₁₈: the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

In *Stevenson Jordan and Harrison Ltd v. Macdonald and Evans (2)*,¹² a 1951 decision of the English Court of Appeal, Evans-Hemming was an accountant who had been employed (first as a servant, then as an executive officer) by Macdonald and Evans. Shortly after he left them, he wrote a textbook on business management and submitted the manuscript to Stevenson Jordan and Harrison (a firm of publishers). He died before the book was published. Macdonald and Evans claimed that the book was written while Evans-Hemming was their employee, and so they owned the copyright in the work under s. 5(1)(b) of the Copyright Act 1911 (UK).

The book was divided into five sections. The second section was written in its final form while Evans-Hemming was employed by Macdonald and Evans. The Court of Appeal held that he wrote the second section as an employee, and hence the copyright in the second section was in Macdonald and Evans.

C₇: *Performing Right Society Ltd v. Mitchell and Booker (Palais de Danse) Ltd* [1924] 1 KB 762 (“*PRS v. Palais de Danse*”)

- A₁: the employer directed the manner in which the work was to be done.
- A₂: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.
- A₃: the worker was an integral part of the employer’s business.
- A₄: the worker owned the tools or provided the transport with which she/he performed the work.
- A₅: the employer would not make a profit/loss if the work performed by the worker cost less/more than expected.
- A₆: the work was performed on the employer’s premises.
- A₇: the employer supervised or inspected the work.
- A₈: the worker was not in business on her/his own account.

¹²[1952] 1 TLR 101.

- A₉: the worker was not allowed to employ others to assist with her/his work.
- A₁₀: the worker was obliged to work only for the employer.
- A₁₁: the worker was required to work at specified times.
- A₁₂: the employer paid the worker by time.
- A₁₃: the money that the employer paid to the worker was not stated to be a “fee”.
- A₁₄: the money that the employer paid to the worker was stated to be “wages” or “salary”.
- A₁₅: the employer did not deduct PAYE tax instalments from the worker’s pay.
- A₁₆: the employer paid the worker neither sick pay nor holiday pay.
- A₁₇: the employer and the worker did not express any intention that the relationship would be one of employer and employee.
- A₁₈: the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

In *Performing Right Society Ltd v. Mitchell and Booker (Palais de Danse) Ltd*,¹³ a 1924 decision of the King’s Bench Division of the English High Court, the defendant was the occupier of a dance hall. It engaged a band to provide music in the hall. The agreement provided that the band should not infringe copyright, and that the band would be liable for damages and costs caused by any such infringement. There was also a notice displayed in the hall stating that “[o]nly such music as may be played without fee or licence is allowed to be played in this Hall.”¹⁴

The band performed several pieces of music, the copyright in which was held by the Performing Right Society, without its permission. The defendant did not know, and had no reasonable grounds for suspecting, that the infringement was to take place.

The PRS abandoned its earlier claim that the defendant had “permitted” the infringement under s. 2(3) of the Copyright Act 1911 (UK). However, it claimed that the band members were the defendant’s employees, and so the defendant was vicariously liable for the infringement.

¹³[1924] 1 KB 762.

¹⁴ibid. at 764.

McCardie J examined the agreement and found that it gave to the defendant “the right of continuous, dominant, and detailed control on every point, including the nature of the music to be played”.¹⁵ Hence the band members were employees of the defendant, which was liable for the infringement.

*I*_{Employee} (the ideal case in which the worker is an employee):

- A₁: the employer directed the manner in which the work was to be done.
- A₂: the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.
- A₃: the worker was an integral part of the employer’s business.
- A₄: the worker neither owned the tools nor provided the transport with which she/he performed the work.
- A₅: the employer would make a profit/loss if the work performed by the worker cost less/more than expected.
- A₆: the work was performed on the employer’s premises.
- A₇: the employer supervised or inspected the work.
- A₈: the worker was not in business on her/his own account.
- A₉: the worker was not allowed to employ others to assist with her/his work.
- A₁₀: the worker was obliged to work only for the employer.
- A₁₁: the worker was required to work at specified times.
- A₁₂: the employer paid the worker by time.
- A₁₃: the money that the employer paid to the worker was not stated to be a “fee”.
- A₁₄: the money that the employer paid to the worker was stated to be “wages” or “salary”.
- A₁₅: the employer deducted PAYE tax instalments from the worker’s pay.
- A₁₆: the employer paid the worker sick pay or holiday pay.
- A₁₇: the employer and the worker expressed an intention that the relationship would be one of employer and employee.
- A₁₈: it is not known whether the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

¹⁵ibid. at 771.

Cases in which the worker is an independent contractor

*C*₈: *Humberstone v. Northern Timber Mills* (1949) 79 CLR 389 (“*Humberstone v. NTM*”)

- A*₁: the employer did not direct the manner in which the work was to be done.
- A*₂: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.
- A*₃: the worker was not an integral part of the employer’s business, but was accessory to it.
- A*₄: the worker owned the tools or provided the transport with which she/he performed the work.
- A*₅: the employer would not make a profit/loss if the work performed by the worker cost less/more than expected.
- A*₆: the work was not performed on the employer’s premises.
- A*₇: the employer neither supervised nor inspected the work.
- A*₈: the worker was not in business on her/his own account.
- A*₉: the worker was allowed to employ others to assist with her/his work.
- A*₁₀: the worker was not obliged to work only for the employer.
- A*₁₁: the worker was not required to work at specified times.
- A*₁₂: the employer did not pay the worker by time.
- A*₁₃: the money that the employer paid to the worker was not stated to be a “fee”.
- A*₁₄: the money that the employer paid to the worker was not stated to be “wages” or “salary”.
- A*₁₅: the employer did not deduct PAYE tax instalments from the worker’s pay.
- A*₁₆: the employer paid the worker neither sick pay nor holiday pay.
- A*₁₇: the employer and the worker did not express any intention that the relationship would be one of employer and employee.
- A*₁₈: the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

In *Humberstone v. Northern Timber Mills*,¹⁶ a 1949 decision of three justices of the High Court of Australia, *Humberstone* carried goods for *NTM*. He had originally held himself out as a

¹⁶(1949) 79 CLR 389.

carrier, prepared to carry for anyone, but for over twenty years he had carried goods solely for NTM (although he would, infrequently, carry back-loads for NTM's customers). Humberstone owned the truck, and paid for petrol and repairs. He was paid weekly on a weight-mileage basis. He was a licenced carrier, and had his name printed on the side of his truck with the description "carrier."

On the way back from a job, he had a puncture. He went home to change the wheel, but exerted himself so strenuously in trying to remove the tyre from the wheel that he became ill and later lapsed into a coma, from which he did not recover. Section 3 of the *Worker's Compensation Act* 1928 (Vic) had been amended about a year before Humberstone's death so as to include independent contractors in its definition of a "worker" covered by the Act. However, the High Court held that the amendment applied only to contracts entered into after it came into operation. Further, the Court decided that Humberstone was not an employee of NTM. Hence, he was not a "worker" under the Act, and his widow was not entitled to compensation under the Act.

*C*₉: *Queensland Stations Pty Ltd v. Federal Commissioner of Taxation* (1945) 70 CLR 539 ("*Queensland Stations v. FCT*")

- A*₁: the employer did not direct the manner in which the work was to be done.
- A*₂: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.
- A*₃: the worker was not an integral part of the employer's business, but was accessory to it.
- A*₄: the worker owned the tools or provided the transport with which she/he performed the work.
- A*₅: the employer would not make a profit/loss if the work performed by the worker cost less/more than expected.
- A*₆: the work was not performed on the employer's premises.
- A*₇: the employer supervised or inspected the work.
- A*₈: the worker was in business on her/his own account.
- A*₉: the worker was allowed to employ others to assist with her/his work.
- A*₁₀: the worker was not obliged to work only for the employer.
- A*₁₁: the worker was not required to work at specified times.
- A*₁₂: the employer did not pay the worker by time.
- A*₁₃: the money that the employer paid to the worker was not stated to be a "fee".

- A₁₄: the money that the employer paid to the worker was not stated to be “wages” or “salary”.
- A₁₅: the employer did not deduct PAYE tax instalments from the worker’s pay.
- A₁₆: the employer paid the worker neither sick pay nor holiday pay.
- A₁₇: the employer and the worker expressed an intention that the relationship would be one of employer and employee.
- A₁₈: the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

In *Queensland Stations Pty Ltd v. Federal Commissioner of Taxation*,¹⁷ a 1945 decision of three justices of the High Court of Australia, agreements were entered into between Queensland Stations and some drovers. The agreements stated that the drovers would “serve” Queensland Stations and take charge of a specified number of cattle, and deliver them to a specified place. The drovers were paid a specified rate per head of cattle successfully delivered. Each drover was responsible for hiring help, and paying for feed for the cattle. The drovers were to “obey and carry out all lawful instructions and to use the whole of [their] time, energy and ability in the careful droving of the stock.”¹⁸ The FCT claimed that payments made to drovers were “wages” within the meaning of the *Pay-roll Tax Assessment Act 1941* (Cth), and that Queensland Stations was liable to payroll tax.

The High Court held that the drovers were independent contractors, so the payments were not “wages.” Rich J pointed out that drovers were traditionally free from the control of owners of cattle. “The obligation imposed on the drover to obey and carry out all lawful instructions is not a reservation of detailed control and possession having regard to the terms of the agreement as a whole.”¹⁹

C₁₀: *Price v. Grant Industries Pty Ltd* (1978) 21 ALR 388 (“*Price v. Grant*”)

- A₁: the employer did not direct the manner in which the work was to be done.
- A₂: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.

¹⁷(1945) 70 CLR 539.

¹⁸ibid. at 540.

¹⁹ibid. at 549.

- A₃: the worker was an integral part of the employer's business.
- A₄: the worker owned the tools or provided the transport with which she/he performed the work.
- A₅: the employer would not make a profit/loss if the work performed by the worker cost less/more than expected.
- A₆: the work was not performed on the employer's premises.
- A₇: the employer neither supervised nor inspected the work.
- A₈: the worker was not in business on her/his own account.
- A₉: the worker was allowed to employ others to assist with her/his work.
- A₁₀: the worker was not obliged to work only for the employer.
- A₁₁: the worker was not required to work at specified times.
- A₁₂: the employer did not pay the worker by time.
- A₁₃: the money that the employer paid to the worker was not stated to be a "fee".
- A₁₄: the money that the employer paid to the worker was not stated to be "wages" or "salary".
- A₁₅: the employer deducted PAYE tax instalments from the worker's pay.
- A₁₆: the employer paid the worker neither sick pay nor holiday pay.
- A₁₇: the employer and the worker did not express any intention that the relationship would be one of employer and employee.
- A₁₈: the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

In *Price v. Grant Industries Pty Ltd*,²⁰ a 1978 decision of three judges of the Federal Court of Australia, Grant Industries manufactured and sold wardrobes, which Price (and others) delivered and installed. Price and each of the other "contractors" (as Grant Industries called them) had to provide and maintain a suitable truck to deliver the wardrobes, and provide the tools required to install them. Price sought an order that a penalty be imposed on Grant Industries for breaching the Furnishing Trades (Consolidated) Award 1975 by not paying him the appropriate rate of wages, and not giving him annual leave. The award only applied to "employees" of specified employers.

²⁰(1978) 21 ALR 388.

The Federal Court examined the facts, and the provisions of the agreement, and held that Price was an independent contractor and, therefore, not subject to the award.

*C*₁₁: *Australian Mutual Provident Society v. Chaplin* (1978) 18 ALR 385 (“*AMP v. Chaplin*”)

*A*₁: the employer did not direct the manner in which the work was to be done.

*A*₂: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.

*A*₃: the worker was an integral part of the employer’s business.

*A*₄: the worker owned the tools or provided the transport with which she/he performed the work.

*A*₅: the employer would not make a profit/loss if the work performed by the worker cost less/more than expected.

*A*₆: the work was not performed on the employer’s premises.

*A*₇: the employer neither supervised nor inspected the work.

*A*₈: the worker was in business on her/his own account.

*A*₉: the worker was allowed to employ others to assist with her/his work.

*A*₁₀: the worker was obliged to work only for the employer.

*A*₁₁: the worker was not required to work at specified times.

*A*₁₂: the employer did not pay the worker by time.

*A*₁₃: the money that the employer paid to the worker was not stated to be a “fee”.

*A*₁₄: the money that the employer paid to the worker was not stated to be “wages” or “salary”.

*A*₁₅: the employer did not deduct PAYE tax instalments from the worker’s pay.

*A*₁₆: the employer paid the worker neither sick pay nor holiday pay.

*A*₁₇: the employer and the worker did not express any intention that the relationship would be one of employer and employee.

*A*₁₈: the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

In *Australian Mutual Provident Society v. Chaplin*,²¹ a 1978 decision of the Judicial Committee of the Privy Council, Chaplin was a representative of AMP. A clause of the agreement

²¹(1978) 18 ALR 385.

between them stated that the relationship was one of “principal and agent” and not one of “master and servant.” Chaplin claimed that he was employed under a contract of service, and was therefore a “worker” under the *Long Service Leave Act, 1967* (SA) and entitled to certain benefits.

The Privy Council found that there was no reason to think that the clause was not a genuine statement of the parties’ intentions. Examining the agreement, their Lordships concluded that it provided for a contract of agency. The fact that Chaplin was given the power of unlimited delegation of the whole performance of his work was “almost conclusive against the contract being a contract of service.”²²

C₁₂: *Massey v. Crown Life Insurance Co.* [1978] 1 WLR 676 (“*Massey v. Crown Life*”)

A₁: the employer directed the manner in which the work was to be done.

A₂: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.

A₃: the worker was an integral part of the employer’s business.

A₄: the worker neither owned the tools nor provided the transport with which she/he performed the work.

A₅: the employer would make a profit/loss if the work performed by the worker cost less/more than expected.

A₆: the work was performed on the employer’s premises.

A₇: the employer neither supervised nor inspected the work.

A₈: the worker was in business on her/his own account.

A₉: the worker was allowed to employ others to assist with her/his work.

A₁₀: the worker was not obliged to work only for the employer.

A₁₁: the worker was required to work at specified times.

A₁₂: the employer paid the worker by time.

A₁₃: the money that the employer paid to the worker was not stated to be a “fee”.

A₁₄: the money that the employer paid to the worker was not stated to be “wages” or “salary”.

A₁₅: the employer did not deduct PAYE tax instalments from the worker’s pay.

A₁₆: the employer paid the worker sick pay or holiday pay.

²²ibid. at 391.

A₁₇: the employer and the worker did not express any intention that the relationship would be one of employer and employee.

A₁₈: the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

In *Massey v. Crown Life Insurance Co.*,²³ a 1977 decision of the English Court of Appeal, Massey was the manager of a branch of Crown Life. He had been an employee for two years, then he and Crown Life entered into a new agreement whereby Massey continued to perform the same duties as before, but was self-employed. This arrangement had tax advantages for Massey. After a further two years, Crown Life terminated the agreement and Massey sought compensation for unfair dismissal under the Trade Union and Labour Relations Act 1974 (UK). Compensation was only payable if Massey was employed under a contract of service.

Lord Denning MR stated that “if the true relationship of the parties is that of master and servant under a contract of service, the parties cannot alter the truth of that relationship by putting a different label upon it.”²⁴ However, Lord Denning (and the rest of the Court of Appeal) held that the agreement was genuinely intended to establish Massey as being self-employed; he was an independent contractor.

C₁₃: *Stevenson Jordan and Harrison Ltd v. Macdonald and Evans (1)* [1952] 1 TLR 101 (“*Stevenson v. Macdonald (1)*”)

A₁: the employer did not direct the manner in which the work was to be done.

A₂: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.

A₃: the worker was not an integral part of the employer’s business, but was accessory to it.

A₄: the worker neither owned the tools nor provided the transport with which she/he performed the work.

A₅: the employer would make a profit/loss if the work performed by the worker cost less/more than expected.

A₆: the work was not performed on the employer’s premises.

A₇: it is not known whether the employer supervised or inspected the work.

²³[1978] 1 WLR 676.

²⁴ibid. at 679.

- A₈: the worker was not in business on her/his own account.
- A₉: the worker was not allowed to employ others to assist with her/his work.
- A₁₀: the worker was not obliged to work only for the employer.
- A₁₁: the worker was required to work at specified times.
- A₁₂: it is not known whether the employer paid the worker by time.
- A₁₃: it is not known whether the money that the employer paid to the worker was stated to be a “fee”.
- A₁₄: it is not known whether the money that the employer paid to the worker was stated to be “wages” or “salary”.
- A₁₅: it is not known whether the employer deducted PAYE tax instalments from the worker’s pay.
- A₁₆: it is not known whether the employer paid the worker sick pay or holiday pay.
- A₁₇: the employer and the worker expressed an intention that the relationship would be one of employer and employee.
- A₁₈: the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

In *Stevenson Jordan and Harrison Ltd v. Macdonald and Evans (1)*,²⁵ a 1951 decision of the English Court of Appeal, Evans-Hemming was an accountant who had been employed (first as a servant, then as an executive officer) by Macdonald and Evans. Shortly after he left them, he wrote a textbook on business management and submitted the manuscript to Stevenson Jordan and Harrison (a firm of publishers). He died before the book was published. Macdonald and Evans claimed that the book was written while Evans-Hemming was their employee, and so they owned the copyright in the work under s. 5(1)(b) of the Copyright Act 1911 (UK).

The book was divided into five sections. The first section consisted of the text of three public lectures that Evans-Hemming had given while employed by Macdonald and Evans. The Court of Appeal held that he had given these lectures as an independent contractor. As Denning LJ said, “under a contract of service, a man is employed as part of the business, and his work is done as an integral part of the business; whereas, under a contract for services, his work, although done for the business, is not integrated into it but is only accessory to it . . . The lectures were, in

²⁵[1952] 1 TLR 101.

a sense, part of the services rendered by Mr Evans-Hemming for the benefit of the company. But they were in no sense part of his service. It follows that the copyright in the lectures was in Mr Evans-Hemming.”²⁶

*C*₁₄: *Ready Mixed Concrete (South East) Ltd v. Minister of Pensions and National Insurance* [1968] 2 QB 497 (“*Ready Mixed v. Minister*”)

*A*₁: the employer did not direct the manner in which the work was to be done.

*A*₂: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.

*A*₃: the worker was an integral part of the employer’s business.

*A*₄: the worker owned the tools or provided the transport with which she/he performed the work.

*A*₅: the employer would not make a profit/loss if the work performed by the worker cost less/more than expected.

*A*₆: the work was not performed on the employer’s premises.

*A*₇: the employer neither supervised nor inspected the work.

*A*₈: the worker was not in business on her/his own account.

*A*₉: the worker was allowed to employ others to assist with her/his work.

*A*₁₀: the worker was obliged to work only for the employer.

*A*₁₁: the worker was not required to work at specified times.

*A*₁₂: the employer did not pay the worker by time.

*A*₁₃: the money that the employer paid to the worker was not stated to be a “fee”.

*A*₁₄: the money that the employer paid to the worker was not stated to be “wages” or “salary”.

*A*₁₅: the employer did not deduct PAYE tax instalments from the worker’s pay.

*A*₁₆: the employer paid the worker neither sick pay nor holiday pay.

*A*₁₇: the employer and the worker did not express any intention that the relationship would be one of employer and employee.

*A*₁₈: the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

²⁶ibid. at 111.

In *Ready Mixed Concrete (South East) Ltd v. Minister of Pensions and National Insurance*,²⁷ a 1967 decision of the Queen's Bench Division of the English High Court, Latimer worked for Ready Mixed as an "owner-driver." He was paid at mileage rates, and was obliged to buy the truck through a financial organization associated with Ready Mixed. The truck was painted in the company's colours, and he had to wear a Ready Mixed uniform. Latimer was obliged to meet the costs of maintenance, repair and insurance of the truck (and the attached mixing unit, which belonged to Ready Mixed). The Minister determined that Latimer was employed under a contract of service, and was therefore an "employed person" under s. 1(2) of the National Insurance Act 1965 (UK), making Ready Mixed liable to make weekly contributions.

MacKenna J examined the contract and held that the rights it conferred, and the duties it imposed, between Latimer and Ready Mixed were not such as to make it a contract of service.

$I_{\text{Contractor}}$ (the ideal case in which the worker is an independent contractor):

- A₁: the employer did not direct the manner in which the work was to be done.
- A₂: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand.
- A₃: the worker was not an integral part of the employer's business, but was accessory to it.
- A₄: the worker owned the tools or provided the transport with which she/he performed the work.
- A₅: the employer would not make a profit/loss if the work performed by the worker cost less/more than expected.
- A₆: it is not known whether the work was performed on the employer's premises.
- A₇: the employer neither supervised nor inspected the work.
- A₈: the worker was in business on her/his own account.
- A₉: the worker was allowed to employ others to assist with her/his work.
- A₁₀: the worker was not obliged to work only for the employer.
- A₁₁: the worker was not required to work at specified times.
- A₁₂: the employer did not pay the worker by time.

²⁷[1968] 2 QB 497.

B.5 Weights file for the EMPLOYEE specification

Employee area

Attr.	Employee			Contractor			μ	σ^2	w
	μ	σ^2	w	μ	σ^2	w			
A_1	0.71	0.20	4.90	0.14	0.12	8.17	0.43	0.24	4.08
A_2	0.57	0.24	4.08	1.00	0.00	∞	0.79	0.17	5.94
A_3	1.00	0.00	∞	0.57	0.24	4.08	0.79	0.17	5.94
A_4	0.29	0.20	4.90	0.71	0.20	4.90	0.50	0.25	4.00
A_5	0.71	0.20	4.90	0.29	0.20	4.90	0.50	0.25	4.00
A_6	0.57	0.24	4.08	0.14	0.12	8.17	0.36	0.23	4.36
A_7	0.83	0.14	7.20	0.17	0.14	7.20	0.50	0.25	4.00
A_8	0.00	0.00	∞	0.43	0.24	4.08	0.23	0.18	5.63
A_9	0.17	0.14	7.20	0.86	0.12	8.17	0.54	0.25	4.02
A_{10}	0.14	0.12	8.17	0.29	0.20	4.90	0.21	0.17	5.94
A_{11}	0.71	0.20	4.90	0.29	0.20	4.90	0.50	0.25	4.00
A_{12}	0.50	0.25	4.00	0.17	0.14	7.20	0.33	0.22	4.50
A_{13}	0.17	0.14	7.20	0.00	0.00	∞	0.08	0.08	13.09
A_{14}	0.17	0.14	7.20	0.00	0.00	∞	0.08	0.08	13.09
A_{15}	0.17	0.14	7.20	0.17	0.14	7.20	0.17	0.14	7.20
A_{16}	0.00	0.00	∞	0.17	0.14	7.20	0.08	0.08	13.09
A_{17}	0.00	0.00	∞	0.29	0.20	4.90	0.15	0.13	7.68
A_{18}	0.14	0.12	8.17	0.43	0.24	4.08	0.29	0.20	4.90

B.6 Distances file for *BWIU v. Odco*

Employee area

Instant case

Case	Attributes																		Δ	S	S'	r	r'	Result	
C_{instant}	A_1	A_2	A_3	A_4	A_5	A_6	A_7	A_8	A_9	A_{10}	A_{11}	A_{12}	A_{13}	A_{14}	A_{15}	A_{16}	A_{17}	A_{18}							
C_1	x	•	x	x	•	x	x	x	x	x	•	x	x	x	x	x	x	x	•	7	0.44	0.33	0.07	0.11	Employee \Rightarrow 19.30 \vdash 19.30 μ 12.10
C_2	x	•	•	x	•	x	x	x	x	x	•	x	x	x	x	x	x	x	•	7	0.44	0.29	-0.08	0.09	
C_3	•	x	•	x	•	•	x	•	x	•	x	•	x	x	x	x	x	x	•	9	0.56	0.48	-0.22	-0.26	
C_4	•	x	•	•	x	•	•	x	x	•	x	•	x	x	x	x	x	x	•	7	0.47	0.33	-0.11	-0.18	
C_5	•	x	•	x	•	x	•	x	x	•	x	•	x	x	x	x	x	x	•	6	0.38	0.27	0.15	0.11	
C_6	x	•	•	x	•	x	x	x	x	•	x	•	x	x	x	x	x	x	•	4	0.40	0.40	0.17	0.23	
C_7	•	•	•	x	•	x	•	x	x	•	x	•	x	x	x	x	x	x	•	7	0.44	0.40	0.22	0.06	
I_{Employee}	•	x	•	x	•	•	•	x	x	•	•	•	x	x	x	x	x	x	•	12	0.80	0.79	-0.45	-0.45	
$\#_{\text{Employee}}$	•	•	•	x	•	•	•	x	x	•	•	•	x	x	x	x	x	x	•	7	0.44	0.30	0.06	0.02	
C_8	x	•	x	x	•	x	x	•	x	x	•	x	x	x	x	x	x	x	•	3	0.19	0.12	0.46	0.56	Contractor \Rightarrow 2∞+55.90 \vdash 2∞+52.63 μ 33.33
C_9	x	•	•	x	x	•	•	•	x	x	•	x	x	x	x	x	x	x	•	5	0.31	0.23	0.23	0.25	
C_{10}	x	•	•	x	x	•	x	x	x	•	x	•	x	x	x	x	x	x	•	5	0.31	0.25	0.23	0.22	
C_{11}	x	•	•	•	x	x	•	•	x	x	•	x	x	x	x	x	x	x	•	4	0.25	0.19	0.45	0.46	
C_{12}	•	•	•	x	•	•	x	•	x	•	x	•	x	x	x	x	x	x	•	7	0.44	0.37	0.22	0.14	
C_{13}	x	•	x	x	•	x	x	x	x	•	x	•	x	x	x	x	x	x	•	4	0.36	0.38	0.21	0.20	
C_{14}	x	•	•	•	x	x	•	•	x	x	•	x	x	x	x	x	x	x	•	4	0.25	0.19	0.45	0.46	
$I_{\text{Contractor}}$	x	•	x	x	•	x	x	•	x	x	•	x	x	x	x	x	x	x	•	3	0.21	0.23	0.52	0.29	
$\#_{\text{Contractor}}$	x	•	•	•	x	x	•	•	x	x	•	x	x	x	x	x	x	x	•	4	0.25	0.18	0.53	0.55	

Instantiation 1

Case	Attributes																		Δ	S	S'	r	r'	Result		
	A_1	A_2	A_3	A_4	A_5	A_6	A_7	A_8	A_9	A_{10}	A_{11}	A_{12}	A_{13}	A_{14}	A_{15}	A_{16}	A_{17}	A_{18}								
C_{Inst-1}	x	•	x	x	•	x	x	x	•	x	x	•	x	x	x	x	x	x	•							
C_1	x	•	•	x	x	•	x	x	x	x	x	x	x	x	x	x	x	x	x	8	0.44	0.35	0.08	0.07		
C_2	•	•	•	x	•	x	x	x	x	x	x	x	x	x	x	x	x	x	x	9	0.50	0.36	-0.18	-0.04		
C_3	•	x	•	•	•	•	x	•	x	•	x	•	x	x	x	x	x	x	x	10	0.59	0.50	-0.28	-0.30		Employee
C_4	x	•	•	•	x	•	•	x	x	x	x	x	x	x	x	x	x	x	x	9	0.53	0.39	-0.21	-0.27		$\vdash 23.30$
C_5	•	x	•	x	x	•	x	x	x	•	x	•	x	x	x	x	x	x	•	7	0.39	0.29	0.16	0.10		$\vdash 23.30$
C_6	x	•	•	x	•	x	x	x	x	•	x	•	x	x	x	x	x	x	x	5	0.45	0.46	0.07	0.10		$\mu 16.10$
C_7	•	•	•	x	x	•	x	x	x	•	x	•	x	x	x	x	x	x	x	8	0.44	0.42	0.16	-0.02		
$I_{Employee}$	•	x	•	x	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	13	0.76	0.77	-0.43	-0.49		
$\#_{Employee}$	•	•	•	x	x	•	•	•	•	•	•	•	•	•	•	•	•	•	•	8	0.44	0.32	-0.03	-0.11		
C_8	x	•	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	5	0.28	0.20	0.32	0.39		
C_9	x	•	•	x	x	x	•	•	•	x	x	x	x	x	x	x	x	x	x	6	0.33	0.25	0.25	0.30		
C_{10}	x	•	•	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	7	0.39	0.31	0.09	0.07		Contractor
C_{11}	x	•	•	•	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	6	0.28	0.21	0.40	0.45		$\vdash 2\infty+59.98$
C_{12}	•	•	•	x	•	•	x	•	•	x	x	•	x	x	x	x	x	x	•	7	0.39	0.34	0.32	0.22		$\vdash 2\infty+56.72$
C_{13}	x	•	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	5	0.42	0.43	0.12	0.09		$\mu 33.33$
C_{14}	•	•	•	•	•	•	x	x	•	•	•	•	•	•	•	•	•	•	•	6	0.33	0.26	0.25	0.25		
$I_{Contractor}$	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	4	0.25	0.25	0.47	0.28		
$\#_{Contractor}$	x	•	•	•	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	6	0.33	0.25	0.43	0.44		

Instantiation 2

Case	Attributes																		dK	dU	Δ	S	S'	r	r'	Result		
	A_1	A_2	A_3	A_4	A_5	A_6	A_7	A_8	A_9	A_{10}	A_{11}	A_{12}	A_{13}	A_{14}	A_{15}	A_{16}	A_{17}	A_{18}										
C_{Inst-2}	x	•	x	x	•	x	x	x	x	x	•	x	x	x	x	x	x	x	•									
C_1	x	•	•	x	x	•	•	x	x	x	•	x	x	x	x	x	x	x	x	1	44.53	-	9	0.50	0.39	-0.06	-0.03	Employee \Rightarrow 19.30 $I \Rightarrow$ 19.30 $\mu \Rightarrow$ 12.10
C_2	•	•	x	•	x	x	x	•	x	x	x	x	x	x	x	x	x	x	2	36.58	-	8	0.44	0.32	-0.11	0.03		
C_3	•	x	•	•	•	•	x	•	x	•	x	•	x	x	x	x	x	x	4	50.31	5.63	9	0.53	0.46	-0.18	-0.23		
C_4	x	•	•	x	•	•	•	x	x	x	x	x	x	x	x	x	x	x	5	38.85	4.02	8	0.47	0.35	-0.13	-0.20		
C_5	•	x	•	x	x	•	•	x	x	x	•	x	x	x	x	x	x	x	7	38.10	-	8	0.44	0.33	0.01	-0.03		
C_6	x	•	•	x	•	x	x	x	x	x	•	x	x	x	x	x	x	x	7	24.47	62.65	5	0.45	0.46	0.07	0.10		
C_7	•	•	•	x	x	•	•	x	x	x	•	x	x	x	x	x	x	x	8	52.44	-	9	0.50	0.45	0.06	-0.06		
$I_{Employee}$	•	x	•	x	•	•	•	x	x	x	•	x	x	x	x	x	x	x	89.45	4.90	14	0.82	0.81	-0.55	-0.51			
$\#_{Employee}$	•	•	•	x	•	•	•	x	x	x	•	x	x	x	x	x	x	x	41.41	-	9	0.50	0.36	-0.08	-0.13			
C_8	x	•	x	x	x	x	x	•	x	x	x	x	x	x	x	x	x	x	3	18.56	-	4	0.22	0.16	0.39	0.45	Contractor \Rightarrow 2 ∞ +67.18 $I \Rightarrow$ 2 ∞ +63.92 $\mu \Rightarrow$ 40.53	
C_9	x	•	•	x	x	x	•	•	x	x	x	x	x	x	x	x	x	x	3	24.61	-	5	0.28	0.21	0.35	0.39		
C_{10}	x	•	•	x	x	x	x	x	x	x	•	x	x	x	x	x	x	x	5	31.70	-	6	0.33	0.27	0.17	0.14		
C_{11}	x	•	•	•	x	x	x	•	x	x	x	x	x	x	x	x	x	x	6	19.90	-	4	0.22	0.17	0.52	0.55		
C_{12}	•	•	•	x	•	•	•	x	•	x	•	x	x	x	x	•	x	x	7	43.99	-	8	0.44	0.38	0.24	0.19		
C_{13}	x	•	x	x	x	x	x	x	x	x	•	x	x	x	x	x	x	x	7	26.22	54.97	5	0.42	0.43	0.12	0.09		
C_{14}	x	•	•	•	x	x	x	•	x	x	x	x	x	x	x	x	x	x	8	25.54	-	5	0.28	0.22	0.35	0.34		
$I_{Contractor}$	x	•	x	x	x	x	x	x	x	x	•	x	x	x	x	x	x	x	21.11	12.04	3	0.19	0.20	0.59	0.37			
$\#_{Contractor}$	x	•	•	•	x	x	x	•	x	x	x	x	x	x	x	x	x	x	24.50	-	5	0.28	0.21	0.53	0.54			

Instantiation 3

Case	Attributes																		Δ	S	S'	r	r'	Result		
	A_1	A_2	A_3	A_4	A_5	A_6	A_7	A_8	A_9	A_{10}	A_{11}	A_{12}	A_{13}	A_{14}	A_{15}	A_{16}	A_{17}	A_{18}								
C_{Inst-3}	x	•	x	x	•	x	x	x	x	x	•	•	x	x	x	x	x	x	•							
C_1	x	•	•	x	x	•	•	•	x	x	x	x	x	x	x	x	x	x	x	7	0.39	0.30	0.19	0.20		
C_2	•	•	•	x	•	x	x	x	•	x	x	x	x	x	x	x	x	x	x	8	0.44	0.31	-0.11	0.05	Employee	
C_3	•	x	•	•	•	•	•	x	•	x	•	x	x	x	x	x	x	x	x	10	0.59	0.50	-0.28	-0.30	$\Rightarrow \infty+23.30$	
C_4	•	x	•	•	x	•	•	x	x	x	x	x	x	x	x	x	x	x	x	8	0.47	0.34	-0.13	-0.19	$\Rightarrow \infty+23.30$	
C_5	•	x	x	x	x	x	•	•	•	x	x	x	x	x	x	x	x	x	•	6	0.33	0.24	0.27	0.23	$\stackrel{I}{\Rightarrow} \infty+23.30$	
C_6	x	•	•	x	•	x	x	x	x	x	•	•	x	x	x	x	x	x	x	4	0.36	0.36	0.21	0.27	$\stackrel{\mu}{\Rightarrow} 16.10$	
C_7	•	•	•	x	x	•	•	•	•	•	•	•	x	x	x	x	x	x	x	7	0.39	0.37	0.31	0.12		
$I_{Employee}$	•	x	•	x	•	•	•	•	•	•	•	•	x	x	x	x	x	x	x	12	0.71	0.72	-0.25	-0.36		
$\#_{Employee}$	•	•	•	x	x	•	•	•	•	•	•	•	x	x	x	x	x	x	x	7	0.39	0.27	0.12	0.08		
C_8	x	•	x	•	x	x	x	•	x	x	x	x	x	x	x	x	x	x	x	4	0.22	0.15	0.39	0.49	Contractor	
C_9	x	•	•	x	x	x	•	•	•	x	x	x	x	x	•	x	x	x	x	7	0.39	0.30	0.09	0.11	$\Rightarrow 2\infty+55.90$	
C_{10}	x	•	•	x	x	x	x	x	x	x	•	x	x	x	•	x	x	x	x	6	0.33	0.26	0.17	0.17	$\stackrel{I}{\Rightarrow} 2\infty+52.63$	
C_{11}	x	•	•	•	x	x	x	•	•	x	x	x	x	x	x	x	x	x	x	6	0.33	0.26	0.27	0.28	$\stackrel{\mu}{\Rightarrow} 33.33$	
C_{12}	•	•	•	x	•	•	x	•	•	x	x	x	x	x	x	•	x	x	x	8	0.44	0.39	0.24	0.13		
C_{13}	x	•	x	x	x	x	x	x	•	x	x	x	x	x	x	x	x	x	x	4	0.33	0.34	0.25	0.24		
C_{14}	x	•	•	•	x	x	x	•	•	•	•	•	x	x	x	x	x	x	x	5	0.28	0.21	0.35	0.38		
$I_{Contractor}$	x	•	x	x	x	x	x	•	•	x	x	x	x	x	x	x	x	x	x	5	0.31	0.30	0.31	0.16		
$\#_{Contractor}$	x	•	•	•	x	x	x	•	•	•	•	•	x	x	x	x	x	x	x	5	0.28	0.20	0.41	0.42		

Instantiation 4

Case	Attributes																		Δ	S	S'	r	r'	Result	
	A ₁	A ₂	A ₃	A ₄	A ₅	A ₆	A ₇	A ₈	A ₉	A ₁₀	A ₁₁	A ₁₂	A ₁₃	A ₁₄	A ₁₅	A ₁₆	A ₁₇	A ₁₈							
C ₁	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	8	0.44	0.34	0.06	0.10	Employee $\Rightarrow \infty+19.30$ $\stackrel{I}{\Rightarrow} \infty+19.30$ $\stackrel{\mu}{\Rightarrow} 12.10$
C ₂	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	7	0.39	0.27	-0.03	0.13		
C ₃	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	9	0.53	0.46	-0.18	-0.23		
C ₄	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	5	0.41	0.30	-0.05	-0.12		
C ₅	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	7	0.39	0.28	0.12	0.09		
C ₆	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	4	0.36	0.36	0.21	0.27		
C ₇	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	8	0.44	0.41	0.21	0.07		
I _{Employee}	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	13	0.76	0.76	-0.38	-0.39		
#Employee	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	8	0.44	0.31	0.08	0.06		
C ₈	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	3	0.17	0.11	0.48	0.58	Contractor $\Rightarrow 2\infty+63.10$ $\stackrel{I}{\Rightarrow} 2\infty+59.83$ $\stackrel{\mu}{\Rightarrow} 40.53$	
C ₉	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	6	0.33	0.26	0.19	0.20		
C ₁₀	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	5	0.28	0.23	0.27	0.25		
C ₁₁	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	5	0.28	0.22	0.40	0.40		
C ₁₂	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	7	0.50	0.43	0.15	0.10		
C ₁₃	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	4	0.33	0.34	0.25	0.24		
C ₁₄	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	4	0.22	0.17	0.47	0.49		
I _{Contractor}	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	4	0.25	0.26	0.45	0.26		
#Contractor	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	4	0.22	0.16	0.52	0.54		

Hypothetical 1

Case	Attributes																		c	d_K	d_U	Δ	S	S'	r	r'	Result	
	A_1	A_2	A_3	A_4	A_5	A_6	A_7	A_8	A_9	A_{10}	A_{11}	A_{12}	A_{13}	A_{14}	A_{15}	A_{16}	A_{17}	A_{18}										
C_{Hypo-1}	x	•	x	x	•	x	x	x	•	x	x	x	x	x	x	x	x	x										
C_1	x	•	•	x	•	x	x	x	x	x	•	x	x	x	x	x	x	x	1	33.52	10.13	7	0.44	0.32	0.07	0.14	Employee \Rightarrow 12.10 $I \Rightarrow$ 12.10 $\mu \Rightarrow$ 4.90	
C_2	•	•	•	x	•	x	x	x	x	x	x	x	x	x	x	x	x	2	22.02	10.13	5	0.31	0.21	0.23	0.34			
C_3	•	x	•	x	•	•	•	•	x	•	x	x	x	x	x	x	x	4	49.43	10.13	9	0.56	0.47	-0.22	-0.26			
C_4	•	x	•	•	x	•	•	•	x	x	x	x	x	x	x	x	x	5	28.32	14.16	6	0.40	0.28	0.00	-0.08			
C_5	•	x	•	x	•	x	•	•	x	x	•	x	x	x	x	x	•	7	36.89	10.13	8	0.50	0.35	-0.15	-0.20			
C_6	x	•	•	x	•	x	x	x	x	•	•	x	x	x	x	x	x	7	17.96	68.29	4	0.40	0.38	0.17	0.27			
C_7	x	•	•	x	•	x	x	x	x	•	•	x	x	x	x	x	x	8	41.43	10.13	7	0.44	0.39	0.22	0.09			
$I_{Employee}$	•	x	•	x	•	•	•	•	•	•	•	x	x	•	•	•	•		83.34	15.03	13	0.87	0.83	-0.66	-0.58			
$\mu_{Employee}$	•	•	•	x	•	•	•	•	•	•	•	x	x	x	x	x	x		30.40	10.13	7	0.44	0.29	0.07	0.04			
C_8	x	•	x	x	x	x	x	•	x	x	x	x	x	x	x	x	x	3	4.00	10.13	1	0.06	0.04	0.83	0.88	Contractor \Rightarrow $2\infty+59.98$ $I \Rightarrow$ $2\infty+56.72$ $\mu \Rightarrow$ 41.50		
C_9	x	•	x	•	•	x	x	x	x	x	x	x	x	x	x	•	x	3	15.68	10.13	3	0.19	0.15	0.54	0.48			
C_{10}	x	•	•	x	x	x	x	x	x	x	x	•	x	x	x	x	x	5	17.14	10.13	3	0.19	0.16	0.54	0.45			
C_{11}	x	•	•	•	x	x	x	•	•	•	x	x	x	x	x	x	•	6	20.78	10.13	4	0.25	0.20	0.45	0.41			
C_{12}	•	•	•	x	•	•	x	•	•	•	x	x	x	x	x	•	x	7	40.37	10.13	7	0.44	0.38	0.22	0.10			
C_{13}	x	•	x	x	•	x	x	x	•	•	x	x	x	x	x	•	x	7	19.71	60.61	4	0.36	0.36	0.21	0.24			
C_{14}	x	•	•	•	x	x	x	•	•	•	x	x	x	x	x	x	x	8	20.78	10.13	4	0.25	0.20	0.45	0.41			
$I_{Contractor}$	x	x	x	x	x	x	x	x	x	x	•	x	x	x	x	x	•		21.99	22.17	3	0.21	0.24	0.52	0.25			
$\mu_{Contractor}$	x	•	•	x	x	x	x	•	x	x	x	x	x	x	x	x	x		9.94	10.13	2	0.13	0.09	0.75	0.68			

B.7 Report file for *BWIU v. Odco*

Employee area

Instant case

The law distinguishes between a contract of service (between employer and employee) and a contract for services (between principal and independent contractor). This distinction affects the terms that will be implied in the absence of an express agreement, the liability of the employer to third parties, the applicability of industrial awards, the applicability of statutes which may affect workers' compensation, occupational health and safety, long-service leave, fringe benefits tax, etc.

The terms "employer" and "worker" are used here to mean "employer" and "employee" (in the case of a contract of service) or "principal" and "independent contractor" (in the case of a contract for services).

In the instant case, the employer did not direct the manner in which the work was to be done; the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was not an integral part of the employer's business, but was accessory to it; the worker owned the tools or provided the transport with which she/he performed the work; the employer would not make a profit/loss if the work performed by the worker cost less/more than expected; the work was not performed on the employer's premises; the employer neither supervised nor inspected the work; it is not known whether the worker was in business on her/his own account; the worker was not allowed to employ others to assist with her/his work; the worker was not obliged to work only for the employer; the worker was required to work at specified times; it is not known whether the employer paid the worker by time; the money that the employer paid to the worker was not stated to be a "fee"; the money that the employer paid to the worker was not stated to be "wages" or "salary"; the employer did not deduct PAYE tax instalments from the worker's pay; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

In my opinion—following *Humberstone v. Northern Timber Mills*—the worker is an independent contractor.

In *Humberstone v. Northern Timber Mills*,¹ a 1949 decision of three justices of the High Court of Australia, Humberstone carried goods for NTM. He had originally held himself out as a carrier, prepared to carry for anyone, but for over twenty years he had carried goods solely for NTM (although he would, infrequently, carry back-loads for NTM's customers). Humberstone owned the truck, and paid for petrol and repairs. He was paid weekly on a weight-mileage basis. He was a licenced carrier, and had his name printed on the side of his truck with the description "carrier."

On the way back from a job, he had a puncture. He went home to change the wheel, but exerted himself so strenuously in trying to remove the tyre from the wheel that he became ill and later lapsed into a coma, from which he did not recover. Section 3 of the *Worker's Compensation Act 1928* (Vic) had been amended about a year before Humberstone's death so as to include independent contractors in its definition of a "worker" covered by the Act. However, the High Court held that the amendment applied only to contracts entered into after it came into operation. Further, the Court decided that Humberstone was not an employee of NTM. Hence, he was not a "worker" under the Act, and his widow was not entitled to compensation under the Act.

There are several significant similarities between the instant case and *Humberstone v. NTM*: the employer did not direct the manner in which the work was to be done; the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was not an integral part of the employer's business, but was accessory to it; the worker owned the tools or provided the transport with which she/he performed the work; the employer would not make a profit/loss if the work performed by the worker cost less/more than expected; the work was not performed on the employer's premises; the employer neither supervised nor inspected the work; the worker was not obliged to work only for the employer; the money that the employer paid to the worker was not stated to be a "fee"; the money that the employer paid to the worker was not stated to be "wages" or "salary"; the employer did not deduct PAYE tax instalments from the worker's pay; the employer paid the worker neither sick pay nor holiday pay; and the employer and the worker did not express any intention that the relationship would be one of employer and employee.

However, the instant case is not on all fours with *Humberstone v. NTM*. In that case the worker was not in business on her/his own account; the worker was allowed to employ others to assist with her/his

¹(1949) 79 CLR 389.

work; the worker was not required to work at specified times; the employer did not pay the worker by time; and the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

Nevertheless, I believe that *Humberstone v. NTM* should be followed.

If *Ferguson v. John Dawson and Partners (Contractors) Ltd* is followed then the worker is an employee.

In *Ferguson v. John Dawson and Partners (Contractors) Ltd*,² a 1976 decision of the English Court of Appeal, Ferguson fell off a roof while removing some scaffolding boards. He claimed damages against Dawson (the building contractors) for breach of statutory duty relying on the Construction (Working Places) Regulations 1966 (UK). This duty would only be owed if Ferguson was an employee of Dawson.

Megaw and Browne LJ held that, despite the fact that both parties labelled Ferguson a “self-employed labour only subcontractor”, the reality of the relationship between them was that of employer and employee.³

There are several similarities between the instant case and *Ferguson v. Dawson*: the work was not performed on the employer’s premises; the worker was not allowed to employ others to assist with her/his work; the worker was not obliged to work only for the employer; the worker was required to work at specified times; the money that the employer paid to the worker was not stated to be a “fee”; the money that the employer paid to the worker was not stated to be “wages” or “salary”; the employer did not deduct PAYE tax instalments from the worker’s pay; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

However, there are several significant differences between the instant case and *Ferguson v. Dawson*. In that case the employer directed the manner in which the work was to be done; the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was an integral part of the employer’s business; the worker neither owned the tools nor provided the transport with which she/he performed the work; the employer would make a profit/loss if the work performed by the worker cost less/more than expected; the employer supervised or inspected the work; the worker was not in business on her/his own account; and the employer paid

²[1976] 1 WLR 1213.

³ibid. at 1219 per Megaw LJ, at 1228–9 per Browne LJ.

the worker by time. Note also that *Ferguson v. Dawson* is only a decision of the English Court of Appeal and not as good authority as a case decided by three justices of the High Court of Australia—like *Humberstone v. NTM*.

Consequently, there is nothing in *Ferguson v. Dawson* to warrant any change in my conclusion.

Hypothetical 1

Consider the instant case changed so that the following is true: the worker was allowed to employ others to assist with her/his work; and the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

If that were so then I would be more strongly of the opinion that—following *Humberstone v. Northern Timber Mills*—the worker is an independent contractor.

Details of *Humberstone v. NTM* are summarized above. There are several significant similarities between the hypothetical case and *Humberstone v. NTM*: the employer did not direct the manner in which the work was to be done; the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was not an integral part of the employer's business, but was accessory to it; the worker owned the tools or provided the transport with which she/he performed the work; the employer would not make a profit/loss if the work performed by the worker cost less/more than expected; the work was not performed on the employer's premises; the employer neither supervised nor inspected the work; the worker was allowed to employ others to assist with her/his work; the worker was not obliged to work only for the employer; the money that the employer paid to the worker was not stated to be a "fee"; the money that the employer paid to the worker was not stated to be "wages" or "salary"; the employer did not deduct PAYE tax instalments from the worker's pay; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

However, the hypothetical case is not on all fours with *Humberstone v. NTM*. In that case the worker was not in business on her/his own account; the worker was not required to work at specified times; and the employer did not pay the worker by time.

Nevertheless, I believe that *Humberstone v. NTM* should be followed.

If *Cam and Sons Pty Ltd v. Sargent* is followed then the worker is an employee.

In *Cam and Sons Pty Ltd v. Sargent*,⁴ a 1940 decision of four justices of the High Court of Australia, Sargent was the master of a ship. He entered into an agreement with Cam and Sons that claimed that the ship was hired by Cam and Sons to Sargent and his fellow contractors (called “the partnership”). However, it was doubtful whether that agreement actually deprived Cam and Sons of any control over the ship. The partnership was to use the ship only to carry coal from Swansea to Sydney. Cam and Sons were sole agents of the partnership for securing cargoes for the ship, and for collecting money due to the partnership. The partnership paid nothing for the “hire” of the ship, but received a specified sum for each return trip of a certain tonnage plus (in certain circumstances) 5% of the earnings, the balance of which was retained by Cam and Sons. Cam and Sons had to approve people employed by the partnership.

Sargent claimed that he (and others in the partnership) were employed by Cam and Sons, and therefore came within the terms of an industrial award. Cam and Sons claimed that members of the partnership were independent contractors.

The High Court unanimously agreed with Sargent. Rich J came to the conclusion that the agreement was an attempt to evade the terms of the industrial award.⁵

There are several similarities between the hypothetical case and *Cam v. Sargent*: the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the work was not performed on the employer’s premises; the employer neither supervised nor inspected the work; the worker was allowed to employ others to assist with her/his work; the worker was not obliged to work only for the employer; the money that the employer paid to the worker was not stated to be a “fee”; the money that the employer paid to the worker was not stated to be “wages” or “salary”; the employer did not deduct PAYE tax instalments from the worker’s pay; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker did not express any intention that the relationship would be one of principal and independent contractor.

However, there are several significant differences between the hypothetical case and *Cam v. Sargent*. In that case the employer directed

⁴(1940) 14 ALJ 162.

⁵*ibid.* at 163.

the manner in which the work was to be done; the worker was an integral part of the employer's business; the worker neither owned the tools nor provided the transport with which she/he performed the work; the employer would make a profit/loss if the work performed by the worker cost less/more than expected; the worker was not in business on her/his own account; the worker was not required to work at specified times; and the employer did not pay the worker by time.

Despite the fact that *Cam v. Sargent* is a decision of four justices of the High Court of Australia (and better authority than a case decided by three justices of the High Court of Australia—like *Humberstone v. NTM*), there is nothing in *Cam v. Sargent* to warrant any change in my conclusion.

Hypothetical 2

Consider the instant case changed so that the following is true: the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; and the worker was an integral part of the employer's business.

If that were so then my opinion would be that—following *Ferguson v. John Dawson and Partners (Contractors) Ltd*—the worker is an employee.

Details of *Ferguson v. Dawson* are summarized above. There are several significant similarities between the hypothetical case and *Ferguson v. Dawson*: the worker was not allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was an integral part of the employer's business; the work was not performed on the employer's premises; the worker was not allowed to employ others to assist with her/his work; the worker was not obliged to work only for the employer; the worker was required to work at specified times; the money that the employer paid to the worker was not stated to be a "fee"; the money that the employer paid to the worker was not stated to be "wages" or "salary"; the employer did not deduct PAYE tax instalments from the worker's pay; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

However, the hypothetical case is not on all fours with *Ferguson v. Dawson*. In that case the employer directed the manner in which the work was to be done; the worker neither owned the tools nor provided the transport with which she/he performed the work; the employer

would make a profit/loss if the work performed by the worker cost less/more than expected; the employer supervised or inspected the work; the worker was not in business on her/his own account; and the employer paid the worker by time.

Nevertheless, I believe that *Ferguson v. Dawson* should be followed.

If *Australian Mutual Provident Society v. Chaplin* or *Ready Mixed Concrete (South East) Ltd v. Minister of Pensions and National Insurance* are followed then the worker is an independent contractor.

In *Australian Mutual Provident Society v. Chaplin*,⁶ a 1978 decision of the Judicial Committee of the Privy Council, Chaplin was a representative of AMP. A clause of the agreement between them stated that the relationship was one of “principal and agent” and not one of “master and servant.” Chaplin claimed that he was employed under a contract of service, and was therefore a “worker” under the *Long Service Leave Act, 1967* (SA) and entitled to certain benefits.

The Privy Council found that there was no reason to think that the clause was not a genuine statement of the parties’ intentions. Examining the agreement, their Lordships concluded that it provided for a contract of agency. The fact that Chaplin was given the power of unlimited delegation of the whole performance of his work was “almost conclusive against the contract being a contract of service.”⁷

There are several similarities between the hypothetical case and *AMP v. Chaplin*: the employer did not direct the manner in which the work was to be done; the worker was an integral part of the employer’s business; the worker owned the tools or provided the transport with which she/he performed the work; the employer would not make a profit/loss if the work performed by the worker cost less/more than expected; the work was not performed on the employer’s premises; the employer neither supervised nor inspected the work; the money that the employer paid to the worker was not stated to be a “fee”; the money that the employer paid to the worker was not stated to be “wages” or “salary”; the employer did not deduct PAYE tax instalments from the worker’s pay; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

However, there are several significant differences between the hypothetical case and *AMP v. Chaplin*. In that case the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was in business on her/his own

⁶(1978) 18 ALR 385.

⁷ibid. at 391.

account; the worker was allowed to employ others to assist with her/his work; the worker was obliged to work only for the employer; the worker was not required to work at specified times; and the employer did not pay the worker by time.

Despite the fact that *AMP v. Chaplin* is a decision of the Judicial Committee of the Privy Council (and better authority than a case decided by the English Court of Appeal—like *Ferguson v. Dawson*), there is nothing in *AMP v. Chaplin* to warrant any change in my conclusion.

In 1967, *Ready Mixed Concrete (South East) Ltd v. Minister of Pensions and National Insurance*⁸ was decided by the Queen's Bench Division of the English High Court. (A case decided by the Queen's Bench Division of the English High Court is not as good authority as a case decided by the Judicial Committee of the Privy Council—like *AMP v. Chaplin*; furthermore *Ready Mixed v. Minister* is 11 years older than *AMP v. Chaplin*.)

In *Ready Mixed v. Minister*, Latimer worked for Ready Mixed as an “owner-driver.” He was paid at mileage rates, and was obliged to buy the truck through a financial organization associated with Ready Mixed. The truck was painted in the company's colours, and he had to wear a Ready Mixed uniform. Latimer was obliged to meet the costs of maintenance, repair and insurance of the truck (and the attached mixing unit, which belonged to Ready Mixed). The Minister determined that Latimer was employed under a contract of service, and was therefore an “employed person” under s. 1(2) of the National Insurance Act 1965 (UK), making Ready Mixed liable to make weekly contributions.

MacKenna J examined the contract and held that the rights it conferred, and the duties it imposed, between Latimer and Ready Mixed were not such as to make it a contract of service.

There are several similarities between the hypothetical case and *Ready Mixed v. Minister*: the employer did not direct the manner in which the work was to be done; the worker was an integral part of the employer's business; the worker owned the tools or provided the transport with which she/he performed the work; the employer would not make a profit/loss if the work performed by the worker cost less/more than expected; the work was not performed on the employer's premises; the employer neither supervised nor inspected the work; the money that the employer paid to the worker was not stated to be a “fee”; the money that the employer paid to the worker was not stated to be “wages” or “salary”; the employer did not deduct PAYE tax instalments from the worker's pay; the employer paid the worker neither sick pay nor holiday pay; the employer and the worker did not express any intention

⁸[1968] 2 QB 497.

that the relationship would be one of employer and employee; and the employer and the worker expressed an intention that the relationship would be one of principal and independent contractor.

However, there are several significant differences between the hypothetical case and *Ready Mixed v. Minister*. In that case the worker was allowed to use her/his own discretion in doing an aspect of the work that was not specified beforehand; the worker was not in business on her/his own account; the worker was allowed to employ others to assist with her/his work; the worker was obliged to work only for the employer; the worker was not required to work at specified times; and the employer did not pay the worker by time. Note also that *Ready Mixed v. Minister* is only a decision of the Queen's Bench Division of the English High Court and not as good authority as a case decided by the English Court of Appeal—like *Ferguson v. Dawson*.

Consequently, there is nothing in *Ready Mixed v. Minister* to warrant any change in my conclusion.

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